



Call for Proposal (CFP) for Responsible Parties (For Civil Society Organizations- CSOs)

Section 1

<u>Description of Services:</u> SER Activity 3.1.3 Improving the quality standards for shelters based on a gendered understanding of violence against women, the empowerment of victims and a victim-centred and integrated approach to service provision, and enabled procedurally functional shelter's services during the COVID-19 crisis and in the post crisis period, *under Phase II of the regional programme "Implementing Norms, Changing Minds"*

CFP No. CFP 1-21 EXT - EVAW SERBIA

a. CFP letter for Responsible Parties

UNWOMEN plans to engage a civil society organization as defined in accordance with these documents. UN-WOMEN now invite sealed proposals from qualified proponents for providing the requirements as defined in the UN-WOMEN Terms of Reference

Proposals must be received by UNWOMEN at the address specified not later than 17.00 CET on 31 May 2021.

The budget for this proposal should be up to USD 85,000

| This UN-Women Call for Proposals consists of <u>Two</u> sections: | Annexes to be completed by proponents and returned with their proposal (mandatory) |
|--|--|
| a. CFP letter for Responsible Parties b. Proposal data sheet for Responsible Parties c. UN Women Terms of Reference | Annex B-1 Mandatory requirements/pre-qualification criteria Annex B-2 Template for proposal submission Annex B-3 Format of resume for proposed staff Annex B-4 Capacity Assessment minimum Documents |
| a. Instructions to proponents Annex B-1 Mandatory requirements/pre-qualification criteria Annex B-2 Template for proposal submission Annex B-3 Format of resume for proposed staff Annex B-4 Capacity Assessment minimum Documents | |

Interested proponents may obtain further information by contacting this email address by: grants.serbia@unwomen.org

b. Proposal data sheet for Responsible Parties

| Program/Project: Ending Violence Against Women in Western Balkans and Turkey "Implementing Norms, | Requests for clarifications due: | | |
|---|---|--|--|
| Changing Minds" | Date: 24 May 2021 | | |
| Program official's name: Natalija Ostojic | (via e-mail: grants.serbia@unwomen.org) | | |
| Email: grants.serbia@unwomen.org | UN Women clarifications to proponents due: | | |
| | Clarification will be given within 48 hours of receiving a request for clarifications | | |
| Telephone number: +381 11 4155 451 | | | |
| | Proposal due: | | |
| Issue date: 19 March 2021 | Date: 31 May 2021 Time: 17:00 CET | | |
| | Planned award date: | | |

Planned contract start-date / delivery date (on or before):

Within the period 01-30 June 2021

c. UN Women Terms of Reference

1. Introduction

a. Background/Context for required services/results

Phase II of the regional programme "Ending violence against women in the Western Balkans and Turkey: Implementing Norms, Changing Minds" (1 February 2020 - 31 July 2023) aims to end gender-based discrimination and violence against women and girls (VAWG) in the Western Balkans (Albania, Bosnia and Herzegovina, Kosovo*, Montenegro, North Macedonia, and Serbia) and Turkey, with a particular focus on the most disadvantaged groups of women. The programme is anchored in the normative frameworks of the Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW) and the Council of Europe Convention on preventing and combating violence against women and domestic violence (also known as the Istanbul Convention) and is also in alignment with EU accession standards. The programme is funded by the European Commission within the Instrument for Pre-Accession Assistance (IPA) II.

The 42-month programme supports the development of an enabling legislative and policy environment on eliminating VAWG and all forms of discrimination; promotes favourable social norms and attitudes to prevent gender discrimination and VAWG; and pursues empowering women and girls (including those from disadvantaged groups) who have experienced discrimination or violence to advocate for and use available, accessible, and quality services. The programme channels its interventions through and for civil society organizations (CSOs), and in particular to women's organizations, with an emphasis on those working and representing women from minorities and marginalized groups.

Phase II of the programme builds on the results achieved and the partnerships fostered during Phase I (1 February 2017 – 31 January 2020). In Phase I, platforms and networks of CSOs were established at country and regional level to contribute to law making and amendments, policy development and implementation, and reporting to human right instruments mechanisms; a regional mechanism was put in place to convene key stakeholders from government, human rights institutions, justice and police, and CSOs to address issues pertaining to progress in implementation of the Istanbul Convention; and a theoretical framework and tools were put at the disposal of organizations representing minorities to have better service provision for survivors.

During Phase II, the programme will continue its efforts towards, inter alia:

- Strengthening women's voice and agency to advocate and support governments in implementing recommendations from the Group of Experts on Action against Violence against Women and Domestic Violence (GREVIO) and CEDAW Concluding Observations. This support will also be extended to advocating for, implementing, and monitoring the integration of elimination of violence against women (EVAW) into policy frameworks, plans and packages to address the impact of COVID-19;
- Consolidating regional level mechanisms of dialogue and exchange among civil society, among governments, and between CSOs and governments;
- Testing approaches to lead to community and youth behavioural change towards gender equality, VAWG ("zero tolerance"), and the reduction of harmful gender stereotypes including masculinities;
- Fostering cooperation between CSOs providing specialist services and local service providers to ensure accessible and quality service provision for women and girls, in line with Istanbul Convention standards;
- Addressing the gaps exposed by the pandemic in the area of general and specialist services provision to
 mitigate the impact of the COVID-19 crisis on women and girls and to enhance services' resilience to crisis
 situations;
- Building and strengthening capacity and coordination mechanisms of key services run by state and non-state service providers to prevent impunity and improve the quality of response;

^{*} For the European Union, this designation is without prejudice to positions on status, and is in line with UNSCR 1244/1999 and the ICJ Opinion on the Kosovo declaration of independence. For UN Women, references to Kosovo shall be understood to be in the context of UN Security Council Resolution 1244 (1999).

Improving data collection and analysis on gender-related killing of women in order to identify gaps in the
intervention system, criminal justice, and criminal procedures system, as well as risk factors to prevent and
protect women and girls from those killings.

Under programme Specific Objective 3: "To empower women and girls (including those from disadvantaged groups) who have experienced discrimination or violence to advocate for and use available, accessible and quality services", Phase II of the programme aims to improve the quality standards for shelters based on a gendered understanding of VAWG, through supporting a victim-centred and integrated approach to service provision, and enable procedurally functional shelter's services during the COVID-19 crisis and in the post crisis period.

VAWG remains one of the key challenges for women's human rights in Serbia. Regardless of relatively strong legislative framework, enforcement is hindered by limited budget allocations for implementation, limited coordination among different stakeholders, and delayed response from the judiciary system. According to the EU Gender Equality Index for Serbia, available data on VAWG is alarming and monitoring should be significantly improved in the sub-domains of direct and indirect violence, as well as in the areas of domestic partner and non-domestic/partner violence.

The findings of <u>UN Women's rapid assessment on the impact of COVID 19 crises on the provision of specialist services</u> showed that many shelters ceased to admit new beneficiaries due to a lack of protocols as well as a lack of space for isolation of new beneficiaries upon entry. The staff providing support to women was reduced, and face-to-face contact was reduced to a minimum, mainly related to the provision of essentials. Psychological counselling for women was principally done via phone, and only when necessary, counselling would be provided face-to-face, respecting all necessary protection measures.

b. General Overview of services required/results

Out of the 15 existing shelters in Serbia, only nine are specifically designated and equipped to receive women and children victims of VAWG. The range and quality of services provided vary quite significantly. Most shelters are understaffed, and none benefit from trained professionals on duty 24/7. As a result, some shelters lock the doors overnight, effectively locking in women and children until the beginning of the shift the next day. As concluded in the GREVIO Baseline Report to Serbia (January 2020) based on GREVIO's recommendation 131,¹ there are no specific standards to ensure a victim-centred and integrated approach to sheltered accommodation for victims of domestic violence (DV) or other forms of VAWG that is based on a gendered understanding aiming at avoiding secondary victimization and enabling the empowerment of victims.

Following a call for proposals, UN Women will provide financial support (PA) to a CSO to, *inter alia*: develop quality standards, in addition to the existing licensing standards, for shelters that accommodate victims of DV and other forms of VAWG based on a gendered understanding of VAW; enable the empowerment of victims and a victim-centred and integrated approach to service provision; provide protocols and procedures for health safety measures, including procedures for testing prior to accommodation in shelters or separate premises for newly admitted women before they are tested for COVID-19.

Technical support will be provided by UN Women in regard to the development of supporting cooperation framework and enabling sustainable modalities of cooperation between shelters, local self-governments, and partnerships with relevant ministries. Moreover, UN Women will support the CSO in preparing and submitting quarterly and final reports and will provide feedback to the CSO during and after each activity to ensure continuous improvement and meaningful impact.

In this regard, the Responsible Party is expected to undertake activities under the following indicators:

- Number of protocols or standards reviewed and/or adopted in line with Istanbul Convention for delivery of support services to victims of all forms of violence.
- Number of women and girls receiving comprehensive and immediate care from services available.

¹ Pg. 34, GREVIO Baseline report to Serbia https://rm.coe.int/grevio-report-on-serbia/16809987e3

2. Description of required services/results

With a view to achieving Output 3.1 - Providers of general and specialist support services for victims of all forms of violence have the capacity to implement the standards enshrined in CEDAW and the Istanbul Convention, it is expected that responsible party will, inter alia:

- Analyse functioning and operations of existing shelters in terms of support and protection services being provided to VAWG victims and victims of domestic violence, having in mind gendered understanding of VAWG and human rights-based approach to sheltered accommodation;
- Develop quality standards to ensure a victim-centred and integrated approach to sheltered accommodation for victims of DV or other forms of VAWG that is based on a gendered understanding of VAWG aimed at avoiding secondary victimization and enabling the empowerment of victims;
- Advocate for the adoption of the newly developed quality standards by existing shelters on one hand, and by the Ministry of Labour, Employment, Veteran and Social Affairs on the other, thus advocating for making them an integral part of the Rulebook on Detailed Conditions and Standards for the Provision of Social Protection Services²;
- Build capacities of existing shelters to implement newly developed specific quality standards to ensure a victim-centred and integrated approach to sheltered accommodation for victims of DV or other forms of VAWG, especially to marginalized groups of women (women with disabilities, Roma women, rural women,
- Improve operational capacities and safeguard procedures in shelters in line with health safety measures related to the COVID-19 pandemic and update protocols and procedures with new health safety measures, including e.g., procedures for testing prior to accommodation in shelters or securing separate premises for newly admitted women before they are tested for COVID-19;
- Provide training for at least 25 shelter staff to work in emergency situations/crises more efficiently;
- Ensure the availability of shelters and other support for women from marginalized groups by gaining more precise knowledge on which specific obstacles women from these groups face in accessing services and consequently removing these obstacles in at least 3 shelters;
- Conduct awareness campaign on the importance of qualifying shelters as essential services to VAWG victims and advocate for opening additional shelters at the local level.

All knowledge products and communications materials that would be produced under this agreement must acknowledge the support of and seek the approval of UN Women. Furthermore, they should be in line with the EU Communication and Visibility tools and the EU-UN joint visibility guidelines³.

Timeframe: Start date and end date for completion of required services/results

The project is expected to be carried out within the months of June 2021 and December 2022 (maximum of 18 months).

Competencies:

Technical/functional competencies required;

- i. Proven experience in promoting and strengthening the general and specialist services for women in situation of violence;
- ii. Proven experience in advocacy and capacity building engagement on the Istanbul Convention and CEDAW standards;
- iii. Experience in directly providing services to women survivors of violence, particularly sheltered accommodation;

² Rulebook on Detailed Conditions and Standards for the Provision of Social Protection Services ("Official Gazette of RS". No. 42/2013. 89/2018 and 73/2019) available at: https://www.paragraf.rs/propisi/pravilnik-blizim-uslovima-standardima-pruzanje-usluga-socijalnezastite.html

³ All knowledge products and communications materials produced, both by UN Women and beneficiary organizations under the Programme, will acknowledge EC support, and adhere to EU Communication and Visibility tools and the EU-UN joint visibility guidelines. EU visibility requirements will be part of the contract signed between responsible parties and UN Women.

- iv. Focusing on the empowerment of women and using a gender specific approach is required.
- b. Other competencies, which while not required, can be an asset for the performance of services
 - i. Being a source of information on EVAW in the Serbian context will be an asset;
 - ii. Experience in facilitating the exchange of ideas and dissemination of information on EVAW and women's rights will be an asset.

a. Instructions to proponents (Responsible Parties)

1. Introduction

- 1.1 UN-WOMEN invite qualified parties to submit Technical and Financial Proposals to provide services associated with the UN-WOMEN requirement for Responsible Party.
- 1.2 UN-Women is soliciting proposals from Civil Society Organizations (CSOs). Women's organizations or entities are highly encouraged to apply.
- 1.3 A description of the services required is described in CfP Section 1- C "Terms of Reference".
- 1.4 UNWOMEN may, at its discretion, cancel the services in part or in whole.
- 1.5 Proponents may withdraw the proposal after submission, provided that written notice of withdrawal is received by UN WOMEN prior to the deadline prescribed for submission of proposals. No proposal may be modified subsequent to the deadline for submission of proposal. No proposal may be withdrawn in the interval between the deadline for submission of proposals and the expiration of the period of proposal validity.
- 1.6 All proposals shall remain valid and open for acceptance for a period of 90 calendar days after the date specified for receipt of proposals. A proposal valid for a shorter period may be rejected. In exceptional circumstances, UNWOMEN may solicit the proponent's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing.
- 1.7 Effective with the release of this CFP, <u>all</u> communications must be directed only to UNWOMEN, by email at <u>grants.serbia@unwomen.org</u>. Proponents must not communicate with any other personnel of UNWOMEN regarding this CFP.

2. Cost of proposal

2.1 The cost of preparing a proposal, attendance at any pre-proposal conference, meetings or oral presentations shall be borne by the proponents, regardless of the conduct or outcome of the CFP process. Proposals must offer the services for the total requirement; proposals offering only part of the services will be rejected.

3. Eligibility

3.1 Proponents must meet all mandatory requirements/pre-qualification criteria as set out in **Annex B-1**. See point 4 below for further explanation. Proponents will receive a pass/fail rating on this section. To be considered, proponents must meet all the mandatory criteria described in **Annex B-1**. UN-WOMEN reserve the right to verify any information contained in proponent's response or to request additional information after the proposal is received. Incomplete or inadequate responses, lack of response or misrepresentation in responding to any questions will result in disqualification.

4. Mandatory/pre-qualification criteria

- 4.1 The mandatory requirements/pre-qualification criteria have been designed to assure that, to the degree possible in the initial phase of the CFP selection process, only those proponents with sufficient experience, the financial strength and stability, the demonstrable technical knowledge, the evident capacity to satisfy UNWOMEN requirements and superior customer references for supplying the services envisioned in this CFP will qualify for further consideration. UNWOMEN reserves the right to verify any information contained in proponent's response or to request additional information after the proposal is received. Incomplete or inadequate responses, lack of response or misrepresentation in responding to any questions will affect your evaluation.
- 4.2 Proponents will receive a pass/fail rating in the mandatory requirements/pre-qualification criteria section. In order to be considered for Phase I, proponents must meet all the mandatory requirements/pre-qualification criteria described in this CFP.

5. Clarification of CFP documents

- 5.1. A prospective proponent requiring any clarification of the CFP documents may notify UNWOMEN in writing at UNWOMEN email address indicated in the CFP by the specified date and time. UNWOMEN will respond in writing to any request for clarification of the CFP documents that it receives by the due date outlined on section 2. Written copies of UNWOMEN response (including an explanation of the query but without identifying the source of inquiry) will be posted using the same method as the original posting of this (CFP) document.
- 5.2. If the CFP has been advertised publicly, the results of any clarification exercise (including an explanation of the query but without identifying the source of inquiry) will be posted on the advertised source.

6. Amendments to CFP documents

- 6.1. At any time prior to the deadline for submission of proposals, UNWOMEN may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective proponent, modify the CFP documents by amendment. All prospective proponents that have received the CFP documents will be notified in writing of all amendments to the CFP documents. For open competitions, all amendments will also be posted on the advertised source.
- 6.2. In order to afford prospective proponents reasonable time in which to take the amendment into account in preparing their proposals, UNWOMEN may, at its discretion, extend the deadline for the submission of proposal.

7. Language of proposal

- 7.1 The proposal prepared by the proponent and all correspondence and documents relating to the proposal exchanged between the proponent and UNWOMEN, <u>shall be written in English</u>.
- 7.2 Supporting documents and printed literature furnished by the proponent may be in another language provided they are accompanied by an appropriate translation of all relevant passages in English. In any such case, for interpretation of the proposal, the translation shall prevail. The sole responsibility for translation and the accuracy thereof shall rest with the proponent.

8. Submission of proposal

Technical and financial proposals should be submitted as part of the template for proposal submission (Annex B2-B3) in one email with the CFP reference and the clear description of the proposal by the date and time stipulated in this document (Email subject line: CFP 1-21 EXT - EVAW SERBIA – (name of proponent) – PROPOSAL).

If the emails and email attachments are not marked as instructed, UNWOMEN will assume no responsibility for the misplacement or premature opening of the proposals submitted. The email text body should indicate the name and address of the proponent.

All proposals should be sent by email to the following secure email address: grants.serbia@unwomen.org

- 8.1 Proposals should be received by the date, time and means of submission stipulated in this CFP. Proponents are responsible for ensuring that UNWOMEN receives their proposal by the due date and time. Proposals received by UNWOMEN after the due date and time may be rejected.
- 8.2 When receiving proposals by email (as is required for the CFP), the receipt time stamp shall be the date and time when the submission has been received in the dedicated UNWOMEN inbox. UNWOMEN shall not be responsible for any delays caused by network problems, etc. It is the sole responsibility of proponents to ensure that their proposal is received by UNWOMEN in the dedicated inbox on or before the prescribed CFP deadline.
- 8.3 Late proposals: Any proposals received by UNWOMEN after the deadline for submission of proposals prescribed in this document, may be rejected.

9. Clarification of proposals

9.1 To assist in the examination, evaluation and comparison of proposals, UNWOMEN may, at its discretion, ask the proponent for a clarification of its proposal. The request for clarification and the response shall be in writing and no change in the price or substance of the proposal shall be sought, offered or permitted. UNWOMEN will review minor informalities, errors, clerical mistakes, apparent errors in price and missing documents in accordance with the UNWOMEN Policy and Procedures.

10. Proposal currencies

- 10.1 All prices shall be quoted in **Republic of Serbia Dinar (RSD)** UN Exchange rate applicable 1 USD = 95.98 RSD (Mar 2021)
- 10.2 UNWOMEN reserves the right to reject any proposals submitted in another currency than the mandatory currency for the proposal stated above. UNWOMEN may accept proposals submitted in another currency than stated above if the proponent confirms during clarification of proposals, see item (8) above in writing, that it will accept a contract issued in the mandatory proposal currency and that for conversion the official United Nations operational rate of exchange of the day of CFP deadline as stated in the CFP letter shall apply.
- 10.3 Regardless of the currency of proposals received, the contract will always be issued and subsequent payments will be made in the mandatory currency for the proposal above.

11. Evaluation of technical and financial proposal

11.1 PHASE I – TECHNICAL PROPOSAL (70 points)

Only proponents meeting the mandatory criteria will advance to the technical evaluation in which a maximum possible 70 points may be determined. Technical evaluators who are members of an Evaluation Committee appointed by UNWOMEN will carry out the technical evaluation applying the evaluation criteria and point ratings as listed below. In order to advance beyond Phase I of the detailed evaluation process to Phase II (financial evaluation) a proposal must have achieved a minimum cumulative technical score of 50 points.

| 1 | Proposal is compliant with the Call for Proposal (CfP) requirements | 15 points |
|---|---|-----------|
| 2 | The Organization's mandate is relevant to the work to be undertaken in the TORs (component 1) | 20 points |
| 3 | The Proposal demonstrates a sound understanding of the requirements of the TOR and indicates that the organization has the prerequisite capacity to undertake the work successfully (components 2, 3 and 4) | 35 points |
| | | |
| | TOTAL | 70 points |

11.2 PHASE II - FINANCIAL PROPOSAL (30 points)

Financial proposals will be evaluated following completion of the technical evaluation. The proponent with the lowest evaluated cost will be awarded 30 points. Other financial proposals will receive pro-rated points based on the relationship of the proponents' prices to that of the lowest evaluated cost.

Formula for computing points: Points = (A/B) Financial Points

Example: Proponent A's price is the lowest at \$10.00. Proponent A receives 30 points. Proponent B's price is \$20.00. Proponent B receives $($10.00/$20.00) \times 30$ points = 15 points

12. Preparation of Proposal

- 12.1 You are expected to examine all terms and instructions included in the CFP documents. Failure to provide all requested information will be at proponent's own risk and may result in rejection of proponent's proposal.
- 12.2 Proponent's proposal must be organized to follow the format of this CFP. Each proponent must respond to every stated request or requirement and indicate that proponent understands and confirms acceptance of UNWOMEN stated requirements. The proponent should identify any substantive assumption made in preparing its proposal. The deferral of a response to a question or issue to the contract negotiation stage is not acceptable. Any item not specifically addressed in the proponent's proposal will be deemed as accepted by the proponent. The terms "proponent" and "contractor" refer to those organizations that submit a proposal pursuant to this CFP.
- 12.3 Where the proponent is presented with a requirement or asked to use a specific approach, the proponent must not only state its acceptance, but also describe, where appropriate, how it intends to comply. Failure to provide an answer to an item will be considered an acceptance of the item. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.
- 12.4 The terms of reference in this document provides a general overview of the current operation. If the proponent wishes to propose alternatives or equivalents, the proponent must demonstrate that any such proposed change is equivalent or superior to UNWOMEN established requirements. Acceptance of such changes is at the sole discretion of UNWOMEN.
- 12.5 Proposals must offer services for the total requirement, unless otherwise permitted in the CFP document. Proposals offering only part of the services may be rejected unless permitted otherwise in the CFP document.
- 12.6 Proponent's proposal shall include all of the following labelled annexes:

CFP submission (on or before proposal due date): 31 May 2021, 17.00 hrs CET

As a minimum, proponents shall complete and return the below listed documents (Annexes to this CFP) as an integral part of their proposal. Proponents may add additional documentation to their proposals as they deem appropriate.

Failure to complete and return the below listed documents as part of the proposal may result in proposal rejection.

| Part of proposal | Annex B-1 Mandatory requirements/pre-qualification criteria |
|------------------|---|
| Part of proposal | Annex B-2 Template for proposal submission |
| Part of proposal | Annex B-3 Format of resume for proposed staff |
| Part of proposal | Annex B-4 Capacity Assessment minimum Documents |

12.7 If after assessing this opportunity you have made the determination not to submit your proposal, we would appreciate it if you could return this form indicating your reasons for non-participation.

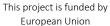
13. Format and signing of proposal

- 13.1 The proposal shall be typed or written in indelible ink and shall be signed by the proponent or a person or persons duly authorized to bind the proponent to the contract. The latter authorization shall be indicated by written power-of-attorney accompanying the proposal.
- 13.2 A proposal shall contain no interlineations, erasures, or overwriting except as necessary to correct errors made by the proponent, in which case such corrections shall be initialled by the person or persons signing the proposal.

14. Award

- 14.1 Award will be made to the responsible and responsive proponent with the highest evaluated proposal following negotiation of an acceptable contract. UNWOMEN reserves the right to conduct negotiations with the proponent regarding the contents of their proposal. The award will be in effect only after acceptance by the selected proponent of the terms and conditions and the terms of reference. The agreement will reflect the name of the proponent whose financials were provided in response to this CFP. Upon execution of agreement UNWOMEN will promptly notify the unsuccessful proponents.
- 14.2 The selected proponent is expected to commence providing services as of the date and time stipulated in this CFP.
- 14.3 The award will be for an agreement with an original term of maximum 18 months.







Annex B-1 Mandatory requirements/pre-qualification criteria

Proponents are requested to complete this form and return it as part of their submission. Proponents will receive a pass/fail rating on this section. To be considered, proponents must meet all the mandatory criteria described below. All questions should be answered on this form or an exact duplicate thereof. UN WOMEN reserves the right to verify any information contained in proponent's response or to request additional information after the proposal is received. Incomplete or inadequate responses, lack of response or misrepresentation in responding to any questions will result in disqualification.

| Mar | datory requirements/pre-qualification criteria | Proponent's response |
|------|--|-----------------------------|
| 1.1. | Confirm that the services being requested are part of the key services that the proponent has been performing as an organization. This must be supported by a list of at least two customer references for which similar service is currently or has been provided by the proponent. | Reference #1: Reference #2: |
| 1.2. | Confirm proponent is duly registered or has the legal basis/mandate as an organization | Yes/No |
| 1.3. | Confirm proponent as an organization has been in operation for at least five (5) years ⁴ | Yes/No |
| 1.4. | Confirm proponent has a permanent office within the location area. | Yes/No |
| 1.5. | Proponent must agree to a site visit at a customer location in the location or area with a similar scope of work as the one described in this CFP. | Yes/No |
| 1.6 | Confirm that proponent has not been the subject of a finding of fraud or any other relevant misconduct following an investigation conducted by UN Women or another United Nations entity. The Proponent must indicate if it is currently under investigation for fraud or any other relevant misconduct by UN Women or another United Nations entity and provide details of any such investigation | Yes/No |
| 1.7 | Confirm that proponent has not been the subject of any investigations and/or has not been charged for any misconduct related to sexual exploitation and abuse (SEA) ⁵ . | |
| 1.8 | Confirm that proponent has not been placed on any relevant sanctions list including as a minimum the Consolidated United Nations Security Council Sanctions List(s), United Nations Global Market Place Vendor ineligibility and the EU consolidated Sanction list | Yes/No |

⁴ In exceptional circumstances three (3) years of history registration may be accepted and it must be fully justified.

⁵ <u>Secretary General's Bulletin, 9 October 2003 on "Special measures for protection from sexual exploitation and sexual abuse"</u> (<u>ST/SGB/2003/13</u>), and United Nations Protocol on allegations of Sexual Exploitation and Abuse involving Partners

Annex B-2 Template for proposal submission

Mandatory requirements/pre-qualification criteria

<u>Proponents are requested to complete this form (Annex B-2) and return it as part of their submission.</u> Proponents must meet all mandatory requirements/pre-qualification criteria as set out in **Annex B-1**. Proponents will receive a pass/fail rating on this section. To be considered, proponents must meet all the mandatory criteria described in Annex B-1. UN WOMEN reserves the right to verify any information contained in proponent's response or to request additional information after the proposal is received. Incomplete or inadequate responses, lack of response or misrepresentation in responding to any questions will result in disqualification.

Component 1: Organizational Background and Capacity to implement activities to achieve planned results (max 1.5 pages)

This section should provide an overview with relevant annexes that clearly demonstrate that the proposing organization has the capacity and commitment to implement successfully the proposed activities and produce results. Key elements to be covered in this section include:

- 1. Nature of the proposing organization Is it a community-based organization, national or sub-national NGO, research or training institution, etc.?
- 2. Overall mission, purpose, and core programmes/services of the organization
- 3. Target population groups (women, indigenous peoples, youth, etc.)
- Organizational approach (philosophy) how does the organization deliver its projects, e.g., gender-sensitive, rights-based, etc.
- 5. Length of existence and relevant experience
- Overview of organizational capacity relevant to the proposed engagement with UN Women (e.g., technical, governance and management, and financial and administrative management)

Component 2: Expected Results and Indicators (max 1.5 pages)

This section should articulate the proponent's understanding of the UN Women Terms of Reference (TOR). It should contain a clear and specific statement of what the proposal will accomplish in relation to the UN Women TOR. This should include:

- 1. The **problem statement** or challenges to be addressed given the context described in the TOR.
- 2. The specific **results** expected (e.g., outputs) through engagement of the proponent. The expected results are the measurable changes which will have occurred by the end of the planned intervention. Propose specific and measurable indicators which will form the basis for monitoring and evaluation. These indicators will be refined, and will form an important part of the agreement between the proposing organization and UNWOMEN.

Component 3: Description of the Technical Approach and Activities (max 2.5 pages)

This section should describe the technical approach and should be able to show the soundness and adequacy of the proposed approach, what will actually be done to produce the expected results in terms of activities. There should be a clear and direct linkage between the activities and the results at least at the output level. Specific strategies should also be described to support the achievement of results, such as building partnerships, etc.

Activity descriptions should be as specific as necessary, identifying **what** will be done, **who** will do it, **when** it will be done (beginning, duration, completion), and **where** it will be done. In describing the activities, an indication should be made regarding the organizations and individuals involved in or benefiting from the activity.

This narrative is to be complemented by a tabular presentation that will serve as Implementation Plan, as described in Component

| Component 4: Implementation Plan (max 1.5 pages) | |
|--|--|
| | |

This section is presented in tabular form and can be attached as an Annex. It should indicate the **sequence of all major activities and timeframe (duration).** Provide as much detail as necessary. The Implementation Plan should show a logical flow of activities. Please include in the Implementation Plan all required milestone reports and monitoring reviews.

Implementation Plan

| Proje | ect No: | Project Name: | | | | | | | | | | | | |
|-------|--|---------------------------------|-----|--------|-------|-------|--------|------|------|-----|------|-------|----|----|
| | Name of Proponent O | rganization: | | | | | | | | | | | | |
| | Brief description of Pr | oject | | | | | | | | | | | | |
| | | Project Start and End Dates: | | | | | | | | | | | | |
| | Brief Description of Specific Results (e.g., Outputs) with corresponding indicators, baselines and targets. Repeat for each result | | | | | peat | | | | | | | | |
| | the activities necessary is responsible for each | to produce the results Indicate | e D | uratio | on of | Activ | ity ii | n Mo | nths | (or | Quar | ters) | | |
| Activ | rity | Responsible | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 1.1 | | | | | | | | | | | | | | |
| 1.2 | | | | | | | | | | | | | | |
| 1.3 | | | | | | | | | | | | | | |
| 1.4 | | | | | | | | | | | | | | |

Monitoring and Evaluation Plan (max. 1 page)

This section should contain an explanation of the plan for monitoring and evaluating the activities, both during its implementation (formative) and at completion (summative). Key elements to be included are:

- How the performance of the activities will be tracked in terms of achievement of the steps and milestones set forth in the Implementation Plan
- How any mid-course correction and adjustment of the design and plans will be facilitated on the basis of feedback received
- How the participation of community members in the monitoring and evaluation processes will be achieved

Component 5: Risks to Successful Implementation (1 page)

Identify and list any major risk factors that could result in the activities not producing the expected results. These should include both internal factors (for example, the technology involved fails to work as projected) and external factors (for example, significant currency fluctuations resulting into changes in the economics of the activity). Describe how such risks are to be mitigated.

Include in this section also the key **assumptions** on which the activity plan is based on. In this case, the assumptions are mostly related to external factors (for example, government environmental policy remaining stable) which are anticipated in planning, and on which the feasibility of the activities depend

Component 6: Results-Based Budget (max. 1.5 pages)

The development and management of a realistic budget is an important part of developing and implementing successful activities. Careful attention to issues of financial management and integrity will enhance the effectiveness and impact. The following important principles should be kept in mind in preparing a project budget:

- Include costs which relate to efficiently carrying out the activities and producing the results which are set forth in the proposal. Other associated costs should be funded from other sources.
- The budget should be realistic. Find out what planned activities will actually cost, and do not assume that would
 cost less.
- The budget should include all costs associated with managing and administering the activity or results, particularly include the cost of monitoring and evaluation.
- The budget could include "Support Costs": those indirect costs that are incurred to operate the Partner as a whole or a segment thereof and that cannot be easily connected or traced to implementation of the Work, i.e., operating expenses, over-head costs and general costs connected to the normal functioning of an organization/business, such as cost for support staff, office space and equipment that are not Direct Costs.
- "Support Cost Rate" means the flat rate at which the Partner will be reimbursed by UN Women for its Support Costs, as set forth in the Partner Project Document and not exceeding a rate of 8% or the rate set forth in the Donor Specific Conditions, if that is lower. The flat rate is calculated on the eligible Direct Costs.
- The budget line items are general categories intended to assist in thinking through where money will be spent. If a planned expenditure does not appear to fit in any of the standard line item categories, list the item under other costs, and state what the money is to be used for.

• The figures contained in the Budget Sheet should agree with those on the proposal header and text.

| Result 1 (e.g. Output) Repeat this table for each result. | | | | | | |
|---|--------------------------|--|-----------------|--------------------------------|--|--|
| Expenditure Category | Year 1, [Local currency] | Total, [local currency] | US\$ | % Total | | |
| 1. Personnel | | | | | | |
| 2. Equipment / Materials | | | | | | |
| Training / Seminars / Travel Workshops | | | | | | |
| 4. Contracts | | | | | | |
| 5. Other costs ⁶ | | | | | | |
| 6. Incidentals | | | | | | |
| 7. Other support requested | | | | | | |
| 8. Support Cost (not to exceed 7% or the relevant donor %) | | | | | | |
| Total Cost for Result 1 | | | | | | |
| I, (Name) of (Nathis Proposal for and on behalf of (Naninformation contained herein is accurate powers. I, by signing this Proposal, commit to be specified in the CFP package and respectemplate (Document attached). | ite and truthful and th | at the signing of this Propos ical Proposal for carrying ou | al is within th | ne scope of my of services as | | |
| | | (Seal) | | | | |
| (Signature) | | | | | | |
| (Printed Name and Title) | | | | | | |
| (Date) | | | | | | |

⁶ "Other costs" refers to any other costs that is not listed in the Results-Based Budget. Please specify in the footnote what they are:

Annex B-3 Format of resume for proposed staff

| Name of Staff: | | |
|-----------------|--------------|--|
| Γitle: | | |
| Years with NGO: | Nationality: | |

Education/Qualifications: (Summarize college/university and other specialized education of staff member, giving names of schools, dates attended and degrees-professional qualifications obtained).

Employment Record/Experience

(Starting with present position, list in reverse order, every employment held. List all positions held by staff member since graduation, giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment).

References

Provide names and addresses for two (2) references.

Annex B-4

Capacity Assessment minimum Documents

(to be submitted by potential Responsible Parties and submission assessed by the reviewer)

Governance, Management and Technical

| Document | Mandatory / Optional |
|---|----------------------|
| Legal registration | Mandatory |
| Rules of Governance / Statues of the organization | Mandatory |
| Organigram of the organization | Mandatory |
| List of Key management | Mandatory |
| CVs of Key Staff proposed for the engagement with UN Women | Mandatory |
| Anti-Fraud Policy Framework which is consistent with UN women's | Mandatory |
| one or adoption of UN Women anti-fraud policy | |
| Sexual Exploitation and Abuse (SEA) policy consistent with the UN | Mandatory |
| SEA bulletin ST/SGB/2003/13 | |
| | |
| Where RP has adopted UN Women SEA Protocol, RP has to ensure to | |
| have developed a SEA policy; | |

Administration and Finance

| Document | Mandatory / Optional |
|--|----------------------|
| Administrative and Financial Rules of the organization | Mandatory |
| Internal Control Framework | Mandatory |
| Audited Statements of last 3 years | Mandatory |
| List of Banks | Mandatory |
| Name of External Auditors | |

Procurement

| Document | Mandatory / Optional |
|--|----------------------|
| Procurement Policy/Manual | Mandatory |
| Templates of the solicitation documents for procurement of goods/services, e.g. Request for Quotation (FRQ), Request for Proposal (RFP) etc. | Mandatory |
| List of main suppliers / vendors and copy of their contract(s) including evidence of their selection processes | |

Client Relationship

| Document | Mandatory / Optional |
|---|----------------------|
| List of main clients / donors | Mandatory |
| Two references | Mandatory |
| Past reports to clients / donors for last 3 years | |