

REQUEST FOR PROPOSAL (RFP)

All interested	DATE: May 6, 2021
	REFERENCE: 77-2021-UNDP-UKR-RFP-RPP

Dear Sir / Madam:

We kindly request you to submit your Proposal for **Creation of Online Stores for MSMEs from Southeastern Ukraine**.

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before **Sunday, May 23, 2021** and via email, courier mail or fax to the address below:

United Nations Development Programme tenders.ua@undp.org Procurement Unit

Your Proposal must be expressed in **English or Ukrainian or Russian**, and valid for a minimum period of **90 days**

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

NB. The Offeror shall create 2 archive files (*.zip format only!): one should include *technical proposal*, another one should include *financial proposal* and be encrypted with password. Both files should be attached to the email letter.

During evaluation process only technically compliant companies will be officially asked by UNDP procurement unit via email to provide password to archive with financial proposal. Please do not include the password either to email letter or technical proposal and disclose before official request.

Messages should **not exceed 8 MB in size**. Offers larger than 8 MB should be split into several messages and each message subject should indicate "part x of y" besides the marking mentioned in the announcement and the solicitation documents. Messages larger than 8 Mb may not be delivered. *All electronic submissions are confirmed by an automatic reply*.

The Offeror shall mark the email letter/s:

Subject of the message should include: "77-2021-UNDP-UKR-RFP-RPP" and " Creation of Online Stores for MSMEs from Southeastern Ukraine"

Body of the message should include: Name of the offeror

Archive files should be marked as: Technical proposal and Financial proposal

<u>Note</u>: if the email letters or archive files are not marked as per the instructions in this clause, the procuring UNDP entity will not assume responsibility for the Proposal's misplacement or premature opening.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

A two-stage procedure is utilized in evaluating proposals, with evaluation of the technical proposal being completed prior to any price proposal being opened and compared. The price proposals will be opened only for submissions that passed the minimum technical score of 70% (or 490 points) of the obtainable score of 700 points in the evaluation of technical proposals.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail, and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link:

https://www.un.org/Depts/ptd/sites/www.un.org.Depts.ptd/files/files/attachment/page/pdf/unscc/conduct_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Ms. Agnes Kochan, Operations Manager UNDP Ukraine

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Annex 1

Description of Requirements

Brief Description of the Required Services A sustainable entrepreneurship requires constant access to external market and online sales. Taking into account the global trend of digitalization of commercial activities and the economic downturn caused by COVID-19, its' necessary to support regional MSMEs with access to online trade to facilitate post-crisis recovery and make them more resilient to similar shocks in the future. For this purpose, UN RPP is seeking a qualified Contractor to develop 35 online stores (websites) for micro, small and medium-sized enterprises (MSMEs) from Donetsk (GCA), Luhansk (GCA), Kherson and south of Zaporizhzhia oblasts, featuring relevant information about each of 35 businesses, multimedia content and a purchase option to order products and/or services using an offline and online payment methods. The Contractor shall adopt a comprehensive approach to the assignment, and to analyse profiles of all 35 MSMEs, their products, services, needs, geographical location, technological literacy, availability of digital content, keywords for advertisement and other assets (the file with the necessary information about MSMEs will be provided by the Programme). Based on the outcomes of the analysis approved by the Programme, the Contractor shall propose a unified, most suitable website template and a basic online marketing campaign sufficient for a successful launch of all 35 online stores. In addition to this, the Contractor should deliver a presentation with user guide to MSMEs with a simple written guidance (instruction) how to use and administer their online stores (access to dashboard, set-up advertisement options, add new products, review websites analytics, etc). Person to Supervise the Work/Performance of the Service Provider Frequency of Recovery Specialist, Restoration of Critical Infrastructure Component, UN RPP of the Service Provider Frequency of According to TOR attached Economic Recovery Specialist, Restoration of Critical Infrastructure Component, UN RPP of the Special Secu	Context of the	Creation of Online Stores for MSMEs from South-eastern Ukraine
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Provided by UNDP	
(i.e., must be	
excluded from	
Price Proposal)	
Implementation	
Schedule indicating	⊠ Required
breakdown and	□ Not Required
timing of	
activities/sub-	
activities	
Names and	
curriculum vitae of	⊠ Required
individuals who	·
will be involved in	☐ Not Required
completing the	
services	
Currency of	☑ United States Dollars (USD) –recommended for local contractors to reduce or
Proposal	mitigate the risk of a country's currency devaluation. Contract payments of due
	amounts expressed in the USD equivalent will be made in the local currency based
	on the UN Operational Exchange Rate effective at the date of payment. For details
	please see: http://treasury.un.org
	□ Euro
Value Added Tax	☐ must be inclusive of VAT and other applicable indirect taxes
on Price Proposal	☐ must be exclusive of VAT and other applicable indirect taxes
Validity Period of	□ 60 days
Proposals	⊠ 90 days
(Counting for the	□ 120 days
last day of	In exceptional circumstances, UNDP may request the Proposer to extend the
submission of	validity of the Proposal beyond what has been initially indicated in this RFP. The
quotes)	Proposal shall then confirm the extension in writing, without any modification
, ,	whatsoever on the Proposal.
Partial Quotes	✓ Not permitted
Tartial Quotes	□ Permitted
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A pre-proposal conference will be	Pre-Bidding Conference will be held on May 12, 2021 at 10 am via Skype Conference.
held on:	Interested bidders are required to register for Pre-Bidding Conference by
	submitting their company name, list of attending representatives and their
	contact information as well as Skype ID (for bidders willing to participating via
	Skype Conference) at the following e-mail:
	procurement.rpp.ua@undp.org
	Attn: Procurement Unit
	Subject: 77-2021-UNDP-UKR-RFP-RPP – Pre-Bidding Conference Registration
	The schedule of payments for the services will be agreed with the Contractor
Payment Terms	before the start of the assignment. Payments will be linked to deliverables and
	executed upon submission of Interim and Completion reports. The payment
	schedule is provided below:

	 After achieving deliverable 1 and submitting Inception Report – 25%; After achieving deliverable 2 and submitting Interim Report No. 1 – 50%; After achieving deliverable 3 and submitting Final Report – 25%. Payment terms: Not later than thirty (30) days as of meeting the following conditions: UNDP's written acceptance (i.e., not mere receipt) of the quality of the outputs; Receipt of invoice from the Contractor.
Person(s) to review/inspect/ approve outputs/completed services and authorize the disbursement of payment	Economic Recovery Specialist, Restoration of Critical Infrastructure Component, UN RPP
Type of Contract to be Signed	 □ Purchase Order □ Institutional Contract ⊠ Contract for Professional Services □ Long-Term Agreement □ Other Type of Contract
Criteria for Contract Award	 □ Lowest Price Quote among technically responsive offers ⋈ Highest Combined Score (based on the 70% technical offer and 30% price weight distribution) ⋈ Full acceptance of the UNDP Contract General Terms and Conditions (GTC). This is a mandatory criterion and cannot be deleted regardless of the nature of services required. Non-acceptance of the GTC may be grounds for the rejection of the Proposal.
Criteria for the Assessment of Proposal	Technical Proposal (70%) ☑ Experience of the company/organization submitting the proposal 30% ☑ Proposed Concept and Portfolio of works and timeline 21% ☑ Personnel 49% Financial Proposal (30%)
	To be computed as a ratio of the Proposal's offer to the lowest price among the proposals received by UNDP.
UNDP will award the contract to:	 ☑ One and only one Service Provider ☐ One or more Service Providers, depending on the following factors
Contract General Terms and Conditions	☐ General Terms and Conditions for contracts (goods and/or services) ☐ General Terms and Conditions for de minimis contracts (services only, less than \$50,000) Applicable Terms and Conditions are available at: http://www.undp.org/content/undp/en/home/procurement/business/how-wo-buy html
	we-buy.html Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.

Annexes to this	☐ ☐ Technical Requirements (Annex 1)				
RFP	☑ Form for Submission of Quotation (Annex 2)				
	☐ Others				
Contact Person for	UNDP procurement Unit				
Inquiries	UNDP Ukraine				
(Written inquiries	procurement.rpp.ua@undp.org				
only)					
	Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.				
Documents to be	□ Dully filled in and Signed Form for Submission of Proposal (Annex 2);				
submitted in	□ Business Licenses (Copies of State/Tax registration documents) and other				
proposal	Certificates (if any). In case a group of experts decides to apply, a letter of affiliation with an officially registered organization (which will be the Contractor in case of contract award) must be provided;				
	☐ Copies of other licenses or certificates (if any);				
	☑ A letter of interest / letter of offer, which outlines previous experience in implementing similar programmes and competitive advantages of the applicant company;				
	☐ Company's profile (date of creation, size, number of staff/consultants,				
	description of key staff) setting out previous experience in implementing similar projects.				
	□ A work plan with the proposed work schedule indicating the persons				
	responsible for each area of activity;				
	☐ The proposed Concept note which describes the vision and examples/options				
	(links or screenshots) of the websites' design and functionality;				
	⊠ Experience in online stores development: at least 10 (ten) high-quality multifunctional online stores or similar products (i,e, marketplace, communication or e-learning platforms) are developed and functioning (short description of products functionality and links should be provided);				
	 ☑Personal CVs of the Project Team, including information about experience in similar projects / assignments; 				
	The company's portfolio of the previous projects (at least 10 (ten) online stores and examples of ten marketing campaigns);				
	□ At least 2 reference letters for the company from the previous				
	customers/clients/partners reflecting the nature of projects implemented, their				
	results and the role of the bidder;				
	☐ Financial proposal (must be password protected and provided in separate				
	archive. Don't provide password unless requested and don't include password				
	to letter with technical proposal part).				
Other Information	Administrative Requirements:				
[pls. specify]	Submitted offers will be reviewed on "Pass" or "Fail" basis to determine compliance with the below formal criteria/ requirement/s:				
	☐ Offers must be submitted within the stipulated deadline				
	☐ Offers must meet required Offer Validity				

- ☑ Offers have been signed by the proper authority
- ☑ Offers include requested company/organization documentation, including documentation regarding the company/organization's legal status and registration
- ☑ Offers must comply with general administrative requirements:
 - 1. Legally registered entity (for Ukrainian entities entity should be registered in the territory controlled by the government of Ukraine);
 - 2. Experience in online stores development: at least 10 (ten) high-quality multifunctional online stores or similar products (i,e, marketplace, communication or e-learning platforms) are developed and functioning (short description of products functionality and links should be provided);
 - 3. Experience in online marketing campaign development and implementation: at least 5 (five) online marketing campaigns with a combined coverage of at least 100,000 users developed and implemented on the internet, i.e., Google, Facebook, Instagram, etc ((short description of the campaigns and links should be provided);
 - 4. Experience of previous successful cooperation with international private sector companies and international organizations will be considered as an asset.

Other information is available on http://procurement-notices.undp.org.
For the information, please contact procurement.rpp.ua@undp.org

Annex 2



TERMS OF REFERENCE

Project name: UN Recovery and Peacebuilding Programme, Economic Recovery and Restoration of Critical Infrastructure Component

Description of assignment: Creation of online stores for MSMEs from southeastern Ukraine

Country/Duty Station: Ukraine, Home-based

Starting date of the assignment: May 2021

Duration of Assignment: up to 130 days

Expected places of travel (if applicable): N/A

Supervisor's name and functional post: Oleg Chankotadze, Specialist on Entrepreneurship Promotion, UN Recovery and Peacebuilding Programme

I. Background and context

The ongoing conflict in eastern Ukraine has had a direct and highly negative impact on social cohesion, resilience, livelihoods, community security, and the rule of law. Recognizing the need to urgently address reconstruction, economic recovery and peacebuilding needs in areas affected both directly and indirectly by the conflict, in late 2014 the government of Ukraine requested technical assistance and financial support from the international community to assess priority recovery needs. In late 2014, the United Nations (UN), the World Bank (WB) and the European Union (EU) conducted a Recovery and Peacebuilding Assessment, which was endorsed by the Cabinet of Ministers in mid-2015.

The United Nations Development Programme (UNDP) has been present and active in eastern Ukraine for the past decade, prior to the conflict, with a focus on community development, civil society development, and environmental protection. Work on addressing the specific, conflict-related development challenges discussed above started in 2015 through the United Nations Recovery and Peacebuilding Programme (UN RPP), building on this earlier engagement and establishing new partnerships. Today, the UN RPP is being implemented by four United Nations agencies: The United Nations Development Programme (UNDP), the UN Entity for Gender Equality and the Empowerment of Women (UN Women), the United Nations Population Fund (UNFPA) and the Food and Agriculture Organization of the United Nations (FAO).

The programme is supported by 12 international partners: the European Union, the European Investment Bank and the governments of Canada, Denmark, Japan, the Netherlands, Norway, Poland, Sweden, Switzerland and UK.

The UN RPP was designed to respond to, and mitigate, the causes and effects of the conflict. It is based on the findings of the Recovery and Peacebuilding Assessment (RPA) and is aligned to the State Target Programme for Recovery, as well as to the two oblast development strategies up to 2020. It takes into account the opportunities that have arisen from the Minsk Protocol of September 2014 and the renewal of its cease-fire provisions (the latest cease-fire having been agreed in March 2018), and is also fully adjusted to the humanitarian-development nexus. It is an integral component of the UNDP Country Programme and is therefore fully aligned with the United Nations Partnership Framework (UNPF).

The programme's interventions are grouped under the following key programme components, which reflect the region's priority needs:

Component 1: Economic Recovery and Restoration of Critical Infrastructure

Component 2: Local Governance and Decentralisation Reform

Component 3: Community Security and Social Cohesion.

The Programme, which operates on the basis of a pooled funding arrangement, follows a multi-sectoral programme-based approach and is implemented using an area-based methodology. It is a unifying interventions framework for 12 projects funded by 12 international partners, and is worth over 80 million USD.

In October 2018, four UN agencies (UNDP, UN Women, FAO and the UNFPA) countersigned a new joint project document, funded by the EU. The overall objective of the project is to restore effective governance and promote reconciliation in the crisis-affected communities of Donetsk, Luhansk and Zaporizhzhia oblasts of Ukraine, thereby enhancing the credibility and legitimacy of local authorities in the government-controlled areas (GCAs) of the oblasts. It will contribute to peacebuilding and prevent further escalation of conflict in Ukraine through achieving effective and accountable decentralization, gender-responsive recovery planning, and equal access to services, as well as enhancing community security and social cohesion.

This will be achieved through the pursuit of the following specific objectives:

- 1. Enhance local capacity for gender-responsive decentralization and administrative reforms to improve governance, local development and the delivery of services.
- 2. Stimulate employment and economic growth by providing assistance to Micro, Small and Medium Enterprises (MSMEs) development through demand-driven business development services and professional skills training.
- 3. Enhance social cohesion and reconciliation through the promotion of civic initiatives.
- 4. Support sectoral reforms and structural adjustments in the health, education and critical public infrastructure to mitigate the direct impacts of the conflict.

The ongoing COVID-19 crisis is challenging people, households and businesses in unprecedented ways. While containing the pandemic and protecting people is the top priority, disrupted supply chains, containment measures that are limiting economic and social interactions and falling demand put people's jobs and income-generation opportunities at risk. While the early economic recovery response implemented now in eastern Ukraine is aimed to increase the income earning opportunities through

public and temporary works, the main challenge for the post-conflict employment policy is to affect the transition from aid-supported employment generation to sustainable, unsubsidized private (and public) sector job growth.

A sustainable entrepreneurship requires constant access to external market and online sales. Taking into account the global trend of digitalization of commercial activities and the economic downturn caused by COVID-19, its' necessary to support regional MSMEs with access to online trade to facilitate post-crisis recovery and make them more resilient to similar shocks in the future.

For this purpose, UN RPP is seeking a qualified Contractor to develop 35 online stores (websites) for micro, small and medium-sized enterprises (MSMEs) from Donetsk (GCA), Luhansk (GCA), Kherson and south of Zaporizhzhia oblasts, featuring relevant information about each of 35 businesses, multimedia content and a purchase option to order products and/or services using an offline and online payment methods.

II. MAIN OBJECTIVES OF THE ASSIGNMENT

The overall objective of this assignment is to develop 35 online stores (websites) for micro, small and medium-sized enterprises (MSMEs) from Donetsk (GCA), Luhansk (GCA), Kherson and south of Zaporizhzhia oblasts, featuring relevant information about each of 35 businesses, multimedia content and a purchase option to order products and/or services using offline and online payment methods (the list of MSMEs will be provided by the Programme). That will help MSMEs to shift their commercial activity online, strengthen their crisis resilience and support employment in the conflict-affected communities.

For this purpose, the Contractor shall conduct an assessment based on detailed remote interviews with the final beneficiaries, get it approved by UN RPP and develop the following:

- 35 user-friendly and easy-to-use online stores based on WordPress, Tilda and/or other widelysued platforms with all necessary content added;
- Basic online marketing package for each online store, including copywriting support, Google search engine optimization, targeted advertisements on Facebook, Instagram;
- Deliver an online presentation on how to use the created online stores for each 35 entrepreneurs.

III. SCOPE OF WORK AND EXPECTED OUTPUTS

Common requirements

The Contractor shall adopt a comprehensive approach to the assignment, and to analyse profiles of all 35 MSMEs, their products, services, needs, geographical location, technological literacy, availability of digital content, keywords for advertisement and other assets (the file with the necessary information about MSMEs will be provided by the Programme). Based on the outcomes of the analysis approved by the Programme, the Contractor shall propose a unified, most suitable website template and a basic online marketing campaign sufficient for a successful launch of all 35 online stores. In addition to this, the Contractor should deliver a presentation with user guide to MSMEs with a simple written guidance (instruction) how to use and administer their online stores (access to dashboard, set-up advertisement options, add new products, review websites analytics, etc).

Specific requirements to the website

- To arrange the hosting of 35 websites for two years (and provide to the Programme a purchase certificate or other relevant document) and secure domain names ('com.ua', 'in.ua' and other options) for each website for two years;
- The website should run in the most commonly used web browsers (Google Chrome, Internet Explorer, Safari, Mozilla Firefox, Microsoft Edge) and should work across most operating system platforms (iOS, Android, Windows, MacOS) and mobile devices (laptops, tablets, smartphones);
- The website should not contain too much graphical information and should encourage people to
 use it. Content should be structured clearly and conveniently and broken down into sections,
 and subsections;
- The website should initially be created in Ukrainian, with the ability to support other languages if required;
- The website design should be light, restrained, and should not contain too many graphic elements or too much animation. All of the elements should serve the purpose of communicating information to its' user in the clearest and best-structured way, the design should be agreed with the future websites' owners;
- The website should have a simple, understandable and logical structure, enabling its' user to navigate around the website as quickly as possible. The structure should also meet the following requirements:
 - Have understandable browsing;
 - The names of sections, subsections, and pages should be short and precise;
 - Require minimum action from users to gain access to the information they need;
 - Provide access to the home page from any page or position on the website.
- The website should have four main sections:
 - **About the company** a short description of the company;
 - **Products (or services)** up to three subsections and up to 20 different types of products with short descriptions, images and 'purchase' options;
 - Contacts contact details of the company (telephone numbers, email and link to social media profiles);
 - **Basket** a list of the ordered item(s), its' price(s) and the following information from the customer: full name, telephone number, city (or village), Nova Poshta and/or Ukrposhta branch number and 'order' button.
- Users should be able to find the website (information on it) by using search engines. To that end, the website needs to be optimized internally to make it easier to find in Internet searches;
- The website should load within three seconds or less (time to interactive);
- Ensure the usage of carousels of goods to reduce the amount of page scrolling, and increase the speed of website loading by decreasing the size of images for mobile devices;
- URL pages should transliterate names, be understandable for users, and contain no numbers or incomprehensible symbols;
- Meta tags for search engine optimization should be editable from the admin section;
- Enable the exchange of private messages on the websites between vendor and customers to enable them to resolve all issues;

- To hand over all 35 developed websties to their owners and get an acceptance acknowledgement from them (in the form of email) confirming the usability and approval of the websites;
- Provide post-development support services (update of products descriptions, photos, images and overall debugging, if needed) during the period of four months to ensure timely product improvements.

Specific requirements to the online marketing support

- Provide professional copywriting support to create descriptions of 20 products for every 35 websites;
- Google search engine optimization for every 35 websites;
- Contextual advertising of each 35 websites on Google search for one month (the Contractor shall propose a basic advertisement plan);
- Banner advertisement of each 35 websites on Instagram for one month (the Contractor shall propose a basic advertisement plan);
- Banner advertisement of each 35 websites on Facebook for one month (the Contractor shall propose a basic advertisement plan).

Specific requirements to the online presentation on how to use the created online stores

- The presentation should contain a user manual for entrepreneurs how to operate the developed websites and cover the following topics:
 - how to access and navigate the admin panel of the website;
 - how to register new goods on the website and make descriptions to them;
 - how to make Google search engine optimization for the website;
 - how to promote the website or separate goods in social media.

Deliverables

#	Deliverables	Period of
		completion (as
		from the start of
		the assignment)
1.	An assessment based on detailed remote interviews with the final beneficiaries conducted and at least three unified website templates and three basic online marketing packages for all 35 online stores developed and proposed to the Programme.	20 days
2.	35 websites developed, content added, tested, agreed with the Programme and handed over to the beneficiaries and online advertisement campaign of 35 websites on Google, Facebook and Instagram is launched and the presentation with a user manual delivered to the websites' owners.	115 days
3.	A final report containing links to all 35 websites, text descriptions, online marketing package, first results of advertisement analytics, the presentation with a user manual submitted to the Programme.	130 days

IV. MONITORING/REPORTING REQUIREMENTS

The Contractor shall submit the following reports according to the Programme format and guidelines: a progress report (email form) on the development and creation of the websites submitted every five working days after the contract is signed until the moment all products are approved by the Programme. A final report containing links to all 35 websites, text descriptions, online marketing package, first results of advertisement analytics and the presnenation with user manual should be developed and submitted to the Programme not later than 130 days after the contract is signed. The reports are to be delivered in electronic form in Ukrainian and the summary of the final report should be developed in English.

V. EXPERIENCE AND QUALIFICATION REQUIREMENTS

- Legally registered entity (for Ukrainian entities entity should be registered in the territory controlled by the government of Ukraine);
- Experience in online stores development: at least ten high-quality multifunctional online stores or similar products (i,e, marketplace, communication or e-learning platforms) are developed and functioning (short description of products functionality and links should be provided);
- Experience in online marketing campaign development and implementation: at least five online
 marketing campaigns with a combined coverage of at least 100,000 users developed and
 implemented on the internet, i.e., Google, Facebook, Instagram, etc ((short description of the
 campaigns and links should be provided);
- Experience of previous successful cooperation with international private sector companies and international organizations will be considered as an asset.

The Contractor must have a team of at least 4 (four) professionals with the following roles and required qualifications:

Team Leader/Project Manager:

- At least a Bachelor's (or equivalent) degree in Economics, Social sciences, Management, Psychology, PR, Communications or another relevant related field;
- Minimum 2 (two) years of experience in project management and team management;
- Minimum 2 (two) years of experience in implementing projects/programmes on web products and multimedia content production;
- Excellent knowledge of Ukrainian and Russian. At least working knowledge of English would be considered as an asset.

Project Assistant/Copywriter:

- At least Bachelor's (or higher) degree in Economics, Social Sciences, Management, PR, Communications, Linguistics or another relevant related field;
- Minimum of 2 (two) years of professional experience in administrative and project support and copywriting, journalism etc;
- Excellent knowledge of Ukrainian and Russian. Knowledge of English would be considered an asset.

Web-developer:

- Bachelor's (or higher) degree in Economics, Mathematics, Social Sciences, Computer Studies, Management, PR, Communications, Linguistics or another relevant related field;
- At least 2 (two) years of relevant experience in web development and design;

- Excellent knowledge of Ukrainian and Russian. Knowledge of English would be considered an asset.

Graphic designer

- Bachelor's (or higher) degree in Economics, Social Sciences, Management, PR, Computer Studies, Communications, Linguistics, Fine Arts or another relevant related field;
- At least two years of relevant experience in graphic design production/publishing;
- Excellent knowledge of Ukrainian and Russian. Knowledge of English would be considered an asset.

VI. DOCUMENTS TO BE SUBMITTED IN A TECHNICAL PROPOSAL:

\boxtimes	A letter of interest / letter of offer, which outlines previous experience in implementing similar
	programmes and the competitive advantages of the applicant company;
\boxtimes	Company's profile (date of creation, size, number of staff/consultants, description of key staff)
	setting out previous experience in implementing similar projects.
\boxtimes	A work plan with a proposed work schedule indicating the persons responsible for each area of
	activity;
\boxtimes	The proposed Concept note which describes the vision and examples/options (links or screenshots)
	of the websites' design and functionality;
\boxtimes	Personal CVs of the Project Team, including information about past experience in similar projects /
	assignments;
\boxtimes	The company's portfolio of the previous projects (at least ten online stores and examples of ten
	marketing campaigns).
X	Financial proposal.

VII. PAYMENT SCHEDULE

Payments to the Contractor to cover management and operational costs will be linked to deliverables and executed upon submission of Interim and Completion reports. The payment schedule is provided below.

- After achieving deliverable 1 and submitting Inception Report 25%;
- After achieving deliverable 2 and submitting Interim Report No. 1 50%;
- After achieving deliverable 3 and submitting Final Report No. 2 25%

VIII. EVALUATION CRITERIA / EVALUATION METHOD

Evaluation and comparison of proposals

A two-stage procedure is utilized in evaluating the proposals, with evaluation of the technical proposal being completed prior to any price proposal being opened and compared. The price proposals will be opened only for submissions that passed the minimum technical score of 70% (or 490 points) of the obtainable score of 700 points in the evaluation of the technical proposals.

In the First Stage, the technical proposal is evaluated based on its responsiveness to the Terms of Reference (TOR) and as per below Evaluation Criteria. In the Second Stage, the price proposals of all offerors, who have attained minimum 70% score in the technical evaluation, will be reviewed. Overall evaluation will be completed in accordance with cumulative analysis scheme, under which the technical and financial aspects will have pre-assigned weights on 70% and 30% of the overall score respectively.

The lowest cost financial proposal (out of technically compliant) will be selected as a baseline and allocated the maximum number of points obtainable for financial part (i.e. 490). All other financial proposals will receive a number of points inversely proportional to their quoted price; e.g. 490 points x lowest price / quoted price.

The winning proposal will be the one with the highest number of points after the points obtained in both technical and financial evaluations, respectively, are added up. The contract will be devoted to the bidder that submitted the winning proposal.

Minimum evaluation criteria

(The companies/organizations that are compliant with minimum evaluation criteria will pass on to a technical evaluation)

Technical criteria:

Summary of Technical Proposal Evaluation Form	Score Weight	Max Points obtainable
Expertise of Firm/Organization	30%	210
Proposed Concept and Portfolio of works and timeline	21%	150
Personnel	49%	340
Total	100%	700

Forms of assessment of technical proposals are given in the next pages. The maximum score that may be received for each assessment criterion indicates the relative significance or weighting of such a criterion in the overall assessment process.

Assessment of technical proposal		Maximum	Company	/ Other org	ganization		
For	m 1	score	Α	В	С		
	Expertise of Firm/Organization						
1.	Experience in the creation of online stores:	100					
1	- 10 stores or similar products – 70 points;- over 10 – 100 points.						
1.	Experience in marketing campaign development and	90					
2	implementation:						
	- 5 marketing campaigns – 60 points;						
	- over 5 marketing campaigns – 90 points.						
1.	Successful experience in working with international	10					
3	private sector companies – 10 points, no experience – 0						
	points.						
1.	Successful experience in working with UN system	10					
4	organizations, other international organizations:						
	availability of experience – 10 points, no experience – 0						
	points.						
	Overall score on Form 1 210						

Asses	ssment of technical proposal Maximum Company / O score organization				
			Α	В	С
	Proposed Concept, Portfolio of works	s and timeline			
2.1	The proposed Concept note provides a clear vision and examples/options (links or screenshots) of the websites design and functionality: - with one example of websites' design and improvement: 60 points; - with two examples of websites' design and improvement: 65 points; - with three examples of websites' design and improvement: 70 points.	70			
2.2	A work plan with a proposed work schedule: maximum allowed period for implementation of the project is 3 (three) months. For a proposed work schedule: - up to 3 months – 70 points; - up to 2 months – 80 points;	80			
	Overall score on Form 2	150			

	Assessment of technical proposal Form 3		· ·		any / Other anization	
			Α	В	С	
	Personnel					
	Team Leader/Project Manager					
3.1	Experience in project management and team management (2 years – 30 points, 3 years and more – 35 points).	35				
3.2	Experience in implementing projects/programmes on web products and multimedia content production (2 years – 40 points, 3 years and more – 45 points).	45				
3.3	Higher education in Economics, Social Sciences, Management, Psychology, PR, Communications or another relevant related field (Bachelor's degree or equivalent – 15 points, Master's or equivalent and higher – 20 points).	20				
3.4	Language command (Ukrainian, Russian) – 10 points, Ukrainian, Russian and English (working level) – 15 points.	15				
	Interim score according to criteria 3.1–3.4	115				
	Project Assistant/Copywriter:					
3.5	Professional experience in administrative and project support and copywriting, journalism (2 years – 40 points, 3 years and more – 50 points).	50				

3.6	Education in Economics, Social Sciences, Management, PR, Communications, Linguistics or another relevant related field (Bachelor's degree or equivalent – 20 points, Master's or higher– 40 points).	40		
3.7	Language command (Ukrainian, Russian) – 5 points, English (working level) – 10 points.	10		
	Interim score according to criteria 3.6–3.7	100		
	Web-developer:			
3.8	Experience in web development and design (2 years – 20 points, 3 years – 30 points, 4 years and more – 40 points).	40		
3.9	Education in Economics, Mathematics, Social Sciences, Computer Studies, Management, PR, Communications, Linguistics or another relevant related field (Bachelor's degree or equivalent – 15 points, Master's or higher – 20 points).	20		
3.10	Language command (Ukrainian, Russian) – 10 points, English (working level) – 15 points.	15		
	Interim score according to criteria 3.8–3.10	75		
	Graphic designer			
3.11	Experience in graphic design production/publishing (2 years – 15 points, 3 years – 20 points, 4 years and more – 30 points).	30		
3.12	Education in Economics, Social Sciences, Management, PR, Computer Studies, Communications, Linguistics, Fine Arts or another relevant related field (Bachelor's degree or equivalent – 5 points, Master's or equivalent and higher – 10 points).	10		
3.13	Language command (Ukrainian, Russian) – 5 points, English (working level) – 10 points.	10		
	Interim score according to criteria 3.11–3.13	50		
	Overall score on Form 3	340		

IX. ESTIMATED COST OF ASSIGNMENT

The Financial Proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Any estimates for cost-reimbursable items, such as travel and out-of-pocket expenses, should be listed separately.

The format shown on the following pages is suggested for use as a guide in preparing the Financial Proposal. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

A. Cost Breakdown per Deliverables

The key steps and a description of the results that must be obtained in the specified time frames are listed below.

The contractor is invited to assess the complexity of work on the implementation by each of these stages, and to offer the customer the preferred percentage of the total proposed value of the agreement.

No.	Deliverables	Price without VAT, currency	
1.	Deliverable 1		
2.	Deliverable 2		
3.	Deliverable 3		
Tota	Total all-inclusive cost without VAT, currency		

B. Cost Breakdown by Cost Component:

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the following format. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

Nº	Activity/Costs	Unit	Number	Price per unit without VAT, currency	Cost without VAT, currency
1	Personnel				
1.1	Team Leader / Project Manager	month of work			
1.2	Project Assistant/Copywriter	month of work			
1.3	Web-developer	month of work			
1.4	Graphic designer	month of work			
2	Administration Costs (if necessary)				
2.1	Communications (telephone/Internet)				
2.2	Other (if any - to define clearly activities/costs)				

3	Travel and Lodging			
3.1	Daily Allowance	Day		
4	Other costs (if any - to define clearly activities/costs)			
4.1	Branding and design			
	Total without VAT, currency			

Annex 2

FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL¹

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery²)

[insert: Location].
[insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the 77-2021-UNDP-UKR-RFP-RPP dated 5/6/2021, and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

A. Qualifications of the Service Provider

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following:

- a) A letter of interest / letter of offer, which outlines previous experience in implementing similar programs and competitive advantages of the applicant company;
- b) The company's portfolio of the previous projects (at least ten online stores and examples of ten marketing campaigns)
- c) Dully filled in and Signed Form for Submission of Proposal (Annex 2);
- d) Business Licenses (Copies of State/Tax registration documents) and other Certificates (if any). In case a group of experts decides to apply, a letter of affiliation with an officially registered organization (which will be the Contractor in case of contract award) must be provided;
- e) Copies of other licenses or certificates (if any);
- f) A letter of interest / letter of offer, which outlines previous experience in implementing similar programmes and competitive advantages of the applicant company;
- g) At least 2 reference letters for the company from the previous customers/clients/partners reflecting the nature of projects implemented, their results and the role of the applicant;
- h) <u>Financial proposal (must be password protected and provided in separate archive. Don't provide password unless requested and don't include password to letter with technical proposal part).</u>
- i) Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

¹ This serves as a guide to the Service Provider in preparing the Proposal.

² Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

BRIEF COMPANY PROFILE

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following:

deliver the requirements of ONDP by	indicating the following.
Full registration name	
Year of foundation	
Legal status	If Consortium, please provide written confirmation from each member
Legal address	
Actual address	
Bank information	
VAT payer status	
Contact person name	
Contact person email	
Contact person phone	
Company/Organization's core activities	
Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations (If any);	Please indicate here
Business Licenses – Registration Papers, Tax Payment Certification, etc.	EDRPOU, ID tax number Copies of State registration and Tax registration should be attached
Track Record performed	Please indicate here the List of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references; Brief description of previous products developed by the company (list);
Certificates and Accreditation	Please indicate here applicable including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.
Please provide contact details of at least 2 previous partners for reference	Please attach the signed reference letters if any.
Company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.	Yes/No (Please choose)
Other relevant information	

B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work including:

- A work plan with the proposed work schedule indicating the persons responsible for each area of activity;
- The proposed Concept note which describes the vision and examples/options (links or screenshots) of the websites' design and functionality.

C. Qualifications of Key Personnel

If required by the RFP, the Service Provider must provide:

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;
- b) CVs demonstrating qualifications must be submitted if required by the RFP; and
- c) Written confirmation from each personnel that they are available for the entire duration of the contract;

D. Cost Breakdown per Deliverable*

The Proposer is required to prepare the Financial Proposal in an envelope separate from the rest of the RFP as indicated in the Instruction to Proposers.

The key steps and a description of the results that must be obtained in the specified time frames are listed below.

The Contractor is invited to assess the complexity of work on the implementation by each of these stages, and to offer the customer the preferred percentage of the total proposed value of the agreement.

Deliverables [list them as referred to in the RFP]	Percentage of Total Price (Weight for payment)	Amount, currency, excl. VAT
Delivery of output 1		
Delivery of output 2		
Delivery of output 3		
Total (please indicate currency)	100%	

^{*}This shall be the basis of the payment tranches

E. Cost Breakdown by Cost Component

The Bidders are requested to provide the cost breakdown for the above given prices for each deliverable based on the following format. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

The format shown on the following pages is suggested for use as a guide in preparing the Financial Proposal. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

Nº	Activity/Costs	Unit	Number	Price per unit without VAT, currency	Cost without VAT, currency
1	Personnel				
1.1	Team Leader / Project Manager	month of work			
1.2	Project Assistant/Copywriter	month of work			
1.3	Web-developer	month of work			
1.4	Graphic designer	month of work			
2	Administration Costs (if necessary)				
2.1	Communications (telephone/Internet)				
2.2	Other (if any - to define clearly activities/costs)				
3	Travel and Lodging				
3.1	Daily Allowance	Day			
4	Other costs (if any - to define clearly activities/costs)				
4.1	Branding and design				
	Total without VAT, currency				

[Name and Signature of the Service Provider's Authorized Person] [Designation] [Date]

* Dear partners!

The United Nations Office in Ukraine would like to inform you that the purchase of goods and services announced in the tender will be carried out within the project of international technical assistance.

According to the provisions of the Tax Code of Ukraine (paragraph 197.11), an exemption from VAT is provided for operations that are financed through material and technical assistance.

The procedure for obtaining the right to exemption from taxation for operations that are made within international technical assistance projects is regulated by the Decree of the Cabinet of Ministers of Ukraine No.153 dated February 15, 2002.

According to this procedure, the price of the contract is determined "without VAT" and the tax invoice is drawn up in accordance with paragraph 2 of Order No. 1307. In the left part of this invoice, the corresponding mark "X" should be made and the type of reason 12 should be indicated. At the same time in the column "Recipient" (buyer) the name of the legal entity (UN Office in Ukraine) should be indicated, and in the column "Individual tax number of the beneficiary" (buyer) should be indicated conventional TIN (taxpayer reg. No.) "2000000000000".

Based on the above stated, we request that you prepare your bid proposals / invoices for payment without VAT taking into account the provisions of the Ukrainian legislation stated in the above mentioned normative acts.

If you have any additional questions, please contact the offices of the State Fiscal Service of Ukraine at the place of registration of your company for additional advice within the Article 52 of the Tax Code of Ukraine.

Уважаемые партнеры!

Представительство ООН в Украине информирует Вас, что приобретение товаров и услуг объявленных в тендере 329-2020-UNDP-UKR-RFP-RPP производиться в рамках выполнения проекта международной технической помощи.

Согласно положений Налогового Кодекса Украины (п. 197.11) предусмотрено освобождение от налогообложения НДС операций, которые финансируются за счет материально-технической помощи.

Порядок получения права на освобождение от налогообложения операций, которые производятся в рамках проектов международной технической помощи регламентируется постановлением Кабинета Министров Украины от 15 февраля 2002 года №153.

В случае наличия права на применение этой НДСной льготы на дату получения аванса от ПРООН вы должны составить и зарегистрировать в ЕРНН налоговую накладную (далее — НН), которая заполняется следующим образом:

- в графе «Складена на операції, звільнені від оподаткування» верхней левой части делается пометка «Без ПДВ»;
- в раздел А табличной части НН (строки I X) вносятся обобщающие данные по операциям, на которые складывается такая НН, а именно: в строке I указывается общая сумма средств, подлежащих уплате с учетом НДС; в строке IX общий объем поставки товаров/услуг. Строки II VIII раздела A не заполняются;

- в графе 2 раздела В указывается номенклатура услуг поставщика (продавца);
- \bullet в графа 3.3 раздела В код услуги согласно ГКПУ. Графа 3.3 заполняются на всех этапах поставки услуг.
- в графе 4 и 5 единица измерения услуг;
- в графе 6 количество (объем) поставки услуг;
- в графе 7 цена поставки единицы услуги без учета НДС;
- в графе 8 указывается код ставки НДС 903;
- в графе 9 код льготы согласно Справочнику других налоговых льгот налоговых льгот, утвержденному ГФС по состоянию на дату составления НН «14060523».
- в графе 10 объем поставки без учета НДС (сумма аванса). Детально в материалах «Налоговая накладная 2017: порядок заполнения» и «Новая налоговая накладная в образцах».

Что касается налогового кредита с НДС по покупкам материалов для выполнения соответствующих строительных работ, то здесь правила его компенсации, предусмотренные п. 198.5 НКУ, не действуют. Ведь согласно п. 198.5 НКУ на операции по поставке товаров и услуг, освобождение от налогообложения НДС которых предусмотрено п. 197.11 НКУ, правила начисления налоговых обязательств не распространяются.

Это значит, что в ходе использования материалов, которые покупались с НДС, для выполнения данных работ налоговый кредит компенсировать не нужно, соответственно не нужно и начислять для этого налоговые обязательства.

Исходя из вышесказанного, просим Вас формировать Ваши тендерные заявки/счета на оплату без НДС учитывая положения украинского законодательства, изложенного в перечисленных нормативных актах.

В случае возникновения дополнительных вопросов просим Вас обращаться в отделения Государственной Фискальной Службы Украины по месту регистрации Вашего предприятия для получения дополнительной консультации в рамках статьи 52 Налогового Кодекса Украины.

13. Ім'я контактної особи Підрядника:

Посада: керівник

Номер телефону:

Адреса:

Annex 4

Model Contract

Contract for Goods and/or Services Договір на надання Товарів та/або Послуг United Between the **Nations** між Програмою розвитку Організації **Development Programme and** Об'єднаних Націй та Empowered lives. Empowered lives. Resilient nations. Resilient nations. 1. Country Where Goods Will be Delivered and/or 1. Країна, у якій будуть постачатись Товари та/або Services Will be Provided: Ukraine надаватись Послуги: Україна 2. **ПРООН** [] Запит цін [X] Запит пропозиції [] 2. UNDP [] Request for Quotation [X] Request for Запрошення на участь у конкурсі [] укладення Proposal [] Invitation to Bid [] direct contracting прямих договорів Номер та дата: Number and Date: 3. Contract Reference (e.g. Contract Award Number): 3. Посилання на номер договору (напр., номер присудження договору): 4. Довгострокова угода: Ні 4. Long Term Agreement: No 5. Предмет Договору: [] товари [Х] послуги 5. **Subject Matter of the Contract**: [] goods [X] services [] товари та послуги [] goods and services 6. Тип Послуг: 6. Type of Services: 7. 7. Contract Starting Date: 8. Contract Ending Date: Дата початку 8. Дата завершення Договору: Договору: 9. Total Contract Amount: 9. Загальна сума Договору: 9а. Передплата: Не застосовується 9a. Advance Payment: Not applicable 10. Загальна вартість Товарів та/або Послуг: 10. Total Value of Goods and/or Services: [] менше 50 000 дол. США (лише Послуги) — [] below US\$50,000 (Services only) — UNDP General Terms and Conditions for Institutional (de minimis) застосовуються Загальні умови ПРООН для базових (незначних) договорів Contracts apply [] менше 50 000 дол. США (Товари *або* Товари та [] below US\$50,000 (Goods or Goods and Services) – Послуги) – застосовуються Загальні умови ПРООН **UNDP General Terms and Conditions for Contracts apply** egual to or above US\$50,000 (Goods and/or для договорів [] 50 000 дол. США або більше (Товари та/або Services) - UNDP General Terms and Conditions for Послуги) – застосовуються Загальні умови ПРООН Contracts apply для договорів 11. Метод оплати: [X] тверда (фіксована) ціна Payment Method: [X] fixed price cost відшкодування витрат reimbursement 12. Назва(Ім'я) Підрядника: 12. Contractor's Name:

Title

Address:

Telephone number:

13. Contractor's Contact Person's Name:

Факс:		Fax:			
Email:		Email:			
14. Ім'я контактної особи ПРООН:		14. UN	IDP Contact Person's Name:		
Посада	a:	Title:			
Адреса		Addres	SS:		
тел.: +		Teleph	one number		
Email:		Email:			
	Банківський рахунок Підрядника, на який		ontractor's Bank Account to which payments will		
	ы перераховуватись платежі:		nsferred:		
Отрим		Benefi			
-	рахунку:		nt name:		
	рахунку: грахунку:		nt number:		
_					
Назва	оанку:	Bank n			
МФО			ddress:		
ЄДРПС) У	MFO			
		EDRPO			
Даний	Договір складається з наступних документів,	This C	Contract consists of the following documents,		
які, у	разі виникнення конфлікту між ними, мають	which	in case of conflict shall take precedence over one		
перева	агу один перед одним у наступному порядку:	anothe	er in the following order:		
1.	Дана лицьова сторінка («Лицьова сторінка»).				
2.	Загальні умови ПРООН для договорів –	1.	This face sheet ("Face Sheet").		
	Додаток 1	2.	UNDP General Terms and Conditions for		
			Contracts – Annex 1		
3.	Технічне завдання (ТЗ) - Додаток 2	3.	Terms of Reference (TOR) – Annex 2		
	Графік надання послуг, що включають опис		Schedule of Services provision, incorporating		
••	послуг, результати надання товарів та/або	''	the description of services, deliverables and		
	послуг, планові показники, терміни, графік		performance targets, time frames, schedule of		
			payments, and total contract amount – Annex 3		
		_			
-	договору – Додаток 3.	5.	The Contractor's Technical Proposal and		
5.	Технічна та Фінансова пропозиції Підрядника		Financial Proposal, dated;		
	від; причому ці		these documents not attached hereto but		
	документи не додаються, але відомі		known to and in the possession of the Parties,		
	Сторонам і знаходяться у їх розпорядженні, і		and forming an integral part of this Contract.		
	є невід'ємною частиною цього Договору.	6.	This Contract implementation is conducted		
6.	Реалізація даного Контракту відбувається в		within the framework of the of international		
	рамках виконання проекту міжнародної		technical assistance project between the		
	технічної допомоги між Урядом України та		Government of Ukraine and the relevant		
	відповідними Донорами та Виконавцем та,		Donors and the Executor and is concluded		
	згідно з умовами пункту 197.11 Податкового		without VAT, in accordance with paragraph		
	Кодексу України, операції звільнені від ПДВ.		197.11 of the Tax Code of Ukraine.		
7.	Все вищезазначене, включене до цього	7.	All the above, hereby incorporated by		
	документу за допомогою посилання, містить		reference, shall form the entire agreement		
	увесь обсяг домовленостей («Договір») між		between the Parties (the "Contract"),		
	Сторонами, при цьому усі інші переговори		superseding the contents of any other		
	та/або угоди, незалежно від того, виконані		negotiations and/or agreements, whether oral		
	вони в усній або ж у письмовій формі, що		or in writing, pertaining to the subject of this		
	відносяться до предмету даного Договору,	I	Contract.		

втрачають силу.

Даний Договір вступає в силу з дня проставлення належним чином уповноваженими представниками Сторін останнього підпису на Лицьовій сторінці і припиняє свою дію в Дату завершення Договору, яка зазначена на Лицьовій сторінці. Внесення змін та/або доповнень до даного Договору можливе лише у разі оформлення належним чином уповноваженими представниками Сторін письмової угоди.

This Contract shall enter into force on the date of the last signature of the Face Sheet by the duly authorized representatives of the Parties, and terminate on the Contract Ending Date indicated on the Face Sheet. This Contract may be amended only by written agreement between the duly authorized representatives of the Parties.

НА ПОСВІДЧЕННЯ ЧОГО, нижчепідписані, належним чином уповноважені на це представники Сторін, підписали цю Угоду від імені Сторін у місці та в день, що вказані нижче

IN WITNESS WHEREOF, the undersigned, being duly authorized thereto, have on behalf of the Parties hereto signed this Contract at the place and on the day set forth below.

Від імені Підрядника / For the Contractor	Від імені ПРООН / For UNDP		
Підпис / Signature:	Підпис / Signature:		
Iм'я / Name:	Iм'я / Name:		
Посада / Title:	Посада / Title:		
Дата / Date:	Дата / Date:		