

Questions and Answers – Round 1

Date: **11 May 2021**
Project: **Metro Ethernet Internet Access for UNDP Headquarters**
Reference Number: **UNDP-ITM-ITB-2021 -001**
Closing date of tender: **4:00pm EST 31 May 2021**
(Submission deadline extended to 31 May 2021 instead of 12 May 2021)

TO ALL INTERESTED COMPANIES

SUBJECT: Invitation to Bid – Provision of Metro Ethernet Internet Access for UNDP Headquarters

INFORMATION: The following are questions received from bidders and their respective answers

1. In the bid invitation it mentions solution/pricing to be provided only for one address, however pricing file talks about 2 addresses. Kindly let us know do we need to price out for both addresses as per pricing file or just one. In case only one address needs to be worked upon, kindly indicate which one.

Ans: Only one address is needed which is DC1 building, OneUN Plaza.

The Price Schedule has revised accordingly.

2. We understand Metro Ethernet Forum Certified network is a mandatory requirement, are you accepting proposals from vendors whose ethernet naming does not adhere to these naming standards.

Ans: If the vendor is not MEF certified but providing the metro ethernet service to other organizations, corporations and if they can show/demonstrate that, it should be acceptable.

3. Please help elaborate clause 3.4 of terms and conditions 'Discount Prices annexed to the Contract that remain in effect for 3 years.'

Ans: The pricing should be fixed for the period three years.

4. Regarding Clause 20.2 of terms and conditions, we do allow to terminate any time during the contract however Early Termination Penalty is applicable in such cases, kindly let us know in case this clause been made partially compliant.

Ans: Early termination penalties are not applicable, but UNDP requires three months prior notice.

Do you have a network diagram, kindly share?

Ans: The diagram will be shared with the vendor selected for this contract upon receipt of internal approval.

5. Are you open for an additional option i.e., a secondary service for redundancy?

Ans: If the vendor has something additional to offer, please include but it will not be part of the evaluation.

6. Are you open to accept wireless DIA service as an option?

Ans: No.

7. Keeping in view the level of documentation required for this RFP, request you to extend the submission deadline by at least a week.

Ans: The deadline is extended to 31 May 2021.

8. Please provide the Model and part numbers for the UNDP-supplied Cisco edge router to allow the inclusion of the requested fully managed service pricing.

Ans: UNDP is currently using Cisco ASR1000 as border router and running BGP with the upstream internet providers. UNDP will manage its own router and the demarcation point for the vendor is the cable connection to the router.

- 10 Regarding the solicitation forms that require financial information, accreditation or certificate, is it acceptable to respond with the hyperlink where the information can be retrieved by UNDP.

Ans: The requested documents should be attached as part of the bid in E-Tendering. Additional information could be provided as hyperlink.