

REQUEST FOR PROPOSAL (RFP)

(From Vietnam based firms/institutes/organizations)

NAME of service:	DATE: June 1, 2021
Provisioning of cabling services for Green One UN	
House in Hanoi	REFERENCE: 2-210401

Dear Sir / Madam:

We kindly request you to submit your Proposal for **Provisioning of cabling services for Green One UN** House in Hanoi.

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before Monday, June 14, 2021 and via email to the address below:

United Nations Development Programme 304 Kim Ma Street, Ha Noi, Viet Nam Ms. Luu Ngoc Diep, Procurement Associate Bidding.vn@undp.org

Note:

- Mandatory subject of email: RfQ 2-210401: Provisioning of cabling services for the GOUNH
- Please send separate email (without attachment) to procurement.vn@undp.org notifying that you already submitted proposal and the number of emails submitted (in case submitted by email). Notification email indicating the tender's reference number should be sent to this email address by submission deadline or right after you submit proposals.
- UNDP will acknowledge receipt of the proposals within 2 working days from the submission deadline. In case you do not receive acknowledgement, please contact us within 3 working days after submission deadline.
- Maximum size per email: **30 MB**. Bidders can split proposals into several emails if the file size is large.

Your Proposal must be expressed in the English language, and valid for a minimum period of **120 days from** the date of bid submission deadline.

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated

above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that complies with all of the requirements, meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail, and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link :

https://www.un.org/Depts/ptd/sites/www.un.org.Depts.ptd/files/files/attachment/page/pdf/unscc/conduc t_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Tran Thi Hong Head of Procurement Unit 6/1/2021

Description of Requirements

Context of the Requirement	Please refer to the attached Terms of Reference (TOR)
Implementing Partner of UNDP	Please refer to the attached TOR
Brief Description of the Required	
Services ¹	(TOR is attached in this Annex)
List and Description of Expected	Please refer to the TOR
Outputs to be Delivered	Please relef to the TOK
Outputs to be Delivered	
Person to Supervise the	Please refer to the attached TOR
Work/Performance of the Service	
Provider	
Frequency of Reporting	Please refer to the attached TOR
Progress Reporting Requirements	Please refer to the attached TOR
Location of work	🖾 GOUNH, 304 Kim Ma street, Ha Noi, Viet Nam
	□ At Contractor's Location
Expected duration of work	
Target start date	
Latest completion date	
Travels Expected	Please refer to the attached TOR
Special Security Requirements	Security Clearance from UN prior to travelling
	Completion of UN's Basic and Advanced Security Training
	Comprehensive Travel Insurance
	Others [pls. specify]
Facilities to be Provided by UNDP	□ Office space and facilities
(i.e., must be excluded from Price	Land Transportation
Proposal)	Others [pls. specify]
Implementation Schedule indicating	⊠ Required
breakdown and timing of	□ Not Required
activities/sub-activities	
Names and curriculum vitae of	⊠ Required
individuals who will be involved in	□ Not Required
completing the services	
Currency of Proposal	United States Dollars
	Euro
	⊠ Vietnamese Dongs
Value Added Tax on Price Proposal ²	I must be inclusive of VAT and other applicable indirect taxes
	\Box must be exclusive of VAT and other applicable indirect taxes

¹ A detailed TOR may be attached if the information listed in this Annex is not sufficient to fully describe the nature of the work and other details of the requirements. ² VAT exemption status varies from one country to another. Pls. check whatever is applicable to the UNDP CO/BU

requiring the service.

Validity Period of Proposals (Counting	🗆 60 days		
from the date of submission	\Box 90 days		
deadline)			
	⊠ 120 days		
	In exceptional circumstances, UNDP may request the Proposer to extend the validity of the Proposal beyond what has been initially indicated in this RFP. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Proposal.		
Partial Quotes	⊠ Not permitted		
	Permitted		
Payment Terms ³	☑ As indicated in the attached TOR		
	☑ Condition for Payment Release:		
	 Within thirty (30) days from the date of meeting the following conditions: a) UNDP's written acceptance (i.e., not mere receipt) of the quality of the outputs; and 		
	b) Receipt of invoice from the Service Provider.		
Person(s) to review/inspect/ approve outputs/completed services and authorize the disbursement of	Please refer to the attached TOR		
payment			
Type of Contract to be Signed	Purchase Order		
	Institutional Contract		
	Contract for Professional Services		
	□ Long-Term Agreement ⁴		
	Other Type of Contract [pls. specify]		
Criteria for Contract Award	Lowest Price Quote among technically responsive offers		
	☑ Highest Combined Score (based on the 60% technical offer and 40% price weight distribution)		
	Full acceptance of the UNDP Contract General Terms and Conditions (GTC). This is a mandatory criterion and cannot be deleted regardless of		
	the nature of services required. Non-acceptance of the GTC may be		
	grounds for the rejection of the Proposal.		
Criteria for the Assessment of	Proposal shall be considered technically qualified if it achieves minimum		
Proposal	70% of total obtainable technical points.		
	Weight of technical and financial point:		
	Technical Proposal (60%)		
	⊠ Expertise of the Firm (25%)		
	Methodology, Its Appropriateness to the Condition and Timeliness of		
	the Implementation Plan (65%)		

³ UNDP preference is not to pay any amount in advance upon signing of contract. If the Service Provider strictly requires payment in advance, it will be limited only up to 20% of the total price quoted. For any higher percentage, or any amount advanced exceeding \$30,000, UNDP shall require the Service Provider to submit a bank guarantee or bank cheque payable to UNDP, in the same amount as the payment advanced by UNDP to the Service Provider.

⁴ Minimum of one (1) year period and may be extended up to a maximum of three (3) years subject to satisfactory performance evaluation. This RFP may be used for LTAs if the annual purchases will not exceed \$150,000.00.

	☑ Management Structure and Qualification of Key Personnel (10%)		
	Financial Proposal (40%) To be computed as a ratio of the Proposal's offer to the lowest price among the proposals received by UNDP.		
	Please refer to the <u>Evaluation Criteria</u> for further details.		
UNDP will award the contract to:	 One and only one Service Provider One or more Service Providers, depending on the following factors: 		
Contract General Terms and Conditions ⁵	 General Terms and Conditions / Special Conditions for Contract. General Terms and Conditions for de minimis contracts (services onl less than \$50,000) General Terms and Conditions for Works 		
	Applicable Terms and Conditions are available at: <u>http://www.undp.org/content/undp/en/home/procurement/busin</u> <u>ess/how-we-buy.html</u>		
Annexes to this RFP ⁶	 ☑ <u>Terms of Reference</u> & <u>Evaluation Criteria</u> (attached to this Annex) ☑ <u>Proposal Submission Form (Annex 2)</u> ☑ <u>Contract Template & UNDP Contract General Terms and Conditions</u> (GTC) (Annex 3) ☑ <u>Submission checklist</u> (Annex 4) 		
Contact Person for Inquiries (Written inquiries only) ⁷	Luu Ngoc Diep (Ms.) Procurement Associate Luu.ngoc.diep@undp.org Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.		
Other Information [pls. specify]	Bidders are responsible for checking the UNDP website: <u>https://procurement-notices.undp.org/</u> for any addenda and updated deadline to this Request for Proposals. UNDP reserves the right to post addenda up to the closing date for submissions. Hence bidders are advised to check the UNDP website frequently prior to submitting their proposal.		

⁵ Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

⁶ Where the information is available in the web, a URL for the information may simply be provided.

⁷ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.



TERMS OF REFERENCE

Provisioning of cabling services for Green One UN House in Hanoi

1. Background

The Green One UN House at 304, Kim Ma, Ba Dinh, Hanoi, Vietnam is currently hosting 15 UN Agencies.

Currently, GOUNH IT system is using a network cabling from 2014 and GOUNH will install new IT devices in the network. To integrate device in the network successfully, the network cabling system should be checked and maintained if needed.

Green One UN House in Hanoi is seeking an IT service provider that can provide network cabling services for IT system.

2. Purpose and Objectives

Stable cabling system for whole GOUNH with minimum signal loss.

3. Methodology and technical approach

Supplier will check and install new network segment if needed.

4. Scope of work, timeframes and deliverables

Scope of work:

- a) Installing new equipment:
 - Installing path panels in all rack and CAT6a cables between agency racks to new core racks in data center (rack 7 and 8).
 - Installing new backbone new ODFs in data center and technical room and fiber optic cables between data center and technical rooms, two optical cables per connection between a technical room and data center are required.
 - Install new optical path cord for all ODFs
 - Keeping old ODF until new system running smoothly.
 - Install CAT6a network path cord in data center.

- Testing and verifying new system and creating test report.
- b. Testing new system in data center and backbone
 - Testing the system
 - Remove old ODF and trunk cable in datacenter and technical room
 - Revising port map.
 - Support green disposing all unused equipment (old cable, ODF, path panel, CISCO devices)

Timeframes:

No	Activities and Tasks	Expected outputs and deliverables	Timeframe (indicative)
1	Installing new equipment:	Deliverable 1: Below equipment are installed: New ODFs, New path cords, New path panels, New backbone	9 months
2	Create port map and test system	Deliverable 2: Port map in data center.	
3	One-year warranty service.	Deliverable 3: Warranty service	1 year
4	Optional - Maintenance service after completion of cabling service.	Deliverable 4: Maintenance service	4 years
	TOTAL		

5. Contract Management

The assignment will be undertaken under the supervision UN Vietnam ICT Team.

6. Contract Arrangement

A contract will be signed with the 1st ranked bidder.

7. Payment Terms

The payment will be made at 10% after signing contract; 80% after completion of deliverables 1-7 accepted by UN and 10% after warranty period deliverable 8

Payment will be made upon submission of accepted invoice and reports of each period of the contract.

EVALUATION CRITERIA

The evaluation of technical proposal shall be conducted using scoring method (1,000 points), as follows:

Summ	Summary of Technical Proposal Evaluation Forms			
1.	Bidder's qualification, capacity and experience	250		
2.	Proposed Methodology, Approach and Implementation Plan	650		
3.	. Management Structure and Key Personnel			
	Total	1000		

Section 1. Bidder's qualification, capacity and experience		
1.1	Having 5 years of experiences in providing network equipment and networking services (30 points for each year of experiences)	150
1.2	Proving range and depth of experience with similar projects/contracts/clients in the past 5 years (by providing at least 2 contracts)	100
	Total Section 1	250

Sectio	Section 2. Proposed Methodology, Approach and Implementation Plan			
2.1	Good detailed technical proposal (including solution, plan, mitigation plan)	500		
2.2	Trouble shooting time during warranty period – Maximum two hours after receiving request from UN IT team (30 minutes: 150 points; 1 hour: 100 points; 2 hours: 50 points)	150		
	Total Section 2	650		

Section 3. Management Structure and Key Personnel	
Assigned team with experience in cabling services (minimum 5-year experience) (by provision CVs with their experiences)	
Total Section 3	100

All bids passing the minimum technical score of 700 will be technically qualified for financial evaluation. **Submission obtaining the highest weighted points (60% technical points + 40% financial points) will be selected.**

Important Notes:

- Evaluation will be done separately for each of the proposed key personnel (if applicable) and the total personnel score will be the average.
- Please refer to the <u>Submission checklist</u> (Annex 4) for documents to be submitted for the evaluation

Annex 2

FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL⁸

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery⁹)

[insert: Location]. [insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP <u>in conformity with</u> the requirements defined in the RFP dated [*specify date*], and all of its attachments, as well as **the provisions of the UNDP General Contract Terms and Conditions** :

A. Qualifications of the Service Provider

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following :

- a) Profile describing the nature of business, field of expertise, licenses, certifications, accreditations;
- b) Business Licenses Registration Papers, Tax Payment Certification, etc.
- c) Latest Audited Financial Statement income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc. ;
- d) Track Record list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references;
- e) Certificates and Accreditation including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.
- f) Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

Company Profile

Item Description	Detail
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.

⁸ This serves as a guide to the Service Provider in preparing the Proposal.

⁹ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

Legal Address, City, Country	Click or tap here to enter text.		
Website	Click or tap here to enter text.		
Year of Registration	Click or tap here to enter text.		
Legal structure	Choose an item.		
Are you a UNGM registered vendor?	□ Yes □ No If yes, insert UNGM Vendor Number		
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	f Yes No f Yes No Yes No or or Yes No		
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):			
Does your Company have a written Statement of its Environmental Policy? (<i>If yes,</i> <i>provide a Copy</i>)			
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (<i>If yes, provide a Copy</i>)			
Is your company a member of the UN Global Compact			
Bank Information	Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text.		
Previous relevant experience: 3 contracts			

Name of previous contracts	Client & Reference Contact Details including e-mail	Contract Value	Period of activity	Types of activities undertaken

Bidder's Declaration

Yes	No					
		Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions				
		of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.				
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.				
		Ethics : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.				
		I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <u>https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</u> and acknowledge that it provides the minimum standards expected of suppliers to the UN.				
		Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.				
		Prohibitions, Sanctions: I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.				
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.				
		Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.				

Yes	No				
		I/We understand and recognize that you are not bound to accept any Quotation you receive			
		and we certify that the goods offered in our Quotation are new and unused.			
		By signing this declaration, the signatory below represents, warrants and agrees that he/she			
		has been authorised by the Organization/s to make this declaration on its/their behalf.			

B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

C. Qualifications of Key Personnel

If required by the RFP, the Service Provider must provide :

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;
- b) CVs demonstrating qualifications must be submitted if required by the RFP; and
- c) Written confirmation from each personnel that they are available for the entire duration of the contract.

D. Financial Offer

Currency of Quotation: Click or tap here to enter text.

Ref	Description of Deliverables	Unit cost (VND)	Quantity	Total (VND)
1.	Cabling service			
2.	 Equipment cost (provide the list of equipment with cost) Fiber Optic Termination Panel COMMSCOPE/AMP Fiber optic Optical path cord COMMSCOPE/AMP CAT6A 24port AMP CAT6E path panel Square faceplace wall-plates with two CAT6 R45-modular jacks COMMSCOPE/AMP CAT6 RJ45-modular Jack COMMSCOPE/AMP CAT6 UTP – 1m path cord 			

Total Price				
6.	VAT			
5.	Maintenance cost for 4 years after completion of cabling service (optional)			
4.	One year Warranty			
3.	Other required equipment (please list out)			
	- Fiber Optic Patch Cord COMMSCOPE/AMP			
	- Patch panel 48 port CAT6 COMMSCOPE/AMP			
	- Patch panel 24 port CAT6 COMMSCOPE/AMP			
	- COMMSCOPE/AMP CAT6 UTP – 5m path cord			
	 COMMSCOPE/AMP CAT6 UTP – 3m path cord 			
	- COMMSCOPE/AMP CAT6 UTP – 2.1m path cord			
	- COMMSCOPE/AMP CAT6 UTP – 1.5m path cord			

We confirm our full acceptance of the UNDP Contract General Terms and Conditions and agree to abide by this Proposal for 120 days from the date of proposal submission deadline.

I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.					
Exact name and address of company	Authorized Signature:				
Company NameClick or tap here to enter text.	Date:Click or tap here to enter text.				
Address: Click or tap here to enter text.	Name:Click or tap here to enter text.				
Click or tap here to enter text.	Functional Title of Authorised				
Phone No.:Click or tap here to enter text.	Signatory: Click or tap here to enter text.				
Email Address: Click or tap here to enter text.	Email Address: Click or tap here to enter text.				

Annex 3

Contract Templates and General Terms and Conditions

1. Please find below link to the Professional service contract template:

http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/Contract%20Face%20Sheet%20(Goo ds%20and-or%20Services)%20UNDP%20-%20Sept%202017.pdf

2. Please find below link to the General Terms and Conditions:



below US\$ 50,000 (Services only):

UNDP General Terms and Conditions for Institutional (de minimis) Contracts apply <u>http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/3.%20UNDP%20GTCs%20for%20de</u> <u>%20minimis%20Contracts%20(Services%20only)%20-%20Sept%202017.pdf</u>

below US\$ 50,000 (Goods or Goods and Services):

UNDP General Terms and Conditions for Contracts apply <u>http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/2.%20UNDP%20GTCs%20for%20Con</u> <u>tracts%20(Goods%20and-or%20Services)%20-%20Sept%202017.pdf</u>

equal to or above US\$ 50,000 (Goods and/or Services):

UNDP General Terms and Conditions for Contract apply

http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/2.%20UNDP%20GTCs%20for%20Con tracts%20(Goods%20and-or%20Services)%20-%20Sept%202017.pdf

Annex 4

CHECKLIST OF DOCUMENTS SUBMITTED BY BIDDERS

<u>Note</u>:

- Bidders are required to review carefully this checklist before submitting proposal to ensure complete submission.
- Maximum email size: 30 MB/email. Bidders can split proposal into several emails if the file size is large.
- Technical and Financial Proposals are to be submitted in separate envelops/emails before or by Monday, June 14, 2021 (Hanoi time).
- Email and proposal <u>should indicate</u> clearly the reference and name of tender.

		To be completed by bidders			
Item	Documents	Doc submitted Y/N	Number of pages	Remarks	
1	Fully filled Technical proposal (pls. refer to the guidelines in Annex 2) with copies/scan of appropriate supporting documents:				
	 a) Profile (optional) - describing the nature of business, field of expertise, licenses, certifications, accreditations 				
	 b) Business Licenses – Registration Papers, Tax Payment Certification, etc. 				
	 c) Track Record – Range and depth of experience with similar projects/contracts/clients in the past 5 years (at least 2 contracts) 				
	 d) Good detailed technical proposal (solution, plan, mitigation plan) 				
	 e) Assigned team with experience in cabling services (minimum 5- year experience) by provision detailed CVs with their experiences and copies of relevant certificates 				
	 f) Trouble shooting time during warranty period – Maximum two hours after receiving request from UN IT team 				
2	Duly signed Price Schedule (pls. use the template in Annex 2)				
3	Bidder confirms its full acceptance of the UNDP Contract General Terms and Conditions and agrees to abide by this Proposal for 120 days from the date of proposal submission deadline.				
4	This duly filled, checked, certified submission checklist to be attached to the submission				
5	Send email (without attachment) to procurement.vn@undp.org notifying that you already submitted proposal and the number of email/envelop submitted. Notification email should be sent to				

above email address by submission deadline or right after you		
submit proposals (either by email or hard copy).		

[Name and Signature of the Service Provider's Authorized Person] [Designation] [Date]