

## Annex 2: Sample Questions for Public Perception Survey

*(Note: These are just sample questions, the selected firm will develop the questionnaire in consultation with the TWG)*

### Section 1: Respondent's Information

*(Questions related to respondents, age, education, geography, occupation etc.)*

### Section 2: Public trust and confidence on the electoral process and the EMBs in delivering their mandates

1. Do you think that the IEC and the ECC operate independently and are not influenced by powerful people or politics in fulfilling their mandates?

Response	Coding
Yes	
No	
Don't know	
Refused	

### Section 2: Voter Registration

2. Do you know where you should go to get registered?

Response	Coding
Yes	
No	
Don't know	
Refused	

### Section 3: Election operations and logistics

3. If you participate during last election, are you satisfied with the polling process (E-day)?  
(Explain polling process)

Response	Coding
Yes	
No	
I don't know	
Refused	

4. Are you satisfied with the vote counting process?

Response	Coding
Yes	

No	
I don't know	
Refused	

**Section 4: Electoral disputes resolution and electoral justice**

**5. Do you know where and how to file a complaint if you have grievances during electoral process?**

Response	Coding
Yes	
No	
I don't know	
Refused	

**6. If you or someone you know filed a complaint, was the complaint resolved?**

Response	Coding
Yes	
No	
I don't know	
Refused	

**Section 5: Gender and social inclusion**

**7. Can women in your family or community vote independently?**

Response	Coding
Yes	
No	
I don't know	
Refused	

**Section: Public awareness, voter education and stakeholder engagement**

**8. Do you feel that you received sufficient information to prepare you to vote in the previous election?**

Response	Coding
Yes, I received sufficient information	
No, I did not receive sufficient information	
Received no information	
Don't know	
Refused	

**9. Did you receive any information from EMBs about the process? What kind of products did you noticed?**

Response	Coding
Radio PSAs	

TV PSAs	
Newspaper adverts	
Social media	
EMBs website	
Billboard	
Other (write down)	

**10. How did you find the communication and public outreach products?**

Response	Coding
Clear and Informative/did help to understand the election process	
Confusing/not enough information	
Didn't understand at all	
Other (write down)	