United Nations Development Programme



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## **REQUEST FOR PROPOSAL**

# **Re-Advertised - Community and Police Inclusive Outreach Initiative in Kabul City**

RFP Ref. No- UNDP/AFG/RFP/2021/000009639

Project: UNDP Afghanistan, LOTFA Trust Fund-COPS

Country: Afghanistan

Issued on: 28 June 2021

### Contents

SECTION 1. LET	TER OF INVITATION	. 4
SECTION 2. INST	IRUCTION TO BIDDERS	. 6
		_
	ERAL PROVISIONS	
1.	Introduction	
	Fraud & Corruption, Gifts and Hospitality	
3.	Eligibility	
	Conflict of Interests	
B. PREF	PARATION OF PROPOSALS	
5.	General Considerations	
	Cost of Preparation of Proposal	
7.	Language	
8.	Documents Comprising the Proposal	
9.	Documents Establishing the Eligibility and Qualifications of the Bidder	. 8
10.	Technical Proposal Format and Content	
11.	Financial Proposals	. 8
12.	Proposal Security	. 9
13.	Currencies	. 9
14.	Joint Venture, Consortium or Association	. 9
15.	Only One Proposal	10
16.	Proposal Validity Period	11
17.	Extension of Proposal Validity Period	11
18.	Clarification of Proposal	11
19.	Amendment of Proposals	11
20.	Alternative Proposals	12
21.	Pre-Bid Conference	12
C. SUB	MISSION AND OPENING OF PROPOSALS	12
22.	Submission	12
23.	Deadline for Submission of Proposals and Late Proposals	14
24.	Withdrawal, Substitution, and Modification of Proposals	14
25.	Proposal Opening	14
D. EVAL	LUATION OF PROPOSALS	14
26.	Confidentiality	14
27.	Evaluation of Proposals	15
28.	Preliminary Examination	15
29.	Evaluation of Eligibility and Qualification	15
30.	Evaluation of Technical and Financial Proposals	15
31.	Due Diligence	16
32.	Clarification of Proposals	17
33.	Responsiveness of Proposal	17
34.	Nonconformities, Reparable Errors and Omissions	17
E. AWA	RD OF CONTRACT	18
35.	Right to Accept, Reject, Any or All Proposals	18
36.	Award Criteria	18
37.	Debriefing	
38.	Right to Vary Requirements at the Time of Award	18
39.	Contract Signature	18
40.	Contract Type and General Terms and Conditions	18
41.	Performance Security	18
42.	Bank Guarantee for Advanced Payment	19
43.	Liquidated Damages	19

	44. Payment Provisions	
	<ol> <li>Payment Provisions</li></ol>	
	46. Other Provisions	
SECTION 3.	BID DATA SHEET	
SECTION 4.	EVALUATION CRITERIA	
SECTION 5.	TERMS OF REFERENCE	
SECTION 6:	RETURNABLE BIDDING FORMS / CHECKLIST	
	FECHNICAL PROPOSAL SUBMISSION FORM	
Form B: B	BIDDER INFORMATION FORM	
Form C: J	OINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM	44
Form D: (	QUALIFICATION FORM	
	ORMAT OF TECHNICAL PROPOSAL	
	INANCIAL PROPOSAL SUBMISSION FORM	
Form G: F	INANCIAL PROPOSAL FORM	52

### Section 1. Letter of Invitation

#### Community and Police Inclusive Outreach Initiative in Kabul City.

#### Ref. No. UNDP/AFG/RFP/2021/000009639

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation Section 2: Instruction to Bidders Section 3: Bid Data Sheet (BDS) Section 4: Evaluation Criteria Section 5: Terms of Reference Section 6: Returnable Bidding Forms • Form A: Technical Proposal Submission Form • Form B: Bidder Information Form

- Form C: Joint Venture/Consortium/Association Information Form
- Form D: Qualification Form
- Form E: Format of Technical Proposal
- Form F: Financial Proposal Submission Form
- Form G: Financial Proposal Form

If you are interested in submitting a Proposal in response to this RFP, please prepare your offer comprising of all required documents should be submitted in accordance with Section 2, through the UNDP ATLAS E-Tendering system, which can be accessed at <u>https://etendering.partneragencies.org</u>.

#### No hard copy or email submissions will be accepted by UNDP:

The step by step instructions for registration of bidders and quotation/proposal submission through the UNDP ATLAS E-Tendering system is available in the instructions manual for the bidders, attached with this RFP. Should you require any training on the UNDP ATLAS E-Tendering system or face with any difficulties when registering your company or submitting your bid, please send an email to the E-Tendering Help Desk at procurement.af@undp.org during office hours to request for help.

The proposers are advised to use Internet Explorer (Version 10 or above) browser to avoid any compatibility issues with the E-Tendering system.

Please refer to E-Tendering system for closing date of this RFP.

Kindly go through this invitation letter and other documents attached here to this RFP. Should you have any question or require any clarification, please feel free to send an email to the procurement officer at procurement.af@undp.org

Please note that UNDP implements a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical practices, and obstruction. UNDP is committed to preventing, identifying and addressing all acts of fraud and corrupt practices against UNDP as well as third parties involved in UNDP activities. (See

<u>http://www.undp.org/about/transparencydocs/UNDP Anti Fraud Policy English FINAL june 2011.pdf</u> and <u>htt</u> <u>p://www.undp.org/content/undp/en/home/operations/procurement/procurement\_protest/</u> for full description of the policies)

UNDP looks forward to receiving your Bid and thanks you in advance for your interest in UNDP procurement opportunities.

Approved by:

Sht

Head of Procurement Unit

June 28, 2021

### Section 2. Instruction to Bidders

F. GENERAL PROVISIONS		
1. Introduction	1.1	Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at <u>https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-</u> <u>476a-8ef8-e81f93a2b38d</u>
	1.2	Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP.
	1.3	As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website ( <u>www.ungm.org</u> ). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.
2. Fraud & Corruption, Gifts and Hospitality	2.1	UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/offic e of audit andinvestigation.html#anti
	2.2	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.
	2.3	<ul> <li>In pursuance of this policy, UNDP</li> <li>(a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question;</li> <li>(b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.</li> <li>All Bidders must adhere to the UN Supplier Code of Conduct, which may be</li> </ul>
		found at <a href="http://www.un.org/depts/ptd/pdf/conduct_english.pdf">http://www.un.org/depts/ptd/pdf/conduct_english.pdf</a>
3. Eligibility	3.1	A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by

		these organizations.
	3.2	It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.
4. Conflict of Interests	4.1	Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
	4.2	<ul> <li>a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;</li> <li>b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or</li> <li>c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.</li> <li>In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on</li> </ul>
		whether or not such a conflict exists.
	4.3	Similarly, the Bidders must disclose in their proposal their knowledge of the following:
		<ul> <li>a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and</li> <li>b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.</li> </ul>
		Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.
	4.4	The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.
G. PREPARATION OF PROP	OSALS	
5. General Considerations	5.1	In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.

	.2 The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP
6. Cost of Preparation of Proposal	.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
7. Language	.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.
8. Documents Comprising the Proposal	<ul> <li>8.1 The Proposal shall comprise of the following documents:</li> <li>c) Documents Establishing the Eligibility and Qualifications of the Bidder;</li> <li>d) Technical Proposal;</li> <li>e) Financial Proposal;</li> <li>f) Proposal Security, if required by BDS;</li> <li>g) Any attachments and/or appendices to the Proposal.</li> </ul>
9. Documents Establishing the Eligibility and Qualifications of the Bidder	.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.
10. Technical Proposal Format and Content	0.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP.
	0.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive.
	0.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP
	0.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.
11. Financial Proposals	1.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.
	1.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price.

	11.3	Prices and other financial information must not be disclosed in any other place except in the financial proposal.
12. Proposal Security	12.1	A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal.
	12.2	The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.
	12.3	If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.
	12.4	In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
	12.5	The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:
	12.6	<ul> <li>a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or;</li> <li>b) In the event that the successful Bidder fails: <ul> <li>i. to sign the Contract after UNDP has issued an award; or</li> </ul> </li> <li>to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.</li> </ul>
13. Currencies	13.1	All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:
		a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
		b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
14. Joint Venture, Consortium or Association	14.1	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.

	.2 After the Deadline for Submission of Proposal, the lead entity identified represent the JV, Consortium or Association shall not be altered without the pr written consent of UNDP.	
	.3 The lead entity and the member entities of the JV, Consortium or Associati shall abide by the provisions of Clause 9 herein in respect of submitting only o proposal.	
	.4 The description of the organization of the JV, Consortium or Association much clearly define the expected role of each of the entity in the joint venture delivering the requirements of the RFP, both in the Proposal and the Consortium or Association Agreement. All entities that comprise the Consortium or Association shall be subject to the eligibility and qualificati assessment by UNDP.	in JV, JV,
	.5 A JV, Consortium or Association in presenting its track record and experier should clearly differentiate between:	ice
	a) Those that were undertaken together by the JV, Consortium or Association and	on;
	b) Those that were undertaken by the individual entities of the JV, Consortion or Association.	ım
	Previous contracts completed by individual experts working privately but w are permanently or were temporarily associated with any of the member fire cannot be claimed as the experience of the JV, Consortium or Association those of its members, but should only be claimed by the individual expet themselves in their presentation of their individual credentials.	ms or
	JV, Consortium or Associations are encouraged for high value, multi-sector requirements when the spectrum of expertise and resources required may r be available within one firm.	
15. Only One Proposal	The Bidder (including the individual members of any Joint Venture) shall subronly one Proposal, either in its own name or as part of a Joint Venture.	nit
	<ul> <li>Proposals submitted by two (2) or more Bidders shall all be rejected if they a found to have any of the following:</li> <li>a) they have at least one controlling partner, director or shareholder common; or</li> <li>b) any one of them receive or have received any direct or indirect subsidy from the other/s; or</li> <li>c) they have the same legal representative for purposes of this RFP; or</li> <li>d) they have a relationship with each other, directly or through common th parties, that puts them in a position to have access to information about, influence on the Proposal of, another Bidder regarding this RFP process;</li> <li>e) they are subcontractors to each other's Proposal, or a subcontractor to o Proposal also submits another Proposal under its name as lead Bidder; or</li> </ul>	in om ird or

	<ul> <li>f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.</li> </ul>
16.Proposal Validity Period	16.1 Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	16.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17. Extension of Proposal Validity Period	17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18. Clarification of Proposal	18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.
	18.2 UNDP will provide the responses to clarifications through the method specified in the BDS.
	18.3 UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.
19. Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.
	19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment

		into their Proposals.
20. Alternative Proposals	20.1	Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.
	20.2	If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"
21. Pre-Bid Conference	21.1	When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non- attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.
H. SUBMISSION AND OPEN	NING O	F PROPOSALS
22. Submission	22.1	The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.
	22.2	The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.
	22.3	Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.

Hard copy (manual) submission	22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
Submission	<ul> <li>g) The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.</li> <li>h) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope</li> </ul>
	SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
	i. Bear the name and address of the bidder; ii. Be addressed to UNDP as specified in the BDS
	<ul><li>iii. Bear a warning that states "Not to be opened before the time and date for proposal opening" as specified in the BDS.</li></ul>
	If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.
	22.5 Email submission, if allowed or specified in the BDS, shall be governed as follows:
	a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
	c) The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.
	22.6 Electronic submission through eTendering, if allowed or specified in the BDS, shall be governed as follows:
Email Submission	a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.
	d) The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password

<ul> <li>for opening the Financial Proposal should be provided only upon r UNDP. UNDP will request password only from bidders whose proposal has been found to be technically responsive. Failure to pr correct password may result in the proposal being rejected.</li> <li>c) Documents which are required to be in original form (e.g. Bid Sect must be sent via courier or hand delivery as per the instructions in</li> <li>d) Detailed instructions on how to submit, modify or cancel a bid in te Tendering system are provided in the eTendering system Bidder Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procure siness/procurement-notices/resources/</li> </ul>	technical ovide the urity, etc.) BDS. the User
<ul> <li>must be sent via courier or hand delivery as per the instructions in must be sent via courier or hand delivery as per the instructions in the <b>eTendering submission</b></li> <li>d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder Guide and Instructional videos available on this link:</li> <li>http://www.undp.org/content/undp/en/home/operations/procure</li> </ul>	BDS. the User
eTendering submission eTendering system are provided in the eTendering system Bidder Guide and Instructional videos available on this link: <u>http://www.undp.org/content/undp/en/home/operations/procure</u>	User
23. Deadline for Submission of Proposals and Late23.1Complete Proposals must be received by UNDP in the manner, and no the date and time, specified in the BDS. UNDP shall only recognize the time that the bid was received by UNDP	
Proposals       23.2       UNDP shall not consider any Proposal that is submitted after the detection the submission of Proposals.	adline for
24. Withdrawal, Substitution, and24.1A Bidder may withdraw, substitute or modify its Proposal after it submitted at any time prior to the deadline for submission.	has been
Modification of Proposals24.2Manual and Email submissions: A bidder may withdraw, substitute or proposal by sending a written notice to UNDP, duly signed by an a representative, and shall include a copy of the authorization (or a Attorney). The corresponding substitution or modification of the Propo must accompany the respective written notice. All notices must be sub the same manner as specified for submission of proposals, by clearly them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"	uthorized Power of sal, if any, pmitted in
24.3 eTendering: A Bidder may withdraw, substitute or modify its Pro Canceling, Editing, and re-submitting the proposal directly in the syst the responsibility of the Bidder to properly follow the system instruct edit and submit a substitution or modification of the Proposal as Detailed instructions on how to cancel or modify a Proposal direct system are provided in Bidder User Guide and Instructional videos.	tem. It is ions, duly needed.
24.4 Proposals requested to be withdrawn shall be returned unopened to th (only for manual submissions), except if the bid is withdrawn after th been opened	
25. Proposal Opening 25.1 There is no public bid opening for RFPs. UNDP shall open the Propose presence of an ad-hoc committee formed by UNDP, consisting of at (2) members. In the case of e-Tendering submission, bidders will reautomatic notification once their proposal is opened.	least two
I. EVALUATION OF PROPOSALS	
26.1 Information relating to the examination, evaluation, and compared	arison of

	Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.
	26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.
27. Evaluation of Proposals	27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.
	<ul> <li>27.2 Evaluation of proposals is made of the following steps:</li> <li>i) Preliminary Examination</li> <li>j) Minimum Eligibility and Qualification (if pre-qualification is not done)</li> <li>k) Evaluation of Technical Proposals</li> <li>l) Evaluation of Financial Proposals</li> </ul>
28. Preliminary Examination	28.1 UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.
29. Evaluation of Eligibility and Qualification	29.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).
	<ul> <li>29.2 In general terms, vendors that meet the following criteria may be considered qualified: <ul> <li>a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list;</li> <li>b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments,</li> <li>c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required;</li> <li>d) They are able to comply fully with UNDP General Terms and Conditions of Contract;</li> <li>e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and</li> <li>f) They have a record of timely and satisfactory performance with their clients.</li> </ul> </li> </ul>
30. Evaluation of	30.1 The evaluation team shall review and evaluate the Technical Proposals on the

Technical and Financial Proposals	basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required.
	30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non- responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.
	30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.
	30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:
	Rating the Technical Proposal (TP):
	<b>TP Rating</b> = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100
	Rating the Financial Proposal (FP):
	<b>FP Rating</b> = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100
	Total Combined Score:
	<b>Combined Score =</b> (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)
31. Due Diligence	31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:
	<ul><li>a) Verification of accuracy, correctness and authenticity of information provided by the Bidder;</li><li>b) Validation of extent of compliance to the RFP requirements and evaluation</li></ul>

	<ul> <li>criteria based on what has so far been found by the evaluation team;</li> <li>c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;</li> <li>d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary;</li> <li>e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;</li> <li>f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.</li> </ul>
32. Clarification of Proposals	<ul> <li>2.1 To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal.</li> <li>2.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.</li> </ul>
	2.3 Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.
33. Responsiveness of Proposal	3.1 UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.
	3.2 If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	4.1 Provided that a Proposal is substantially responsive, UNDP may waive any non- conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.
	4.2 UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.
	4.3 For Financial Proposal that has been opened, UNDP shall check and correct arithmetical errors as follows:
	<ul> <li>a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion</li> </ul>

		of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;
		<ul> <li>b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and</li> </ul>
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its Proposal shall be rejected.
J. AWARD OF CONTRACT		
35. Right to Accept, Reject, Any or All Proposals	35.1	UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
36.Award Criteria	36.1	Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.
37. Debriefing	37.1	In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
38. Right to Vary Requirements at the Time of Award	38.1	At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
39. Contract Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.
40. Contract Type and General Terms and Conditions	40.1	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at <a href="http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</a>
41. Performance Security	41.1	40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at

		https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP DOCUMENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20 Form.docx&action=default within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract effective.
42. Bank Guarantee for Advanced Payment	42.1	Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available at https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP 
43. Liquidated Damages	43.1	If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.
44. Payment Provisions	44.1	Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.
45. Vendor Protest	45.1	UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: <u>http://www.undp.org/content/undp/en/home/operations/procurement/busine ss/protest-and-sanctions.html</u>
46. Other Provisions	46.1	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lower price. The UNDP General Terms and Conditions shall have precedence.
	46.2	UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.
	46.3	The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&refer er

### Section 3. Bid Data Sheet

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements	
1	7	Language of the Proposal	English	
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed	
3	20	Alternative Proposals	Shall not be considered	
4	21	Pre-proposal conference	<ul> <li>Will be Conducted</li> <li>Time Zone: Kabul Local Time</li> <li>Date and Time: July 7, 2021 11:00 AM</li> <li>Venue: will be organized online via Zoom;</li> <li>Zoom link: https://undp.zoom.us/j/86805266346</li> <li>Meeting ID: 868 0526 6346</li> <li>Subject: Pre-Proposal-Conference: UNDP/AFG/RFP/2021/000009639 - Community and Police Inclusive Outreach Initiative in Kabul City</li> <li>All interested proposers are encouraged to participate in the pre- proposal conference.</li> <li>The UNDP focal point for the arrangement is: Procurement Unit</li> <li>E-mail: procurement.af@undp.org</li> <li>Bidders interested to attend the Pre-Proposal Conference Must Send the Following information to the above-mentioned E-mail address</li> </ul>	

			<ul> <li>Before 12:00 PM on 6<sup>th</sup> July 2021 including Participant's Name, Nationality, and Company Name.</li> <li>The Subject of E-mail Should be:</li> <li>RFP Ref. UNDP/AFG/RFP/2021/0000009639 - Community and Police Inclusive Outreach Initiative in Kabul City, Pre-Proposal-Conference</li> </ul>
5	10	Proposal Validity Period	90 days
6	14	Bid Security	Not Required
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	Will not be imposed
9	40	Performance Security	Not Required
10	18	Currency of Proposal	United States Dollar For evaluation purposes proposals prices expressed in different currencies shall be converted in: [US Dollars] The source of exchange rate shall be: [UN Exchange Rate] The date for the exchange rate shall be [UN Exchange rate for the month of proposal submission closing date]
11	31	Deadline for submitting requests for clarifications/ questions	7 days before the submission deadline UNDP will endeavour to provide the above clarifications expeditiously, but any delay in providing such information will not be considered a reason for extending the submission date of a proposals.
12	31	Contact Details for submitting clarifications/questions	Focal point Person in UNDP: Address: United Nations Development Programme, UNDP Country Office, UNOCA Complex, Jalalabad Road, Kabul, Afghanistan E-mail address dedicated for this purpose: procurement.af@undp.org Note : The Subject Line of email should be: UNDP/AFG/RFP/2021/000009639 - Community and Police Inclusive Outreach Initiative in Kabul City

13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	<ul> <li>Posted directly to eTendering</li> <li>Supplemental Information will be uploaded to the system (Atlas-E-tendering System). Once uploaded, bidders who accepted Tender Invitation will be notified automatically by a system that changes have occurred. It is the responsibility of the bidders to view the respective changes and clarifications in the system.</li> <li>Note: The Subject Line Email Should read, UNDP/AFG/RFP/2021/000009639 - Community and Police Inclusive Outreach Initiative in Kabul City</li> </ul>
14	23	Deadline for Submission	As indicated in the e-Tendering system. Date and Time: As specified in the system (note that the time zone indicated in the system in New York Time zone). PLEASE NOTE:- Date and time visible on the main screen of the event (on the E- Tendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. Please also note that the bid closing time shown in the PDF file generated by the system is not accurate due to a technical glitch that we will resolve soon. The correct bid closing time is as indicated in the E-Tendering portal and system will not accept any bid after that time. It is the responsibility of the bidder to make sure bids are submitted within this deadline. UNDP will not accept any bid that is not submitted directly to the system. Try to submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue submitting your bid at the last minute, UNDP may not be able to assist.
15	22	Allowable Manner of Submitting Proposals	<ul> <li>e-Tendering</li> <li>Your proposal, comprising of requested documents, should be submitted through the UNDP ATLAS E-tendering system.</li> <li>The step by step to be followed for bid submission through the UNDP ATLAS E-tendering system is available in the instruction manual for the bidders, attached with this ITB as Annexes.</li> <li>The solicitation documents and the manual are also posted on the following websites:</li> <li>http://procurement-notices-undp.org</li> <li>Once uploaded, Prospective bidders (i.e. bidders that have accepted the bid invitation in the system) will be notified via email that changes have occurred. It is the responsibility of the Proposers to view the respective changes and clarifications in the system.</li> </ul>

16	22	Proposal Submission Address	Shall be submitted through e-Tendering System: https://etendering.partneragencies.org Business Unit: AFG10 and Event ID 0000009639
17	22	Electronic submission (email or eTendering) requirements	<ul> <li>Official Address for e-submission: https://etendering.partneragencies.org</li> <li>Format: PDF files only</li> <li>File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.</li> <li>All files must be free of viruses and not corrupted.</li> <li>Financial Proposal must be password protected and Password for financial proposal <u>must not</u> be provided to UNDP until requested by UNDP through procurement.af@undp.org email account</li> <li>Man. File Size per transmission: No Limit</li> <li>Mandatory subject of email: UNDP/AFG/RFP/2021/0000009639</li> <li>☑ Financial Proposal Password:</li> <li>Password for financial proposal <u>must</u> not be provided to UNDP until requested by UNDP if the proposal is deemed technically qualified. Proposers will have 48 hours to respond to the request for password from UNDP. Proposers are advised to note their passwords in a secure place. Should UNDP be unable to open the file due to forgotten password(s), the Proposal shall be rejected.</li> <li>The bids submitted by email/post mail/hand shall not be accepted.</li> <li>While entering financial proposal in the e-tendering system, always mention your price as USD 1. Please do not mention the value of your financial proposal in e-tendering system. It should only be mentioned in the password protected file/attachment of financial submission form (form F and G). The proposal value in the e-tendering system will be considered as disqualified.</li> </ul>
19	25	Date, time and venue for the opening of bid	Venue: E-Tendering In the case of e-Tendering submission, bidders will receive an automatic notification once their Bids are opened.

20	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively The minimum technical score required to pass is 70% (700 out of 1000 points).	
21		Expected date for commencement of Contract	August 1, 2021	
22		Maximum expected duration of contract	As per TOR	
23	35	UNDP will award the contract to:	One Proposer Only	
24	39	Type of Contract	Contract for Goods and/or Services to UNDP http://www.undp.org/content/undp/en/home/procurement/business/ho w-we-buy.html	
25	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Contracts <u>https://www.undp.org/content/dam/undp/library/corporate/Procureme</u> <u>nt/english/3.%20UNDP%20GTCs%20for%20Contracts%20(Goods%20an</u> <u>d-or%20Services)%20-%20Sept%202017.pdf</u>	
26		Other Information Related to the RFP	Schedule of payments: Payments shall be released as outlined in the "Deliverables" section of this document.	
27		Post qualification Actions	Inquiry and reference checking with other previous clients on the quality of performance on on-going or previous contracts completed;	
28		Conditions for Determining Contract Effectivity	Signing of Contract by Both Parties & receipt.	

### Section 4. Evaluation Criteria

#### **Preliminary Examination Criteria**

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Company Profile, which should not exceed fifteen (15) pages
- Certificate of valid Registration of the business, along with evidence of registration for the past consecutive five (05) years dating back to the year of 2015 or earlier. The relevance of registration could be to communication or any firm related to assignment.
- All returnable Forms (Signed Proposal Submission forms, Form A to Form G)
- Details of minimum two (02) similar contracts in the last five (05) years for the assignment with similar nature and complexity and with successful completion certificates at least one similar contract in (training, outreach and communication realms, preference will be given to those NGOs, Firms and or CSOs who have training experience with Police)
- Financial certified audit reports from the past three years.
- Have qualified professionals with experience in personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms have training experience with Police.
- Technical and Financial Proposals submitted separately with Financial Proposal being password protected pdf file.
- Proposal/Bid Validity for minimum 90 days from the bid submission deadline
- CVs of Key Personnel.

#### **Minimum Eligibility and Qualification Criteria**

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion. The Joint Venture should include the following:

- 1. Letter of Intent, jointly signed by Senior Partners of the JVs, as part of their RFP submission. The Letter of Intent should include the following:
  - a. Undertaking that the firms will be working as JV for the purposes of the assignment;
  - b. Specialties/areas of work that each individual firms will be responsible for;
  - c. Lead firm for UNDP-Afghanistan contact for the assignment. For the purpose of the assignment, UNDP Afghanistan will liaise with the lead firm as UNDP-Afghanistan contact.
  - d. Name, title and telephone number of the Principal within the Lead firm identified for the JV, to act as the Contact Person. The principal must have been identified as the Contact and Empowered to sign Legal Agreement with UNDP Afghanistan and make decision for the JV on all contractual matters.
  - e. Completed Declaration of No conflict of Interest signed by the Principles of all firms in a Consultant JV.

Note: All information against which a firm or association or JV shall be evaluated should be attached and sequence as stated below:

Subject	Criteria	<b>Document Submission</b>
Subject	Citteria	requirement

ELIGIBILITY		
Legal Status	Vendor is a legally registered entity. Certificate of valid Registration from the authorized entity and the bidder shall be based in Kabul, Afghanistan. In case of NGO's the bidder shall provide confirmation letter from authorized agency confirming that the NGO's is currently operational.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with RFP clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
Financial	• Audited financial reports for the past three years showing company turnover minimum of USD 150,000 on average	Form D: Qualification Form
Past experience	• Experience in completing successfully minimum two (02) contracts of similar nature and complexity (in personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms, have training experience with Police) with date of completion within the last 5 years, contract value of previous work and at least one contract should equal to or more than USD 200,000	Form D: Qualification Form
QUALIFICATION		
History of Non- Performing Contracts <sup>1</sup>	Non-performance of a contract did not occur as a result of contractor default for the last 5 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 5 years.	Form D: Qualification Form
Previous Experience	Minimum 5 years of relevant experience with proven capacity.	Form D: Qualification Form
	• Details of minimum two (02) similar contract in the last five (05) years for the assignment with similar nature (in personal and institutional capacity building, importantly in coaching and	Form D: Qualification Form

<sup>&</sup>lt;sup>1</sup> Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Key Personnel CVs	<ul> <li>CVs of the following Key Personnel are required to be submitted within the technical proposal:</li> <li>Team Leader / Project Manager – 1 CV Required</li> <li>Communication Expert – 1 CV Required</li> <li>Outreach/advocacy Specialist Expert - 1 CV Required</li> <li>M&amp;E Officer - 1 CV Required</li> <li>Media Production Specialist - 1 CV Required</li> </ul>	Form D: Qualification Form
	<ul> <li>mentoring, training, outreach and communication realms, have training experience with Police)</li> <li>Experience of working in in-conflict or post-conflict environments</li> <li>Experience of working in remote provinces of Afghanistan will be considered as an advantage</li> <li>Experience of involvement with international organizations in Afghanistan will be considered as advantage</li> <li>Experience in completing successfully minimum two (02) contracts of similar nature and complexity with date of completion within the last 5 years, contract value of previous work and at least one contract should be equal to or more than USD 200,000.</li> <li>Statement of satisfactory completion of works of similar nature from the top 02 (two) Clients from the past,</li> <li>(For JV/Consortium/Association, each member should meet requirement).</li> </ul>	

### **Technical Evaluation Criteria**

Summ	Summary of Technical Proposal Evaluation Forms		
1.	Bidder's qualification, capacity and experience	300	
2.	Proposed Methodology, Approach and Implementation Plan	400	
3.	Qualifications and Experience of Key Personnel	300	
	Total	1000	

Section 1. Bidder's qualification, capacity and experience			Points obtainable
1.1	Reputation of Organization and Staff Credibility / Reliability / Industry Standing		50
1.2 General Organizational Capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted			80
1.3	Relevance of:		125
1.3.1	- Specialized knowledge and experience on similar engagements successfully completed before including personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms, have training experience with Police	50	
1.3.2	- Relevance of previous contracts against the TOR performed within the last 5 years to demonstrate provision of similar services (experience and expertise in personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms, have training experience with Police)	50	
1.3.3	- Proposer's previous experience of working with the UN or other multinational organizations, and a security institution comparable to the Afghan National Police (ANP) and or related security institutions	25	
1.4	1.4 Quality Control procedures and risk mitigation measures		
1.5	1.5 Organizational Commitment to Sustainability		
1.5.1	-Organization is compliant with ISO 9001 and other relevant standards	10	

1.5.2	-Organization demonstrates significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues	5	
Total Section 1			300

Sectio	n 2. Proposed Methodology, Approach and Implementation Plan	Points obtainable
2.1	Understanding of the requirement: Have the important aspects of the task been addressed in sufficient detail? Are the different components of the project adequately weighted relative to one another?	90
2.2	Description of the Offeror's approach and methodology for meeting or exceeding the requirements of the Terms of Reference	90
2.3	Details on how the different service elements shall be organized, controlled and delivered	70
2.4	Description of available performance monitoring, evaluation mechanisms, reporting mechanism and tools; how they shall be adopted and used for a specific requirement	50
2.5	Assessment of the implementation plan proposed including whether the activities are properly sequenced and if these are logical and realistic	50
2.6	Demonstration of ability to plan, integrate and effectively implement sustainability measures in the execution of the contract and details of project implementation plan	30
2.7	Extent to which any work would be distributed within the Joint Venture organs (Joint Venture carries additional risks which may affect project implementation, but properly done it offers a chance to access specialized skills.)	20
	Total Section 2	400

Section 3. Management Structure and Key Personnel			Points obtainable	
3.1	3.1 Management structure, staff time allocation, team composition and qualification of other professional staff			40
3.2	3.2 Qualifications of key personnel proposed			
3.2 a	a Project Manager / Team Leader – 1 CV Required			60
	General Qualification		20	
	Suitability for the Project:		40	
	- Professional Experience in the area of specialization	35		
	- Knowledge of the region (Afghanistan)	5		
3.2 b	Communications/Expert – 1 CV Required			50

	General Qualification		20	
	Suitability for the Project:		30	
	- Professional Experience in the area of specialization	25		
	- Knowledge of the region (Afghanistan)	5		
3.2 c	Outreach/advocacy Specialist Expert - 1 CV Required			
	General Qualification		20	
	Suitability for the Project:		30	
	- Professional Experience in the area of specialization	25		
	- Knowledge of the region (Afghanistan)	5		
3.2 d	M&E Officer/Expert - 1 CV Required	I		50
	General Qualification		20	
	Suitability for the Project:		30	
	- Professional Experience in the area of specialization	25		
	- Knowledge of the region (Afghanistan)	5		
3,2e	Media Production Specialist - 1 CV Required			50
	General Qualification		20	
	Suitability for the Project:		30	
	- Professional Experience in the area of specialization	25		
	- Knowledge of the region (Afghanistan)	5		
			Total Section 3	300

**Note**: The CV of five categories key professional staff shall be evaluated in detail in accordance with technical proposal evaluation criteria 3.2 and in accordance with the educational and professional qualifications indicated in the Terms of Reference. The CVs of other professional staff, submitted if any, shall be considered for combined evaluation of the team as part of technical proposal evaluation criteria 3.1 (Management structure, staff time allocation, team composition and qualification of other professional staff). It is not mandatory to identify and include the CVs of all such other professional staffs in the technical proposal which are proposed in the financial proposal. However, the proposer should include CVs of as many of these other key professionals to demonstrate the strength of the proposed team.

### Section 5. Terms of Reference

#### **Community and Police Inclusive Outreach Initiative**

#### A. Project Description

#### **Organization Background**

The Government of Islamic Republic of Afghanistan (GIROA) and international community have been working together for well over a decade to build a national police force that can ensure safety and enforce law and order in Afghanistan for all citizens, men, and women, young and old, in rural and urban settings. The task is now for the Ministry of Interior Affairs (MOIA) and to transform the Afghan National Police (ANP) from a counter-insurgency force into one that focuses on enforcing the rule of law and dealing with crimes and basic security needs of people in Afghanistan. Currently, levels of training remain low – the illiteracy rate among police is high and new recruits join the force after only a few weeks of basic training. Once on the job, there are few opportunities for professional development or training.

#### The establishment of LOTFA:

UNDP has operated LOTFA since 2002. LOTFA was originally created to support the establishment, payment, equipment and training of the police force in Afghanistan. The central goal was is to support the Government of Islamic Republic of Afghanistan (GIROA) in achieving a paid, professional Afghan National Police (ANP) and staff of the General Directorate for Prison and Detention Centres (GDPDC) that deliver essential services to the Afghan people for improved public trust, safety and security and to support improved rule of law enforcement.

Based on consultations conducted between UNDP, the GIROA and donors it was determined that the scope of LOTFA should be expanded to include the entire justice chain (police, courts and prisons) and cover all institutions across the entire Rule of Law sector, with an increased focus on anti-corruption. Simultaneously, the LOTFA structure was revised to bring it more in line with international standards and best practices on Trust Fund management and administration.

#### Recent restructuring to LOTFA:

The new LOTFA Terms of Reference (TOR) and Strategic Framework approved in November 2018 has turned LOTFA into a multi-partner trust fund (MPTF) funded by twenty-three donors and established four thematic areas 1) Security, 2) Justice, 3) Anti-Corruption and 4) Ministry of Interior Affairs (MOIA)'s Payroll to support the government reform plans and evidence-based policy and programmatic interventions.

#### Project Background

In 2020, the LOTFA Steering Committee approved a 4-year UNDP's project, titled Community-Oriented Policing Services (COPS) which focuses on supporting the ANP to (1) increase the trust and cooperation between communities and the police through an enhanced Police-e-Mardumi (PeM) methodology, including piloting new approaches to allow the ANP to capture the voices of the community, together with (2) the establishment of an enabling environment, allowing police personnel working in police districts to deliver improved community-oriented policing services meeting the demands and needs of the communities which they serve. The Project focuses on the Provincial Headquarters and Police Districts in Kabul, and 19 PDs have been selected

#### **B.** Specific Objectives

UNDP's proposed Community-Oriented Police Services (COPS) project builds and expands on proven methods of improving relations between police and local communities in Afghanistan to improve the delivery of police services at the community-level. This includes seeking to engage with disadvantaged groups, including women, youth, and minorities, to listen and address security concerns that could have a transformative impact on their daily lives.

#### **Community and Police Inclusive Outreach Initiative**

The project named "Community and Police Outreach Initiative" help to build trust between the community and police. The project help to build the capacity of the MoIA directorates; Media and Public Relations, Community Policing, Religious and Cultural Affairs and Local Police authorities in the designated police stations in Kabul and identified districts; to undertake MoIA broader public outreaching involving educational institutions, religious scholars and mosques and a small component to organize debate sessions to listen to the needs of communities from police.

#### C. Scope of Services, Expected Outputs, and Target Completion

The key activities under the following three objectives includes with the Ministry of Interior Affairs broader MoIA public outreach goals and objectives. The details of the specific major activities for each objective is described in below. The goal of the project is to enhance the capacity of MoIA key directorates to promote wider community outreach initiatives.

#### Output 1

Build the capacity of Ministry of Interior Affairs MoIA directorates of media and public relations, gender, children rights and human rights, religious and cultural affairs, family response unit and community policing in undertaking broader awareness programmes through media in Kabul;

#### [D] Deliverables

There are five deliverables under this output, the contractor is requested to provided detailed approach for the implementation of the activities the 19 PDs of Kabul.

#### D 1.1

Under D.1 The implementing partner will closely coordinate with the following key directorates of the Ministry of Interior Affairs (MoIA); media and public relations, gender, children rights and human rights, religious and cultural affairs, family response unit and community policing to attain approval for the nomination of 2 representatives per department in attending one week intensive training organizing outreach sessions in the designated PDs of Kabul.

Participants under D1 from the MoIA directorates; total 36 ANP officers plus a Trainer and Master Trainer in Kabul.

#### D 1.2

The implementing partner in consultation with the Kabul Police Headquarter PHQ and PeM directorate will identify and develop list of 3 representatives from each of 19 PDs to attend a two-week intensive training programme in undertaking outreach sessions tabled underneath.

#### D 1.3

The implementing partner in consultation with the MoIA Directorate of Strategic Communication will develop a joint implementation plan for the implementation of activities under **Community and Police Inclusive Outreach Initiative.** 

#### D 1.4

The developed implementation plan will be consulted with the MoIA directorates and Kabul PHQ.

#### D 1.5

The implementation plan under outputs two and three will be shared with the directorates and the PDs identified. The final approved plan will help ANP organize outreach initiatives under outputs 2&3.

The implementing partner will share the deliverable-based report for output 1.

OUTPUT 1	DELIVERABLE	DURATION (20 WORKDAYS)	REPORTING	PAYMENT
BUILD THE CAPACITY OF MINISTRY OF INTERIOR AFFAIRS MOIA	<b>D 1.1</b> Coordination and Training Participant Selection (MoIA related directorates training)	4	Deliverable based	Output-based and upon completion of deliverable reports
DIRECTORATES OF MEDIA AND PUBLIC RELATIONS, GENDER,	<b>D 1.2</b> Coordination and Training Participant PD 19 selection including Kabul PHQ	5	//	
CHILDREN RIGHTS AND HUMAN RIGHTS, RELIGIOUS AND CULTURAL AFFAIRS, FAMILY	<b>D 1.3</b> Development of IP along with MoIA strategic communication directorate	3	//	
RESPONSE UNIT AND COMMUNITY POLICING IN UNDERTAKING BROADER OUTREACH IN	<b>D 1.4</b> Finalization and attain approval from MoIA for awareness progrogamme for all 19 PDs.	3	//	
KABUL;	<b>D 1.5</b> Reporting	2	//	

Three working days is allocated for the inception report and project mobilization. The allocation is in addition to deliverables under 1.1 - 1.5. Total 20 working days is allocated for D1.

#### Output 2

Enhance relationship building between communities and police by contextualised messaging using social media, electronic and non-electronic billboards that will help in proper messaging and communication between public and police;

#### [D] Deliverables

There are five deliverables under this output, the contractor is requested to provide a detailed approach for the implementation of the activities in the 19 PDs of Kabul. Following the completion of deliverables in output 1, the fieldwork for the PDs commenced under the overall guidance of MoIA PeM Directorate.

**Training and Guide to Create Video Stories** – under this deliverable the implementing partner will assist MoIA Community Policing, Media and Public Relations and under the overall guidance of the general directorate of strategic communication to identify and train 8-10 staff in undertaking how to create videos filming (stories to tell).

#### D 2.2

**Video Story Telling** - Under this deliverable, the implementing partner will help to build the capacity MolA related directorate/s and agree on the content mapping of 5 video stories. The aim of developing such stories is to **1**. Build the capacity of MolA related directorate/s to develop video storytelling; **2**. Promote the good work of ANP (community policing); and **3**. Increase information sharing between communities assisting ANP in tackling crime and insurgency in their neighborhood.

#### D 2.3

**Social Media** – under this deliverable, the implementing partner along with the MoIA strategic communication department will promote crime reporting, community cooperation for safeguarding the public interest and to solicit public support in reporting crime. The IP will support MoA to develop messages and arts (police officer on alert) help to promote the work of police and community and encourage public to report crime and violence in their respective communities. Total 10 arts and contextualized messaging will be developed and promoted in the local languages Dari and Pashtu.

#### D 2.4

**Electronic/non electronic billboards** – under this deliverable the implementing partner will draft 100 messages and pictures (police and community partnership). The content for the billboards needs the approval of MoIA Strategic Communication Directorate. Total 25 non-electronic billboards and 5 electronic in the 19 PDs of Kabul with duration of 2 months. Each billboard length is 300cm height and 600cm width will be displayed with ANP and community posters with the message to promote police and community partnership tackling crime, reporting violence and promoting human right.

OUTPUT 2	DELIVERABLE	DURATION (29 WORKDAYS)	REPORTING	PAYMENT
ENHANCE RELATIONSHIP BUILDING BETWEEN COMMUNITIES AND	<b>D 2.1</b> Training guide for video story development prepared	7	Deliverable based	Output based and upon completion of deliverable reports
POLICE BY CONTEXTUALISED MESSAGING USING SOCIAL MEDIA, ELECTRONIC AND	<b>D 2.2</b> Content mapping for 5 video stories agreed and developed	5	//	
NON-ELECTRONIC BILLBOARDS THAT WILL HELP IN PROPER MESSAGING AND COMMUNICATION	D 2.3 (police officer on alert) 10 contextualized messaging/art developed	7	//	
BETWEEN PUBLIC AND POLICE;	D 2.4 100 messages (contextualized) and pictures developed for 5 electronic & 25 non- electronic developed	10	//	

#### Output 3

Help police to undertake MoIA broader public outreach sessions, universities, educational institutions (Pubic or Private) and mosque outreach joint initiatives in the 19 PDs of Kabul.

#### [D] Deliverables

There are five deliverables under this output, the contractor is requested to provide detailed approach for the implementation of the activities in the designated PDs of Kabul. the deliverables include organization and facilitation of MoIA broader public outreach in the private and public education institutions

#### D 3.1

In this deliverable the implementing partner develop an implementation plan along with the MoIA PeM directorate to organize joint 190 outreach sessions in the 19 PDs of Kabul with maximum 50 participants in each single session. Total outreach programmes 190 sessions10 per PD. The IP along with MoIA identify the joint platform to implement broader public outreach programmes in coordination with government related institutions. Stationeries, Lunch and refreshment should be provided to participants The details for these items are in below:

- A) Lunch: Menu B pack type (Qabeli Pallow with Lamb meat, Chicken Qurma, Mix Vegetables, Ferni (dessert), Two Kinds of fresh fruits, Small Cold Drinks, Bread, Small bottle of water, Afghani Salad
- B) **Refreshment**: on time refreshment in the morning (Green and Black tea, Cake and Cookies, Coffee, Milk, Mineral Water Small bottle, Sugar, Disposal Cups and Plates.
- C) Stationery: for each participant (1 Ball point pen, 1 Notebook of 100 pages, 1 Flash drive 16GB)

### D 3.2

In this deliverable the contractor implements university outreach sessions total 5 in Kabul. The outreach sessions will be facilitated by ANP and MoIA related teams.

### D 3.3

In this deliverable the implementing partner design and print of plastic bag, notebook, and pen for students of 190 sessions. The message and cover letter will help promote community partnership with police. Total 75,000 notebooks, 75,000 pen and 75,000 ordinary school bags; will be designed, and printed with MoIA approved text and branding, and distributed in the public and private education institutions. The specifications for these items are in below;

- A) **1 subject notebook,** size 8.5x10.5, inner page with 60gsm wood free paper with 100 sheet/micro perforated on the page the ring binding to be applied. The cover should be colour with photo and approved messages
- B) **BallPoint Pen** promotional pen, size 12x140mm, customized logo and messaging, plastic with blue and black combination
- C) **Ordinary School Bag** waterproof, portable, zippered bag with dimensions standard (A4 size) with notebook and pen holder.

#### D 3.4

In this deliverable the contractor prepares final project report. This includes narrative report along with the media and promotional materials developed.

OUTPUT 3	DELIVERABLE	DURATION (33 WORKDAYS)	REPORTING	PAYMENT
HELP POLICE TO UNDERTAKE MOIA BRAODER	<b>D 3.1</b> undertake 190 awareness sessions in the 19 PDs	19	Deliverable based	Output based and upon completion of deliverable reports
PUBLIC OUTREACH IN THE 19 PDS OF KABUL;	<b>D 3.2</b> Implement 2 university outreach sessions	4	//	
	<b>D 3.3</b> Print and dissemination of stationary	5	//	
	Final reporting	5		

#### E. Institutional Arrangement

a) The implementing partner under the overall supervision and guidance of Project Manager and direct supervision of Project Coordinator will be responsible for the day to day management of outputs and deliverables tabled in this Terms of Reference. The IP will closely work with the MoIA related directorate of Strategic Communication. The IP will seek approval for any of the tasks in this TOR from the designated focal point of UNDP COPS project.

- b) The IP is responsible for the regular update of the implementation status i.e daily, weekly and monthly progress report as well as a final project report to the designated UNDP COPS project focal point.
- c) The IP will closely coordinate activities with the MoIA strategic communication department and the Kabul Police Headquarter PHQ in order to coordinate and implement activities in the 19 PDs of Kabul.
  - The IP will develop a detailed project implementation plan and send the plan 1 week from the commencement of the project work to UNDP COPS designated project focal point.

#### K. FACILITIES to be provided by UNDP

Contractor shall arrange office space, internet facility, transport, logistical and other support services for their staff. Contractor shall arrange their own equipment (laptop and mobile phones). UNDP has no responsibilities to provide office space, transportation or accommodation.

### G. Duration of the Work

The total project duration is **3.5 months (82 working days)**. The duration per output is defined in below:

- Duration for project output **ONE** including startup: **20** workdays
- Duration for project output **TWO**: **29** workdays
- Duration for project output **THREE** and final reporting: **33** workdays

#### H. Location of Work

The project implementation is Kabul and the designated districts of Kabul; 19 PDs. The Implementing Partner will work closely with UNDP COPS team based in the Ministry of Interior Affairs. For coordination, the IP is required to work with Kabul Police Headquarter and the related directorates in the MoIA; gender and children rights, police-e-mardomi, family response unit under the overall guidance of MoIA strategic communication department.

#### I. Professional Qualifications of the Successful Contractor and its key personnel

- The qualified firms/NGOs or CSOs who have previous experience in personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms, preference will be given to those NGOs, Firms and or CSOs who have training experience with Police;
- b) The firm must have experience in completing successfully minimum two (02) contracts of similar nature and complexity with date of completion within the last 5 years, contract value of previous work and at least one contract should be equal to or more than USD 200,000
- c) The applicant organization be legally registered entity have Certificate of valid Registration from the authorized entity and the bidder shall be based in Kabul, Afghanistan. In case of NGO's the bidder shall provide confirmation letter from authorized agency confirming that the NGO's is currently operational for at least last 5 years.
- d) The applicant organization is required to provide CVs for the following project team at least 1. Project Manager, 2. Communication Expert (training material development),3. Outreach and advocacy Specialist, 4. M&E Officer, 5. Media Production Specialist:

e)

The following are the detailed requirements of the key personnel at minimum for this assignment.:

No.	Key Personnel	Minimum Educational Qualifications and Experience		
1.	Team Leader /	bachelor's in political science/public administration, management studies		
	Project Manager	or any other related field. With BA 8 years of related experience in project		
		management, reporting, M&E and coordination and with master's degree 5 years.		
2.	Communications	bachelor's in communication and or media, political science and or in any		
	Expert	of the related field. With BA 8 years of related experience in		
		communication, public relation/information or media and 5 years'		
		experience required for master's degree holders		
3.	Outreach/advocacy	- bachelor's in communication and or media, political science and or in any		
	Specialist	of the related field. With BA 8 years of related experience in		
		communication, outreach, advocacy, public relation/information or media		
		and 5 years' experience required for master's degree holders.		
4.	M&E Expert	bachelor's in political, public administration or in any of the related field.		
		With BA 7 years of related experience in monitoring and evaluation,		
		reporting and assessment, 3 years' experience required for master's degree		
		holders.		
5.	Media Production	bachelor's in communication and or media. With BA 8 years of related		
	Specialist	experience in media awareness, video/audio messaging, design and		
		production and 5 years' experience required for master's degree holders.		

In case of any unforeseen circumstance(s) if one or more of the proposed key personnel fail to perform their duties under the contract, the Firm will be responsible to provide alternate personnel with at least similar or higher qualifications and skill-sets within 5 working days from the disengagement of the key personnel. In such event CVs of the alternate personnel must be approved by the agencies prior to engagement of such alternate person.

### K. Quality Assurance/Control Mechanism:

The firm should ensure that the official communication and the reports must be reviewed and cleared by the firm's senior manager or partner.

The UNDP will identify a single focal point for this purpose. The UNDP's focal point and a senior staff in charge of the project (Project Manager or Operations Manager) will officially communicate with the selected firm and provide feedback and inputs on the deliverables.

No	Deliverables	Duration	Payment
1.	Inception report Implementation and mobilization plans	3 days	10%
2.	Deliverable ONE Deliverables 1 – 5	17 days	15%
3	Deliverable TWO: Deliverables 2 – 4	29days	35%

<i>L</i> .	Price	and	Schedule	of	Payments
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4	Deliverable THREE:	30 days	30%
	Deliverables 1 – 3		
5	Project closure and reporting	3 days	10%
	Total	82 working days	100%

The contract price should be presented with the required breakdown. The contractor should include all cost components to render the services (expected to include professional fee, travel to field locations, accommodation, printing etc.).

Payments will be made to the contractor upon completion of the assignment as follows:

#### M. Scope of Proposal Price and Schedule of Payments

- a) The applicant organization should prepare the financial projects as per the OUTPUTS and Deliverables.
- b) All projections should be made based on the UNDP financial project format and quote all professional fees, stationery, training arrangement, etc.

#### M. Recommended Presentation of Proposal

For purposes of generating proposals whose contents are uniformly presented and to facilitate their comparative review, it is best to recommend the preferred contents and presentation of the Proposal to be submitted, as well as the format/sequencing of their presentation.

#### N. Criteria for Selecting the Best Offer

This section indicates the full list of criteria which shall serve as basis for evaluating proposals and awarding the contract, and the respective weight of each criteria.

Proposal financial and technical will be evaluated based on the following manner: **Combined Scoring method** – where the qualifications and methodology will be weighted a maximum of 70% and combined with the price offer which will be weighted a maximum of 30%.

# Section 6: Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

### **Technical Proposal Envelope:**

Have you duly completed all the Returnable Bidding Forms?	
Form A: Technical Proposal Submission Form	
<ul> <li>Form B: Bidder Information Form</li> </ul>	
Form C: Joint Venture/Consortium/ Association Information Form	
<ul> <li>Form D: Qualification Form</li> </ul>	
Form E: Format of Technical Proposal	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	

### **Financial Proposal Envelope**

(Must be submitted in a separate sealed envelope/password protected email)

Form F: Financial Proposal Submission Form	
Form G: Financial Proposal Form	

# Form A: Technical Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	UNDP/AFG/RFP/2021/0000009639		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name:	
Title:	
Date:	
Signature:	

[Stamp with official stamp of the Bidder]

# Form B: Bidder Information Form

	[Complete]	
Legal name of Bidder		
Legal address Year of registration	[Complete] [Complete]	
Bidder's Authorized Representative		
Information	Name and Title: [Complete]	
	Telephone numbers: [Complete] Email: [Complete]	
Are you a UNGM registered vendor?	□ Yes □ No If yes, [insert UGNM vendor number]	
Are you a UNDP vendor?	□ Yes □ No If yes, [insert UNDP vendor number]	
Countries of operation	[Complete]	
No. of full-time employees	[Complete]	
<b>Quality Assurance Certification (e.g.</b> <b>ISO 9000 or Equivalent) (</b> <i>If yes, provide</i> <i>a Copy of the valid Certificate):</i>	[Complete]	
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]	
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]	
Contact person UNDP may contact	Name and Title: [Complete]	
for requests for clarification during Proposal evaluation	Telephone numbers: [Complete] Email: [Complete]	
Please attach the following documents:	<ul> <li>Company Profile, which should <u>not</u> exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured</li> <li>Certificate of Incorporation/ Business Registration</li> <li>Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder</li> <li>Trade name registration papers, if applicable</li> <li>Local Government permit to locate and operate in assignment location, if applicable</li> <li>Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country</li> <li>Power of Attorney</li> </ul>	

## Form C: Joint Venture/Consortium/Association Information Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	UNDP/AFG/RFP/2021/0000009639		

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

No	<b>Name of Partner and contact information</b> (address, telephone numbers, fax numbers, e-mail address)	Proposed proportion of responsibilities (in %) and type of services to be performed
1	[Complete]	[Complete]
2	[Complete]	[Complete]
3	[Complete]	[Complete]

Name of leading partner	
(with authority to bind the JV, Consortium, Association during the RFP process and, in the event a Contract is awarded, during contract execution)	[Complete]

We have attached a copy of the below document signed by every partner, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture:

□ Letter of intent to form a joint venture **OR** □ JV/Consortium/Association agreement

We hereby confirm that if the contract is awarded, all parties of the Joint Venture/Consortium/Association shall be jointly and severally liable to UNDP for the fulfillment of the provisions of the Contract.

Name of partner:	Name of partner:	
Signature:	Signature:	
Date:	Date:	

# Form D: Qualification Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	UNDP/AFG/RFP/2021/0000009639		

If JV/Consortium/Association, to be completed by each partner.

## **Historical Contract Non-Performance**

Contract non-performance did not occur for the last 5 years				
Contract(s) not performed for the last 5 years				
Year	Non- performed portion of contract	<b>Total Contract Amount</b> (current value in US\$)		
		Name of Client: Address of Client: Reason(s) for non-performance:		

# Litigation History (including pending litigation)

🗆 No litiga	ation history for the l	ast 5 years		
□ Litigation History as indicated below				
Year of dispute				
		Name of Client:		
		Address of Client:		
		Matter in dispute:		
		Party who initiated the dispute:		
		Status of dispute:		
		Party awarded if resolved:		

### **Previous Relevant Experience**

Please list only previous similar assignments successfully completed in the last 5 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

□ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

## **Financial Standing**

Annual Turnover for the last 3 years	Year	USD
	Year	USD
	Year	USD
Latest Credit Rating (if any), indicate the source		

Financial information	Historic	information for the last	3 years
(in US\$ equivalent)			
	Year 1	Year 2	Year 3
	Info	ormation from Balance Sh	eet

Total Assets (TA)		
Total Liabilities (TL)		
Current Assets (CA)		
Current Liabilities (CL)		
	Information from Income State	pment
Total / Gross Revenue (TR)		
Total / Gross Revenue (TR) Profits Before Taxes (PBT)		

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

# Form E: Format of Technical Proposal

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	UNDP/AFG/RFP/2021/0000009639		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

#### SECTION 1: Bidder's qualification, capacity and expertise

1.1	Reputation of Organization and Staff Credibility / Reliability / Industry Standing
1.2	General Organizational Capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted
1.3	Relevance of:
1.3.1	- Specialized knowledge and experience on similar engagements successfully completed before including personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms, have training experience with Police
1.3.2	- Relevance of previous contracts against the TOR performed within the last 5 years to demonstrate provision of similar services (experience and expertise in personal and institutional capacity building, importantly in coaching and mentoring, training, outreach and communication realms, have training experience with Police)
1.3.3	- Proposer's previous experience of working with the UN or other multinational organizations, and a security institution comparable to the Afghan National Police (ANP) and or related security institutions
1.4	Quality Control procedures and risk mitigation measures
1.5	Organizational Commitment to Sustainability
1.5.1	-Organization is compliant with ISO 9001 and other relevant standards
1.5.2	-Organization demonstrates significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues

#### SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

2.1	Understanding of the requirement: Have the important aspects of the task been addressed in sufficient detail? Are the different components of the project adequately weighted relative to one another?
2.2	Description of the Offeror's approach and methodology for meeting or exceeding the requirements of the Terms of Reference
2.3	Details on how the different service elements shall be organized, controlled and delivered
2.4	Description of available performance monitoring, evaluation mechanisms, reporting mechanism and tools; how they shall be adopted and used for a specific requirement
2.5	Assessment of the implementation plan proposed including whether the activities are properly sequenced and if these are logical and realistic
2.6	Demonstration of ability to plan, integrate and effectively implement sustainability measures in the execution of the contract and details of project implementation plan
2.7	Extent to which any work would be distributed within the Joint Venture organs (Joint Venture carries additional risks which may affect project implementation, but properly done it offers a chance to access specialized skills.)

### SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

#### **SECTION 3: Management Structure and Key Personnel**

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

### Format for CV of Proposed Key Personnel

Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]

Education/ Qualifications	[Insert]
Professional certifications	<ul> <li>[Provide details of professional certifications relevant to the scope of services]</li> <li>Name of institution: [Insert]</li> <li>Date of certification: [Insert]</li> </ul>
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]
	[Insert]
	[Provide names, addresses, phone and email contact information for two (2) references]
References	Reference 1: [Insert]
	Reference 2: [Insert]

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experiences, and other relevant information about myself.

Signature of Personnel

Date (Day/Month/Year)

## Form F: Financial Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	UNDP/AFG/RFP/2021/0000009639		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:	 	 
Title:	 	 
Date:	 	 
Signature:		

[Stamp with official stamp of the Bidder]

## Form G: Financial Proposal Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	UNDP/AFG/RFP/2021/0000009639		

The Bidder is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

#### Currency of the proposal: [Insert Currency]

### **Table 1: Summary of Overall Prices**

	Amount(s)
Personnel Fees (Subtotal A)	
Out of Pocket Expenses (Subtotal B)	
Total Amount of Financial Proposal	

### Table 2: Cost Breakdown of Professional Fees & Reimbursable Costs:

Description of Activity	Daily Rate (USD)	Duration (# of days)	No. of Personnel	Total Rate for the Period (USD)	
I. Personnel Fees					
Team Leader / Project Manager					
Communications Expert					
Outreach/advocacy Specialist Expert					
M&E Officer Expert					
Media Production Specialist					
	S	ubtotal (A)	1		
Note: Contractor shall pay fees according to the above-mentioned rates to the Consultants in					

full, net of personal tax withheld at source.

II. Out of Pocket Expenses					
Item	Unit of measures	Quantity	Unit rate	Total Rate for the Period (USD)	
Travel Costs (Airfares)	Person				
Daily Living Allowance	Person				
Communication Cost	Person				
Other related cost (if any)					
		Sub-total (B)			

The above is provided as an example and bidder may add or remove column (s) into above table, as required.

## Table 3: Breakdown based on Deliverables

No	Deliverables	Duration	Payment	Amount USD
1.	Inception report Implementation and mobilization plans	3 days	10%	
2.	Deliverable ONE	17 days	15%	
	Deliverables 1 – 5			
3	Deliverable TWO:	29days	35%	
	Deliverables 2 – 4			
4	Deliverable THREE:	30 days	30%	
	Deliverables 1 – 3			
5	Project closure and reporting	3 days	10%	
	Total	82 working days	100%	