

REQUEST FOR QUOTATION (RFQ)

RFQ Reference: RFQ-2021-052 Procurement of an office IP PABX and IP phones for the UN Common Premises in Nur-Sultan

Date: 28 July 2021

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP kindly requests your quotation for the provision of goods, works and/or services as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:

Signature: ____ Buanat Tileumuratova

Name: Zhanat Tileumuratova
Title: Procurement Associate

Date: 28.07.2021

SECTION 2: RFQ INSTRUCTIONS AND DATA

| by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ. UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Quotation of Cancellation notice on UNDP website. Deadline for the Submission of Cancellation of Cancellation notice on UNDP website. Deadline for the Submission of Cancellation notice on UNDP website. Deadline for endering submission of Cancellation notice on UNDP website. Deadline for endering Submission of Cancellation notice on UNDP Cancellation notice in Understood Cancellation notice on UNDP Cancellation notice on Understood Cancellation notice on Understood Cancellation not be responsible for any costs associated with a Supplie | _ | |
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| Fraud, Corruption, | Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of audit an dinvestigation.html#anti |
| Gifts and | Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including |
| Hospitality | recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. |
| Conflict of | UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to |
| Interest | UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. |
| | Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, |
| | officers, directors, controlling shareholders, of the bidding entity or key personnel who are family |
| | members of UNDP staff involved in the procurement functions and/or the Government of the |
| | country or any Implementing Partner receiving goods and/or services under this RFQ. |
| | |
| | The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to |
| | UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that |
| General | may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid. Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the |
| Conditions of | General Conditions of Contract |
| | |
| Contract | Select the applicable GTC: |
| | General Terms and Conditions / Special Conditions for Contract. |
| | General Terms and Conditions for de minimis contracts (services only, less than \$50,000) |
| | General Terms and Conditions for Works |
| Cmasi-1 | Applicable Terms and Conditions and other provisions are available at <u>UNDP/How-we-buy</u> |
| Special | ☐ Cancellation of PO/Contract if the delivery/completion is delayed by 30 (thirty) calendar days. |
| Conditions of Contract | ☐ Others [pls. specify] |
| | A yondar who will be engaged by LINDR may not be curpended, debarred, or otherwise identified as |
| Eligibility | A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP. |
| | It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established |
| | by UNDP. |
| | Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the |
| Currency of | country, or through an authorized representative. |
| Currency of | Quotations shall be quoted in KZT |
| Quotation | |

Joint If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium Venture, or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to Consortium act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the Association legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses 19 – 24 under Solicitation policy for details on the applicable provisions on Joint Ventures, Consortium or Association. Only one Bid The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or b) they have the same legal representative for purposes of this RFQ; or c) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process; d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid. **Duties and** Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the taxes United Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified below: All prices must: ☑ be inclusive of VAT and other applicable indirect taxes ☐ be exclusive of VAT and other applicable indirect taxes Russian or English Language of quotation Including documentation including catalogues, instructions and operating manuals. **Documents** Bidders shall include the following documents in their quotation: to he ☑ Annex 2: Quotation Submission Form duly completed and signed submitted ☑ Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1 ☑ Annex 4: Filled form with technical characteristics; ☑ Business Registration certificate/re-registration; ☑ Confirmation if Bidder is a VAT payer or not (provide VAT certificate); ☑ Certificate of absence of debt in the tax authorities; ☑ Brief description of the supplier's activities (not more than 15 pages); ☑ The Supplier's experience in selling the relevant equipment in the Kazakhstan market for at least 2 years with the provision of a list of similar supplies for the last 2 years, confirmed by the relevant documents (acts of work performed, copies of contracts, etc., a table in Annex 2 shall be filled); ☑ An official letter from the equipment manufacturer for the right to supply equipment; ☑ Free-form Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List; ☑ 2 recommendation letters from previous clients; ☑ Written confirmation of the guarantee for IP-PABX for 3 years and 1 year for IP-phones; ☑ Technical data sheet or any other documents with technical description of the offered goods;

| validity Quotation. | |
|--|--|
| period | |
| Price No price variation due to escalation, inflation, fluctuation in excha | ange rates, or any other market |
| variation factors shall be accepted at any time during the validity of the quotat | tion after the quotation has been |
| received. | |
| Partial ⊠ Not permitted | |
| Quotes | requirements are properly |
| listed in lots to allow partial quotes | |
| Alternative 🗵 Not permitted | |
| Quotes | |
| If permitted, an alternative quote may be submitted only if a conformal requirements is submitted. Where the conditions for its acceptance and clearly established, Click or tap here to enter text. reserves the right an alternative quote. If multiple/alternative quotes are being submit marked as "Main Quote" and "Alternative Quote" | are met, or justifications are to award a contract based on ted, they must be clearly |
| Payment ☐ 100% within 30 days after receipt of goods, works and/or services | s and submission of payment |
| Terms documentation. | |
| Other Click or tap here to enter text. | |
| Conditions ☐ Passing Inspection, Complete Installation | |
| for Release | |
| of | |
| Payment | ompliance with RFQ |
| requirements | |
| ☐ Others [pls. specify] | |
| Contact E-mail address: Nurlan.tleubayev@undp.org | |
| Person for Attention: Quotations shall not be submitted to this address but to the | he address for quotation |
| corresponde submission above. Otherwise, offer shall be disqualified. | |
| nce, Any delay in UNDP's response shall be not used as a reason for exten | |
| notifications submission, unless UNDP determines that such an extension is neces | ssary and communicates a new |
| and deadline to the Proposers. | |
| Clarifications Requests for clarification from bidders will not be accepted any later | than 3 days before the |
| submission deadline. Responses to request for clarification will be co | |
| August 2021 Evaluation | an and a standing the arms of the standing to a standing t |
| | ce substantially compliant offer |
| method Other Click or tap here to enter text. | |
| Evaluation | |
| criteria Security and the General Conditions of Contract | |
| □Comprehensiveness of after-sales services | |
| □ Earliest Delivery /shortest lead time | |
| Others Click or tap here to enter text. | |
| Right not to UNDP is not bound to accept any quotation, nor award a contract or | Purchase Order |
| accept any | . a. |
| quotation | |
| Right to vary At the time of award of Contract or Purchase Order, UNDP reserves t | the right to vary (increase or |
| requirement decrease) the quantity of services and/or goods, by up to a maximum | = |
| at time of the total offer, without any change in the unit price or other terms and | nd conditions. |
| award | |
| Type of ☑ Purchase Order or Contract Face Sheet (Goods and-or Services) | |
| Contract to Contract for Works | |
| be awarded ☐ Other Type/s of Contract [Long Term Agreement] | |

| Expected date for contract award. | |
|-----------------------------------|---|
| Publication | LINDB will publish the contract awards valued at LISB 100 000 and more on the websites of the CO |
| | UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO |
| of Contract | and the corporate UNDP Web site. |
| Award | |
| Policies and | This RFQ is conducted in accordance with <u>UNDP Programme and Operations Policies and Procedures</u> |
| procedures | |
| UNGM | Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the |
| registration | appropriate level on the United Nations Global Marketplace (UNGM) website at www.ungm.org. |
| | The Bidder may still submit a quotation even if not registered with the UNGM, however, if the |
| | Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract |
| | signature. |

ANNEX 1

Terms of Reference

Name of service: Procurement of an office IP PABX and IP phones for the UN Common

Premises in Nur-Sultan.

Project number and

UN Common Premises, Nur-Sultan, 00074921

Project name:

Address: Kazakhstan, Nur-Sultan, Mambetov str. 14

Delivery time: 60 calendar days

1.General information:

UN Common Premises in Nur-Sultan is located at Mambetov str, 14. At the moment, telephony in the building is provided by Samsung OfficeServ 7400 PABX, which was acquired in 2008. Due to the need to modernize the existing PABX and to provide UN agencies with uninterrupted telephone communication, it was decided to purchase a new IP PABX with support of SIP Trunk and SIP numbers and supported IP phones.

2.Goal:

Procurement of an office IP PABX and IP phones for the UN Common Premises in Nur-Sultan.

3. Results and terms of payment:

| Item name | Qty | Terms of payment |
|----------------|-----|-------------------|
| Office IP PABX | 1 | 100% payment upon |
| | | receipt of goods |
| IP phones | 120 | 100% payment upon |
| | | receipt of goods |

4. Technical specification for purchased equipment

| Item name | Qty |
|--|-----|
| IP-PABX for at least 300 subscribers and 60 simultaneous calls. It should have the ability to increase the numbering capacity and the number of simultaneous calls. It can work in VoIP networks, should be able to connect analog lines / telephones, BRI, GSM lines and work with the E1 stream. Supports Gigabit Ethernet technology. | 1 |
| IP phones | 120 |

4.1. Requirements for IP-PABX

Features

Users: up to 300 internal subscribers. Expandable to 500 subscribers

Simultaneous calls: up to 60, expandable to 120

Voicemail: Up to 10,000 minutes recording capability on built-in flash memory or built-in hard drive

Supported interfaces:

Supports up to 24 analog ports (FXO / FXS)

Supports up to 6 GSM ports Supports up to 3 E1 ports

Functional requirements

- Automatic call recording
- Call transfer
- Call forwarding

- Call park
- Call pickup
- Group call
- Call routing
- Sticking Call (AutoCLIP)
- Multipoint call (SIP Forking)
- Standby mode
- Paging Call
- Intercom
- Conference rooms
- Do not disturb mode (DND)
- Queue
- Flexible Interactive Voice Response (IVR)
- Music in standby mode (Music On Hold)
- Voice mail
- Speed dial
- Direct Inward System Access
- User's personal account
- Display of subscriber status (BLF)
- Auto provision
- Access to lines by PIN-code
- Binding a mobile number to the internal number of a subscriber
- Address book
- Blacklist
- Call detail (CDR)
- SIP SMS
- Video support
- Intervention function (listening, prompt, intrusion)
- Call recording (one touch record)
- Call Back
- Computer Application Support (CTI)
- Simple Network Management Protocol (SNMP)
- PBX redundancy in case of emergency
- Application Programming Interface (API)
- Softphone support
- Integration with the billing system

VoIP characteristics

- Protocol: SIP 2.0 (RFC3261) and IAX2
- Transport: UDP, TCP, TLS
- Audio codecs: G711 (alaw / ulaw), G722, G726, G729A, GSM, Speex, ADPCM, iLBC
- Video codecs: H263, H263P, H264, MPEG4
- Fax: T.30, T.37, T.38, G.711 Passthrough
- DTMF mode: In-band, RFC4733, RFC2833, SIP INFO

Network characteristics

- 2 network modes: Static IP and Dynamic IP (DHCP)
- Firewall
- VLAN

- PPPoE
- DDNS
- QoS
- DHCP server

Physical characteristics

- Processor: minimum 6Quad 1.2GHz (quad cores)
- Flash: at least 8 GB
- RAM: minimum DDR3 2 GB
- LAN: 1 (10/100/1000 Mb / s)
- WAN: 1 (10/100/1000 Mb / s)
- USB: minimum 1 (USB 2.0)
- HDD for recording calls: 2.5 "SATA HDD, capacity up to 2 TB
- Console: 1 (RJ45)
- Size: maximum 2 units in a standard communication cabinet
- Power supply: AC 100-240V 50 / 60Hz

4.2 Requirements for IP phones

The telephone set must include:

- Phone base 1 piece;
- Handset 1 piece;
- Power adapter 1 piece;
- Handset cable 1 pc .;
- Ethernet cable 1 pc .;
- Stand 1pc .;
- Quick Start Guide 1 pc .;
- Warranty card 1 pc.

Characteristics

- Color screen
- Display size 2.4 inches with a resolution of 320x240;
- Support for 4 SIP accounts;
- Voice codecs G722, G711a / u, G729AB, iLBC, Opus; G.723.1
- Two network ports RJ45, 1x 10/100/1000 Mbps for connecting the phone to a local network (WAN port) and 1x10 / 100/1000 Mbps for connecting a PC to the phone (LAN port);
- PoE support
- Number of context-sensitive programmable XML buttons –4, number of navigation buttons 5;
- The number of DSS-buttons 4;
- Port for connecting a headset RJ9;
- Hands-free function;
- Support for DTMF modes: in-band, out-of-band;
- Support for AEC, VAD, CNG, PLC, AJB, AGC technologies;
- Support for the Hotline function;
- Support for 5-way conference;
- LDAP support;
- SIP support;

- SNTP support;
- Support for UDP, TCP, DNS-SRV;
- Support for TR069;
- Mode of operation in the IPv4 network: Static / DHCP;
- Call log for at least 100 entries in each category (outgoing, incoming and missed calls)
- Support for voice mail;
- Ability to listen to voice mail messages;
- Russified menu and web-based configuration interface;
- Volume control;
- Keypad lock;
- Keys for adjusting the volume;
- Ability to work from a power adapter 5V, 0.6A;
- Maximum power consumption 1.3–1.8 W;
- Working humidity 10-95% and working temperature -10 ° 50 ° C;

5. Indispensable conditions:

- Products must be packed in such a way as to avoid mechanical damage during transportation;
- The delivered goods must be new in original packaging, not previously used;
- The products must be replaced with new equipment or components, if it is impossible to repair the it in case of a factory defect;
- The warranty period of the manufacturer of the goods on the IP-PBX must be at least 3 years from the date of delivery. The manufacturer's warranty period for IP-phones must be at least 1 year from the date of delivery. The period of validity of the Supplier's warranty must be at least the period of validity of the manufacturer's warranty for this product.
- The cost of services must include VAT if the supplier is a VAT payer;
- Transportation costs and any other indirect costs to the buyer's location must be included in the price offer;
- Introductory training in the operation of the telephone exchange and telephone sets.

6. Selection criteria:

Suppliers will be evaluated based on the Least Quote Method. A supply opportunity will be awarded to a supplier whose proposal has been evaluated and determined as:

- 1) Meeting the requirements of the technical specification
- 2) Offers the lowest price for goods

ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

| Name of Bidder: | Click or tap here to enter text. | |
|-----------------|----------------------------------|-------------------------------------|
| RFQ reference: | Click or tap here to enter text. | Date: Click or tap to enter a date. |

Company Profile

| Item Description | Detail |
|---|--|
| Legal name of bidder or Lead entity for JVs | Click or tap here to enter text. |
| Legal Address, City, Country | Click or tap here to enter text. |
| Website | Click or tap here to enter text. |
| Year of Registration | Click or tap here to enter text. |
| Legal structure | Choose an item. |
| Are you a UNGM registered vendor? | ☐ Yes ☐ No If yes, insert UNGM Vendor Number |
| Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate): | ☐ Yes ☐ No |
| Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate): | ☐ Yes ☐ No |
| Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy) | ☐ Yes ☐ No |
| Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (If yes, provide a Copy) | ☐ Yes ☐ No |

| Is your company a member of the UN Global Compact | | ☐ Yes ☐ No | | | |
|---|----------------------------------|---|--------------------|---------------------|---------------------|
| Bank Information | | Bank Name: Cl | lick or tap here t | o enter text. | |
| | | Bank Address: | Click or tap here | e to enter text. | |
| | | IBAN: Click or | tap here to ente | r text. | |
| | | SWIFT/BIC: Cli | ck or tap here to | enter text. | |
| | | Account Curre | ncy: Click or tap | here to enter text. | |
| | | Bank Account Number: Click or tap here to enter text. | | | |
| | | Previous rele | vant experience | e: 3 contracts | |
| Name of previous | Client | & Reference | Contract | Period of activity | Types of activities |
| contracts | Contact Details including e-mail | | Value | | undertaken |
| | | | | | |
| | | | | | |
| | | | | | |

Bidder's Declaration

| Yes | No | |
|-----|----|--|
| | | Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them. |
| | | I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period. |
| | | Ethics : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer. |
| | | I/We confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. |
| | | Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact. |
| | | Prohibitions, Sanctions: I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. |
| | | Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future. |

| Yes | No | |
|-----|----|---|
| | | Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance |
| | | for the Offer Validity. |
| | | I/We understand and recognize that you are not bound to accept any Quotation you receive, and we |
| | | certify that the goods offered in our Quotation are new and unused. |
| | | By signing this declaration, the signatory below represents, warrants and agrees that he/she has been |
| | | authorised by the Organization/s to make this declaration on its/their behalf. |

| Signature: | |
|------------|--|
| _ | |

Name: Click or tap here to enter text.

Title: Click or tap here to enter text.

Date: Click or tap to enter a date.

ANNEX 3: TECHNICAL AND FINANCIAL OFFER - GOODS

Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

| Name of Bidder: | Click or tap here to enter text. | | |
|-----------------|----------------------------------|-------------------------------------|--|
| RFQ reference: | Click or tap here to enter text. | Date: Click or tap to enter a date. | |

| Currence | Currency of the Quotation: KZT | | | | | |
|---|--|-----|-----|------------|-------------|--|
| INCOTERMS: DDP Kazakhstan, Nur-Sultan, Mambetov str. 14 | | | | | | |
| Item No | Description | иом | Qty | Unit price | Total price | |
| 1. | Office IP PABX | Ea | 1 | | | |
| 2. | IP phones | ea | 120 | | | |
| | Total Final and All-inclusive Price (with VAT/without VAT) | | | | | |

Compliance with Requirements

| | You Responses | | | |
|--|---------------------|----------------------------|---|--|
| | Yes, we will comply | No, we cannot comply | If you cannot comply, pls. indicate counter - offer | |
| Minimum Technical Specifications | | | Click or tap here to enter text. | |
| Delivery Term (INCOTERMS) | | | Click or tap here to enter text. | |
| Delivery Lead Time | | | Click or tap here to enter text. | |
| Warranty | | | Click or tap here to enter text. | |
| Validity of Quotation | | | Click or tap here to enter text. | |
| Payment terms | | | Click or tap here to enter text. | |
| Goods must be packed in such a way as to avoid mechanical damage during transportation | | | Click or tap here to enter text. | |
| The delivered goods must be new in original packaging, not previously used | | | Click or tap here to enter text. | |
| The products must be replaced with new equipment or components, if it is impossible to repair the it in case of a factory defect | | | Click or tap here to enter text. | |
| Introductory training in the operation of the telephone exchange and telephone sets | | | Click or tap here to enter text. | |

Other Information:

| Estimated weight/volume/dimension of the | Click or tap here to enter text. |
|--|----------------------------------|
| Consignment: | |

Email Address:Click or tap here to enter text.

| Country/ies of Origin: | Click or tap here to enter text. |
|--|----------------------------------|
| (if export licence required this must be submitted | |
| if awarded the contract) | |

I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.

Exact name and address of company

Company NameClick or tap here to enter text.

Address: Click or tap here to enter text.

Click or tap here to enter text.

Phone No.:Click or tap here to enter text.

Email Address: Click or tap here to enter text.

Email Address: Click or tap here to enter text.

Email Address: Click or tap here to enter text.