

REQUEST FOR QUOTATION (RFQ)

RFQ Reference: RFQ-2021-054 Provision of Backup Internet	
connection services for UNDP office in Nur-Sultan, Kazakhstan on	Date: July 29,2021
Long Term Basis	

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP kindly requests your quotation for the provision of goods, works and/or services as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:

Signature: <u>Elianat</u> Tileumuratova

Name: Zhanat Tileumuratova Title: Head of Procurement Unit Date: 29.07.2021

SECTION 2: RFQ INSTRUCTIONS AND DATA

Introduction	Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the <u>UNDP Programme and Operations Policies</u> and Procedures (POPP) on Contracts and Procurement
	Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.
	UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website.
Deadline for	11 August 2021 till 18-00 Nur-Sultan city time
the	If any doubt exists as to the time zone in which the quotation should be submitted, refer to
Submission	http://www.timeanddate.com/worldclock/.
of Quotation	
	For eTendering submission - as indicated in eTendering system. Note that system time zone is in EST/EDT (New York) time zone.
Method of	Quotations must be submitted as follows:
Submission	E-tendering
	⊠ Dedicated Email Address
	Courier / Hand delivery
	□ Other Click or tap here to enter text.
	Bid submission address: procurement.kz@undp.org
	File Format: PDF
	 File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.
	 All files must be free of viruses and not corrupted.
	 Max. File Size per transmission: 25 mb
	 Mandatory subject of email: RFQ-2021-054 Provision of Backup Internet connection services for UNDP office in Nur-Sultan
	 Multiple emails must be clearly identified by indicating in the subject line "email no. X of Y", and the final "email no. Y of Y.
	 It is recommended that the entire Quotation be consolidated into as few attachments as possible.
	 The bidder should receive an email acknowledging email receipt.
	(Not Applicable) Only for RFQ announced through UNDP E-Tendering System: [For eTendering method, click the link <u>https://etendering.partneragencies.org</u> and insert Event ID information]
	Insert BU Code and Event ID number
	Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/
Cost of	UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission
preparation of quotation	of a quotation, regardless of the outcome or the manner of conducting the selection process.
Supplier Code of Conduct,	All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct

Fraud, Corruption,	Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_an_dinvestigation.html#anti
Gifts and Hospitality	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
Conflict of Interest	UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ. The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that
Comorrol	may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.
General Conditions of	Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the General Conditions of Contract
Contract	Select the applicable GTC:
Contract	
	General Terms and Conditions / Special Conditions for Contract.
	General Terms and Conditions for de minimis contracts (services only, less than \$50,000)
	General Terms and Conditions for Works
	Applicable Terms and Conditions and other provisions are available at <u>UNDP/How-we-buy</u>
Special	Cancellation of PO/Contract if the delivery/completion is delayed by 30 (thirty) calendar days.
Conditions of	Others [pls. specify]
<u>Contract</u> Eligibility	A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP. It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative.
Currency of	Quotations shall be quoted in KZT
Quotation	
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Joint	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium
Venture,	or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to
Consortium	act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or
or	Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the
Association	legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall
	be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on
	behalf of all the member entities comprising the joint venture, Consortium or Association.
	Refer to Clauses 19 – 24 under <u>Solicitation policy</u> for details on the applicable provisions on Joint
	Ventures, Consortium or Association.
Only one Bid	The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture,
	Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture,
	Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association.
	Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the
	following:
	a) they have at least one controlling partner, director or shareholder in common; or b) any one of
	them receive or have received any direct or indirect subsidy from the other/s; or
	b) they have the same legal representative for purposes of this RFQ; or
	c) they have a relationship with each other, directly or through common third parties, that puts them
	in a position to have access to information about, or influence on the Bid of, another Bidder regarding
	this RFQ process;
	d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid
	under its name as lead Bidder; or
	e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid
	received for this RFQ process. This condition relating to the personnel, does not apply to
	subcontractors being included in more than one Bid.
Duties and	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the
taxes	United Nations, including UNDP as a subsidiary organ of the General Assembly of the United
	Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from
	customs restrictions, duties, and charges of a similar nature in respect of articles imported or
	exported for its official use. All quotations shall be submitted net of any direct taxes and any other
	taxes and duties, unless otherwise specified below:
	All prices must:
	oxtimes be inclusive of VAT and other applicable indirect taxes
	\Box be exclusive of VAT and other applicable indirect taxes
Language of	Russian or English
quotation	Including documentation including catalogues, instructions and operating manuals.
Documents	Bidders shall include the following documents in their quotation:
to be	Annex 2: Quotation Submission Form duly completed and signed
submitted	oxtimes Annex 3: Technical and Financial Offer duly completed and signed and in
	accordance with the Schedule of Requirements in Annex 1
	Solution of the second se
	relevant to the Terms of Reference);
	\boxtimes Business Registration certificate;
	Confirmation if Bidder is a VAT payer or not (provide VAT certificate);
	 Certificate of absence of debt in the tax authorities;
	☑ 3 recommendation Letters from previous clients for similar services over the past 3 years;
	SFree-form Written Self-Declaration that the company is not in the UN Security Council 1267/1989
Quetetian	List, UN Procurement Division List or Other UN Ineligibility List;
Quotation	Quotations shall remain valid for 90 (ninety) calendar days from the deadline for the Submission of
validity	Quotation.
maniad	
period	
Price	No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market

Partial	⊠ Not permitted
Quotes	
Quotes	Permitted Insert conditions for partial quotes and ensure that the requirements are properly
Alternative	listed in lots to allow partial quotes
	⊠ Not permitted
Quotes	Permitted
	If permitted, an alternative quote may be submitted only if a conforming quote to the RFQ requirements is submitted. Where the conditions for its acceptance are met, or justifications are
	clearly established, Click or tap here to enter text. reserves the right to award a contract based on
	an alternative quote. If multiple/alternative quotes are being submitted, they must be clearly
	marked as "Main Quote" and "Alternative Quote"
Payment	☐ On monthly basis, not later than 30 (calendar) days of the next month.
Terms	Other Click or tap here to enter text.
Conditions	Passing Inspection, Complete Installation
for Release	
of	Passing all Testing [specify standard, if possible] Generation of Training on Operation and Maintenance
Payment	Completion of Training on Operation and Maintenance
	Written Acceptance of Goods, Services and Works, based on full compliance with RFQ requirements
Contact	Others [pls. specify] Empileddroses Nurlan tlaubayoy@undp.org
Person for	E-mail address: <u>Nurlan.tleubayev@undp.org</u> Attention: Quotations shall not be submitted to this address but to the address for guotation
corresponde	submission above. Otherwise, offer shall be disqualified.
nce,	Any delay in UNDP's response shall be not used as a reason for extending the deadline for
notifications	submission, unless UNDP determines that such an extension is necessary and communicates a new
and	deadline to the Proposers.
clarifications	
Clarifications	Requests for clarification from bidders will not be accepted any later than 3 days before the
	submission deadline. Responses to request for clarification will be communicated via email by 09
	August 2021
Evaluation	⊠The Contract or Purchase Order will be awarded to the lowest price substantially compliant offer
method	□ Other Click or tap here to enter text.
Evaluation	Full compliance with all requirements as specified in Annex 1
criteria	
	□Comprehensiveness of after-sales services
	Earliest Delivery /shortest lead time
	□Others Click or tap here to enter text.
Right not to	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
accept any	
quotation	
Right to vary	At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or
requirement	decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of
at time of	the total offer, without any change in the unit price or other terms and conditions.
award	
Type of	Purchase Order or <u>Contract Face Sheet</u> (Goods and or Services)
Contract to	<u>Contract for Works</u>
be awarded	☑ Other Type/s of Contract [Long Term Agreement]
	UNDP will sign a Long Term Agreement initially for the period of 1 Year which may be extended for
	additional 2 years, based on satisfactory performance of service provider. There will be no price
	revision throughout the duration of LTA.
Expected	Click or tap to enter a date.
date for	
contract	
award.	

Publication	UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO
of Contract	and the corporate UNDP Web site.
Award	
Policies and	This RFQ is conducted in accordance with <u>UNDP Programme and Operations Policies and Procedures</u>
procedures	
UNGM registration	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the appropriate level on the United Nations Global Marketplace (UNGM) website at <u>www.ungm.org</u> . The Bidder may still submit a quotation even if not registered with the UNGM, however, if the Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract signature.

ANNEX 1: SCHEDULE OF REQUIREMENTS

Terms of Reference

Provision of Backup internet connection services for UNDP office in Nur-Sultan, Kazakhstan on Long Term

Basis

Project name and title: 00049699 CO

Objectives

The purpose of this technical specification is to provide backup internet connection over TCP/IP for the UNDP office in Kazakhstan, on its own behalf and on behalf of organizations in the UN system in the Republic of Kazakhstan, located at 14, Mambetov str, Nur-Sultan. The services must be provided at a fixed rate in monthly payment for the Internet. The Internet connection should be of the cable type, preferably fiber-optic; wireless solutions will also be considered. The expected connection should be very stable and reliable. The supplier must have technical support and / or technical assistance service within 7x24x365.

Source date

The UNDP office in Kazakhstan is located in Nur-Sultan, 14, Mambetov str.

Currently, it has 150 end users of communication services.

There is an existing Internet connection at 40 Mb/s with 8 external IP addresses.

Communication services are used to provide Internet access and video conferencing.

Technical requirements

- Access to the Internet should be based on the condition of a fixed monthly subscription fee without any additional payments or restrictions on traffic and time;
- Required Internet connection speed: an asymmetric channel with a bandwidth of 50 Mb/s for incoming and outgoing traffic at the address 14, Mambetov str. switching must be carried out in 1 day on request;
- Technology for providing Internet access services: cable connection, preferably fiber-optic cable; wireless solutions;
- The absence of any restrictions on the traffic used by the ports. The bandwidth must be provided over a direct connection without the use of proxy servers and firewalls;
- The issued subnet mask must include at least 8 external IP addresses;
- The reliability of the equipment and the communication services provided must be ensured. The total percentage of uptime should be at least 98% per month;
- The communication service provider must guarantee the confidentiality of data transmitted through communication channels and must not scan or intercept the transmitted traffic (traffic scanning is allowed only in cases of searching for problems in the network with the prior consent of UNDP);
- All necessary hardware, cables and software (if required to provide Internet access) must be provided and configured by your service provider.

Notes

• The supplier must have technical support and / or technical assistance service within 7x24x365. Under normal circumstances, all problems should be resolved within a maximum of 24 hours after notification from UNDP. It is also the supplier's responsibility to notify UNDP staff of planned and unplanned downtime.

- The service provider is obliged to offer alternative routing or fallback exits for service continuity in the event of a failure of the main Internet lines.
- The supplier should provide a web interface for UNDP to retrieve operational and historical information regarding network performance, usage and usage analysis.
- UNDP may visit the Supplier Network Operations Center.

Deadlines

All installation work must be completed, and communication to be established within 15 working days after the submission of the connection request from the UNDP responsible person to the service provider.

Qualification requirements

UNDP requires the following qualifications from a potential supplier:

• Experience of at least 5 years in the provision of services by their nature, scale and complexity commensurate with the present terms of reference;

• Qualified and experienced experts in system administration with at least 5 years of experience working under the general supervision and guidance of the department and / or company manager and in cooperation and under the guidance of a specially appointed UNDP employee.

ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	Click or tap here to enter text.	Date: Click or tap to enter a date.

Company Profile

Item Description	Detail	
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.	
Legal Address, City, Country	Click or tap here to enter text.	
Website	Click or tap here to enter text.	
Year of Registration	Click or tap here to enter text.	
Legal structure	Choose an item.	
Are you a UNGM registered vendor?	□ Yes □ No If yes, insert UNGM Vendor Number	
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	□ Yes □ No	
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	□ Yes □ No	
Does your Company have a written Statement of its Environmental Policy? (<i>If yes,</i> <i>provide a Copy</i>)	□ Yes □ No	
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (<i>If yes, provide a Copy</i>)	□ Yes □ No	

Is your company a member o UN Global Compact	f the 🗌 Yes 🗆 No			
Bank Information	Bank Name: C	lick or tap here	to enter text.	
	Bank Address	Click or tap her	e to enter text.	
	IBAN: Click or	tap here to ente	er text.	
	SWIFT/BIC: CI	ick or tap here to	o enter text.	
	Account Curre	ency: Click or tap	here to enter text.	
	Bank Account	Bank Account Number: Click or tap here to enter text.		
	Previous rele	evant experience	e: 3 contracts	
Name of previous	Client & Reference	Contract	Period of activity	Types of activities
contracts	Contact Details including e-mail	Value		undertaken

Bidder's Declaration

Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
		Ethics : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
		I/We confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <u>https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</u> and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.
		Prohibitions, Sanctions: I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.

Yes	No	
		Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance
		for the Offer Validity.
		I/We understand and recognize that you are not bound to accept any Quotation you receive, and we
		certify that the goods offered in our Quotation are new and unused.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been
		authorised by the Organization/s to make this declaration on its/their behalf.

Signature: _____

Name: Click or tap here to enter text.

Title: Click or tap here to enter text.

Date: Click or tap to enter a date.

ANNEX 3: TECHNICAL AND FINANCIAL OFFER - SERVICES

Bidders are requested to complete this form, sign it and return it as part of their quotation along with Annex 2 Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.		
RFQ reference:	Click or tap here to enter text. Date: Click or tap to enter a date.		

Financial Offer

Provide a lump sum for the provision of the services stated in the Terms of Reference your technical offer.

Currency of Quotation: KZT

#	Service name	Quantity (Months)	Monthly subscription fee without VAT	Total cost without VAT for 36 months
1	Internet connection at a speed of 50 Mb / s	36		
2	Selecting and maintaining a block from 8 IP addresses	36		
	Cost of installation works (One Time Installation			
	VAT (12%)			
	Grand Total with V			

Note: UNDP will sign a Long Term Agreement initially for the period of 1 Year which may be extended for additional 2 years, based on satisfactory performance of service provider. There will be no price revision throughout the duration of LTA.

Compliance with Requirements

	You Responses		
	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter - offer
Full compliance to provide Backup Internet			
Services			Click or tap here to enter text.
Validity of Quotation			Click or tap here to enter text.
Payment terms			Click or tap here to enter text.
Acceptance of UNDP GTC			Click or tap here to enter text.
Acceptance of Special Conditions of Contract			Click or tap here to enter text.
Bidder's Experience of at least 5 years in the provision of services by their nature, scale and complexity commensurate with the present terms of reference			Click or tap here to enter text.

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I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.				
Exact name and address of company	Authorized Signature:			
Company NameClick or tap here to enter text.	Date:Click or tap here to enter text.			
Address: Click or tap here to enter text.	Name:Click or tap here to enter text.			
Click or tap here to enter text.	Functional Title of Authorised			
Phone No.:Click or tap here to enter text.	Signatory:Click or tap here to enter text.			
Email Address:Click or tap here to enter text.	Email Address: Click or tap here to enter text.			

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