

Minutes of the Pre-proposal Meeting held on the Provision of Internet Services for UNDP Papua New Guinea Office on a Long-Term Agreement Basis [LOT-1 (Primary Link ISP) and LOT-2(Secondary Link ISP)]

Reference: ITB/PNG-004-2021

Venue: ZOOM Platform 12:00 PM, PNG TIME on 1 Sept. 2021

Attendees of the meeting: SCREEN SHOT ANNEXED

Pre-amble:

UNDP PNG Country Office briefed the bidders on the scope of the requirement, modality of the LTA, and technical aspect of the E-Tender submission.

The bidders were then allowed to ask questions for further clarification about the assignment and proposal submission process. Following were the questions asked in the meeting and received through PNG Procurement dedicated and their answers.

S/L	Questions from Bidders	UNDP Response
1.	Log In Issue - If you have forgotten the password and used the link provided on the etendering platform, even using the link, the account is not recognized. How can we reset the password in this situation?	A link was provided in the chat box on how to access: 1. https://www.undp.org/procureme 2. https://www.undp.org/sites/g/files/zskgke326/files/undp/library/corporate/Procurement/english/New%20ATLAS%20login%20page%20October%202020.pdf
		If this does not work UNDP will send a request to our UNall platform. They will email the bidder directly and not UNDP with information on the reset password. UNDP encourages bidders to make sure they check their spam or junk email folders for this email as most times these emails come as generic email address and may end up in these folders.
2.	If the Helpdesk is not working? User ID has been deactivated.	We will send a request to our UNall platform. They will email the bidder directly and not UNDP. Please ensure that the User ID/ email address remains the same. If there are two different user ID the system will contradict and rule out the bidder.
3.	What are the technical specifications of this tender?	The scope of requirement and technical specifications are clearly outlined in Section 5 of this Invitation to Bid. This is particularly noted in under the Service Standards: 1. Primary Link Internet Service Provider – 50mb bandwidth for both upload and download 2. Secondary Link Inernet Service Provider – 30Mb



		bandwidth for both upload and download
4.	In terms of the two lots, the bandwidth required are dedicated links. Are these links dedicated only for UNDP and not shared?	UNDP needs dedicated links for both the Primary and Secondary link.
5.	Can you confirm if this tender is for the country office here in Port Moresby and not for a remote location?	This is primarily for the UNDP PNG Country office – UN Premises located here in the nation's capital, Port Moresby.
6.	Please confirm the requirements is for 5 Public IP addresses for each link?	We need 6 IP addresses for both links.
7.	Are the ones participating in this Pre-Bid conference the only potential bidders or are there other service providers that will also bid?	It is an internation open tender, any company can participate who has the eligibility and qualification. Our requirements are articulated in terms of the lots; Primary Link and Secondary Link and bidders are welcomed to participate in either lot 1 or 2 or both.

Note: Above Clarifications in response to queries raised during the pre-bid meeting and amendments (if any) shall be an integral part of the ITB document and supersede the all provisions as applicable.



ANNEX PRE-BID ATTENDEE FIRMS

