

INDIVIDUAL CONSULTANT PROCUREMENT NOTICE

154018 - Upgrading of the Jamaica Crime Observatory Integrated Crime & Violence Information System to Mainstream Violence Against Women and Girls Data Collection & Analysis

Date: September 17th, 2021

Country: Jamaica

Description of the assignment: Individual Consultancy for Upgrading of the Jamaica Crime Observatory Integrated Crime & Violence Information System to Mainstream Violence Against Women and Girls Data Collection & Analysis

Project name: Spotlight Initiative Jamaica

Period of assignment/services (if applicable): Sixty days over a three (3) month period

Proposals should be submitted by email to procurement.jamaica@undp.org no later than September 27, 2021 at 15:00 hours (Jamaica time, UTC/GMT -5), using the following subject line: IC 154018-2021 Imdividual Consultant - <a href="Upgrading of the Jamaica Crime Observatory Integrated Crime & Violence Information System to Mainstream Violence Against Women and Girls Data Collection & Analysis. Offers received after the afore mentioned date and time will be rejected.

Any request for clarification must by standard electronic communication to the e-mail indicated above no later than **September 21th**, **2021 at 15:00 hours (Jamaica time, UTC/GMT -5)**. The Procurement Unit of UNDP's Jamaica Country Office will respond by standard electronic mail and will send copies of the response, including an explanation of the query without identifying the source of inquiry, to all consultants.

This process is directed only to one individual. Any proposal received jointly by more than one individual, or a company, will be rejected. Likewise, all proposals from consultants involved in the elaboration of the present Terms of Reference will be rejected.

1. BACKGROUND, SCOPE OF WORK, RESPONSIBILITIES AND DESCRIPTION OF THE PROPOSEDANALYTICAL WORK, REQUIREMENTS FOR EXPERIENCE AND QUALIFICATIONS

For detailed information, please refer to Annex 1

2. DOCUMENTS TO BE INCLUDED WHEN SUBMITTING THE PROPOSALS.

Interested individual consultants must submit the following documents/information in PDF format duly signed to demonstrate their qualifications:

- **2.1 Cover Letter** explaining why you are the most suitable candidate for the advertised assignment.
- **2.2** Completed P11 form (Personal History Form) (available on UNDP website) and/or CV including past experiences in similar projects and contact details of at least three (3) professional references (e-mail and phone number).
- **2.3 Technical Proposal** shall include (a) detailed proposed strategy/methodology, work plan meline; risks/limitations; and (b) detailed profile of the expertise of the consultant, especially as it relates to scope of work.
- **2.4 Financial Proposal** (using template provided in **Annex 2**) specifying a total lump sum amount forthe tasks specified in this announcement. The financial proposal shall include a breakdown of this lump sum amount for the specified tasks (e.g., costs related to data collection, capacity building events, public information session/launch, travel, and any other costs, including the number of anticipated workdays). Overall, the financial proposal shall include costs to deliver the work planned.
- **2.5** Completed Statement of Health (Annex 3)
- 2.6 Completed designation of the beneficiary for IC Contract (Annex 4)

3. FINANCIAL PROPOSAL

The financial proposal **shall specify a total lump sum amount,** and payment terms around specific and measurable (qualitative and quantitative) deliverables (i.e., whether payments fall in installments or upon completion of the entire contract). Payments are based upon output, i.e., upon delivery of the services specified in the TOR. In order of assisting the requesting unit in the comparison of financial proposals, the financial proposal will include a breakdown of this lump sum amount (including travel, per diems, and number of anticipated working days).

Financial proposal must be presented in a separate file of the technical proposal.

Travel:

All envisaged travel costs must be included in the financial proposal. This includes all travel to join duty station/repatriation travel. In general, UNDP should not accept travel costs exceeding those of an economy class ticket. Should the IC wish to travel on a higher class he/she should do so using their own resources.

In the case of unforeseeable travel, payment of travel costs including tickets, lodging and terminal expenses should be agreed upon, between the respective business unit and Individual Consultant, prior to travel and will be reimbursed.

4. EVALUATION

For detailed information, please refer to Annex 1.

ANNEXES

- ANNEX I TERMS OF REFERENCES (TOR) & EVALUATION
- **ANNEX 2 OFFEROR'S LETTER TO UNDP**;
- ANNEX 3 STATEMENT OF HEALTH INDIVIDUAL CONTRACTORS;
- ANNEX 4 DESIGNATION OF BENEFICIARY FOR IC CONTRACT;
- ANNEX 5 MODEL OF INDIVIDUAL CONSULTANT CONTRACT & GENERAL CONDITIONS OF CONTRACTS FOR THE SERVICES OF INDIVIDUAL CONTRACTORS.

ANNEX 1

Terms of reference

GENERAL INFORMATION

Title: Upgrading of the Jamaica Crime Observatory Integrated Crime & Violence Information System to Mainstream Violence Against Women and Girls Data Collection & Analysis Type of Consultancy: Individual Consultancy

Project Name: Spotlight Initiative Jamaica

Reports to: UNDP Officer in Charge, Programmes Unit

Duty Station: Jamaica

Expected Places of Travel (if applicable): Not Applicable

Duration of Assignment: Sixty days over a 3 month period

REQUIRED DOCUMENTATION FROM CONTRACTOR

X Letter of presentation highlighting main qualifications and experience relevant to this TOR X Detailed CV or P11 form

X Detailed CV or P11 Form

X Technical Proposal and sample work

X Completed financial proposal (please send it in a separate file from the Technical offer)

I. BACKGROUND

The 2030 Agenda for Sustainable Development places gender equality at its core to achieve the SDGs, with the elimination of violence against women and girls as a crucial component. In September 2017, the EU and the UN launched an ambitious joint partnership to eliminate all forms of violence against women and girls worldwide called the Spotlight Initiative (SI). The Spotlight Initiative aims at mobilizing the commitment of political leaders to end violence against women and girls and thereby contribute to achieving Sustainable Development Goals (SDGs). The Spotlight Initiative will deploy targeted, large-scale investments in Asia, Africa, Latin America, the Pacific and the Caribbean, aimed at achieving significant improvements in the lives of women and girls. Jamaica is one of the countries in the Caribbean to benefit from this transformative initiative.

The overall vision of the Spotlight Initiative in Jamaica is that women and girls realize their full potential in a

violence-free, gender-responsive and inclusive way. The program will contribute to the elimination of Sexual and Gender Based Violence (SGBV) through the creation of a broad partnership with Civil Society, Government, Private Sector, Media, among others; and, build a social movement of women, men, girls, boys and other vulnerable people as champions and agents of change at the national, subnational and community levels. A specific focus will be on reaching and including in the program women and girls who are often isolated and most vulnerable to sexual & gender-based violence (SGBV) and harmful practices (HP) due to intersecting forms of discrimination. The program will also seek to address the Sexual and Reproductive Health and Rights (SRHR) needs of all women and girls in all their diversity using a life-cycle approach. The SI involves six pillars premised on implementation SDG target 5.2 under the principle of "leaving no one behind" as follows:

- 1. Legislative and Policy Framework
- 2. Strengthening Institutions
- 3. Prevention and Social Norms
- 4. Delivery of Quality, Essential Services
- 5. Data Availability and Capacities
- 6. Supporting the Women's Movement

The Spotlight Initiative's Country Programme Document (CPD) aligns with the National Strategic Action Plan on the Elimination of Violence Against Women and Girls (NSAP-GBV). Based on local GBV data, four parishes - (Clarendon, Westmoreland, St. Thomas and Kingston and St. Andrew) will be targeted under the Spotlight Initiative. This consultancy falls under Pillar 5 – Strengthening Data Availability & Capacities which seeks to enhance the capacity of institutions to produce quality, disaggregated globally comparable data for analysis and to inform laws, policies & programmes.

The Jamaica Crime Observatory - Integrated Crime and Violence Information System (JCO-ICVIS) is an instrument that brings together all primary data sources to improve the quality of crime and violence statistics that directly influence the design and implementation of evidence-based strategies and policies to boost peaceful co-existence and citizen security in Jamaica. The JCO-ICVIS allows for comparisons of incidence and prevalence of crime and violence events over time, between places or between different groups of the population and contribute to the identification of changes in trends of certain events. Jamaica is one of three Caribbean

countries to have an established crime observatory.

Since its inception in 2011, the JCO-ICVIS has operated out of the Monitoring and Evaluation Research and Data Analytics Branch at the Ministry of National Security (MNS). Its main objective is to provide reliable and timely crime and violence information that permits the characterization and monitoring of high impact events such as external causes of injuries and deaths (homicides, suicides), traffic fatalities and sexual assaults with the purpose of designing actions to deal with these problems, as well as evaluating the impact of these actions. Specifically, the system: (a) supports and keeps up to date, reliable data so as to promote transparency, security and safety in the national interest, (b) establishes valid and consistent crime and violence related statistics for each community as well as the corresponding geo-reference maps of the incidents, and (c) uses the validated data to inform policy and decision making towards the development of improved citizen security and prevention measures.

The JCO operates through a Technical Committee which is comprised of seventeen (17) stakeholders. Of these stakeholders, the following institutions operate as a sub-technical committee in the provision of data. They include the Jamaica Constabulary Force (JCF), the Ministry of Health (MOH), the Institute of Forensic Science & Legal Medicine (IFSLM), and the Registrar General's Department (RGD). These stakeholders provide the statistical data and technical advice necessary for the proper collection and validation of the various incidences of crime captured by the system.

Since 2015, the JCO-ICVIS collects data on seven crime and violence incidences (Murder, Shooting, Sexual Offence, Robbery, Fatal Shootings, Traffic Fatalities and Suicide) in 10 of the 14 parishes. These parishes are Kingston, St. Andrew, Clarendon, St. Catherine, St. James, St. Ann, St. Mary, Westmoreland, Hanover and Manchester.

II. SCOPE OF WORK, ACTIVITIES, AND DELIVERABLES

Scope of Work

The main objective of the consultancy is to develop a new system to be fully functional and operational with expanded capability to adequately capture and analyze data incidents of homicide, shooting, robbery, sexual assault, traffic fatalities, suicide, fatal shootings, intimate partner violence and family violence.

The Consultant will utilize the systems requirement document to design the end-product. In undertaking the

assessment, the consult is expected to:

- 1. Consult with the JCO Steering Committee and staff members of the Ministry who work directly with the JCO to complete the specifications for the updated JCO-ICVIS.
- 2. Build the new system in accordance with agreed specifications with the JCO Team and the with the user requirement manual.
- 3. Conduct training with the JCO team to use the system including how to generate disaggregated data and analyses on incidents of violence against women and girls (VAWG), homicide, shooting, robbery, sexual assault, traffic fatalities, suicide and fatal shootings.
- 4. The final document should include recommendations on how to enable inter-agency sharing of VAWG data with relevant external stakeholders.

Expected Outputs and deliverables

Deliverables/ Outputs	Estimated number of consultancy working days	Proposed Completion deadline	Percentage payment
Deliverable 1: Inception Report - This report must include: (1) approach to the Consultancy and workplan detailing methodology with relevant activities and timelines. The report must be informed by a review of the user requirement document and any feedback regarding proposed amendments/revisions.	3 days	One (1) week after the signing of the contract	10
Deliverable 2: Progress Report and presentation to the MNS, UNDP and other stakeholders on system design and development reflecting key business processes in keeping with the user requirements document, process automation, the Graphic User Interface among other applicable components. The system must have the capability to be accessed online by external stakeholders for the purposes of uploading data files and conducting analyses as required.	15 days	Three (3) weeks after inception report	20
Deliverable 3: Pilot test system report	12 days	Three (3) weeks after progress report	10
Deliverable 4: Launch of new system inclusive of: i)Submission of new system inclusive of software codes, deployment to Ministry's	15 days	Three (3) weeks after pilot test	30

server and system commissioning. ii) Develop training manual iii) Delivery of three training sessions. Deliverable 5: Final report on system performance, troubleshooting & maintenance including recommendations on inter-agency data sharing.	5 days	Two (2) weeks after system launch	30
Total	60 days	Three (3) months	100

III. WORKING ARRANGEMENTS

Institutional Arrangement

- a) The consultant will report directly to the Officer in Charge, Programmes Unit. However, day-today management of the consultancy will be led by the Spotlight Programme Officer and the Chief Technical Director of the Ministry of National Security or his designate. Support to the consultant will also be provided by the Spotlight Technical Advisor and the Monitoring & Evaluation Research & Data Analytics Team at the Ministry of National Security.
- b) UNDP's Information Technology team may provide direct input where required as well as weigh in on discussions regarding IT related deliverables.
- c) The Monitoring and Evaluation, Research and Data Analytics Branch will provide office accommodation and accessibility to the system. Administrative support such as meeting bookings, logistical arrangements, and production of reports will be the responsibility of the Consultant.

Duration of the Work

- a) Consultant is expected to be engaged for sixty-five non- consecutive days over a three (3) month period.
- b) The anticipated start date for the consultancy is September 2021.
- c) UNDP and relevant partners will review and provide comments on deliverables within 3-5 business days of receipt of the deliverable.
- d) Payment for deliverables will be made upon submission and approval of deliverables. Payment usually take 5-7 consecutive working days to be processed.

Work Presentation for all the above-mentioned deliverables is incomplete without submission of the following:

- a. Three hard copies and one electronic copy of reports (on CD or jump drive).
- b. One electronic copy (on CD or jump drive) of PowerPoint or other electronic documents/files.
- c. Where possible images and diagrams should be provided in .jpg format, and documents in the Microsoft Office format or .pdf.

Note: Payments are contingent on the Monitoring and Evaluation Research and Data Analytics Branch's approval of the satisfactory completion of deliverables in keeping with the guidelines for 'Work Presentation' in section 5.

Ownership of deliverables.

The outputs/deliverables of this Consultancy will be considered the property of the Government of Jamaica, specifically the Ministry of National Security.

Duty Station

a) Jamaica

IV. REQUIREMENTS FOR EXPERIENCE AND QUALIFICATIONS

The consultancy will be conducted in the specific context of Jamaican volatile and vulnerable communities and as such the Consultant should have a strong and demonstrable background in the development requirement documents for software development and database administration. The specific requirements are as follows:

Academic Qualifications and years of experience:

- Master's degree or higher in Computer Science, Engineering or similar field or equivalent industry certifications **Required Skills and Experience:**
- Strong computer, hardware, software, and analytical skills
- Proven ability to assess business needs and translate them into relevant solutions
- Strong understanding and knowledge of the principles and practices associated with database maintenance and

administration

- Demonstrated Experience in analyzing online platforms for monitoring, evaluating and reporting for crime databases in Jamaica.
- Previous experience with the JCO.
- 5 years work experience in the field as a Systems Analyst in the Caribbean. DocuSign Envelope
- Possesses certification and have worked on at least three (3) projects that involved development of web- and database-based driven applications using open source tools.
- Experience working with UN Agencies, similar multilateral agencies and government entities

Competencies and special skills requirement:

- Demonstrates excellent communication skills in English orally and in writing to communicate complex, technical information to both technical and general audiences.
- Demonstrates professional approach with strong work ethic
- Develop, analyze, prioritize, and organize requirement specifications, data mapping, diagrams, and flowcharts for developers and testers to follow
- Translate highly technical specifications into clear non-technical requirements
- Experience installing, configuring, documenting, testing, training, and implementing new applications and systems
- Working knowledge of a wide variety of programming languages

V. EVALUATION METHOD AND CRITERIA

Individual consultants will be evaluated based on the following methodology:

Cumulative analysis

Using this weighted scoring method, the award of the contract will be made to the individual consultant whose offer has been evaluated and determined as:

- a) responsive/compliant/acceptable, and
- b) Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to the solicitation.

* Technical Criteria weight; 70%

* Financial Criteria weight; 30%

Only candidates obtaining a minimum of 50 points during the technical evaluation would be considered for the Financial Evaluation

Criteria	Weight	Maximum Point
Technical	70	70
 Criteria A: qualification requirements as per TOR: Relevance of Education/ Degree Minimum Bachelor's Degree in Computer Science, Engineering or any other social sciences related field 	Pass/Fail	Candidates will be given a 'Pass' mark provided they have met the requirement as it pertains to the relevant educational qualifications in addition to the relevant years of experience.
Adequacy of Competencies for the Assignment • Demonstrated experience in software and database development (at minimum 3 databases created or developed)	20	15 points will be allocated for experience undertaking analyses of 3 or more databases. One point will be given for each additional database developed up to a maximum of 20 points.
• Seven (7) years' experience undertaking similar assignments with national crime databases in Jamaica; or five (5) years' experience with a master's degree • At least 2 years of experience working with the JCO	20	15 points will be allocated for the minimum years of experience (re: Bachelors or Masters) An additional 1 point will be allocated for each additional year up to a maximum of 20 points.
• Sample work submitted by consultant. Please note the sample work should be a database or software developed by the consultant.	20	20 points will be allocated for the submission of sample work in the form of developing system requirement for similar database.
Assessment of Technical Proposal • Technical Proposal should detail the consultant's approach to work based on the TOR, also identifying any risks undertaking the consultancy. Points will be awarded based on: • Clarity (2 points) • Specificity (2 points) • Language (2 points) • Feasibility (2 points) • Approach to work (2 points)	10	Candidates will be allotted a maximum of 10 points based on the fluidity of their technical proposal.

Application Procedure: Qualified and interested candidates are requested to submit the following to demonstrate your interest and qualifications by explaining why you are the most suitable for the assignment:

- Cover Letter explaining why you are the most suitable candidate for the advertised assignment.
- Completed P11 form (Personal History Form) (available on UNDP website) and/or CV including past experiences in similar projects and contact details of referees.
- Technical Proposal-shall include
- (a) detailed proposed strategy/methodology, work plan timeline; risks/limitations; and
- (b) detailed profile of the expertise of the consultant, especially as it relates to scope of work.
- Financial Proposal (using template provided)-specifying a total lump sum amount for the tasks specified in this announcement. The financial proposal shall include a breakdown of this lump sum amount for the specified tasks (e.g., costs related to data collection, capacity building events, public information session/launch, travel, and any other costs, including the number of anticipated working days). Overall, the financial proposal shall include costs to deliver the work planned.

Incomplete applications will not be considered. Please make sure you have provided all requested documents. UNDP retains the right to contact references directly. Due to the large number of applications we receive, we are able to inform only the successful candidates about the outcome or status of the selection process.

UNDP is committed to achieving workforce diversity in terms of gender, nationality and culture. Individuals from minority groups, indigenous groups and persons with disabilities are equally encouraged to apply. All applications will be treated with the strictest of confidence.

UNDP does not tolerate sexual exploitation and abuse, any kind of harassment, including sexual harassment, and discrimination. All selected candidates will, therefore, undergo rigorous reference and background checks.

VI. EVALUATION METHOD AND CRITERIA TO SELECT THE CONSULTANT

Individual consultants will be evaluated based on the following methodology: Cumulative analysis Using this weighted scoring method, the award of the contract will be made to the individual consultant whose offer has been evaluated and determined as:

- a) responsive/compliant/acceptable, and
- b) Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to the solicitation.
- * Technical Criteria weight; 70%
- * Financial Criteria weight; 30%

Only candidates obtaining a minimum of 50 points during the technical evaluation would be considered for the Financial Evaluation

Criteria	Weight	Maximum
		Point
Technical	70	70
• Criteria A:		
qualification requirements as per TOR: Relevance of Education/ Degree		
• Minimum Bachelor's Degree in Computer Science, Engineering or any other social		
sciences related field Pass/Fail Candidates will be given a 'Pass' mark provided they		
have met the requirement as it pertains to the relevant educational qualifications in		
addition to the relevant years of experience. Adequacy of Competencies for the		
Assignment		
• Demonstrated experience in software and database development (at minimum 3	20	15 points
databases created or developed) will be allocated for experience undertaking analyses		
of 3 or more databases.		
One point will be given for each additional database developed up to a maximum of		
20 points.		
• Seven (7) years' experience undertaking similar assignments with national crime		
databases in Jamaica; or five (5) years' experience with a master's degree		
• At least 2 years of experience working with the JCO will be allocated for the		
	20	15 points

minimum years of experience (re: Bachelors or Masters)		
An additional 1 point will be allocated for each additional year up to a maximum of		
20 points.		
• Sample work submitted by consultant. Please note the sample work should be a		
database or software developed by the consultant. will be allocated for the submission	20	20 points
of sample work in the form of developing system requirement for similar database.		
Assessment of Technical Proposal		
• Technical Proposal should detail the consultant's approach to work based on the		
TOR, also identifying any risks undertaking the consultancy. Points will be awarded		
based on:		
• Clarity (2 points)		
• Specificity (2 points)		
• Language (2 points)		
• Feasibility (2 points)		
• Approach to work (2 points) Candidates will be allotted a maximum of 10 points	1.0	
based on the fluidity of their technical proposal.	10	10 points
	L	

FINANCIAL EVALUATION OF PROPOSALS

The maximum number of points assigned to the financial proposal is allocated to the lowest price proposal (daily rate offered). All other price proposals receive points in inverse proportion.

$$p = y (\mu/z)$$

Where:

p = points for the financial proposal being evaluated

y = maximum number of points for the financial proposal

 μ = price of the lowest priced proposal

z = price of the proposal being evaluated

Incomplete applications will not be considered. Please make sure you have provided all requested documents. UNDP retains the right to contact references directly. Due to the large number of

applications, we receive, we areable to inform only the successful candidates about the outcome or status of the selection process.

UNDP is committed to achieving workforce diversity in terms of gender, nationality, and culture. Individuals from minority groups, indigenous groups and persons with disabilities are equally encouraged to apply. All applications will be treated with the strictest of confidence.

UNDP does not tolerate sexual exploitation and abuse, any kind of harassment, including sexual harassment, and discrimination. All selected candidates will, therefore, undergo rigorous reference and background checks.

OFFEROR'S LETTER TO UNDP CONFIRMING INTEREST AND AVAILABILITY FOR THE INDIVIDUAL CONTRACTOR (IC) ASSIGNMENT

Date	

Dear Sir/Madam United Nations Development Programme Regional Hub for Latin America and the Caribbean

I hereby declare that:

I have read, understood and hereby accept the Terms of Reference describing the duties and responsibilities of:

IC 154018 - Upgrading of the Jamaica Crime Observatory Integrated Crime & Violence
Information System to Mainstream Violence Against Women and Girls Data Collection & Analysis

- A) I have also read, understood and hereby accept UNDP's General Conditions of Contract for the Services of the Individual Contractors;
- B) I hereby propose my services and I confirm my interest in performing the assignment through the submission of my CV which I have duly signed and attached hereto as Annex 1;
- C) In compliance with the requirements of the Terms of Reference, I hereby confirm that I am available forthe entire duration of the assignment, and I shall perform the services in the manner described in my proposed approach/methodology which I have attached hereto as Annex 3
- D) I hereby propose to complete the services based on the following payment rate:

A total lump sum of [state amount in words and in numbers, indicating exact currency], payable in the manner described in the Terms of Reference.

- E) For your evaluation, the breakdown of the abovementioned all-inclusive amount is attached hereto as Annex 2:
- F) I recognize that the payment of the abovementioned amounts due to me shall be based on my delivery of outputs within the timeframe specified in the TOR, which shall be subject to UNDP's review, acceptance and payment certification procedures;
- G) This offer shall remain valid for a total period of 90 days [minimum of 90 days] after the submission deadline;
- H) I confirm that I have no first degree relative (mother, father, son, daughter, spouse/partner, brother or sister) currently employed with any UN agency or office [disclose the name of the relative, the UN officeemploying the relative, and the relationship if, any such relationship exists];
- *I)* If I am selected for this assignment, I shall [please check the appropriate box]:

			ate name of con Agreement (R	npany/organization/in LA), for and on my be	_	
J)	I hereby	confirm that [check	all that applie	s]:		
		engagement with any	y Business Uni	nave no active Individ t of UNDP; and/or other entities		-
		Assignment	Contract Type	UNDP Business Unit / Name of Institution/Compan y	Contract Duration	Contract Amount
		I am also anticipatinentities forwhich I h		Name of Institution	from UNDP a Contract	nd/or other Contract
			Type	/Company	Duration	Amount
K)	understa and that	andand accept that I	shall bear all co e be responsibl	OP is not bound to accosts associated with its e or liable for those co	preparation ar	nd submission
L)	section		y confirm that	Inited Nations recently I have complied with the vidual Contract.		
	nor enti Are any	tlements whatsoever	to be re-instate	as an Individual Contred or re-employed as a DP, any other UN orga	staff member.	-
	YES	□ NO □ If the	he answer is "y	es", give the following	g information:	

Name	Relationship	
		International Organization

	oyer?YES NO	naking enquiries of you	ur present
P) Are you empl	now, or have you ever been a poy?YES NO If ans	permanent civil servant wer is "yes", WHEN?	in your government's
	ENCES: List three persons, r andqualifications.	not related to you, v	who are familiar with your
	Full Name	Full Address	Business or Occupation
stat I certify that correctto the omission ma	NO If "yes", gi ement. the statements made by me in are best of my knowledge and beliedeon a Personal History form of termination of the service contra	nswer to the foregoing quef. I understand that any	uestions are true, complete and misrepresentation or material ested by the Organization may
DATE	3:	_ SIGNATUI	RE:
made above. and, in any o	Il be requested to supply documed. Do not, however, send any document, do not submit the originated for the sole use of UNDP.	umentary evidence unti	l you have been asked to do so
□ CV sh	s [please check all that applies] nall include Education/Qualificerience		ertification, Employment Rec
□Breako	down of Costs Supporting the Fi	inal All-Inclusive Price	as per Template
☐ Brief I	Description of Approach to Worl	k (if required by the TO	R)

BREAKDOWN OF COSTS¹ SUPPORTING THE ALL-INCLUSIVE FINANCIAL PROPOSAL

A) Breakdown of Cost by Deliverables*

Deliverables [list them as referred to in the TOR]	Percentage of Total Price (Weight for payment)	Amount
National campaign concept note including budgeted and implementation workplan. Budget to include all services and products associated to campaign.	10%	
Dissemination and product placement proposal.	10%	
Monthly dissemination report.	70%	
Final campaign reporting document.	10%	
Total	100%	USD

^{*}Basis for payment tranches

Breakdown of Cost by Components: B)

Cost Components	Unit Cost	Quantity	Total Rate for the Contract Duration
I. Personnel Costs			
Professional Fees Life Insurance Medical Insurance Communications Land Transportation Others (pls. specify)			
II. Travel ² Expenses to Join duty station Round Trip Airfares to and from dutystation Living Allowance Travel Insurance			

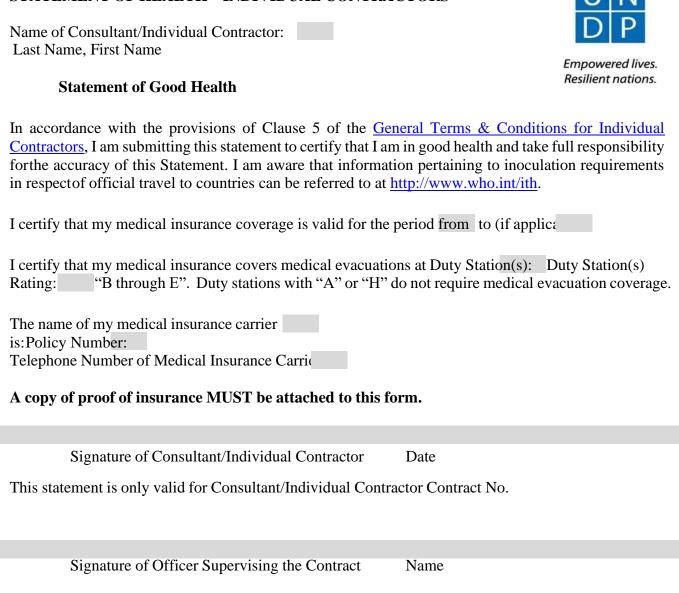
¹ The costs should only cover the requirements identified in the Terms of Reference (TOR) ² Travel expenses are not required if the consultant will be working from home.

Terminal Expenses		
Others (pls. specify)		
III. Duty Travel		
Round Trip Airfares		
Living Allowance		
Travel Insurance		
Terminal Expenses		
Others (pls. specify)		

^{*}Basis for payment tranches

STATEMENT OF HEALTH - INDIVIDUAL CONTRACTORS

Business Unit





DESIGNATION OF BENEFICIARY FOR IC CONTRACT

By this means, I,	citizen	, with					
	, designate						
ny beneficiary, in case of injury, disability or death during the service period and							
ontract, to receive all the amounts pending due in accordance with the provisions of the							
Contract signed with the United Na	tions Development Program(UNI	OP).					
Full details of the beneficiary:							
Full Name:							
Tun Name.							
ID:							
Address:							
Phone Number:							
Email:							
Note: a copy of the beneficiary's p	personal identity document mus	t be attached.					
J. J	,						
Conquitant's Signature.							
Consultant's Signature:							
Date:							

UNITED NATIONS DEVELOPMENT PROGRAMME



Contract for the Services of An Individual Contractor

This Individual Contract shall commence on [insert date], and shall expire upon satisfactory completion of the services described in the Terms of Reference mentioned above, but not later than [insert date], unless sooner terminated in accordance with the terms of this Contract. This Contract is subject to the General Conditions of Contract for Individual contractors which are available on UNDP website at www.undp.org/procurement and are attached hereto as <u>Annex</u>.

3. Consideration

As full consideration for the services performed by the Individual Contractor under the terms of this Contract, including, unless otherwise specified, his/her travel to and from the Duty Station(s), any other travel required in the fulfillment of the Terms of Reference in Annex I, and living expenses in the Duty Station(s), UNDP shall pay the Individual Contractor a total of [currency] to be paid in Jamaican currency using the United Nations Rate of Exchange on the day

of payment in accordance with the table set forth below1. Payments shall be made following certification by UNDP that the services related to each Deliverable, as described below, have been satisfactorily performed and the Deliverables have been achieved by or before the due dates specified below, if any.

DELIVER ABLES	DUE DATE	AMOUNT IN [CURRENCY]

TOTAL IN [CURRENCY]

¹ For payments which are not output-based lump sum, indicate the maximum number of working days/hours/units, any out of pocket expense (travel, per diem...) and the corresponding fee/cost in the Deliverable (s) table.

If unforeseen travel outside the Duty Station not required by the Terms of Reference is requested by UNDP, and upon prior written agreement, such travel shall be at UNDP's expense and the Individual Contractor shall receive a *per diem* not to exceed United Nations daily subsistence allowance rate in such other location(s).

Where two currencies are involved, the rate of exchange shall be the official rate applied by the United Nations on theday the UNDP instructs its bank to effect the payment(s).

1. Rights and Obligations of the Individual contractor

The rights and obligations of the Individual Contractor are strictly limited to the terms and conditions of this Contract, including its Annexes. Accordingly, the Individual Contractor shall not be entitled to any benefit, payment, subsidy, compensation or entitlement, except as expressly provided in this Contract. The Individual Contractor shall be solely liable for claims by third parties arising from the Individual Contractor's own acts or omissions in the course of performing this Contract, and under no circumstances shall UNDP be held liable for such claims by third parties.

2. Beneficiary The Individual Contractor selects _____ as beneficiary of any amounts owed under this Contract in the event of death of the Individual Contractor while performing services hereunder. This includes the payment of any service- incurred liability insurance attributable to the performance of the services for UNDP. address beneficiary: Mailing address. email and phone number of Mailing address, email address and phone number of emergency contact (if different from beneficiary): IN WITNESS WHEREOF, the Parties hereto have executed this Contract.

By signing below, I, the Individual Contractor, acknowledge and agree that I have read and accept the terms of this Contract, including the General Conditions of Contracts for Individual contractors available on UNDP website at www.undp.org/procurement and attached hereto in Annex II which form an integral part of this Contract, and that I have read and understood, and agree to abide by the standards of conduct set forth in the Secretary-General's bulletins ST/SGB/2003/13 of 9 October 2003, entitled "Special Measures for Protection from Sexual Exploitation and Sexual Abuse" and ST/SGB/2002/9 of 18 June 2002, entitled "Regulations Governing the Status, Basic Rights and Duties of Officials other than Secretariat Officials, and Experts on Mission".

☐ The Individual Contractor has submitted a Statement of Good Health and confirmation of

immunization.

AUTHORIZING OFFICER: United Nations Development Programme	INDIVIDUAL CONTRACTOR:		
Signature:	Signature:		
Name:	Name:		
Title:	Title:		
Date:	Date:		



UNITED NATIONS DEVELOPMENT PROGRAMME

GENERAL CONDITIONS OF CONTRACTS FOR THESERVICES OF INDIVIDUAL CONTRACTORS

1. LEGAL STATUS

The Individual contractor shall have the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP), and shall not be regarded, for any purposes, as being either a "staff member" of UNDP, under the UN' Staff Regulations and Rules, or an "official" of UNDP, for purposes of the Convention on the Privileges and Immunities of the United Nations, adopted by the General Assembly of the United Nations on 13 February 1946. Accordingly, nothing within or relating to the Individual Contract shall establish the relationship of employer and employee, or of principal and agent, between UNDP and the Individual contractor. The officials, representatives, employees or subcontractors of UNDP and of the Individual contractor, if any, shall not be considered in any respect as being the employees or agents of the other, and UNDP and the Individual contractor shall be solely responsible for all claims arising out of or relating to its engagement of such persons or entities.

2. STANDARDS OF CONDUCT

In General: The Individual contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its obligations under the Individual Contract. Should any authority external to UNDP seek to impose any instructions on the Individual Contract regarding the Individual contractor's performance under the Individual Contract, the Individual contractor shall promptly notify UNDP and shall provide all reasonable assistance required by UNDP. The Individual contractor shall not take any action in respect of its performance of the Individual Contract or otherwise related to its obligations under the Individual Contract that may adversely affect the interests of UNDP, and the Individual contractor shall perform its obligations under the Individual Contract with the fullest regard to the interests of UNDP. The Individual contractor warrants that it has not and shall not offer any direct or indirect benefit arising from or related to the performance of the Individual Contract or the award thereof to any representative, official, employee or other agent of UNDP. The Individual contractor shall comply with all laws, ordinances, rules and regulations bearing upon the performance of its obligations under the Individual Contract. In the performance of the Individual Contract the Individual contractor shall comply with the standards of conduct set in the Secretary General's Bulletin ST/SGB/2002/9 of 18 June 2002, entitled "Regulations Governing the Status, Basic Rights and Duties of Officials other than Secretariat Officials, and Expert on Mission". The individual contractor must comply with all Security Directives issued by UNDP. Failure to comply with such security directives is grounds for termination of the Individual contractor for cause. Prohibition of Sexual Exploitation and Abuse: In the performance of the Individual Contract, the Individual contractor shall comply with the standards of conduct set forth in the Secretary-General's bulletin ST/SGB/2003/13 of 9 October 2003, concerning "Special measures for protection from sexual exploitation and sexual abuse". In particular, the Individual contractor shall not engage in any conduct that would constitute sexual exploitation or sexual abuse, as defined in that bulletin. The Individual contractor acknowledges and agrees that any breach of any of the provisions hereof shall constitute a breach of an essential term of the Individual Contract, and, in addition to any

other legal rights orremedies available to any person, shall give rise to grounds for termination of the Individual Contract. In addition, nothing herein shall limit the right of UNDP to refer any alleged breach of the foregoing standards of conduct to the relevant national authorities for appropriate legal action.

3. TITLE RIGHTS, COPYRIGHTS, PATENTS AND OTHER PROPRIETARY RIGHTS

Title to any equipment and supplies that may be furnished by UNDP to the Individual contractor for the performance of any obligations under the Individual Contract shall rest with UNDP, and any such equipment shall be returned to

UNDP at the conclusion of the Individual Contract or when no longer needed by the Individual contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Individual contractor, subject to normal wear and tear, and the Individual contractor shall be liable to compensate UNDP for any damage or degradation of the equipment that is beyond normal wear and tear. UNDP shall be entitled to all intellectual property and other proprietary rights, including, but not limited to, patents, copyrights and trademarks, with regardto products, processes, inventions, ideas, know-how or documents and other materials which the Individual contractor has developed for UNDP under the Individual Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Individual Contract, and the Individual contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for UNDP. However, to the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Individual contractor: (a) that pre-existed the performance by the Individual contractor of its obligations under the Individual Contract, or (b) that the Individual contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Individual Contract, UNDP does not and shall not claim any ownership interest thereto, and the Individual contractor grants to UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract. At the request of UNDP, the Individual contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to UNDP in compliance with the requirements of the applicable law and of the Individual Contract. Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents and all other data compiled by or received by the Individual contractor under the Individual Contract shall be the property of UNDP, shall be made available for use or inspection by UNDP at reasonable times and in reasonable places, shall be treated as confidential and shall be delivered only to UNDP authorized officials on completion of work under the Individual Contract.

4. CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION

Information and data that are considered proprietary by either UNDP or the Individual contractor or that are delivered or disclosed by one of them ("Discloser") to the other ("Recipient") during the course of performance of the Individual Contract, and that are designated as confidential ("Information"), shall be held in confidence and shall be handled as follows. The Recipient of such Information shall use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate, and the Recipient may otherwise use the Discloser's Information solely for the purpose for which it was disclosed. The Recipient may disclose confidential Information to any other party with the Discloser's prior written consent, as well as to the Recipient's employees, officials, representatives and agents who have a need to know such confidential Information solely for purposes of performing obligations under the Individual Contract. Subject to and without any waiver of the privileges and immunities of UNDP, the Individual contractor may disclose Information to the extent required by law, provided that the Individual contractor will give UNDP sufficient prior notice of a request for the disclosure of Information in order to allow UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made. UNDP may disclose Information to the extent as required pursuant to the Charter of the United Nations, resolutions or regulations of the General Assembly or its other governing bodies, or rules promulgated by the Secretary-General. The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.

These obligations and restrictions of confidentiality shall be effective during the term of the Individual Contract, including any extension thereof, and, unless otherwise provided in the Individual Contract, shall remain effective following any termination of the Individual Contract.

5. TRAVEL, MEDICAL CLEARANCE AND SERVICE-INCURRED DEATH, INJURY OR ILLNESS

If the Individual contractor is required by UNDP to travel beyond commuting distance from the Individual contractor's usual place of residence, and upon prior written agreement, such travel shall be at the expense of UNDP. Such travel shall be at economy fare when by air. UNDP may require the Individual contractor to submit a Statement of Good Health from a recognized physician prior to commencement of work in any offices or premises of UNDP or before engaging in any travel required by UNDP or connected with the performance of the Individual Contract. The

Individual contractor shall provide such a Statement of Good Health as soon as practicable following such request, and prior to engaging in any such travel, and the Individual contractor warrants the accuracy of any such Statement, including, but not limited to, confirmation that the Individual contractor has been fully informed regarding the requirements for inoculations for the country or countries to which travel may be authorized. In the event of the death, injury or illness of the Individual contractor which is attributable to the performance of services on behalf of UNDP under the terms of the Individual Contract while the Individual contractor is traveling at UNDP expense or is performing any services under the Individual Contract in any offices or premises of UNDP, the Individual contractor the Individual contractor's dependents, as appropriate, shall be entitled to compensation equivalent to that provided under the UNDP insurance policy, available upon request.

6. PROHIBITION ON ASSIGNMENT; MODIFICATIONS

The Individual contractor may not assign, delegate, transfer, pledge or make any other disposition of the Individual Contract, of any part thereof, or of any of the rights, claims or obligations under the Individual Contract except with the prior written authorization of UNDP, and any attempt to do so shall be null and void. The terms or conditions of any supplemental undertakings, licenses or other forms of Individual Contract concerning any goods or services to be provided under the Individual Contract shall not be valid and enforceable against UNDP nor in any way shall constitute an Individual Contract by UNDP thereto, unless any such undertakings, licenses or other forms of Individual Contract are the subject of a valid written undertaking by UNDP. No modification or change in the Individual Contract shall be valid and enforceable against UNDP unless provided by means of a valid written amendment to the Individual Contract signed by the Individual contractor and an authorized official or appropriate contracting authority of UNDP.

7. SUBCONTRACTORS

In the event that the Individual contractor requires the services of subcontractors to perform any obligations under the Individual Contract, the Individual contractor shall obtain the prior written approval of UNDP for any such subcontractors. UNDP may, in its sole discretion, reject any proposed subcontractor or require such subcontractor's removal without having to give any justification therefore, and such rejection shall not entitle the Individual contractor to claim any delays in the performance, or to assert any excuses for the non-performance, of any of its obligations under the Individual Contract. The Individual contractor shall be solely responsible for all services and obligations performed by its subcontractors. The terms of any subcontract shall be subject to and shall be construed in a manner that is fully in accordance with, all of the terms and conditions of the Individual Contract.

8. USE OF NAME, EMBLEM OR OFFICIAL SEAL OF THE UNITED NATIONS

The Individual contractor shall not advertise or otherwise make public for purposes of commercial advantage or goodwill that it has a contractual relationship with UNDP, nor shall the Individual contractor, in any manner whatsoever, use the name, emblem or official seal of UNDP, or any abbreviation of the name of UNDP, in connection with its business or otherwise without the written permission of UNDP.

9. INDEMNIFICATION

The Individual contractor shall indemnify, defend, and hold and save harmless UNDP, and its officials, agents and employees, from and against all suits, proceedings, claims, demands, losses and liability of any kind or nature, including, but not limited to, all litigation costs and expenses, attorney's fees, settlement payments and damages, based on, arising from, or relating to: (a) allegations or claims that the use by UNDP of any patented device, any copyrighted material or any other goods or services provided to UNDP for its use under the terms of the Individual

Contract, in whole or in part, separately or in combination, constitutes an infringement of any patent, copyright, trademark or other intellectual property right of any third party; or (b) any acts or omissions of the Individual contractor, or of any subcontractor or anyone directly or indirectly employed by them in the performance of the Individual Contract, which give rise to legal liability to anyone not a party to the Individual Contract, including, without limitation, claims and liability in the nature of a claim for workers' compensation.

10. INSURANCE

The Individual contractor shall pay UNDP promptly for all loss, destruction or damage to the property of UNDP

caused by the Individual contractor, or of any subcontractor, or anyone directly or indirectly employed by them in the performance of the Individual Contract. The Individual contractor shall be solely responsible for taking out and for maintaining adequate insurance required to meet any of its obligations under the Individual Contract, as well as for arranging, at the Individual contractor's sole expense, such life, health and other forms of insurance as the Individual contractor may consider to be appropriate to cover the period during which the Individual contractor provides services under the Individual Contract. The Individual contractor acknowledges and agrees that none of the insurance arrangements the Individual contractor may make shall, in any way, be construed to limit the Individual contractor's liability arising under or relating to the Individual Contract.

11. ENCUMBRANCES AND LIENS

The Individual contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with UNDP against any monies due to the Individual contractor or to become due for any work donor or against any goods supplied or materials furnished under the Individual Contract, or by reason of any other claim or demand against the Individual contractor.

12. FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

In the event of and as soon as possible after the occurrence of any cause constituting *force majeure*, the Individual contractor shall give notice and full particulars in writing to UNDP of such occurrence or cause if the Individual contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under the Individual Contract. The Individual contractor shall also notify UNDP of any other changes in conditions or the occurrence of any event, which interferes or threatens to interfere with its performance of the Individual Contract. Not more than fifteen (15) days following the provision of such notice of *force majeure* or other changes in conditions or occurrence, the Individual contractor shall also submit a statement to UNDP of estimated expenditures that will likely be incurred for the duration of the change in conditions or the event. On receipt of the notice or notices required hereunder, UNDP shall take such action as it considers, in its sole discretion, to be appropriate or necessary in the circumstances, including the granting to the Individual contractor of a reasonable extension of time in which to perform any obligations under the Individual Contract.

If the Individual contractor is rendered permanently unable, wholly or in part, by reason of force majeure to perform its obligations and meet its responsibilities under the Individual Contract, UNDP shall have the right to suspend or terminate the Individual Contract on the same terms and conditions as are provided for below, under "Termination", except that the period of notice shall be five (5) days instead of any other period of notice. In any case, UNDP shall be entitled to consider the Individual contractor permanently unable to perform its obligations under the Individual Contract in the case of the Individual contractor's suffering any period of suspension in excess of thirty (30) days. Force majeure as used herein means any unforeseeable and irresistible act of nature, any act of war (whether declared or not), invasion, revolution, insurrection, or any other acts of a similar nature or force, provided that suchacts arise from causes beyond the control and without the fault or negligence of the Individual contractor. The Individual contractor acknowledges and agrees that, with respect to any obligations under the Individual Contract that the Individual contractor must perform in or for any areas in which UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delay or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Individual Contract.

Either party may terminate the Individual Contract, in whole or in part, upon giving written notice to the other party. The period of notice shall be five (5) days in the case of Individual Contracts for a total period of less than two (2) months and fourteen (14) days in the case of contracts for a longer period. The initiation of conciliation or arbitral proceedings, as provided below, shall not be deemed to be a "cause" for or otherwise to be in itself a termination of the Individual Contract. UNDP may, without prejudice to any other right or remedy available to it, terminate the Individual Contract forthwithin the event that: (a) the Individual contractor is adjudged bankrupt, or is Article II, section 7, of the Convention on the Privileges and Immunities of the United Nations provides, *inter alia*, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties and charges of a similar nature in respect of articles imported or exported for its official

use. In the event any governmental authority refuses to recognize the exemptions of the United Nations from such taxes, restrictions, duties or charges, the Individual contractor shall immediately consult with UNDP to determine amutually acceptable procedure. UNDP shall have no liability for taxes, duties or other similar charges payable by the Individual contractor in respect of any amounts paid to the Individual contractor under this Individual Contract, and the Individual contractor acknowledges that UNDP will not issue any statements of earnings to the Individual contractor in respect of any such payments. liquidated, or becomes insolvent, applies for moratorium or stay on any payment or repayment obligations, or applies to be declared insolvent; (b) the Individual contractor is granted a moratorium or a stay or is declared insolvent; the Individual contractor makes an assignment for the benefit of one or more of its creditors; (c) a Receiver is appointed on account of the insolvency of the Individual contractor; (d) the Individual contractor offers a settlement in lieu of bankruptcy or receivership; or (e) UNDP reasonably determines that the Individual contractor has become subject to a materially adverse change in its financial condition that threatens to endanger or otherwise substantially affect the ability of the Individual contractor to perform any of its obligations under the Individual Contract. In the event of any termination of the Individual Contract, upon receipt of notice of termination by UNDP, the Individual contractor shall, except as may be directed by UNDP in the notice of termination or otherwise in writing: (a) take immediate steps to bring the performance of any obligations under the Individual Contract to a close in a prompt and orderly manner, and in doing so, reduce expenses to a minimum; (b) refrain from undertaking any further or additional commitments under the Individual Contract as of and following the date of receipt of such notice; (c) deliver all completed or partially completed plans, drawings, information and other property that, if the Individual Contract had been completed, would be required to be furnished to UNDP thereunder; (d) complete performance of the work not terminated; and (e) take any other action that may be necessary, or that UNDP may direct in writing, for the protection and preservation of any property, whether tangible or intangible, related to the Individual Contract that is in the possession of the Individual contractor and in which UNDP has or may be reasonably expected to acquire an interest. In the event of any termination of the Individual Contract, UNDP shall only be liable to pay the Individual contractor compensation on a pro rata basis for no more than the actual amount of work performed to the satisfaction of UNDP in accordance with the requirements of the Individual Contract. Additional costs incurred by UNDP resulting from the termination of the Individual Contract by the Individual contractor may be withheld from any amount otherwise due to the Individual contractor from UNDP.

14. NON-EXCLUSIVITY

UNDP shall have no obligation respecting, and no limitations on, its right to obtain goods of the same kind, quality and quantity, or to obtain any services of the kind described in the Individual Contract, from any other source at anytime.

15. TAXATION

Article II, section 7, of the Convention on the Privileges and Immunities of the United Nations provides, *inter alia*, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the exemptions of the United Nations from such taxes, restrictions, duties or charges, the Individual contractor shall immediately consult with UNDP to determine a mutually acceptable procedure. UNDP shall have no liability for taxes, duties or other similar charges payable by the Individual contractor in respect of any amounts paid to the Individual contractor under this Contract, and the Individual contractor acknowledges that UNDP will not issue any statements of earnings to the Individual contractor in respect of any such payments.

16. AUDIT AND INVESTIGATION

Each invoice paid by UNDP shall be subject to a post-payment audit by auditors, whether internal or external, of UNDP or by other authorized and qualified agents of UNDP at any time during the term of the Individual Contract and for a period of two (2) years following the expiration or prior termination of the Individual Contract. UNDP shall be entitled to a refund from the Individual contractor for any amounts shown by such audits to have been paid by UNDP other than in accordance with the terms and conditions of the Individual Contract.

The Individual contractor acknowledges and agrees that, from time to time, UNDP may conduct investigations relating to any aspect of the Individual Contract or the award thereof, the obligations performed under the Individual Contract, and the operations of the Individual contractor generally relating to performance of the Individual

Contract. The right of UNDP to conduct an investigation and the Individual contractor's obligation to comply with such an investigation shall not lapse upon expiration or prior termination of the Individual Contract. The Individual contractor shall provide its full and timely cooperation with any such inspections, post-payment audits or investigations. Such cooperation shall include, but shall not be limited to, the Individual contractor's obligation to make available its personnel and any relevant documentation for such purposes at reasonable times and on reasonable conditions and to grant to UNDP access to the Individual contractor's premises at reasonable times and on reasonable conditions in connection with such access to the Individual contractor's personnel and relevant documentation. The Individual contractor shall require its agents, including, but not limited to, the Individual contractor's attorneys, accountants or other advisers, to reasonably cooperate with any inspections, post-paymentaudits or investigations carried out by UNDP hereunder.

17. SETTLEMENT OF DISPUTES

Amicable Settlement: UNDP and the Individual contractor shall use their best efforts to amicably settle any dispute, controversy or claim arising out of the Individual Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the Conciliation Rules then obtaining of the United Nations Commission on International Trade Law ("UNCITRAL"), or according to such other procedure as may be agreed between the parties in writing. Arbitration: Any dispute, controversy or claim between the parties arising out of the Individual Contract, or the breach, termination, or invalidity thereof, unless settled amicably, as provided above, shall be referred by either of the parties to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Individual Contract, order the termination of the Individual Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Individual Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("InterimMeasures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Individual Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy or claim.

18. LIMITATION ON ACTIONS:

Except with respect to any indemnification obligations in Article 7, above, or as are otherwise set forth in the Individual Contract, any arbitral proceedings in accordance with Article 17 above, arising out of the Individual Contract must be commenced within three years after the cause of action has accrued. The Parties further acknowledge and agree that, for these purposes, a cause of action shall accrue when the breach actually occurs, or, in the case of latent defects, when the injured Party knew or should have known all of the essential elements of thecause of action, or in the case of a breach of warranty, when tender of delivery is made, except that, if a warranty extends to future performance of the goods or any process or system and the discovery of the breach consequently must await the time when such goods or other process or system is ready to perform in accordance with the requirements of the Individual Contract, the cause of action accrues when such time of future performance actually begins.

19. PRIVILEGES AND IMMUNITIES

Nothing in or relating to the Individual Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.