United Nations Development Programme



REQUEST FOR PROPOSAL

Training of 3,000 young health professionals on vaccine administration via telemedicine platforms and conducting vaccination drives to increase vaccine coverage in Pakistan

RFP No: UNDP-RFP-2021-322

JTN: 15517

Project: Youth Empowerment Programme

Country: Pakistan

Issued on: 12 October 2021

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SECTION 1. LETTER OF INVITATION

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- Form C: Joint Venture/Consortium/Association Information Form (Not Applicable)
- o Form D: Qualification Form
- o Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form Must be password protected
- o Form G: Financial Proposal Form
- Form H: Form of Proposal Security (Not Applicable)

Section 7: Form of Performance Security (Not Applicable)

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals i.e. **26 October 2021 (12:30 PM Pakistan Standard Time) OR 03:30 AM EDT** set out in Bid Data Sheet, through UNDP E-Tendering System https://etendering.partneragencies.org

Please acknowledge receipt of this **RFP** by sending an email to pakistan.procurement.info@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function on or before 19 October **2021** in e-Tendering system. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

Kanwal Gylyss-2021

Approved by:

Name: Kanwal Abbas

Title: Procurement Specialist

Date: October 12, 2021

(for)

Name: Knut Ostby

Title: Resident Representative

AMus 17-0ct-2021

Date: October 12, 2021

SECTION 2. INSTRUCTION TO BIDDERS

GENERAL PROVISIONS		
1. Introduction	1.1	Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP. As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.
2. Fraud & Corruption, Gifts and Hospitality	2.1	UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at <a conduct_english.pdf"="" depts="" href="http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_andinvestigation.html#anti}</th></tr><tr><th></th><th>2.2</th><th>Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.</th></tr><tr><th></th><th>2.3</th><th>In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.</th></tr><tr><th></th><th>2.4</th><th>All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf
3. Eligibility	3.1	A vendor should not be suspended, debarred, or otherwise identified as

ineligible by any UN Organisation or the World Bank Group or any other international Organisation. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organisations.

3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.

4. Conflict of Interests

- 4.1 Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
 - a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;
 - b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or
 - c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.
- 4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether such a conflict exists.
- 4.3 Similarly, the Bidders must disclose in their proposal their knowledge of the following:
 - a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
 - b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

PREPARATION OF PROPOSALS

5.1

5. General

In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the

Considerations	RFP may result in rejection of the Proposal.		
	5.2 The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP		
6. Cost of Preparation of Proposal	The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.		
7. Language	7.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.		
8. Documents	8.1 The Proposal shall comprise of the following documents:		
Comprising the Proposal	a) Documents Establishing the Eligibility and Qualifications of the Bidder;b) Technical Proposal;		
	c) Financial Proposal;		
	d) Proposal Security, if required by BDS;e) Any attachments and/or appendices to the Proposal.		
 Documents Establishing the Eligibility and Qualifications of the Bidder 	9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.		
10.Technical Proposal Format and	10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP.		
Content	10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive.		
	Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP		
	10.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.		
11.Financial Proposals	11.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.		
	Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of		

	11.3	Prices and other financial information must not be disclosed in any other place except in the financial proposal.
12.Proposal Security	12.1	A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal.
	12.2	The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.
	12.3	If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.
	12.4	In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
	12.5	The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:
		 a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or; b) In the event if the successful Bidder fails: to sign the Contract after UNDP has issued an award; or
	12.6	to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.
13. Currencies	13.1	All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:
		a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
		b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
14. Joint Venture, Consortium or Association	14.1	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who
		shall be acting for and on behalf of all the member entities comprising the

other activities or items, as well as in the final total price.

joint venture.

- 14.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.
- 14.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.
- 14.4 The description of the organisation of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.
- 14.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:
 - a) Those that were undertaken together by the JV, Consortium or Association; and
 - b) Those that were undertaken by the individual entities of the JV, Consortium or Association.
- 14.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.
- 14.7 JV, Consortium or Associations are encouraged for high value, multisectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

15. Only One Proposal

- 15.1 The Bidder (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture.
- 15.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:
 - a) they have at least one controlling partner, director or shareholder in common; or
 - b) any one of them receive or have received any direct or indirect subsidy from the other/s; or
 - c) they have the same legal representative for purposes of this RFP; or
 - d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process;
 - e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or

	f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.
16.Proposal Validity Period	16.1 Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17.Extension of Proposal Validity Period	17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18.Clarification of Proposal	18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.
	18.2 UNDP will provide the responses to clarifications through the method specified in the BDS.
	18.3 UNDP shall endeavour to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.
19. Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.
	19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.
20. Alternative Proposals	20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the

alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.

20.2 If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"

21.Pre-Bid Conference 21.1 When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.

SUBMISSION AND OPENING OF PROPOSALS

22. Submission

- 22.1 The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.
- 22.2 The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.
- 22.3 Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.

Hard copy (manual) submission

- 22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
 - g) The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.
 - h) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
 - i. Bear the name and address of the bidder;
 - ii. Be addressed to UNDP as specified in the BDS

Proposals and Late

iii. Bear a warning that states "Not to be opened before the time and date for proposal opening" as specified in the BDS. If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the **Email Submission** misplacement, loss, or premature opening of the Proposal. 22.5 Email submission, if allowed or specified in the BDS, shall be governed as follows: a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS; b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS. c) The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically e-Tendering submission responsive. Failure to provide correct password may result in the proposal being rejected. 22.6 Electronic submission through eTendering, if allowed or specified in the BDS, shall be governed as follows: a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS; b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. d) The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected. c) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS. d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procureme nt/business/procurement-notices/resources/ 23. Deadline for 23.1 Complete Proposals must be received by UNDP in the manner, and no later **Submission of** than the date and time, specified in the BDS. UNDP shall only recognize the

Proposals		date and time that the bid was received by UNDP
	23.2	UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.
24.Withdrawal, Substitution, and	24.1	A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission.
Modification of Proposals	24.2	Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"
	24.3	eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.
	24.4	Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened
25. Proposal Opening	25.1	There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.
EVALUATION OF PROPOS	ALS	
26. Confidentiality	26.1	Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.
	26.2	Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.

27.Evaluation of Proposals	 27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals. 27.2 Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals l) Evaluation of Financial Proposals 	
28.Preliminary Examination	28.1 UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.	
29.Evaluation of Eligibility and Qualification	 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section (Evaluation Criteria). In general terms, vendors that meet the following criteria may considered qualified: a) They are not included in the UN Security Council 1267/19. Committee's list of terrorists and terrorist financiers, and in UND ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commerce commitments, c) They have the necessary similar experience, technical expertition production capacity where applicable, quality certifications, qualiassurance procedures and other resources applicable to the provision of the services required; d) They are able to comply fully with UNDP General Terms and Condition of Contract; e) They do not have a consistent history of court/arbitral award decision against the Bidder; and f) They have a record of timely and satisfactory performance with the clients. 	
30.Evaluation of Technical and Financial Proposals	The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required.	

30.2 In the second stage, only the Financial Proposals of those Bidders who

achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.

- 30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.
- When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

Total Combined Score:

Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)

31. Due Diligence

- 31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:
 - a) Verification of accuracy, correctness and authenticity of information provided by the Bidder;
 - b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
 - c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;
 - d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary;
 - e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;
 - f) Other means that UNDP may deem appropriate, at any stage within

		the selection process, prior to awarding the contract.
32. Clarification of Proposals	32.1	To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal.
	32.2	UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.
	32.3	Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.
33.Responsiveness of Proposal	33.1	UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.
	33.2	If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.
	34.2 UNDP may request the Bidder to submit the necessary info documentation, within a reasonable period of time, to rectify n nonconformities or omissions in the Proposal related to docurequirements. Such omission shall not be related to any aspect of the Proposal. Failure of the Bidder to comply with the request in the rejection of its Proposal.	
	34.3	For Financial Proposal that has been opened, UNDP shall check, and correct arithmetical errors as follows:
		 a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;
		b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and
		 c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its

		Proposal shall be rejected.	
AWARD OF CONTRACT			
35.Right to Accept, Reject, Any or All Proposals	35.1	UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.	
36. Award Criteria	36.1	Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.	
37. Debriefing	37.1	In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.	
38.Right to Vary Requirements at the Time of Award	38.1	At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.	
39. Contract Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute enough grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.	
40.Contract Type and General Terms and Conditions	40.1	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html	
41.Performance Security	41.1	40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Gu_arantee%20Form.docx&action=default_within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract effective.	
42.Bank Guarantee for Advanced Payment	42.1	Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the	

	form available	at
	https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/U	JNDP_
	POPP DOCUMENT LIBRARY/Public/PSU Contract%20Managemen	<u>ıt%20P</u>
	ayment%20and%20Taxes Advanced%20Payment%20Guarantee%	20For
	m.docx&action=default	
43. Liquidated Damages	1 If specified in BDS, UNDP shall apply Liquidated Damages resulting the Contractor's delays or breach of its obligations as per the Contra	
44.Payment Provisions	Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, a receipt of invoice and certification of acceptance of work issued by proper authority in UNDP with direct supervision of the Contractor. Payment will be affected by bank transfer in the currency of contractor.	the
45. Vendor Protest	1 UNDP's vendor protest procedure provides an opportunity for ap those persons or firms not awarded a contract through a comprocurement process. In the event that a Bidder believes that it treated fairly, the following link provides further details regarding vendor protest procedute://www.undp.org/content/undp/en/home/operations/procure usiness/protest-and-sanctions.html	was not g UNDP cedures:
46. Other Provisions	In the event that the Bidder offers a lower price to the host Gove (e.g. General Services Administration (GSA) of the federal governmented United States of America) for similar services, UNDP shall be entitled States of The UNDP General Terms and Conditions shapprecedence.	ment of titled to
	UNDP is entitled to receive the same pricing offered by the same Coi in contracts with the United Nations and/or its Agencies. The UNDP Terms and Conditions shall have precedence.	
	The United Nations has established restrictions on employment of (UN staff who have been involved in the procurement process as per ST/SGB/2006/15	
	http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/20 &referer	<u>)06/15</u>

SECTION 3. BID DATA SHEET

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
1	7	Language of the Proposal	English
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed
3	20	Alternative Proposals	Shall not be considered
4	21	Pre-proposal conference	Will not be conducted
5	10	Proposal Validity Period	90 days
6	14	Bid Security	Not Required
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	Will not be imposed
9	40	Performance Security	Not Required
10	18	Currency of Proposal	☐ United States Dollars (US\$) ☑ Local Currency i.e. PAK Rupees In case of US\$, the UN Rate of Exchange of respective month shall apply when proposal submission period closes. The Local vendor will be paid in PKR.
11	31	Deadline for submitting requests for clarifications/ questions	Five (05) days before the submission date.

12	31	Contact Details for submitting clarifications/questions	Focal Person in UNDP: Tahir Islam/Procurement Officer Address: UNDP Country Office, 4th Floor, Serena Business Complex, Islamabad, Pakistan. E-mail address: tahir.islam@undp.org ; pakistan.procurement.info@undp.org
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	http://www.pk.undp.org/content/pakistan/en/home/operations/procurement AND https://etendering.partneragencies.org Please keep visiting the above websites till the closing date for additional information and updates.
14	23	Deadline for Submission	 Tuesday 26 October 2021 (12:30 PM Pakistan Standard Time OR 3:30 AM EDT). PLEASE NOTE:- 1. Date and time visible on the main screen of event (on etendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. Please also note that the bid closing time shown in the PDF file generated by the system is not accurate due to a technical glitch that we will resolve soon. The correct bid closing time is as indicated in the e-tendering portal and system will not accept any bid after that time. It is the responsibility of the bidder to make sure bids are submitted within this deadline. UNDP will not accept any bid that is not submitted directly in the system. 2. Submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue in submitting your bid at the last minute, UNDP may not be able to assist.
14	22	Allowable Manner of Submitting Proposals	☑ Online bidding in E-tendering module.
15	22	Proposal Submission Address	To be submitted in e-Tendering system: https://etendering.partneragencies.org Note: Detailed instructions on how to register, submit, modify or cancel a bid in the e-Tendering system are provided in the e-Tendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/

†† 20

16	22	Electronic submission (e-Tendering) requirements	 Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for financial proposal submission form (Form – F) and financial proposal (Form – G) must not be provided to UNDP until requested by UNDP (see note below) Note: The Proposer is required to prepare and submit the Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G) in a password protected PDF file separate from the rest of the proposal submission as indicated in the Instructions to Proposers. Password for the Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G) must not be provided to UNDP until it is formally requested by UNDP focal point indicated below: tahir.islam@undp.org
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively Where the minimum passing score of technical proposal is 70%.
18		Expected date for commencement of Contract	November 1, 2021
19		Maximum expected duration of contract	From November 2021 till January 2022
20	35	UNDP will award the contract to:	One Proposer Only
21	39	Type of Contract	Purchase Order and Contract for Goods and Services for UNDP http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
22	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Professional Services http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
23		Other Information Related to the RFP	 Contract effectiveness is linked with below mentioned conditions:

- Upon receipt of valid Performance Security and
- Upon contract signing from both parties.

Note:

While entering financial proposal in the e-tendering system, always mention your bid price as PKR 1. Please do not mention the value of your financial proposal in the e-tendering system. It should only be mentioned in the Password Protected File/Attachment of Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G). The proposals of those organisations who would reveal their financial proposal value in the e-tendering system will be considered as disqualified.

SECTION 4. EVALUATION CRITERIA

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided as mentioned in Form B
- Technical and Financial Proposals submitted separately
- Proposal Validity
- Proposal Security submitted as per RFP requirements with compliant validity period

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organisation or the World Bank Group or any other international Organisation in accordance with RFP clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non- Performing Contracts ¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form D: Qualification Form



¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Previous Experience	 (a) The proposer should be a legally registered entity (not a sole proprietor) under the laws of Pakistan. (b) Relevant experience of at least 3 years in tele-medicine in Pakistan. Evidence of tele-medicine platform required. (c) At least two (02) assignments of value PKR 3 Million (For Local Firms) or USD 18,152/- (For International Firms) in tele-medicine executed in previous 05 Years. Please provide copy of these contracts. (For JV/Consortium/Association, all Parties cumulatively should meet requirement – Not Applicable). 	Form D: Qualification Form
Additional Qualification Criteria	NA	
Financial Standing	Minimum average annual turnover of PKR 10 Million (For Local Firms) or equivalent USD 60,507 (For International Firms) for the last 2 years. (2020-2019, 2019-2018) Financial Turnover will be calculated from the Audited Financial Statements (For JV/Consortium/Association, all Parties cumulatively should meet requirement – Not Applicable).	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement – Not Applicable).	Form D: Qualification Form



TECHNICAL EVALUATION CRITERIA

IV. Technical Evaluation Criteria				
Summary	Weight	Points Obtainable (Total 700)		
Proven expertise of firm/organisation in the relevant area	30%	210		
Proposed methodology, approach, and implementation plan	40%	280		
Management Structure and Key Personnel	30%	210		
Total		700		

Form :	Points		
Techn	Technical Proposal Evaluation		
Expert	tise of the Firm/Organization		
1.1	Relevant experience of at least 3 years in tele-medicine in Pakistan. Evidence of tele-medicine platform required.	90	
1.2	General Organizational Capability which is likely to affect implementation (i.e. loose consortium, holding company or one firm, size of the firm / organization, strength of project management support e.g. project financing capacity and project management controls).	45	
1.3	Financial Stability: Financial stability (Last two years Audited Accounts (2020-2019 & 2019-2018) Quick Ratio should be 1 or more than 01. (20 marks for each Audited statement)	50	
1.4	Experience of providing similar services to Government bodies, major, multilateral, bilateral or UN agencies, INGOs or to Government institution. Provide copies of at least two contracts/Pos	25	
	Total	210	

Form # 2	
Technical Proposal Evaluation	Points Obtainable

Propo	Proposed Methodology, Approach and Implementation Plan		
2.1	Have the important aspects of the task been addressed in sufficient detail and do they correspond to the Terms of References?	80	
2.2	Is the proposal well defined and corresponds to the Terms of Reference? (Clear and concise approach)	100	
2.3	Work plan: Clarity of presentation & sequencing of activity are logical, timely and technically realistic. Does it promise efficient implementation of the proposed tasks and demonstrates flexibility to adapt to local context? e.g: Proposed work plan	100	
		280	

Form # 3		Points Obtainable	
Techi	nical Proposal Evaluation		
Key P	ersonnel		
3.1	The Team Leader should have a master's degree in project management, business management, social sciences and/or any other related field and demonstrated project management experience coordinating diverse teams across provinces and ensuring results-based management. (20 marks for degree and 20 marks for relevant experience more than 2	40	
	years)		
3.2	At least 01 Medical expert with a degree in medicine and 1 year of experience (30 Marks)	30	
3.3	At least 03 Facilitators for Training sessions/vaccination drives with at least 1 year of relevant experience and graduation degree in relevant field (5 marks each for degree and 15 marks each for 1 year of relevant experience (total 60 Marks))	60	
3.4	At least 03 Helpline Facilitators with at least 1 year of relevant experience and graduation degree in relevant field (5 marks each for degree and 15 marks each for 1 year of relevant experience (total 60 Marks))	60	
3.5	At least 01 Communications expert with a degree in communications, media, graphic designing or related field. (20 Marks)	20	
	Total	210	

SECTION 5. TERMS OF REFERENCE

Training of 3,000 young health professionals on vaccine administration via telemedicine platforms and conducting vaccination drives to increase vaccine coverage in Pakistan

1. A. Project Title

Youth Empowerment Programme

2. B. Project Description

The number of coronavirus cases in Pakistan have been increasing steadily over the past few weeks, and the country seems to be entering the fourth wave of the pandemic. This increase can be attributed to the relaxation in the nationwide lockdown by the government after Eid ul Fitr 2021 and the reopening of commercial places. The total number of confirmed cases recorded as of July 15, 2021 are 981,392 and the total COVID-19 deaths have reached to 22,689.

Simultaneously, the Government of Pakistan has significantly increased its vaccination efforts and has now announced registrations of all Pakistanis above the age of 18. At the moment, Pakistan has procured five types of COVID-19 vaccines. Presently 21,660,650 vaccines have been administered all over the country; 17,336,845 individuals have received their first dose while 4,323,805 individuals have been fully vaccinated - covering less than 2% of the population.

UNDP aims to support the Federal Ministry of Health (MOH) and the Provincial Health Department(s) in ensuring smooth rollout of the national vaccination plan and scaling up across the country as the Government of Pakistan procures more vaccines. In this regard, UNDP will train 3,000 young healthcare workers on proper vaccine administration and effectively tackling side effects through telemedicine platforms in Pakistan. This will ensure that quality healthcare vaccination services are available even in the remotest parts of the country. As per previous experience, in-person training will take place in remote areas and simple call-centres will be established to provide support for those not-digitally connected. Efforts will be made to ensure that over 50% of the young healthcare workers trained will be women. The firm would facilitate young health professionals in successfully completing the trainings and then enrol them in a platform that enables information-sharing and remote support.

In addition to the training, the firm will also work closely with local hospitals and clinics as well as other partners to organize community-based vaccination drives and awareness campaigns to encourage community members to register and receive the available vaccines.

UNDP Pakistan is thus seeking the services of a firm that has the relevant experience and valid expertise in tele-medicine, training of hospital, clinic and community based medical professionals and organizing vaccination campaigns and drives.

Scope of Work

In particular, the contracting organization will be responsible for carrying out the following activities:

- 1. Train 3,000 young professionals nationwide on vaccine administration and tackling side effects via telemedicine platforms
- 2. Conduct in-person training in remote areas of Sindh which are not-digitally connected
- 3. A helpline reachable via phone should be made available to support the mentoring/follow-up and future communication of the trained professionals in remote areas.
- 4. Organize vaccine drives to register and provide vaccine to 7,500 people in coordination with government and participating clinics by January 2022
- 5. Create vaccine awareness in coordination with local clinics and government departments to encourage community members to be vaccinated
- 6. Monitor, document the success of the initiative with a view to constantly improve the user experience, incorporating new elements and sharing insights and lessons learned with the Ministry of Health so these can be incorporated into the wider roll-out of the telemedicine platform in Pakistan.

Eligibility Criteria of Selection of Enterprises:

- 1. The organization must have at least 3 years of relevant experience in tele-medicine in Pakistan:
- 2. Must have an indigenously developed platform and content that is used to train healthcare workers virtually;
- 3. Strong demonstrated experience of working with a diverse audience, especially from rural areas;
- 4. Experience organizing community awareness campaigns
- 5. Experience developing and implementing community vaccine drives
- 6. Ability to work effectively in multidisciplinary/multicultural teams with sensitivity and respect for diversity;
- 7. Ability to work team-oriented and collaborative with a variety of stakeholders;
- 8. Experience of managing similar National level contracts with international organizations would be an asset.

Monitoring, Data base and Reporting:

Monitoring and Evaluation Framework should be developed in collaboration with UNDP to ensure compliance with UNDP's monitoring and evaluation (M&E) standards, including activities, SMART (Specific, Measurable, Achievable, Relevant, Time-bound) indicators, tools and means of data collection and verification, frequency of data collection, and other relevant details.

Proposer in consultation with UNDP will provide the following:

- Result based M&E plan (Indicators, data collection methods, sources of data, data collection frequency and responsibilities, etc.).
- Risks and mitigations.
- Reporting mechanism and frequency (progress and results reports) It would be preferable
 to identify what content would form the specific report.
- Provision of detailed workplan.
- Data quality assurance mechanisms related to interventions.

Role and Responsibilities:

UNDP will:

- Give regular inputs over the course of different stages of the assignment
- Formulate and convene Technical Working Group for selection/oversight of all interventions.
- Participate, as needed, in consultation workshops with relevant stakeholders
- Supervise and monitor the activities at field level against the progress provided by the partner, directly or through third parties
- Evaluate the proposer's performance based on a set of indicators.

Organisation/Firm/Proposer will:

- Provide regular reports to UNDP focal persons and respond swiftly to ad-hoc requests
- Document the project results and impact through activity profiles, case studies, photos, and videos
- Ensure regular collection of all means of verification of project activities (as agreed with UNDP
 as part of the monitoring plan) and that copies of said means of verifications will be made
 available for UNDP's access.

3. C. Time Frame and Payment

The duration of project will be from November 2021 till Jan-2022

Training of 3,000 young health professionals on vaccine administration via telemedicine platforms and conducting vaccination drives to increase vaccine coverage in Pakistan				
Sr. #	Deliverables	% Payment	Timeline	
1	Train 3,000 healthcare professionals nationwide on vaccine administration and tackling side effects of vaccines via telemedicine platform	30%	November 2021	
2	Conduct 5 vaccination drives in Sindh	20%	November 2021	
3	Communications materials and scripts for awareness campaigns	10%	November 2021	
4	Conduct in-person trainings in remote areas of Sindh	15%	December 2021	
5	Setting up of the helpline for communicating with trained professionals in remote areas.	10%	December 2021	
6	Final Report with recommendations	15%	January 2022	

D. Institutional Arrangement

The specific authority who will directly supervise the work of the Service Provider, and to whom the Service Provider will be directly responsible to, reporting to, seeking approval from, and obtaining certificate of acceptance of output is following:

The Programme Manager or his/her assignee will supervise the Contractor.

E. Duration of the Work

The duration of project will be from November 2021 to January 2022.

F. Location of Work

Based in Sindh.

G. Underlying Mandatory Requirements

The selected organisation and its staff are expected to follow the following mandatory requirements:

- 1. Act in strict conformity to the laws of the country.
- 2. Not be affiliated or linked to any political party.
- 3. Utilize existing local resources where possible to build local capacity.
- 4. Keep all the process transparent and open to accountability at any level.

Note: The program can commence immediately after a contract is signed. UNDP expects that those submitting proposals will factor this timeline into account.

SECTION 6: RETURNABLE BIDDING FORMS / CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal Envelope:

Have you duly completed all the Returnable Bidding Forms?	
Form A: Technical Proposal Submission Form	
Form B: Bidder Information Form	
 Form C: Joint Venture/Consortium/ Association Information Form Not Applicable 	
Form D: Qualification Form	
 Form E: Format of Technical Proposal 	
Form H: Proposal Security Form Not Applicable	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	

Financial Proposal Envelope

(Must be submitted in a password protected PDF file)

 Form F: Financial Proposal Submission Form 	
Form G: Financial Proposal Form	

FORM A: TECHNICAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organisation or the World Bank Group or any other international Organisation;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name:	
Title:	
Date:	
Signature:	
	di (Ciril di Dida)

[Stamp with official stamp of the Bidder]

FORM B: BIDDER INFORMATION FORM

Legal name of Bidder	[Complete]
Legal address	[Complete]
Year of registration	[Complete]
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, [insert UGNM vendor number]
Are you a UNDP vendor?	☐ Yes ☐ No If yes, [insert UNDP vendor number]
Countries of operation	[Complete]
No. of full-time employees	[Complete]
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]
Contact person UNDP may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Please attach the following documents:	 ☑ Power of Attorney to the authorised representative to submit/sign the RFP submission documents and for further correspondence with UNDP on behalf of organisation. ☑ Technical and Financial proposals should be submitted as separate PDF files. Financial Proposal must be password protected. ☑ Proposer's Profile providing organogram, details of employees, CVs of key professionals, list of clients and available facilities/expertise. ☑ Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Proposer is updated

with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Proposer

Latest Audited Financial Statements (Income Statement and Balance Sheet) including Auditor's Report for the past two years

☑ Certificate of Registration of the Business, including Articles of Incorporation, or equivalent document if Proposer is not a corporation.

2020-2019 and 2019-2018.

☑ Valid Memorandum of Understanding with the Economic Affairs Division (EAD) – Pakistan. Applicable for s/NGOs only

☑ Official Letter of Appointment as local representative, if proposer is submitting a proposal on behalf of an entity located outside the country if applicable

☑ Demonstrate Relevant experience implementing similar activities in the past three (03) Years. Relevant details such as cost of the project, completion period etc. along with certificates/copy of contract as an evidence must be provided ☑ Statement of Satisfactory Performance from the Top Three Clients in the past five years for reference. Note: Please provide the latest contact details of the focal point at client for which performance certificates will be provided.

All information regarding any past and current litigation during the last three (3) years, in which the bidder is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded.

At least two (02) assignments of value PKR 3 Million (For Local Firms) or USD 18,152/- (For International Firms) in tele-medicine executed in previous 05 Years.

FORM C: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM

(Not Applicable)

Nam	e of Bidder:	[Insert Name of Bi	dder]	Date:	Select date
RFP r	eference:	[Insert RFP Refere	nce Number]		
	completed and re/Consortium/		Proposal if the I	Proposal is submitted as	a Joint
No		ner and contact in phone numbers, fax		Proposed proportion (in %) and type of perform	of services to be
1	[Complete]			[Complete]	
2	[Complete]			[Complete]	
3	[Complete]			[Complete]	
Cont		the event a , during contract	[Complete]		
RFP p Cont exec We had egal so rentur Lett We	ract is awarded ution) ave attached a structure of and re: ter of intent to the reby confirms confirms confirms confirms confirms confirms confirms confirms confirms consortiums.	copy of the below of the confirmation of form a joint venture that if the 'Association shall be	document sign f joint and seve OR contract is	ned by every partner, w rable liability of the mer □ JV/Consortium/Assoc awarded, all par verally liable to UNDP fo	mbers of the said joint ciation agreement ties of the Joint
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RFP p Cont exec We had egal s ventur Lett We Ventur orovis Nam Signa Date	ract is awarded ution) live attached a structure of and re: ter of intent to for the confirm of the Consortium of the Cone of partner:	copy of the below of the confirmation of form a joint venture that if the 'Association shall be	document sign f joint and seve OR contract is e jointly and seve Nam Sign Date	rable liability of the menus of JV/Consortium/Association awarded, all partice of partner:	mbers of the said joint ciation agreement ties of the Joint

FORM D: QUALIFICATION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

☐ Contract non-performance did not occur for the last 3 years			
☐ Contract(s) not performed for the last 3 years			
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)
		Name of Client: Address of Client: Reason(s) for non-performance:	

Litigation History (including pending litigation)

☐ No litiga	ntion history for the	last 3 years	
☐ Litigatio	n History as indicate	ed below	
Year of	Amount in	Contract Identification	Total Contract Amount
dispute	dispute (in US\$)		(current value in US\$)
		Name of Client:	
		Address of Client:	
		Matter in dispute:	
		Party who initiated the dispute:	
		Status of dispute:	
		Party awarded if resolved:	

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so, requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.			
-inancial Standing			
Annual Turnover for the last 3 years	Year	USD	
	Year	USD	
	Year	USD	
Latest Credit Rating (if any), indicate the source			

Financial information (in US\$ equivalent)	Historic information for the last 3 years		
	Year 1	Year 2	Year 3
	Info	ormation from Balance Sl	heet
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Inform	nation from Income State	ement
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio			

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.



FORM E: FORMAT OF TECHNICAL PROPOSAL

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Expertise of Firm / Organisation

- 1.1 Brief description of the, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organisational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organisation's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in enough detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- **2.7** Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organisation chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

Format for CV of Proposed Key Personnel

romat for CV of Proposed	a ney i cisoniici
Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/ Qualifications	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]
Qualifications	[Insert]
	[Provide details of professional certifications relevant to the scope of services]
Professional certifications	Name of institution: [Insert]Date of certification: [Insert]
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organisation, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.)
	[Insert]
	[Provide names, addresses, phone and email contact information for two (2) references]
References	Reference 1: [Insert]
	Reference 2: [Insert]

l, the undersigned, certify that to the best of my knowledge and belief, these data correctly des my qualifications, my experiences, and other relevant information about myself.			
Signature of Personnel	Date (Day/Month/Year)		



FORM F: FINANCIAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Password Protected Financial Proposal.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:	
Title:	
Date:	
Signature:	

[Stamp with official stamp of the Bidder]

Note: This Financial Proposal Submission Form must be password protected and should not be included as part of the technical proposal.

FORM G: FINANCIAL PROPOSAL FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit the signed and stamped PDF version of financial proposal through e-tendering system. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification. The Financial Proposal should be aligned with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

<u>Note</u>: This Financial Proposal Form must be password protected and should not be included as part of the technical proposal.

The Financial Proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Sr.	Deliverables	% Payment	Price
#			(Currency)
1	Train 3,000 healthcare professionals nationwide on vaccine administration and tackling side effects of vaccines via telemedicine platform	30%	
2	Conduct 5 vaccination drives in Sindh	20%	
3	Communications materials and scripts for awareness campaigns 10		
4	Conduct in-person trainings in remote areas of Sindh	15%	
5	Setting up of the helpline for communicating with trained professionals in remote areas.	10%	
6	6 Final Report with recommendations		
	GRAND TOTAL		

Financial Cost Table:

PLANNED ACTIVITIES	Prices				
Description	Measurement Unit	months 1		Total Price (currency) (d = a*b*c)	
A. Human Resource					
Hiring of Medical Expert	Personnel	3		1	
Facilitators for Training Sessions/vaccine drives	Personnel	3		3	
Team Lead	Personnel	3		1	
Helpline facilitators	Personnel	3		3	
Communications Expert	Personnel	3		1	

				Sub-total A	
B. Implementation ex	penses				
Content development for trainings	Per contract	1		1	
In-person trainings in Sindh	Per training	1		2	
Facilitate local hospitals to conduct mobile vaccination drives (transport, communications etc.)	Per volunteer	1		1,000	
Vaccination drives	Per event	1		5	
Sub total B					
C. Technical expenses					
	Γ	I			
Cloud services	Per contract	3	-	1	
Technical support	Per contract	3	-	1	
Sub-total C					
Total (A+B+C)					
General Sales Tax – GST (applicable %age)					
Grand total inclusive of applicable taxes					

Note:

- a). This is a fixed price contract so the unit price against each Units should be quoted in the financial proposal.
- b). GST apply only for the local bidders. UNDP will first try to obtain exemption of GST from MOFA. In case exemption is not granted; UNDP will pay the tax amount to the supplier.
- c). Bids will be evaluated on Grand Total Cost.

Name:	
Title:	
Date:	
Signature: _	

[Stamp with official stamp of the Bidder]

FORM H: FORM OF PROPOSAL SECURITY

NOT APPLICABLE

To: UNDP Representative (Rupee) Account/ UNDP Representative (Dollar) Account

[Insert contact information as provided in Data Sheet]

WHEREAS [Name and address of Bidder] (hereinafter called "the Bidder") has submitted a Proposal to UNDP dated Click here to enter a date. to execute Services [Insert Title of Services] (hereinafter called "the Proposal"):

AND WHEREAS it has been stipulated by you that the Bidder shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security in the event that the Bidder:

- a) Fails to sign the Contract after UNDP has awarded it;
- b) Withdraws its Proposal after the date of the opening of the Proposals;
- c) Fails to comply with UNDP's variation of requirement, as per RFP instructions; or
- d) Fails to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering the contract effective.

AND WHEREAS we have agreed to give the Bidder such this Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Bidder, up to a total of [amount of guarantee] [in words and numbers], such sum being payable in the types and proportions of currencies in which the Price Proposal is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of [amount of guarantee as aforesaid] without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid up to 30 days after the final date of validity of bids.

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Signature:	
Name:	
Title:	
D	
Name of Bank	·
Address	
[Stamp with	official stamp of the Bank]

SECTION 7: FORM FOR PERFORMANCE SECURITY

NOT APPLICABLE

PERFORMANCE BOND

To,	
UNDP Representative (Rupee) Account:	
By this Bond	[INSERT NAME AND ADDRESS OF THE
CONTRACTOR] as Principal (hereinafter called "the Co	ntractor") and[INSERT
NAME, LEGAL TITLE AND ADDRESS OF SURETY, BONDI	NG COMPANY OR INSURANCE COMPANY] as Surety
(hereinafter called "the Surety") are held and firmly bo	und unto[INSERT NAME
AND ADDRESS OF EMPLOYER] as Obligee (herein[INSERT AMOUNT OF BON	• • • • • • • • • • • • • • • • • • • •
which sum well and truly to be made in the types an	nd proportions of currencies in which the Contract
Price is payable, the Contractor and the Surety bind successors and assigns, jointly and severally, firmly by	

NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto) then this obligation shall be null and void; otherwise it shall remain in full force and effect. Whenever the Contractor shall be, and declared by the Employer to be, in default under the Contract, the Employer having performed the Employer's obligations thereunder, the Surety may promptly remedy the default, or shall promptly:

- (1) complete the Contract in accordance with its terms and conditions; or
- (2) obtain a bid or bids from qualified Bidders for submission to the Employer for completing the Contract in accordance with its terms and conditions, and upon determination by the Employer and the Surety of the lowest responsible Bidder, arrange for a Contract between such Bidder and Employer and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable hereunder, the amount set forth in the first paragraph hereof. The term "Balance of the Contract Price", as used in this paragraph, shall mean the total amount payable by Employer to Contractor under the Contract, less the amount properly paid by Employer to Contractor; or
- (3) pay the Employer the amount required by Employer to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.

The Surety shall not be liable for a greater sum than the specified penalty of this Bond.

No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Employer named herein or the heirs, executors, administrators, successors and assigns of the Employer.

This bond shall be valid until twenty eight calendar days after issuance of the Certificate of Final Completion.

In testimony whereof, the Contractor has hereunto set his hand and affixed his seal, and the Surety has caused these presents to be sealed with his corporate seal duly attested by the signature of his legal representative, this.......day of.......2020

SIGNED ON:

ON BEHALF OF:

SIGNED ON:

ON BEHALF OF:

NAME &TITLE: