REQUEST FOR QUOTATION (RFQ)

RFQ Reference: UNDP CYP RFQ 267 2021

Date: 15 November 2021

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP kindly requests your quotation for the Personal Accident Insurance for Committee on Missing Persons in Cyprus as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

- Section 1: This request letter
- Section 2: RFQ Instructions and Data
- Annex 1: Technical Specifications
- Annex 1.1: Information on personnel to be insured
- Annex 2: Quotation Submission Form
- Annex 3: Technical and Financial Offer
- Annex 4: UNDP General Terms & Conditions

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by: Procurement and Operations Assistant

Date: 15 November 2021
## SECTION 2: RFQ INSTRUCTIONS AND DATA

| Introduction | Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the [UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement](https://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_and_investigation.html#anti).  

Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.  

UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website. |
| --- | --- |
| Deadline for the Submission of Quotation | **26 November 2021, 16:00 Nicosia, Cyprus Local time.**  

If any doubt exists as to the time zone in which the quotation should be submitted, refer to [http://www.timeanddate.com/worldclock/](http://www.timeanddate.com/worldclock/). |
| Method of Submission | Quotations must be submitted as follows:  

Quotations may be submitted on or before **November 26, 2021 at 16:00 Cyprus local time** via email only to solicitations.cy@undp.org .  

Quotations submitted by email must be limited to a maximum of 5MB, and no more than 1 email transmission. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.  

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files. |
| Cost of preparation of quotation | UNDP shall not be responsible for any costs associated with a Supplier’s preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process. |
| Supplier Code of Conduct, Fraud, Corruption, | All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: [https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct](https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct)  

Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP’s Anti-Fraud Policy can be found at [http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_and_investigation.html#anti](http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_and_investigation.html#anti) |
| Gifts and Hospitality | Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. |
| Conflict of Interest | UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the |
requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.

Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.

The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP’s further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.

### General Conditions of Contract

Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the General Conditions of Contract

Select the applicable GTC:

- ☐ General Terms and Conditions for de minimis contracts (services only, less than $50,000) (Annex 4)

Applicable Terms and Conditions and other provisions are available at UNDP/How-we-buy

### Additional information

Amount of claims of 01/01/2020 – 01/11/2021 coverage was zero euro

### Eligibility

A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP.

It is the Bidder’s responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.

Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative.

### Currency of Quotation

Quotations shall be quoted in Euro

### Joint Venture, Consortium or Association

If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association.

Refer to Clauses 19 – 24 under Solicitation policy for details on the applicable provisions on Joint Ventures, Consortium or Association.

### Only one Bid

The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:

a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or

b) they have the same legal representative for purposes of this RFQ; or
c) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process;

d) they are subcontractors to each other’s Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or

e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid.

Duties and taxes

Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified below:

- All prices must: ☒ be exclusive of VAT and other applicable indirect taxes

Language of quotation

English

Documents to be submitted

Bidders shall include the following documents in their quotation:

- Annex 2: Quotation Submission Form duly completed and signed
- Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements/Technical Specifications in Annex 1
- proof of registration to the “register of insurance/reinsurance undertaking Administrative and Technical Compliance documents.

- ☒ Company/Business registration certificate in English
- ☒ Two reference letters from clients similar contracts
- ☒ Claim Form to be submitted in word and pdf.

Quotation validity period

Quotations shall remain valid for 90 days from the deadline for the Submission of Quotation.

Price variation

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during the validity of the quotation after the quotation has been received.

Partial Quotes

☒ Not permitted

Alternative Quotes

☒ Not permitted

Payment Terms

☒ Upon issuance of the policy.

Conditions for Release of Payment

☒ Acceptance of Services based on full compliance with RFQ requirements

Contact Person for correspondence, notifications and clarifications

E-mail address: solicitations.cy@undp.org

Any delay in UNDP’s response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
## Clarifications
Requests for clarification from bidders will not be accepted any later than 5 days before the submission deadline. The answers will be provided at least 2 days before the deadline.

### Evaluation method
- The Contract will be awarded to the lowest price substantially compliant offer

### Evaluation criteria
- Technical responsiveness/Full compliance to minimum requirements under Annex 1 and lowest price
- Full acceptance of the PO and Contract General Terms and Conditions (Annex 4)

### Right not to accept any quotation
- UNDP is not bound to accept any quotation, nor award a contract

### Right to vary requirement at time of award
- At the time of award of Contract, UNDP Cyprus reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

### Type of Contract to be awarded
- **Contract Face Sheet** (Services) (LTA)

### Contract
- **Contract Face Sheet** (Services) (LTA)/PO will be issued initially for the policy duration between 1 January 2022 – 31 December 2022.
  Upon completion of the first year of the policy, the contract might be amended for an additional 2 years covering the duration between; 1 January 2023 – 31 December 2023 and 1 January 2024 – 31 December 2024.

### Performance Bank Guarantee
- n/a

### Insurances
- n/a

### Liquidated damages
- n/a

### Expected date for contract award.
- 27 December 2021

### Publication of Contract Award
- UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO and the corporate UNDP Web site.

### Policies and procedures
- This RFQ is conducted in accordance with [UNDP Programme and Operations Policies and Procedures](#).

### UNGM registration
- Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the appropriate level on the United Nations Global Marketplace (UNGM) website at [www.ungm.org](http://www.ungm.org). The Bidder may still submit a quotation even if not registered with the UNGM, however, if the Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract signature.
I. Background

UNDP operates in Cyprus through a Project Management Office (PMO) largely funded by the European Union, in support of the ongoing peace and confidence building process. Through cultural heritage conservation projects, community engagement initiatives, support to the Committee on Missing Persons, and large infrastructure and urban upgrading projects, UNDP implements initiatives that encourage dialogue and cooperation between the communities of Cyprus.

Some of the activities of the Committee on Missing Persons (CMP) are conducted at the CMP Anthropological Laboratory (CAL), located in the United Nations Protected Area, near Nicosia International Airport.

Within this context, UNDP is seeking to procure personal accident insurance for the Committee on Missing persons in Cyprus (CMP) for a period up to 36 months. The initial policy will be issued until 31 December 2022 and moving forward 2 amendments might be signed, to extend until 31 December 2023 and 31 December 2024.
II. Specifications of services required

**Personal Accident Insurance Description:**

Personal Accident Insurance for Committee on Missing Persons in Cyprus (CMP)

**Total number of CMP personnel to be insured:**

Initially a minimum of 70 persons will be insured (from both Communities of Cyprus - Greek Cypriots and Turkish Cypriots). The total number of personnel to be insured may change(+/−) during the policy period.

**Benefits Payable in Respect of an Accident**

1. **Death** - 100,000 EUR
2. **Permanent Total Disablement** - 100,000 EUR
3. **Permanent Partial Disablement** - 100,000 EUR
4. **Medical Expense** - 7,000 EUR
5. **Income Protection / Temporary Total Disablement (up to 104 weeks)** - 75% of the weekly gross salary, subject to a maximum of 500 EUR/week.
6. **Hospital Indemnity / In Hospital Income (up to 90 days)** - 35 EUR/day

**Other Requirements:**

7. **Coverage Area:** Entire island of Cyprus including the northern part of Cyprus and the United Nations protected area (green line). The insurance company shall expect to receive and reimburse claims originated from the coverage area as stated.

8. **Claims/Payments to the insured personnel:** Personnel must be able to collect their claims via EFT or checks without any limitations.

9. **Policy Duration:** The policy will be made for the period between 01 January 2022-31 December 2022.

10. **Coverage:** Working hour’s coverage including overtimes on demand. Overtime; could be on weekdays before or after regular working hours or during the weekends.

11. **Elimination period:** NIL weeks for benefit no. 5(Income Protection) and NIL days for benefit no. 6 (In Hospital Income).

12. **Accident/Illness/Injury Coverage Inclusive of:** any accidents in the workplace including but not limited to, land mines, grenades, bombs, bullets, etc.

Bacterial, viral, and parasitic infections (subject to not being pre-existing)

Hernias (subject to not being a pre-existing).

All types of musculoskeletal injuries (subject to not being a pre-existing)

Concussions and spinal musculoskeletal injuries(subject to not being pre-existing), Asbestos poisoning, Asbestosis, Mesothelioma and Asbestos-related lung cancer (subject to not being a pre-existing).

Amount of claims of 01/01/2020 – 01/11/2021 coverage was **zero euro**
ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder’s Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

<table>
<thead>
<tr>
<th>Name of Bidder:</th>
<th>Click or tap here to enter text.</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFQ reference:</td>
<td>UNDP CYP RFQ 267 2021</td>
</tr>
<tr>
<td>Date:</td>
<td>Click or tap to enter a date.</td>
</tr>
</tbody>
</table>

**Company Profile**

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Detail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legal name of bidder or Lead entity for JVs</td>
<td>Click or tap here to enter text.</td>
</tr>
<tr>
<td>Legal Address, City, Country</td>
<td>Click or tap here to enter text.</td>
</tr>
<tr>
<td>Website</td>
<td>Click or tap here to enter text.</td>
</tr>
<tr>
<td>Year of Registration</td>
<td>Click or tap here to enter text.</td>
</tr>
<tr>
<td>Legal structure</td>
<td>Choose an item.</td>
</tr>
<tr>
<td>Are you a UNGM registered vendor?</td>
<td>☐ Yes ☐ No</td>
</tr>
<tr>
<td>Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):</td>
<td>☐ Yes ☐ No</td>
</tr>
<tr>
<td>Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):</td>
<td>☐ Yes ☐ No</td>
</tr>
<tr>
<td>Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)</td>
<td>☐ Yes ☐ No</td>
</tr>
<tr>
<td>Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (If yes, provide a Copy)</td>
<td>☐ Yes ☐ No</td>
</tr>
</tbody>
</table>
Is your company a member of the UN Global Compact

☐ Yes  ☐ No

Bank Information

Bank Name: Click or tap here to enter text.
Bank Address: Click or tap here to enter text.
IBAN: Click or tap here to enter text.
SWIFT/BIC: Click or tap here to enter text.
Account Currency: Click or tap here to enter text.
Bank Account Number: Click or tap here to enter text.

Bidder’s Declaration

Yes  ☐ No

☐ ☐ Requirements and Terms and Conditions: I/we have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.

☐ ☐ I/we confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.

☐ ☐ Ethics: In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.

☐ ☐ I/we confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.

☐ ☐ Conflict of interest: I/we warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation’s Point of Contact.

☐ ☐ Prohibitions, Sanctions: I/we hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.

☐ ☐ Bankruptcy: I/we have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.

☐ ☐ Offer Validity Period: I/we confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.

☐ ☐ I/we understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.

☐ ☐ By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organization/s to make this declaration on its/their behalf.

Signature: ____________________________
Name: Click or tap here to enter text.
Title: Click or tap here to enter text.
Date: Click or tap to enter a date.
### ANNEX 3: TECHNICAL AND FINANCIAL OFFER - SERVICES

_Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted._

<table>
<thead>
<tr>
<th>Item No</th>
<th>Description</th>
<th>UOM</th>
<th>Qty</th>
<th>Unit price in Euro</th>
<th>Total price in Euro</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Personal Accident Insurance for the Committee on Missing Persons in Cyprus (CMP) for 01.01.2022 – 31.12.2022</td>
<td>each</td>
<td>100</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Personal Accident Insurance for the Committee on Missing Persons in Cyprus (CMP) for 01.01.2023 – 31.12.2023</td>
<td>Each</td>
<td>100</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Personal Accident Insurance for the Committee on Missing Persons in Cyprus (CMP) for 01.01.2024 – 31.12.2024</td>
<td>each</td>
<td>100</td>
<td></td>
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</tbody>
</table>

**Total Price in Euro**

**Other Charges (specify if any)**

**Total Final and All-inclusive Price**

<table>
<thead>
<tr>
<th>Compliance with Requirements</th>
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<tbody>
<tr>
<td><strong>You Responses</strong></td>
</tr>
<tr>
<td>Yes, we will comply</td>
</tr>
<tr>
<td>Minimum Technical Specifications</td>
</tr>
<tr>
<td>Validity of Quotation</td>
</tr>
<tr>
<td>Payment terms</td>
</tr>
<tr>
<td>Coverage Area: Entire island of Cyprus including the northern part of Cyprus and the United Nations protected area (green line). The insurance company shall expect to receive and reimburse claims originated from the coverage area as stated</td>
</tr>
<tr>
<td>Benefits payable in respect of an Accident stated in Annex 1 terms of reference document</td>
</tr>
</tbody>
</table>
### Contact focal point / Account manager Details

<table>
<thead>
<tr>
<th>Name:</th>
<th>Phone no:</th>
<th>Email Address:</th>
</tr>
</thead>
</table>

### I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.

<table>
<thead>
<tr>
<th>Exact name and address of company</th>
<th>Authorized Signature:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Name: Click or tap here to enter text.</td>
<td>Date: Click or tap here to enter text.</td>
</tr>
<tr>
<td>Address: Click or tap here to enter text.</td>
<td>Name: Click or tap here to enter text.</td>
</tr>
<tr>
<td>Click or tap here to enter text.</td>
<td>Functional Title of Authorised Signatory: Click or tap here to enter text.</td>
</tr>
<tr>
<td>Phone No.: Click or tap here to enter text.</td>
<td>Email Address: Click or tap here to enter text.</td>
</tr>
<tr>
<td>Email Address: Click or tap here to enter text.</td>
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