

REQUEST FOR QUOTATION (RFQ)

RFQ Reference: 59034-Camunda-BPN	Date: 30 November 2021

SECTION 1: REQUEST FOR QUOTATION (RFQ)

The United Nations Volunteers programme (UNV) administered by United Nations Development Programme (UNDP) kindly requests your quotation for the provision of goods, works and/or services as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:

Signature: Marc Wharton Name: Title: Procurement Associate

SECTION 2: RFQ INSTRUCTIONS AND DATA

Introduction	Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNV. This RFQ is conducted in accordance with the <u>UNDP Programme and Operations Policies</u> and Procedures (POPP) on Contracts and Procurement			
	Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply acceptance of the Bid by UNV. UNV is under no obligation to award a contract to any Bidder a result of this RFQ.			
	UNV reserves the right to cancel the procurement process at any stage without any liability of any kind for UNV, upon notice to the bidders or publication of cancellation notice on the UNDP website.			
Deadline for	23;59 (EST) Monday 10 Jan 2022			
the	If any doubt exists as to the time zone in which the quotation should be submitted, refer to			
Submission	http://www.timeanddate.com/worldclock/.			
of Quotation				
Method of	Quotations must be submitted as follows:			
Submission	E-tendering			
	⊠ Dedicated Email Address			
	Courier / Hand delivery			
	□ Other Click or tap here to enter text.			
	Bid submission address: procurement@unv.org			
	 File Format: PDF 			
	 File names must be maximum of 60 characters long and must not contain any letter or special character other than from the Latin alphabet/keyboard. 			
	 All files must be free of viruses and not corrupted. 			
	 Max. File Size per transmission: 5MB 			
	 The mandatory subject of the email: 00059034-Procurement - RFQ Camunda BPM 			
	 Multiple emails must be clearly identified by indicating in the subject line "email no. X of Y", and the final "email no. Y of Y. 			
	 It is recommended that the entire Quotation be consolidated into as few attachments as possible. 			
	 The bidder should receive an email acknowledging email receipt. 			
Cost of preparation of quotation	UNV shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.			
Supplier	All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge			
Code of	that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct,			
Conduct,	which includes principles on labour, human rights, environment and ethical conduct may be found			
Fraud,	at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct			
Corruption,	Moreover, UNV strictly enforces a policy of zero tolerance on proscribed practices, including fraud,			
	corruption, collusion, unethical or unprofessional practices, and obstruction of UNV vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement			
	process and contract implementation. UNDP's Anti-Fraud Policy can be found at			
	http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_an			
	dinvestigation.html#anti			
Gifts and	Bidders/vendors shall not offer gifts or hospitality of any kind to UNV staff members including			
Hospitality	recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or			
y	invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNV: (a) Shall			

reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNV contract.			
UNV requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNV if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.			
Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNV staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.			
The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNV's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.			
Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the			
General Conditions of Contract			
Select the applicable GTC:			
General Terms and Conditions / Special Conditions for Contract.			
General Terms and Conditions for de minimis contracts (services only, less than \$50,000)			
□ <u>General Terms and Conditions for Works</u>			
Applicable Terms and Conditions and other provisions are available at UNDP/How-we-buy			
□ Cancellation of PO/Contract if the delivery/completion is delayed by [indicate the number of			
days]			
Others [pls. specify]			
A vendor who will be engaged by UNV may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNV whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in the termination of any contract or PO subsequently issued to the vendor by UNV.			
It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNV. Bidders must have the legal capacity to enter a binding contract with UNV and to deliver in the			
country, or through an authorized representative			
Quotations shall be quoted in USD			
If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with the authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNV and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses $19 - 24$ under <u>Solicitation policy</u> for details on the applicable provisions on Joint Ventures, Consortium or Association.			

Only one Bid	The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture,				
	Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:				
	a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or				
	b) they have the same legal representative for purposes of this RFQ; or				
	c) they have a relationship with each other, directly or through common third parties, that puts the in a position to have access to information about, or influence on the Bid of, another Bidder regard this RFQ process;				
	d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or				
	e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid				
	received for this RFQ process. This condition relating to the personnel does not apply to subcontractors being included in more than one Bid.				
Duties and taxes	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ of the General Assembly of the United				
	Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or				
	exported for its official use. All quotations shall be submitted net of any direct taxes and any other				
	taxes and duties unless otherwise specified below:				
	All prices must:				
	☑ be exclusive of VAT and other applicable indirect taxes				
Language of	Click or tap here to enter text				
quotation	Including documentation including catalogues, instructions and operating manuals.				
Documents	Bidders shall include the following documents in their quotation:				
to be	Annex 2: Quotation Submission Form duly completed and signed				
submitted	Annex 3: Technical and Financial Offer duly completed and signed and in				
	accordance with the Schedule of Requirements in Annex 1. The technical bid must address the evaluation criteria (page5)				
	Company Profile-Annex 2				
	Company registration certificate;				
	\boxtimes List and value of projects performed for the last 3 years plus client's contact details who may be contacted for further information on those contracts. Annex 2				
	☑ List and value of ongoing Projects with the UN and other national/multi-national organization with contact details of clients and current completion ratio of each ongoing project. Annex 2				
	Statement of satisfactory Performance (Certificates) from the top 3 clients in terms of Contract value in similar field; Please provide contact names and emails that we can write to, if not available				
	(min 3) Annex 2				
	Completed and signed CVs for the proposed key Personnel;				
	Copes of relevant certificates; eg Camunda, ISO certs, 9001 etc to strengthen your bid				
Quotation validity	Quotations shall remain valid for 120 days from the deadline for the Submission of Quotation.				
validity period					
Price	No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market				
variation	factors shall be accepted at any time during the validity of the quotation after the quotation has been received.				
Partial	⊠ Not permitted				
Quotes	Permitted Insert conditions for partial quotes and ensure that the requirements are properly				
Alt	listed in lots to allow partial quotes				
Alternative Quotes	⊠ Not permitted				
Quotes	Permitted				

	If permitted, an alternative quote may be submitted only if a conforming quote to the RFQ
	requirements is submitted. Where the conditions for its acceptance are met, or justifications are
	clearly established, Click or tap here to enter text. reserves the right to award a contract based on
	an alternative quote. If multiple/alternative quotes are being submitted, they must be clearly marked as "Main Quote" and "Alternative Quote"
Payment	☐ 100% within 30 days after receipt of goods, works and/or services and submission of payment
, Terms	documentation.
	Other Click or tap here to enter text.
Conditions	Passing Inspection [specify method, if possible] Complete Installation
for Release	Passing all Testing [specify standard, if possible]
of	Completion of Training on Operation and Maintenance [specify no. of trainees, and location of
Payment	training, if possible
	Written Acceptance of Goods, Services and Works, based on full compliance with RFQ
	requirements
	□ Others [pls. specify]
Contact	E-mail address: procurement@unv.org_copy. marc.wharton@unv.org
Person for	Attention: Quotations shall not be submitted to this address but to the address for quotation
corresponde	submission above. Otherwise, the offer shall be disqualified.
nce,	Any delay in UNV's response shall be not used as a reason for extending the deadline for
notifications	submission, unless UNV determines that such an extension is necessary and communicates a new
and	deadline to the Proposers.
clarifications	
Clarifications	Requests for clarification from bidders will not be accepted any later than 2 days before the submission deadline. Responses to the request for clarification will be communicated via email
Evaluation	oxtimesThe Contract or Purchase Order will be awarded to the lowest price substantially compliant offer
method	□ Other Click or tap here to enter text.
Evaluation	☐ Full compliance with all requirements as specified in Annex 1
criteria	⊠Full acceptance of the General Conditions of Contract
	□Comprehensiveness of after-sales services
	Earliest Delivery /shortest lead time
	oxtimesOther; Lowest priced compliant offer that scores above the min. 70% threshold.
	Company; Proven track record of successful Camuda implementation: Camunda process
	engine, BPMN business process definition and, including external tasks and connectors;
	microservices implementation using Camunda – 30 points
	 Personnel; Demonstrated experience and certifications in Camunda BPM 30 points
	Personnel; Demonstrated experience in deploying Camunda BPM solutions using source
	control and DevOps 20 points
	 Personnel; Demonstrated ability to communicate to non-technical users – 10 points Demonstrated be evided as of Asura DevOre and CI/CD = 10 points
	 Personnel: Demonstrated knowledge of Azure DevOps and CI/CD - 10 points
	Total 100 points
	* The vendor will suggest at least 2 resources who will be interviewed by UNV for the final selection.
Right not to	UNV is not bound to accept any quotation, nor award a contract or Purchase Order
accept any	
quotation	
Right to vary	At the time of award of Contract or Purchase Order, Click or tap here to enter text. reserves the
requirement	right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum
at time of	twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms
	in the property of the total oner, manout any change in the unit price of other terms
award	and conditions.
award Type of	
	and conditions.

	Contract Face Sheet (Goods and or Services) (this template is also utilised for Long-Term Agreement) and if an LTA will be signed, specify the document that will trigger the call-off. E.g., PO, etc.)
	Contract for Works
	Other Type/s of Contract [pls. specify]
Expected	19 January 2022
date for	
contract	
award.	
Publication	UNV will publish the contract awards valued at USD 100,000 and more on the websites of the CO
of Contract	and the corporate UNDP Web site.
Award	
Policies and	This RFQ is conducted in accordance with <u>UNDP Programme and Operations Policies and Procedures</u>
procedures	
UNGM	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the
registration	appropriate level on the United Nations Global Marketplace (UNGM) website at <u>www.ungm.org</u> .
	The Bidder may still submit a quotation even if not registered with the UNGM, however, if the
	Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract signature.

Terms of Reference: Camuna BPM Developers

Type of contract:Professional Services Duration:4 months Starting date: 24-Jan-2022 Location: Offshore

Background

The United Nations Volunteers (UNV) programme is the UN organization that contributes to peace and development through volunteerism worldwide. Volunteerism is a powerful means of engaging people in tackling development challenges, and it can transform the pace and nature of development. Volunteerism benefits both society at large and the individual volunteer by strengthening trust, solidarity and reciprocity among citizens, and by purposefully creating opportunities for participation. UNV contributes to peace and development by advocating for recognition of volunteers, working with partners to integrate volunteerism into development programming, and mobilizing an increasing number and diversity of volunteers, including experienced UNV volunteers, throughout the world. UNV embraces volunteerism as universal and inclusive, and recognizes volunteerism in its diversity as well as the values that sustain it: free will, commitment, engagement and solidarity.

Organisational setting

UNV Information and Communications Technology Unit (ICTU), located in Bonn, Germany, is responsible for creating and maintaining multiple corporate applications.

Scope of work

UNV Core business model is to recruit volunteers for other UN organizations.

The Unified Volunteer application (UVP) is UNV new application, with a strong focus on the user experience (candidates, volunteers, partners, UNV personnel recruiting and managing volunteers), artificial intelligence and integration within the UNV ecosystem. UVP is facilitating volunteer mobilization by establishing an intuitive single-entry point for candidates to offer their services (across volunteering service lines; supporting in the recruitment process with AI-based matching of candidates to assignment, configurable workflows for volunteer assignment management and for organizations to request services of volunteers for all service lines. (International, National, Youth, Community).

The company will provide a Camunda BPM senior resource on Time & Materials model that will work in full collaboration with UNV ICT Unit. Camunda BPM is the workflow engine used by UVP and deployed in Microsoft Azure. There is a strong linkage between the .NET/C#/Microservice architecture of UVP, which is calling the workflow engine, and additional knowledge of C# and React.js would be an asset. The resource is expected to monitor the Camunda server and address issues and provide recommendations on the configuration.

The vendor is assumed to provide the daily pricing of profiles that could tackle the technical skills required.

	Nb Resources	Number of days per resource
Camunda BPM Senior	1	60

Mode of Delivery

The resource will be technically managed by UNV ICT Systems Development Specialist, who will assign tasks to the resource. The resource will be embedded within the ICT Systems team and work collaboratively with the team following Agile principles and using Azure DevOps. The resource will work from an offshore location.

Each task will have a related ClickUp item for collaboration and monitoring on the progress. Once the task is marked as ready to be implemented, it will be pushed into Azure DevOps and organized around sprints. Each resource will enter daily the number of hours spent on each ClickUp. UNV will have direct supervision with all the resources.

The vendor will suggest at least 2 resources who will be interviewed by UNV for the final selection

Duration of the work

4 months

Qualifications

Personnel
Track record of successful Camuda implementation: Camunda process engine, BPMN business process definition and, including external tasks and connectors; microservices implementation using Camunda
Experience and certifications in Camunda BPM
Experience in deploying Camunda BPM solutions using source control and DevOps
Ability to communicate to non-technical users
Knowledge of Azure DevOps and CI/CD

ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	Click or tap here to enter text.	Date: Click or tap to enter a date.

Company Profile

Item Description	Detail	
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.	
Legal Address, City, Country	Click or tap here to enter text.	
Website	Click or tap here to enter text.	
Year of Registration	Click or tap here to enter text.	
Legal structure	Choose an item.	
Are you a UNGM registered vendor?	□ Yes □ No If yes, insert UNGM Vendor Number	
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	□ Yes □ No	
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	□ Yes □ No	
Does your Company have a written Statement of its Environmental Policy? (<i>If yes,</i> <i>provide a Copy</i>)	□ Yes □ No	
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (<i>If yes, provide a Copy</i>)	□ Yes □ No	

Is your company a member of UN Global Compact	he 🗌 Yes 🗆 No			
Bank Information	Bank Name: C	Bank Name: Click or tap here to enter text.		
	Bank Address:	Click or tap her	e to enter text.	
	IBAN: Click or	tap here to ente	er text.	
	SWIFT/BIC: Cli	ck or tap here to	o enter text.	
	Account Curre	Account Currency: Click or tap here to enter text.		
Bank Account Number: Click or tap here to enter text.				
	Previous rele	vant experience	e: 3 contracts	
Name of previous C	ient & Reference	Contract	Period of activity	Types of activities
contracts	Contact Details ncluding e-mail	Value		undertaken

Bidder's Declaration

Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
		Ethics : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
		I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <u>https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</u> and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.
		Prohibitions, Sanctions: I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.

Yes	No	
		Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance
		for the Offer Validity.
		I/We understand and recognize that you are not bound to accept any Quotation you receive, and we
		certify that the goods offered in our Quotation are new and unused.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been
		authorised by the Organization/s to make this declaration on its/their behalf.

Signature: _____

Name:	Click or tap here to enter text.
Title:	Click or tap here to enter text.
Date:	Click or tap to enter a date.

ANNEX 3: TECHNICAL AND FINANCIAL OFFER - SERVICES

Bidders are requested to complete this form, sign it and return it as part of their quotation along with Annex 2 Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.			
RFQ reference:	Click or tap here to enter text.	Date: Click or tap to enter a date.		

Technical Offer;

See requirements on page 4. Your technical offer must cover the evaluation criteria (page 7).

Financial Offer

Provide a lump sum daily rate for the provision of the services stated in the Terms of Reference your technical offer. The lump-sum should include all costs of preparing and delivering the Services. All daily rates shall be based on an eight-hour working day (remote).

Currency of Quotation: USD

Breakdown of Fees

Personnel / other elements	UOM	Qty	Unit Price	Total Price
Personnel				
Camunda BPM Senior	day	60		
Total				

Compliance with Requirements

	You Responses						
	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counteroffer				
Expected start date			Click or tap here to enter text.				
I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.							
Exact name and address of the company	Aut	Authorized Signature:					
Company NameClick or tap here to enter text.	Dat	Date:Click or tap here to enter text.					
Address: Click or tap here to enter text.	Nar	Name:Click or tap here to enter text.					
Click or tap here to enter text.	Fur	Functional Title of Authorised					
Phone No.: Click or tap here to enter text.	Sigi	Signatory: Click or tap here to enter text.					
Email Address: Click or tap here to enter text	Em	Email Address: Click or tap here to enter text.					

Email Address: Click or tap here to enter text.