



AMENDMENT NO. 2

Date: 31/12/2021

Subject: Amendment No. 2 to “Request for Proposal (RFP)” for “Digital Transformation of Ankara, Bursa, Kayseri and Konya Model Factories” within the context of “Applied SME Capability Center Project”.

Ref: UNDP-TUR-RFP(MF)-2021/11 (E-tendering Event ID: TUR10-RFP-21-11)

Dear Madam/Sir,

Please find “ATTACHMENT-1 for the Answers to Questions received from Prospective Proposers”, within the context of subject RFP issued on 23 Nov 2021 for “Digital Transformation of Ankara, Bursa, Kayseri and Konya Model Factories” within the scope of “Applied SME Capability Center Project”.

You are kindly requested to prepare and submit your Proposals in response to our subject RFP with the consideration of these answers; whereas all other clauses of the RFP, except as amended herein, remaining valid.

Please make sure that your proposals are submitted through e-tendering on or before 6 January 2022, 07:00 am (EST/EDT New York Time), as indicated in the e-tendering system.

Attachments:

ATTACHMENT-1 for the Answers to Questions received from Prospective Proposers

Yours sincerely,
UNDP TURKEY Country Office

ATTACHMENT-1 for the Answers to Questions received from Prospective Proposers

Question 1: Could you please confirm that product licenses and support periods for requested hardware and software should be 3 (three) years?

Answer 1: Please see our response as per "Section 5.F.5 Warranty, Maintenance, and Support Services" of the RFP. For further details, please refer to the aforementioned section.

Warranty for the deliverables shall start upon the successful completion of the final acceptance test to be conducted after the establishment of the whole technological infrastructure and last for 2 (two) years.

Maintenance and support services defined in the RFP during the warranty period shall be provided by Contractor with no additional cost except for cases where the failure of or the damage to Deliverables is caused by the User during unpacking, improper installation, relocation, rearrangement, misuse, etc.

After completion of warranty period, Contractor shall guarantee to provide maintenance, support, and repair services for at least 10 years under a new Maintenance, Support, and Repair Services Agreement to be signed between Contractor and the Ministry. Annual maintenance and support fee shall be determined each year by mutual agreement of the parties taking into account industry standards.

Contractor shall guarantee to provide spare parts, operational materials, consumables, or any other items or materials required to operate or maintain the technological infrastructure within the warranty period and under the Maintenance, Support, and Repair Services Agreement to be signed. The Proposers shall specify in their proposals the scope of their maintenance and support services for the hardware, e.g., remote troubleshooting; repair and replacement (return for repair service, advance hardware replacement, on-site hardware replacement, spare stock handling, onsite troubleshooting).

With regard to licensing, as stated in Amendment 1, cloud-based solutions or subscription type licensing will not be accepted. In this regard, perpetual licensing option including update and support costs shall be proposed. The terms for the update and support of licenses shall be determined in Maintenance, Support, and Repair Services Agreement.

Question 2: In the previous RFP, firms are requested to provide 48-port switches whereas in the current RFP the request has been changed to 24-port switch. However, the article related with the use of the switches (Article 5.F.2.1.1.6-The backplane bandwidth shall be 216 Gbps. Layer 2 packet forwarding shall be at least 108 Mpps) remains as it was in the previous RFP, which, in our understanding entails/pertains to 48-port switches.

If we are expected to proceed with 24-port switch instead of 48 port switch, we request the above mentioned article should be changes as: "The switching capacity of the device should be at least 128 Gbps, layer 2 packet forwarding should be at least 95,2 Mpps."

Answer 2: The proposers are expected to proceed with 24-port switch as stipulated in the RFP. In this regard, Article 2.1.1.1 (at page #40) remains unchanged. However, Article 2.1.1.6 (at page #40) is amended as follows in order to allow more options to the proposers:

Original Clause: 2.1.1.6. The backplane bandwidth shall be 216 Gbps. Layer 2 packet forwarding shall be at least 108 Mpps.

Amended Clause: 2.1.1.6. The switching capacity shall be at least 128 Gbps. Layer 2 packet forwarding shall be at least 71.4 Mpps.

Question 3: Is it possible to make amendments to the following clauses as requested below?

a. Article 5.F.2.1.1.1 : The network switch shall have at least 24 (twenty-four) 10/100/1000Base-T ports and at least 4 (four) mini-GBIC/SFP ports

We kindly request it to be revised as “The network switch shall have at least 48 (forty-eight) 10/100/1000Base-T ports and at least 4(four) mini-GBIC/SFP ports”.

b. Article 5.F.2.1.12.8: It shall be possible to install at least 8 2.5” disks and at least 8 3.5” disks

We kindly request it to be revised as “It shall be possible to install at least 8 2.5” disks or at least 8 3.5” disks”

c. Article 5.F.2.1.12.23: The server management software shall automatically update the drivers and firmware

We kindly request it to be revised as “The server management software shall automatically check for updates, stages and implements them during the next scheduled reboot”.

Answer 3: Please see our responses below:

a. It is not possible to make any amendment to Article 5.F.2.1.1.1 to ensure and maintain compliance with project requirements.

b. It is not possible to make any change to Article 5.F.2.1.12.8, to ensure and maintain compliance with project requirement.

c. Article 2.1.12.23 (at page # 46) is amended as follows in order to further clarify the requirement:

Original clause: 2.1.12.23. The server management software shall automatically update the drivers and firmware.

Amended clause: 2.1.12.23. The server management software shall automatically check for updates, stage and implement them during the next scheduled reboot.

Question 4: In the Technical Evaluation Criteria, Section 1. Proposer’s qualification, capacity and experience part 1.2. Relevance of specialized knowledge and experience on similar engagements done in the region/country. Is reference in Europe and United States also considered valid?

Answer 4: Yes, the previous assignments implemented in other countries outside Turkey can be submitted as references.

Criteria in “Technical Evaluation Criteria” Section of RFP at page # 28 has been amended as follows:

Original Clause: 1.2. Relevance of specialized knowledge and experience on similar engagements done in the region/country

Amended Clause: 1.2. Relevance of specialized knowledge and experience on similar engagements

Question 5: Is there any possibility for extending the Contract Implementation Period?

Answer 5: It is not possible to extend contract implementation period due to tight timeline and firm expiry date of the Project.