

# **REQUEST FOR QUOTATION (RFQ)**

RFQ Reference: RFQ/UNDP/IFAD/003_2022 Internet Service Provider for IFAD Country Office	Date: 24 February 2022
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# SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP kindly requests your quotation for the provision of goods, works and/or services as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:	DocuSigned by:		
	dr.		
Signature:	21B257514E5748B		
Name:	Martin Stephanus Kurnia		
Title:	Head of Procurement		
Date:	24-February-2022		

# SECTION 2: RFQ INSTRUCTIONS AND DATA

Introduction	Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writi by UNDP. This RFQ is conducted in accordance with the <u>UNDP Programme and Operations Policie</u> <u>and Procedures (POPP) on Contracts and Procurement</u>					
	Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.					
	UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website.					
Deadline for	10 March 2022 at 17.00hrs (GMT +7)					
the Submission of Quotation	If any doubt exists as to the time zone in which the quotation should be submitted, refer to <u>http://www.timeanddate.com/worldclock/.</u>					
	For eTendering submission - as indicated in eTendering system. Note that system time zone is in EST/EDT (New York) time zone.					
Method of	Quotations must be submitted as follows:					
Submission	E-tendering					
	Dedicated Email Address					
	Courier / Hand delivery					
	Other Click or tap here to enter text.					
	Dedicated email address: bids.id@undp.org					
	<ul> <li>File Format: PDF</li> </ul>					
	<ul> <li>File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.</li> </ul>					
	<ul> <li>All files must be free of viruses and not corrupted.</li> </ul>					
	<ul> <li>Max. File Size per transmission: 10 MB per transmission</li> </ul>					
	<ul> <li>Mandatory subject of email: RFQ/UNDP/IFAD/003_2022 Internet Service Provider for IFAD Country Office</li> </ul>					
	<ul> <li>Multiple emails must be clearly identified by indicating in the subject line "email no. X of Y", and the final "email no. Y of Y.</li> </ul>					
	<ul> <li>It is recommended that the entire Quotation be consolidated into as few attachments as possible.</li> </ul>					
	<ul> <li>The bidder should receive an email acknowledging email receipt.</li> </ul>					
Cost of preparation of quotation	UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.					
Supplier	All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge					
Code of	that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct,					
Conduct, Fraud,	which includes <b>principles on labour, human rights, environment and ethical conduct</b> may be found at: <u>https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</u>					
Corruption,	Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud,					
,	corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and					
	requires all bidders/vendors to observe the highest standard of ethics during the procurement					
	process and contract implementation. UNDP's Anti-Fraud Policy can be found at					
	http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_an_dinvestigation.html#anti					
Cifte and	Piddors (vondors shall not offer gifts or begnitality of any kind to UNDD staff mershare instability -					
Gifts and Hospitality	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall					

	reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.			
Conflict of Interest	UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.			
	Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.			
	The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.			
General	Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the			
Conditions of	General Conditions of Contract			
Contract	Select the applicable GTC:			
	General Terms and Conditions / Special Conditions for Contract.			
	General Terms and Conditions for de minimis contracts (services only, less than \$50,000)			
	<u>General Terms and Conditions for Works</u>			
	Applicable Terms and Conditions and other provisions are available at UNDP/How-we-buy			
Special	Cancellation of PO/Contract if the delivery/completion is delayed by 15 days			
Conditions of Contract	Others [pls. specify]			
Eligibility	A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP.			
	It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.			
	Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative.			
Currency of Quotation	Quotation shall be quoted in IDR for local bidders or USD for international bidders			
Joint Venture,	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead active, duku vested with authority to legally hind the members of the IV. Consertium or			
Consortium or Association	act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses 19 – 24 under <u>Solicitation policy</u> for details on the applicable provisions on Joint Ventures, Consortium or Association.			

Only one Bid Duties and taxes	The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or b) they have the same legal representative for purposes of this RFQ; or c) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process; d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid. Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or
	<ul> <li>exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified below:</li> <li>All prices must:</li> <li>□ be inclusive of VAT and other applicable indirect taxes</li> <li>⊠ be exclusive of VAT and other applicable indirect taxes</li> </ul>
Language of	English
quotation	Including documentation including catalogues, instructions and operating manuals.
Documents to be	Bidders shall include the following documents in their quotation:
submitted	Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1
	⊠ Company Profile.
	Company Registration certificate;
	$\boxtimes$ List and value of projects performed for the last three (3) years plus client's contact details who
	may be contacted for further information on those contracts;
	□ List and value of ongoing Projects with UNDP and other national/multi-national organization with contact details of clients and current completion ratio of each ongoing project;
	□ Statement of satisfactory Performance (Certificates) from the top three (3) clients in terms of
	Contract value in similar field;
	□ Completed and signed CVs for the proposed key Personnel;
	Written Self-Declaration of not being included in the UN Security Council 1267/1989 list, UN
	Procurement Division List or other UN Ineligibility List;
Quotation validity	Quotations shall remain valid for 60 days from the deadline for the Submission of Quotation.
period	
Price	No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market
variation	factors shall be accepted at any time during the validity of the quotation after the quotation has been
	received.
Partial	⊠ Not permitted
	Permitted Insert conditions for partial quotes and ensure that the requirements are properly
Quotes	
Quotes	listed in lots to allow partial quotes
Quotes Alternative	

	If permitted, an alternative quote may be submitted only if a conforming quote to the RFQ
	requirements is submitted. Where the conditions for its acceptance are met, or justifications are
	clearly established, Click or tap here to enter text. reserves the right to award a contract based on
	an alternative quote. If multiple/alternative quotes are being submitted, they must be clearly
	marked as "Main Quote" and "Alternative Quote"
Payment	□ 100% within 30 days after receipt of goods, works and/or services and submission of payment
Terms	documentation.
	⊠Other Please refer to Annex 1 of payment terms
Conditions	Passing Inspection, Complete Installation
for Release	Passing all Testing [specify standard, if possible]
of	Completion of Training on Operation and Maintenance [specify no. of trainees, and location of
Payment	training, if possible
-	□ Written Acceptance of Goods, Services and Works, based on full compliance with RFQ
	requirements
	Please refer to Annex 1 of payment terms
Contract	
Contact Person for	E-mail address: rida.trisna@undp.org cc. fathia.shabrina@undp.org Attention: Quotations shall not be submitted to this address but to the address for quotation
	submission above. Otherwise, offer shall be disqualified.
corresponde	Any delay in UNDP's response shall be not used as a reason for extending the deadline for
nce, notifications	submission, unless UNDP determines that such an extension is necessary and communicates a new
and	deadline to the Proposers.
clarifications	deadine to the rioposets.
Clarifications	Requests for clarification from bidders will not be accepted any later than Five (5) days before the
clarmeations	submission deadline. Responses to request for clarification will be communicated via email by
	Procuremen focal point
Evaluation	The Contract or Purchase Order will be awarded to the lowest price substantially compliant offer
method	□ Other Click or tap here to enter text.
	Li other click of tap here to enter text.
Evaluation	☐ Full compliance with all requirements as specified in Annex 1
criteria	
	Several acceptance of the General Conditions of Contract
	Comprehensiveness of after-sales services
	Earliest Delivery /shortest lead time
	Others Click or tap here to enter text.
Right not to	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
accept any	
quotation	
Right to vary	At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or
requirement	decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of
at time of	the total offer, without any change in the unit price or other terms and conditions.
award	
Type of	Purchase Order
Contract to be awarded	Contract Face Sheet (Goods and or Services) (this template is also utilised for Long-Term
SE AWAIUEU	Agreement) and if an LTA will be signed, specify the document that will trigger the call-off. E.g., PO,
	etc.)
	Contract for Works
	Other Type/s of Contract [pls. specify]
Expected	07 April 2022
date for	
contract	
award.	
Publication	UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO
Publication of Contract Award	UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO and the corporate UNDP Web site.

Policies and	This RFQ is conducted in accordance with UNDP Programme and Operations Policies and Procedures
procedures	
UNGM	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the
registration	appropriate level on the United Nations Global Marketplace (UNGM) website at <u>www.ungm.org</u> .
	The Bidder may still submit a quotation even if not registered with the UNGM, however, if the
	Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract
	signature.

# **ANNEX 1: SCHEDULE OF REQUIREMENTS**

# TERMS OF REFERENCES For Internet Service Provider (ISP) IFAD Country Office

### OBJECTIVES

The present Terms of Reference aim to provide a framework for full Internet Service Provision for IFAD Country Office. The service should be provided based on fixed monthly fee. Capacity requirement: symmetric up to 20 Mbps for Local Bandwidth. Connection preferably fibre-optic. The service is expected to be highly stable and reliable. The IFAD office located at Menara Thamrin Building Jakarta, Indonesia require a firm that has the capacity to provide and manage personnel and the necessary supplies and equipment for the provision of internet services to support multiple users based in Jakarta, with an office size of 241.28 m<sup>2</sup>.

#### **TECHNICAL REQUIREMENTS**

- 1. Speed requirement : symmetric up to 20 Mbps bandwidth
- 2. Connection preferably using fibre optic
- 3. Subnet of at least 8 static publicly routable IP Address is required
- 4. Service reliability must be ensure
- 5. Data confidentiality guarantee
- 6. All necessary hardware, cabling and software (if required by Internet Service) should be provided and set up by provider
- 7. unlimited technical support included in the service
- 8. Traffic management, network monitoring and access to raw log files
- 9. Quality of Service
- 10. Fibre optic connectivity from the ISP to the Internet backbone
- 11. Eight (8) global (public static) IP Address ( /29 fix public IP addresses) with five (5) usable IP
- 12.Real time on-line traffic monitoring services
- 13. Minimum Mbps is 10 Mbps for International Bandwidth and 20 Mbps for Local Bandwidth (various capacities provided much appreciated).

#### QUALIFICATION OF THE IDEAL FIRM

- 1. Proven track record in rendering satisfactory services in providing internet services to other large organizations or companies
- 2. Financially sound and stable as may be evidenced by authentic financial statements (audited balance sheet) for the past 3 (three) years of operations
- 3. Experience in servicing international and diplomatic organizations is definitely an advantage
- 4. Able to provide services required under this TOR with the technical specification as stipulated above.
- 5. Provide excellent level of customer service to IFAD
- 6. Ensure a proper channel of communications with IFAD admin assistant
- 7. Undertake a periodic performance evaluation on personnel assigned to IFAD

### **DURATION OF CONTRACT**

The contract is initially for one (1) year as of 7<sup>th</sup> April 2022 and can be extended annually subject to satisfactory performance of the firm. The contract shall be effective from the date of signature of the date of signature of the contract between UNDP (on behalf of IFAD) and the firm.

#### **PAYMENT TERMS**

The company send the original invoice to IFAD office in a monthly basis within thirty (30) calendar days after the service is rendered.

#### IFAD Office:

Menara Thamrin Building, 5<sup>th</sup> Floor Jl. MH. Thamrin Kav. 3 Jakarta 10250

#### **Delivery Requirements**

Delivery Requirements						
Delivery date and time	Bidder shall deliver the goods Click or tap here to enter text. after Contract signature.					
Delivery Terms (INCOTERMS 2020)	Click or tap here to enter text.					
Customs clearance (must be linked to INCOTERM	<ul> <li>Not applicable</li> <li>Shall be done by:</li> <li>Name of organisation (where applicable)</li> <li>Supplier/bidder</li> <li>Freight Forwarder</li> </ul>					
Exact Address(es) of Delivery Location(s)	Click or tap here to enter text.					
Distribution of shipping documents (if using freight forwarder)	Click or tap here to enter text.					
Packing Requirements	Click or tap here to enter text.					
Training on Operations and Maintenance	Click or tap here to enter text.					
Warranty Period	Click or tap here to enter text.					
After-sales service and local service support requirements	Click or tap here to enter text.					
Preferred Mode of Transport	Choose an item.					

# **ANNEX 2: QUOTATION SUBMISSION FORM**

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.			
RFQ reference:	RFQ/UNDP/IFAD/003_2022 Internet Service Provider for IFAD Country Office	Date: Click or tap to enter a date.		

# **Company Profile**

Item Description	Detail		
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.		
Legal Address, City, Country	Click or tap here to enter text.		
Website	Click or tap here to enter text.		
Year of Registration	Click or tap here to enter text.		
Legal structure	Choose an item.		
Are you a UNGM registered vendor?	□ Yes □ No If yes, insert UNGM Vendor Number		
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	□ Yes □ No		
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? ( <i>If yes,</i> <i>provide a Copy of the valid</i> <i>Certificate</i> ):	□ Yes □ No		
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	□ Yes □ No		
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade	□ Yes □ No		

institutions promoting such issues (If yes, provide a Copy)					
Is your company a member of the UN Global Compact		□ Yes □ No			
Bank Information		Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text.			
		SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text.			
	Previous relevant experience: 3 contracts references				
Name of previous contracts	Cont	& Reference act Details ding e-mail	Contract Value	Period of activity	Types of activities undertaken

#### **Bidder's Declaration**

Yes	No	
		<b>Requirements and Terms and Conditions:</b> I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
		<b>Ethics</b> : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
		I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <u>https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</u> and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		<b>Conflict of interest:</b> I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.
		<b>Prohibitions, Sanctions:</b> I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.

Yes	No	
		<b>Bankruptcy</b> : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.
		<b>Offer Validity Period:</b> I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.
		I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organization/s to make this declaration on its/their behalf.

#### Signature: \_\_\_\_

Name: Click or tap here to enter text.

Title: Click or tap here to enter text.

Date: Click or tap to enter a date.

# **ANNEX 3: TECHNICAL AND FINANCIAL OFFER - SERVICES**

Bidders are requested to complete this form, sign it and return it as part of their quotation along with Annex 2 Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.			
RFQ reference: RFQ/UNDP/IFAD/003_2022 Internet Service Provider for IFAD Country Office		Date: Click or tap to enter a date.		

#### **Technical Offer**

Provide the following:

- a brief description of your qualification, capacity and expertise that is relevant to the Terms of Reference.
- a brief methodology, approach and implementation plan

#### **Financial Offer**

Provide a lump sum for the provision of the services stated in the Terms of Reference your technical offer. The lump sum should include all costs of preparing and delivering the Services.

No	Bandwidth Size	Connection type	Connection Media	Required Public IP	Installation Cost (IDR)	Deinstallation Cost (IDR)	Monthly Fee (IDR)	Installation time (max. 1 week)	Real time on-line traffic monitoring services (Yes/No)
1	8Mbps	1:1	Fiber-optic	29					
2	10 Mbps	1:1	Fiber-optic	29					
3	15 Mbps	1:1	Fiber-optic	29					
4	20 Mbps	1:1	Fiber-optic	29					

Currency of Quotation: IDR for local bidders or USD for international bidders

#### **Compliance with Requirements**

	You Responses		
	Yes, we will	No, we	If you cannot comply, pls. indicate
	comply	cannot	counter - offer
		comply	
Delivery Lead Time max 2 (two) weeks upon			
issuance of contract			Click or tap here to enter text.
Validity of Quotation 60 days			Click or tap here to enter text.
Service Level Agreement (SLA) 99% availability			Click or tap here to enter text.
Provide contact person with SLA guarantee for			Click or tap here to enter text.
ISP service min.99% per month			click of tap here to enter text.
Customer Service/Help Desk 24 hrs 7			Click or tap here to enter text.
days/week			

Acceptance to UNDP payment terms as refer to Annex 1		Click or tap here to enter text.
All Provisions of the UNDP General Terms and Conditions		Click or tap here to enter text.
Comply to meet the requirement stated in Annex 1 - Terms of Reference		Click or tap here to enter text.

#### PRICE CONSIDERATIONS FOR CONTRACT EXTENSION

UNDP envisages to enter into contract for 1 (one) year with the option to renew for the 2nd and 3rd year. The Bidders should specify whether the prices would remain firm for the entire contract period, or alternatively, they should indicate a maximum yearly increase rate.

For the 2 <sup>nd</sup> year of the contract [please check one]
□ The prices will remain fixed for the duration of the contract
□ The prices will increase yearly by a maximum percentage of% [specify], which includes the overhead cost.

For the 3 <sup>rd</sup> year of the contract [please check one]	
$\Box$ The prices will remain fixed for the duration of the contract	
□ The prices will increase yearly by a maximum percentage of% [specify] overhead cost.	], which includes the

I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.			
Exact name and address of company	Authorized Signature:		
Company NameClick or tap here to enter text.	Date:Click or tap here to enter text.		
Address: Click or tap here to enter text.	Name:Click or tap here to enter text.		
Click or tap here to enter text.	Functional Title of Authorised		
Phone No.: Click or tap here to enter text.	Signatory:Click or tap here to enter text.		
Email Address:Click or tap here to enter text.	Email Address: Click or tap here to enter text.		