

9 June 2022

Bid Bulletin 2
RFP-036 Services of a Firm/Organization to provide Learning Management System (LMS) hosting, and Technical and Administrative Services

Please see below our responses to bidders' queries on the abovementioned tender, for your reference.

Bidder's Queries	UNDP Responses
<p>1. If the vendor has to provide the course content, please clarify the following.</p> <ul style="list-style-type: none"> • What is the duration of eLearning modules? • How many modules to be developed. • What are the languages for the eLearning Modules? • What is the sign language that is required? 	<p>As stated on the TOR, the course contents and the MOOC were already developed. These will be provided by the UNDP (HIV team).</p> <p>UNDP already developed the MOOC with five modules on HIV Investment, HIV local AIDS ordinances and being an ally to LGBTQI.</p> <p>The sign language should be added to the MOOC; it is intended for participants with hearing impairment</p>
<p>2. What are the detailed deliverables and expectations for this Clause? What are the tasks to be performed for this clause?</p>	<p>As stated on the TOR, here are the deliverables under this clause:</p> <ul style="list-style-type: none"> • Propose implementation strategy of MOOCs in Regions III and IVA • Coordinate with at least 25 participants in Regions III and IVA • Provide orientation to the participants • Facilitate the implementation of the developed MOOCs in Regions III and IVA • Develop and present concrete forms of evidence to compare the results (i.e. pre[1]test and post-test, pre-survey and post[1]survey, baseline data vs post-test-run result) as basis for the recommendations

	<ul style="list-style-type: none"> • Conduct baseline assessment, formulation of metrics to assess individual learning capacity and effectiveness of modules and method
3. What is the estimated budget?	UNDP policy does not allow disclosure of the budget. However, rest assured that the project based their cost estimates on current market prices. Bidders are expected to submit their best price offer while making sure that their technical proposals are responsive to the requirements of the Terms of Reference and solicitation document.
4. Where is the hosting location?	Philippines, through a local LMS platform LYON
5. What would be the expected number of users?	Currently, there are 100-150 users but we intend to open this to general public.
6. What LMS features are required?	Basic LMS where the learners can take the courses in a self-paced manner and where they can submit their requirements (HIV investment plans and draft HIV local ordinances)
7. The expectation on live training sessions <ul style="list-style-type: none"> • Can we use MS team/ Zoom/Webex. • How may trainings sessions. 	<ul style="list-style-type: none"> • Yes you may use MS team/ Zoom/Webex. • Three to four training sessions will be required.
8. What are the tech requirements of your current MOOC (i.e., type of server, type of database, language, OS, etc.)?	UNDP MOOC is currently housed on Lyon platform and it is using Amazon Web Servers. The other information is not disclosed due to their tech architecture intellectual property clause. Aside from the common LMS features, Lyon can also do API integration and integration of payment channels.
9. Will the deadline for proposals be moved to a later date?	We have extended the deadline of submission of proposals to Tuesday, 14 June 2022, per our <u>Bid Bulletin 1 dated 6 June 2022</u> and posted in the Procurement Notices website.



Please be guided accordingly.

Thank you and best regards.
UNDP Procurement Team