United Nations Development Programme



REQUEST FOR PROPOSAL

Hiring of Firm/Organization for Providing Information Dissemination and Social Management Services

RFP No: UNDP-RFP-2022-223

Project: Strengthening Electoral and Legislative Processes

Country: Pakistan

Issued on: 13 June 2022



Contents

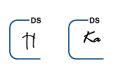
SECTION 1.	LETTER OF INVITATION	4
GENER	AL PROVISIONS	5
1.	Introduction	5
2.	Fraud & Corruption, Gifts and Hospitality	5
3.	Eligibility	5
4.	Conflict of Interests	6
PREPAF	RATION OF PROPOSALS	6
5.	General Considerations	6
6.	Cost of Preparation of Proposal	7
7.	Language	
8.	Documents Comprising the Proposal	7
9.	Documents Establishing the Eligibility and Qualifications of the Bidder	7
10.	Technical Proposal Format and Content	
11.	Financial Proposals	
12.	Proposal Security	
13.	Currencies	
14.	Joint Venture, Consortium or Association	
15.	Only One Proposal	
16.	Proposal Validity Period	
17.	Extension of Proposal Validity Period	
18.	Clarification of Proposal	
19.	Amendment of Proposals	
20.	Alternative Proposals	
21.	Pre-Bid Conference	
	SSION AND OPENING OF PROPOSALS	
22.	Submission	
23.	Deadline for Submission of Proposals and Late Proposals	
24.	Withdrawal, Substitution, and Modification of Proposals	
25.	Proposal Opening	
	ATION OF PROPOSALS	
26.	Confidentiality	
27.	Evaluation of Proposals	
28.	Preliminary Examination	
29.	Evaluation of Eligibility and Qualification	
30.	Evaluation of Technical and Financial Proposals	
31.	Due Diligence	
32.	Clarification of Proposals Responsiveness of Proposal	
33.	Nonconformities, Reparable Errors and Omissions	
34.		
	OF CONTRACT Right to Accept, Reject, Any or All Proposals	
35. 36.	Award Criteria	
30.	Debriefing	
37.	Right to Vary Requirements at the Time of Award	
38. 39.	Contract Signature	
40.	Contract Signatore Contract Type and General Terms and Conditions	
40. 41.	Performance Security	
41.	Bank Guarantee for Advanced Payment	
42.	Liquidated Damages	
43. 44.	Payment Provisions	
44. 45.	Vendor Protest	
45.	Other Provisions	
-	BID DATA SHEET	
-	EVALUATION CRITERIA	
	TERMS OF REFERENCE	
-		

DS 11

DS

Ka

FORM B: BIDDER INFORMATION FORM	. 30
FORM C: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM	32
FORM D: QUALIFICATION FORM	. 33
FORM E: FORMAT OF TECHNICAL PROPOSAL	. 35
FORM F: FINANCIAL PROPOSAL SUBMISSION FORM	. 38
NOTE: THIS FINANCIAL PROPOSAL SUBMISSION FORM MUST BE PASSWORD PROTECTED AND SHOULD NOT BE INCLUDED AS PART OF THE TECHNICAL PROPOSAL	
FORM G: FINANCIAL PROPOSAL FORM	. 39
FORM H: FORM OF PROPOSAL SECURITY	. 40
SECTION 7: FORM FOR PERFORMANCE SECURITY	. 42



SECTION 1. LETTER OF INVITATION

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation

Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- o Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- Form C: Joint Venture/Consortium/Association Information Form (Not Applicable)
- Form D: Qualification Form
- Form E: Format of Technical Proposal
- Form F: Financial Proposal Submission Form Must be password protected
- o Form G: Financial Proposal Form
- Form H: Form of Proposal Security

Section 7: Form of Performance Security

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals i.e **Monday 4th July 2022 (3:00 PM Pakistan Standard Time) OR o6:00 AM EDT** set out in Bid Data Sheet, through UNDP E-Tendering System <u>https://etendering.partneragencies.org</u>

Please acknowledge receipt of this RFP by sending email an to pakistan.procurement.info@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function on or before Monday 20th June **2022** in e-Tendering system. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

DS

— DocuSigned by: Kanwal Obbas

Name: Kanwal Abbas Title: Procurement Specialist Date: **June 13, 2022**

Approved by: DocuSigned by: (for) E18DDE0A21E049C

Name: Knut Ostby Title: Resident Representative Date: **June 13, 2022**

SECTION 2. INSTRUCTION TO BIDDERS

GENERAL PROVISIONS		
1. Introduction	1.1 1.2 1.3	Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96- b883-476a-8ef8-e81f93a2b38d Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP. As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.
2. Fraud & Corruption, Gifts and Hospitality	2.1	UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at <u>http://www.undp.org/content/undp/en/home/operations/accountability/au</u> <u>dit/office_of_audit_andinvestigation.html#anti</u> Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant
	2.3	 lunches or dinners. In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf
3. Eligibility	3.1	A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organisation or the World Bank Group or any other international Organisation. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organisations. It is the Bidder's responsibility to ensure that its employees, joint venture
	J.Z	members, sub-contractors, service providers, suppliers and/or their

		employees meet the eligibility requirements as established by UNDP.
4. Conflict of Interests	4.1	Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
	4.2	 a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process; b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP. In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether such a conflict exists.
	4.3	Similarly, the Bidders must disclose in their proposal their knowledge of the following:
		a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
		b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.
		Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.
	4.4	The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.
PREPARATION OF PROP		
5. General Considerations	5.1	In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
	5.2	The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP

6. Cost of Preparation of Proposal	6.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.	
7. Language	7.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.	
8. Documents Comprising the Proposal	 8.1 The Proposal shall comprise of the following documents: a) Documents Establishing the Eligibility and Qualifications of the Bidder; b) Technical Proposal; c) Financial Proposal; d) Proposal Security, if required by BDS; e) Any attachments and/or appendices to the Proposal. 	
9. Documents Establishing the Eligibility and Qualifications of the Bidder	9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.	
10.Technical Proposal Format and Content	 10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP. 10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive. 	
	10.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP	
	10.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.	
11.Financial Proposals	11.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.	
	 11.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price. 11.3 Prices and other financial information must not be disclosed in any other 	
12.Proposal Security	place except in the financial proposal. 12.1 A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty	

	(30) days after the final date of validity of the Proposal.
1	1.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.
1	1.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.
1	In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
1	The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:
	 a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or; b) In the event if the successful Bidder fails: to sign the Contract after UNDP has issued an award; or to furnish the Performance Security, insurances, or other documents that
	to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.
13. Currencies 1	All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:
	a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
	b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
14. Joint Venture, Consortium or Association	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.
1	After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.
1	.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of

submitting only one proposal.

14.4 The description of the organisation of the must clearly define the expected role of eac in delivering the requirements of the RFP, Consortium or Association Agreement. A Consortium or Association shall be subject assessment by UNDP.	ch of the entity in the joint venture , both in the Proposal and the JV, All entities that comprise the JV,
14.5 A JV, Consortium or Association in p experience should clearly differentiate bet	0
a) Those that were undertaken toget Association; and	ther by the JV, Consortium or
b) Those that were undertaken by th Consortium or Association.	e individual entities of the JV,
14.6 Previous contracts completed by individu who are permanently or were tempora member firms cannot be claimed as the ex Association or those of its members, but individual experts themselves in their credentials.	arily associated with any of the operience of the JV, Consortium or t should only be claimed by the
14.7 JV, Consortium or Associations are encoura requirements when the spectrum of expe not be available within one firm.	
15. Only One Proposal 15.1 The Bidder (including the individual men submit only one Proposal, either in its o Venture.	-
 15.2 Proposals submitted by two (2) or more B are found to have any of the following: a) they have at least one controlling pa common; or b) any one of them receive or have received and the particular sections. 	artner, director or shareholder in
 from the other/s; or c) they have the same legal representative d) they have a relationship with each other third parties, that puts them in a posite about, or influence on the Proposal of, a process; e) they are subcontractors to each other one Proposal also submits another F Bidder; or f) some key personnel proposed to F participates in more than one Proposal This condition relating to the p subcontractors being included in more 	ve for purposes of this RFP; or ther, directly or through common tion to have access to information another Bidder regarding this RFP t's Proposal, or a subcontractor to Proposal under its name as lead be in the team of one Bidder sal received for this RFP process. personnel, does not apply to

Period	on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	16.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17.Extension of Proposal Validity Period	17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18.Clarification of Proposal	18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.
	18.2 UNDP will provide the responses to clarifications through the method specified in the BDS.
	18.3 UNDP shall endeavour to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.
19. Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.
	19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.
20. Alternative Proposals	20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.

	20.2 If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"
21. Pre-Bid Conference	21.1 When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.
SUBMISSION AND OPEN	ING OF PROPOSALS
22. Submission	22.1 The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.
	22.2 The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.
	22.3 Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.
Hard copy (manual) submission	22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
	g) The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.
	h) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
	i. Bear the name and address of the bidder;
	ii. Be addressed to UNDP as specified in the BDS
	iii. Bear a warning that states " <i>Not to be opened before the time and date for proposal opening</i> " as specified in the BDS.

Email Submission	If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.
	22.5 Email submission, if allowed or specified in the BDS, shall be governed as follows:
	 a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
e-Tendering submission	c) The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.
	22.6 Electronic submission through eTendering, if allowed or specified in the BDS, shall be governed as follows:
	 a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.
	d) The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected.
	 c) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS.
	 Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: <u>http://www.undp.org/content/undp/en/home/operations/procurement/</u>
	business/procurement-notices/resources/
23.Deadline for Submission of Proposals and Late Proposals	23.1 Complete Proposals must be received by UNDP in the manner, and no later than the date and time, specified in the BDS. UNDP shall only recognize the date and time that the bid was received by UNDP
Proposals	23.2 UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.

24. Withdrawal, Substitution, and Modification of Proposals 24.1 A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission. 24.9 Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNDP, duly signed by an anthonized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION" 24.3 eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to propuly follow the system instructions, duly edit and submit a substitution or modification of the Proposal a receded. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos. 25. Proposal Opening 25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is concerned with such process, even after publication of the concerned with such process, even after publication of the concerned with such process, even after publication on the contract award. 26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP <br< th=""><th></th><th></th></br<>		
Proposals 24.2 Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitute notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION" 24.3 4 Tendering: A Bidder may withdraw, substitute or modify its Proposal by canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal a needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos. 24.4 Proposals equested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened 25.Proposal Opening 25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification on ce their propsal so opticate. 26.Confidentiality 26.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award. 26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparis or other proposal is mort the proposal and may be subj	Substitution, and	
Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modify a Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.24.4Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened25.Proposal Opening25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.26.Confidentiality26.1Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.26.2Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP s vendor sanctions procedures.27.Evaluation of Proposals27.1The Bidder is not permitted to alter or modify its Proposal in any way after the proposal during in proposal submission deadline except as permitted under Clause 24, of this RFP. UNDP will conduct the evaluation solely on the basis of the submisted Technical and Financial Proposals.27.Evaluation of Proposals27.1The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24, of this RFP. UNDP wil		its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION,"
Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened25. Proposal Opening25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.EVALUATION OF PROPOSALS26. Confidentiality26.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the Contract award.26.2Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.27. Evaluation of Proposals27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.27. Evaluation of 		Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly
the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.EVALUATION OF PROPOSALS26. Confidentiality26.1Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.26.2Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.27. Evaluation of 		Bidders (only for manual submissions), except if the bid is withdrawn after
26.Confidentiality26.1Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.26.2Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.27.Evaluation of Proposals27.1The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.27.2Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals	25. Proposal Opening	the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive
Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.26.2Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.27.Evaluation of Proposals27.1The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.27.Evaluation of proposals27.2Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals l) Evaluation of Financial Proposals	EVALUATION OF PROPO	SALS
 in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures. 27. Evaluation of Proposals 27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals. 27.2 Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals 	26. Confidentiality	Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such
Proposalsthe proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.27.2Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals l) Evaluation of Financial Proposals		in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor
 i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals l) Evaluation of Financial Proposals 		the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the
28. Preliminary 28.1 UNDP shall examine the Proposals to determine whether they are complete		 i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals
	28. Preliminary	28.1 UNDP shall examine the Proposals to determine whether they are complete

Examination	with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.
29.Evaluation of Eligibility and Qualification	 29.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria). 29.2 In general terms, vendors that meet the following criteria may be considered qualified: a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; d) They are able to comply fully with UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and
30.Evaluation of Technical and Financial Proposals	 clients. 30.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required
	 presentation shall be provided in the bid document where required. 30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.
	 30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method

	which will be based on a combination of the technical and financial score. 30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:			
	Rating the Technical Proposal (TP):			
	TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100			
	Rating the Financial Proposal (FP):			
	FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100			
	Total Combined Score:			
	Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)			
31. Due Diligence	31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:			
	 a) Verification of accuracy, correctness and authenticity of information provided by the Bidder; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder; d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary; e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder; f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract. 			
32. Clarification of Proposals	 32.1 To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal. 32.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or 			
	permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.			
	32.3 Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during			

		the review and evaluation of the Drongcale
		the review and evaluation of the Proposals.
33. Responsiveness of Proposal	33.1	UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.
	33.2	If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.
	34.2	UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.
	34.3	For Financial Proposal that has been opened, UNDP shall check, and correct arithmetical errors as follows:
		 a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;
		 b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its Proposal shall be rejected.
AWARD OF CONTRACT		
35. Right to Accept, Reject, Any or All Proposals	35.1	UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
36. Award Criteria	36.1	Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.

37. Debriefing	37.1 In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
38. Right to Vary Requirements at the Time of Award	38.1 At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
39. Contract Signature	39.1 Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute enough grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.
40.Contract Type and General Terms and Conditions	40.1 The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how- we-buy.html
41.Performance Security	41.1 40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_P_OPP_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Gu arantee%20Form.docx&action=default within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract effective.
42. Bank Guarantee for Advanced Payment	42.1 Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available at https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_P OPP DOCUMENT LIBRARY/Public/PSU Contract%20Management%20P ayment%20and%20Taxes Advanced%20Payment%20Guarantee%20For m.docx&action=default
43. Liquidated Damages	43.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.
44. Payment Provisions	44.1 Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after

	receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be affected by bank transfer in the currency of contract.			
45. Vendor Protest	45.1 UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/operations/procurement/busi ness/protest-and-sanctions.html			
46. Other Provisions	46.1 In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lower price. The UNDP General Terms and Conditions shall have precedence.			
	46.2 UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.			
	46.3 The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&r eferer			

SECTION 3. BID DATA SHEET

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements	
1	7	Language of the Proposal	English	
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed	
3	20	Alternative Proposals	Shall not be considered	
4	21	Pre-proposal conference	Will be Conducted The Pre-Proposal Meeting will be held online on ZOOM or Thursday 16 th June 2022 from 2:00 PM PST till 04:00 PM PST The ZOOM Meeting link is given below:	
			https://undp.zoom.us/j/88125547234 Interested parties will send their requests to attend this Pre- Proposal meeting at <u>pakistan.procurement.info@undp.org</u> by and before 1200 hours PST Wednesday, 15th June 2022, in order to add in Zoom Call. Please mention RFP Reference number in subject line of email.	
5	10	Proposal Validity Period	90 days	
6	14	Bid Security	Not Required	
7	41	Advanced Payment upon signing of contract	Not Allowed	
8	42	Liquidated Damages	Will be imposed as follows: 0.33% of total value of the contract for every day of delay, up to a maximum duration of 1 calendar month. Thereafter, the contract may be terminated.	
9	40	Performance Security	Required Amount:10% of the Contract FORM: Performance Security in accordance with the template provided in Section 7 of the RFP	

-ds 11

DS

Ka

			Performance Security must be in the name of UNDP Representative (Rupee) Account or UNDP Representative (Dollar) Account and valid for Nine (09) Months:
			Performance Security for less than the above-mentioned period will not be acceptable.
10	18	Currency of Proposal	⊠ United States Dollars (US\$) ⊠ Local Currency i.e. PAK Rupees
			In case of US\$, the UN Rate of Exchange of respective month shall apply when proposal submission period closes. The Local vendor will be paid in PKR.
11	31	Deadline for submitting requests for clarifications/ questions	Five (05) days before the submission date.
12	31	Contact Details for	Muhammad Tahir ul Islam
		submitting clarifications/questions	Procurement Officer pakistan.procurement.info@undp.org
			Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and	http://www.pk.undp.org/content/pakistan/en/home/operations/pr ocurement AND
		responses/clarifications to queries	https://etendering.partneragencies.org
			Please keep visiting the above websites till the closing date for additional information and updates.
14	23	Deadline for Submission	Monday 4 th July 2022 (3:00 PM Pakistan Standard Time OR 6:00 AM EDT).
			 PLEASE NOTE:- Date and time visible on the main screen of event (on e-tendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. Please also note that the bid closing time shown in the PDF file generated by the system is not accurate due to a technical glitch that we will resolve soon. The correct bid closing time is as indicated in the e-tendering portal and system will not accept any bid after that time. It is the responsibility of the bidder to make sure bids are
			submitted within this deadline. UNDP will not accept any bio that is not submitted directly in the system.

Ka

			2. Submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue in submitting your bid at the last minute, UNDP may not be able to assist.
14	22	Allowable Manner of Submitting Proposals	☑ Online bidding in E-tendering module.
15	22	Proposal Submission Address	To be submitted in e-Tendering system: <u>https://etendering.partneragencies.org</u> Note: Detailed instructions on how to register, submit, modify or cancel a bid in the eTendering system are provided in the e- Tendering system Bidder User Guide and Instructional videos available on this link: <u>http://www.undp.org/content/undp/en/home/operations/procure</u> <u>ment/business/procurement-notices/resources/</u>
16	22	Electronic submission (e-Tendering) requirements	 Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for financial proposal submission form (Form – F) and financial proposal (Form – G) must not be provided to UNDP until requested by UNDP (see note below) Note: The Proposer is required to prepare and submit the Financial Proposal Submission Form (Form – F) and Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G) in a password protected PDF file separate from the rest of the proposal submission as indicated in the Instructions to Proposers. Password for the Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G) must not be provided to UNDP until it is formally requested by UNDP focal point indicated below: Muhammad Tahir ul Islam/Procurement Officer/UNDP Pakistan, tahir.islam@undp.org
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively Where the minimum passing score of technical proposal is 70%.
18		Expected date for commencement of Contract	July 15, 2022
19		Maximum expected duration of contract	Expected duration of work is Seven (07) Months, starting from the date as per the work plan, subject to signing of contract.

—¤s †1 ___DS Ka

20	35	UNDP will award the contract to:	One Proposer Only
21	39	Type of Contract	Purchase Order and Contract for Goods and Services for UNDP http://www.undp.org/content/undp/en/home/procurement/busine ss/how-we-buy.html
22	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Professional Services http://www.undp.org/content/undp/en/home/procurement/busine ss/how-we-buy.html
23		Other Information Related to the RFP	 Contract effectiveness is linked with below mentioned conditions: Upon receipt of valid Performance Security and Upon contract signing from both parties. Note: While entering financial proposal in the e-tendering system, always mention your bid price as PKR 1. Please do not mention the value of your financial proposal in the e-tendering system. It should only be mentioned in the Password Protected File/Attachment of Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G). The proposals of those organisations who would reveal their financial proposal value in

_DS Ka

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided as mentioned in Form B
- Technical and Financial Proposals submitted separately
- Proposal Validity
- Proposal Security submitted as per RFP requirements with compliant validity period

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Eligibility Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organisation or the World Bank Group or any other international Organisation in accordance with RFP clause 3.	
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non- Performing Contracts ¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 5 years.	Form D: Qualification Form

Π

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract.

Previous Experience	 (a) The proposer should be a legally registered entity (not a sole proprietor) under the laws of Pakistan. (b) The Organization must have Minimum of five (o5) years of professional experience in similar projects; (c) At least Three (o3) assignments each of value PKR 18.8 Million (For Local Firms) or USD 95,000/- (For International Firms) in last 5 years (2016-2017,2017-2018,2018-2019, 2019-2020,2020-2021) in provision of similar services to marginalised and vulnerable populations. Please provide evidence of these contracts. Bidders to provide copies of those Contracts/Assignments as an evidence. Provide three satisfactory performance certificates along with the duration of each assignment (For JV/Consortium/Association, all Parties cumulatively should meet requirement). 	Form D: Qualification Form
Additional Qualification Criteria	Valid Memorandum of Understanding (MOU) with the Economic Affairs Division (EAD) – Pakistan or the evidence of application submitted to EAD in case MOU is not readily available. Applicable for NGOs only.	
Financial Standing	Minimum average annual turnover of PKR 23.7 Million (For Local Firms) or equivalent USD 120,000 (For International Firms) for the last 05 years. (2016-2017,2017- 2018,2018-2019, 2019-2020,2020-2021) Financial Turnover will be calculated from the Audited Financial Statements (For JV/Consortium/Association, all Parties cumulatively should meet requirement) .	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. Financial stability (Last o5 years Audited Account (2016-2017,2017-2018,2018-2019, 2019-2020,2020-2021); Quick Ratio should be 1 or more than 1. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form

__DS Ka

TECHNICAL EVALUATION CRITERIA

V. Te	chnical Evaluation Criteria			
Su	mmary of Technical Proposal Evaluation	Score Weight	Poin	ts Obtainable
Ex	pertise of Firm/ Organization submitting Proposal	30%		210
Pro	oposed Approach / Technical proposal	45%		315
Pe	rsonnel	25%		175
		Total		700
	Form 1 Technical Proposal Evaluation			Points obtainable
Exper	tise of the Firm/Organisation			
1.1	Reputation of Organization and Staff / Credibility / Reliability / Ir	ndustry Stand	ding.	30
1.2	 General Organizational Capability which is likely to affect impler Size of the firm / organization, organogram, management s Strength of project management support 			50
The proposer must have audited financial statements for the last five(05) years1.3(2016-2017, 2017-2018,2018-2019, 2019-2020 & 2020-2021 or more recent) and a quick ratio of 1 or more than one.			50	
1.4 A proven relevant working experience and track record of five(05) years and demonstrated experience in similar activities. Documented experience in launching digital technology campaign especially using SMS and voice messages.			50	
1.5 Experience of providing similar services directly to international organizations, including the UN system.			30	
	Sub total			210
-orm	# 2 Technical Proposal Evaluation			Points Obtainable
Propo	osed Methodology, Approach and Implementation Plan			
2.1	To what degree does the proposer understand the intended tas the deliverables, and intended activities within which the assign be carried out? Have the important aspects of the task been add detail? Is the implementation methodology well-defined and c TORs?	iment is oug ressed in end	ht to ough	60
2.2	Has the bidder indicated a monitoring plan to effectively mo activities and also reflected the resources / services to carry out m has listed means of verification of the activities? Has a work plan with timelines and deliverables been shared?	•	-	55
2.3	Are quality measures and checks built in the proposal? - data collection process methodology - checks on data collection and entry to ensure quality and integ	-		50
2.4	Are there risks identified while implementing the assignment a proposed mitigation measures outlined in the proposal?	and what are	e the	50

—ds 11

DS

Ka

2.5	Timelines against deliverables: Are the timelines against deliverable logical, realistic to efficiently implement the activity? Timeline against deliverable to be submitted.	50
2.6	Does the proposal include mechanisms for collating data, data entry and	50
2.0	undertaking data analysis in a report format?	
	Sub total	315

Techr Form	Points Obtainable	
3.	Management Structure and Key Personnel	
3.1	Team Leader:	60
	Academic Qualification: Minimum Master's degree Information Technology and/or any related field (40 marks)	40
	Relevant Work Experience: Minimum 2 years	20
3.2	.2 Data Analysis Expert:	
	Academic Qualification: Master's degree in Social Sciences, MBA/MPA	30
	Relevant Work Experience: Minimum 2 years in data analysis and M&E	30
3.3	Admin and Finance Expert:	55
	Academic Qualification: Master's degree in Social Sciences, MBA/MPA or any professional certification in finance	30
	Relevant Work Experience: Minimum 2 years	25
	Total Part: 3	175

SECTION 5. TERMS OF REFERENCE

National firm (implementing partner) to establish Legal Aid Desks for improving access to justice and legal services for key populations

1. A. Project Title

Strengthening Electoral and Legislative Processes

2. B. Project Description

UNDP's Strengthening Electoral and Legislative Processes (SELP) Project provides technical assistance to support the institutional development of the Election Commission of Pakistan, the Senate and the National and Provincial Assemblies. The core focus of programme activities is developing the professional skills of the Honourable Members as well as the Secretariat officials to enhance the key functions of each institution.

The digital economy is rapidly transforming the global and national landscape across various sectors and industries. Information and communication technologies (ICT) particularly the mobile phone has immensely penetrated every field of life, such as, education, business, commerce, and agriculture. Mobile phone-based communication has rapidly grown in the recent past and has become the most used communication tool among all ICTs of the current age. In order to fully integrate this approach into our programming, UNDP Pakistan is increasingly using this communication channel to effectively reach its end-users, particularly rural populations and women, to increase its outreach and to create greater impact. Also, to promote developed content and increase outreach, social media platforms are being used.

Objective

UNDP Pakistan is looking to hire an organization with technical expertise in ICT for development (ICT4D). The ICT4D support will specifically help produce ICT solutions by supporting the design and implementation for Strengthening Electoral and Legislative Project, thus ensuring the mainstreaming of innovation and the inclusion of new techniques and methodologies in its work. This includes using telecom channels (SMS and robocalls) and social media boosting and monitoring.

Scope of Work

UNDP aims to hire a suitable organization to provide these services. The selected partner will offer a menu of services with standard prices to UNDP, which will cover integration of ICT for development and other innovative approaches to programming into the UNDP project management cycle. Services would then be solicited on a need basis by UNDP SELP and the payment will be made against availed services. The following services lines have been identified for this contract:

- Integrated Communication Strategy
- > Content creation, translation and recording
- Information Dissemination
- Social Media Management

Item	Category	Description	Quantity
No.			
1	Integrated Communication Strategy: Analyze	Communication Strategies	6
	the project intervention end to end and develop		
	communication strategy that integrates		
	traditional media outreach (TV/Radio/Print) with		
	modern media (Mobile, internet/social media) to		
	ensure communication with target beneficiaries		
2	Content creation, translation and recording	Content	10
3	Information Dissemination: Leverage mobile	SMS	20,000,000
	and digital media to disseminate static and	Robocalls	7 000 000
	dynamic content in low-cost and scalable ways	Robocalis	7,000,000
4	Social Media Management: Social Media	No. of bundles of page	10 bundles
	management including page creation and	management, banners,	
	management with engagement targets such as	number of likes/views, etc.	
	likes and views through KPI driven social media	(cost per bundle)	
	bundles		

3. C. Time Frame and Payment

Expected Outputs / Deliverables, timeframe for the work

The Contractor will ensure the following deliverables are achieved as part of the contract signed with UNDP Pakistan:

Deliverables/ Outputs	Payment	Target Due Dates	
Submission of Communication Strategy		Within 05 days of the project requesting a strategy	
Submission of Report including results of the information dissemination (SMS and Robocalls)	As per actual services provided against a Purchase Order	Within 10 days of completion of a digital campaign	
Submission of Report on results of the social media management/bundles		Within 10 days of completion of a digital campaign	

D. Institutional Arrangement

The specific authority/ies who will directly supervise the work of the Service Provider, and to whom the Service Provider will be directly responsible to, reporting to, seeking approval from, and obtaining certificate of acceptance of output is following:

UNDP's designated official will supervise the Contractor and to whom the Service Provider/Contractor will be directly responsible, reporting, and seeking approval/acceptance of output from

E. Reporting Requirements

As and when required, a report on project deliverables will have to be submitted to UNDP.

F. Duration of the Work

The duration of project will be for Seven (07) Months effective from the date of signing of contract.

G. Location of Work

All over the Pakistan.

DS

G. Underlying Mandatory Requirements

The selected organisation and its staff are expected to follow the following mandatory requirements:

- 1. Act in strict conformity to the laws of the country.
- 2. Not be affiliated or linked to any political party.
- 3. Utilize existing local resources where possible to build local capacity.
- 4. Keep all the process transparent and open to accountability at any level.

-DS

Ka

FORM B: BIDDER INFORMATION FORM

Longlyong of Didder	[Complete]	
Legal name of Bidder	[Complete]	
Legal address	[Complete]	
Year of registration	[Complete]	
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]	
Are you a UNGM registered vendor?	□ Yes □ No If yes, [insert UGNM vendor number]	
Are you a UNDP vendor?	□ Yes □ No If yes, [insert UNDP vendor number]	
Countries of operation	[Complete]	
No. of full-time employees	[Complete]	
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (<i>If yes,</i> <i>provide a Copy of the valid Certificate):</i>	[Complete]	
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]	
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]	
Contact person UNDP may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]	
Please attach the following documents:	 Power of Attorney to the authorised representative to submit/sign the RFP submission documents and for further correspondence with UNDP on behalf of organisation. Technical and Financial proposals should be submitted as separate PDF files. Financial Proposal must be password protected.; Proposer's Profile providing organogram, details of employees, CVs of key professionals, list of clients and available facilities/expertise; Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Proposer is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Proposer 	

—ds 11

DS

Ka

☑ Latest Audited Financial Statements (Income Statement and Balance Sheet) including Auditor's Report for the past five (05) years 2016-2017,2017-2018,2018-2019, 2019-2020,2020-2021.

☑ Certificate of Registration of the Business, including Articles of Incorporation, or equivalent document if Proposer is not a corporation.

☑ Official Letter of Appointment as local representative, if proposer is submitting a proposal on behalf of an entity located outside the country if applicable

Demonstrate Relevant experience implementing similar activities in the past five (05) Years. Relevant details such as cost of the project, completion period etc. along with certificates/copy of contract as an evidence must be provided

Statement of Satisfactory Performance from the Top Three Clients in the past five (05) years for reference. Note: Please provide the latest contact details of the focal point at client for which performance certificates will be provided.

 \boxtimes All information regarding any past and current litigation during the last Five (o5) years, in which the bidder is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded.

Proposer will provide undertaking that proposer has not been listed in the UN list of black Listed bidders in any UN Portal.

At least Three (o₃) assignments of value PKR 18.8 Million (For Local Firms) or USD 95,000/- (For International Firms) each of conducting trainings/workshops for social enterprises over a period of previous Five (o₅) Years. Please provide evidence of these contracts.

Bidders to provide copies of those Contracts/Assignments as an evidence.

DS

DS

Ka

FORM C: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM (NOT APPLICABLE)

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP reference: [Insert RFP Reference Number]		

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

No	Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)	Proposed proportion of responsibilities (in %) and type of services to be performed
1	[Complete]	[Complete]
2	[Complete]	[Complete]
3	[Complete]	[Complete]

Name of leading partner (with authority to bind the JV, Consortium, Association during the RFP process and, in the event a Contract is awarded, during contract execution)	[Complete]
---	------------

We have attached a copy of the below document signed by every partner, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture:

Letter of intent to form a joint venture	OR	□ JV/Consortium/Association agreement
--	----	---------------------------------------

We hereby confirm that if the contract is awarded, all parties of the Joint Venture/Consortium/Association shall be jointly and severally liable to UNDP for the fulfilment of the provisions of the Contract. Name of partner: Name of partner:

Signature:	Signature:
Date:	Date:
Name of partner:	Name of partner:
Signature:	Signature:
Date:	Date:

FORM D: QUALIFICATION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

Contrac	t non-performance o	did not occur for the last 3 years		
🗆 Contrac	t(s) not performed fo	or the last 3 years		
Year Non- performed Contract Identification Total Contract Amount (current value in US\$) contract contract Contract Contract				
		Name of Client: Address of Client: Reason(s) for non-performance:		

Litigation History (including pending litigation)

\Box No litigation history for the last 5 years				
🗆 Litigatio	on History as indicate	ed below		
Year of dispute	Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)	
		Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute: Party awarded if resolved:		

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so, requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

-05 11 DS

Ka

Bidders may also attach their own Project Data Sheets with more details for assignments above.

□ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing				
Annual Turnover for the last 3 years	Year	USD		
	Year	USD		
	Year	USD		
Latest Credit Rating (if any), indicate the				
source				

Financial information (in US\$ equivalent)	Historic information for the last 3 years			
	Year 1	Year 2	Year 3	
	Inf	ormation from Balance She	et	
Total Assets (TA)				
Total Liabilities (TL)				
Current Assets (CA)				
Current Liabilities (CL)				
	Information from Income Statement			
Total / Gross Revenue (TR)				
Profits Before Taxes (PBT)				
Net Profit				
Current Ratio				

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

FORM E: FORMAT OF TECHNICAL PROPOSAL

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Expertise of Firm / Organisation

- 1.1 Brief description of the, including the year and country of incorporation, and types of activities undertaken.
- **1.2** General organisational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organisation's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in enough detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel



- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organisation chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

1.17

.

. .

Format for CV of Proposed	Key Personnel
Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/ Qualifications	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]
	[Insert]
	[Provide details of professional certifications relevant to the scope of services]
Professional certifications	 Name of institution: [Insert] Date of certification: [Insert]
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organisation, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]
	[Insert]
	[Provide names, addresses, phone and email contact information for two (2) references]
References	Reference 1: [Insert]
	Reference 2: [Insert]

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experiences, and other relevant information about myself.

Signature of Personnel

Date (Day/Month/Year)

FORM F: FINANCIAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Password Protected Financial Proposal.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:	
Title: _	
Date: _	
Signature:	

[Stamp with official stamp of the Bidder]

Note: This Financial Proposal Submission Form must be password protected and should not be included as part of the technical proposal.



FORM G: FINANCIAL PROPOSAL FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit the signed and stamped PDF version of financial proposal through e-tendering system. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification. The Financial Proposal should be aligned with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

<u>Note</u>: This Financial Proposal Form must be password protected and should not be included as part of the technical proposal.

The Financial Proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Item Category Description Quantity Unit Rate Total Amount No. in PKR in PKR Communication Communication 6 1 Integrated Strategy: Analyze the project Strategies intervention end to end and develop communication strategy that integrates traditional media outreach (TV/Radio/Print) with modern media (Mobile, internet/social media) to ensure communication with target beneficiaries 2 Content creation, translation and Content 10 recording Dissemination: SMS Information 3 20,000,000 Leverage mobile and digital media Robocalls 7,000,000 to disseminate static and dynamic content in low-cost and scalable ways Social Media Management: Social No. of bundles of 10 bundles 4 Media management including page page creation and management management, with engagement targets such as banners, number likes and views through KPI driven of likes/views, etc. social media bundles (cost per bundle)

Expected Outputs / Deliverables, timeframe for the work

Note:

a). This is a fixed price contract based on unit rates for each service. Payment will be made to contractor against availed services Only. Further UNDP is Tax Exempted, UNDP will neither pay any tax amount during payment nor UNDP will provide any Tax Exemption certificate.



Cost Breakdown by Cost Component:

Description of Activity	Remuneration per Unit of Time	No. of Personnel	Total Rate
I. Personnel Services			
All staff required for this project			
II. Out of Pocket Expenses			
1. Travel Costs			
2. Utility Cost			
3. Office rent			
4. Equipment Lease			
5. Stationery			
6. Others (plz specify)			
III. Other Related Costs			

[Stamp with official stamp of the Bidder]

Note:

a). This is a fixed price contract based on unit rates for each service. Payment will be made to contractor against availed services Only. Further UNDP is Tax Exempted, UNDP will neither pay any tax amount during payment nor UNDP will provide any Tax Exemption certificate.

FORM H: FORM OF PROPOSAL SECURITY

Proposal Security must be issued using the official letterhead of the Issuing Bank.

DS

DS

Π

Except for indicated fields, no changes may be made on this template.

To: UNDP Representative (Rupee) Account/ UNDP Representative (Dollar) Account

[Insert contact information as provided in Data Sheet]

WHEREAS [Name and address of Bidder] (hereinafter called "the Bidder") has submitted a Proposal to UNDP dated Click here to enter a date to execute Services [Insert Title of Services] (hereinafter called "the Proposal"):

AND WHEREAS it has been stipulated by you that the Bidder shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security in the event that the Bidder:

- a) Fails to sign the Contract after UNDP has awarded it;
- b) Withdraws its Proposal after the date of the opening of the Proposals;
- c) Fails to comply with UNDP's variation of requirement, as per RFP instructions; or
- d) Fails to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering the contract effective.

AND WHEREAS we have agreed to give the Bidder such this Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Bidder, up to a total of [amount of guarantee] [in words and numbers], such sum being payable in the types and proportions of currencies in which the Price Proposal is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of [amount of guarantee as aforesaid] without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid up to 30 days after the final date of validity of bids.

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Signature:			
.			
	nk		
Address			
	th official stamp of the Da		

[Stamp with official stamp of the Bank]

SECTION 7: FORM FOR PERFORMANCE SECURITY

(This must be finalized using the official letterhead of the A rated Insurance Company. Except for indicated fields, no changes may be made on this template)

PERFORMANCE BOND

To, UNDP Representative (Rupee) Account:

WHEREAS the Contractor has entered into a contract with the Employer dated for [INSERT TITLE OF CONTRACT AND BRIEF DESCRIPTION OF THE WORKS] in accordance with the documents, plans, specifications and amendments thereto, which to the extent herein provided for, are by reference made part hereof and are hereinafter referred to as the Contract.

NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto) then this obligation shall be null and void; otherwise it shall remain in full force and effect. Whenever the Contractor shall be , and declared by the Employer to be, in default under the Contract, the Employer having performed the Employer's obligations thereunder, the Surety may promptly remedy the default, or shall promptly:

(1) complete the Contract in accordance with its terms and conditions; or

(2) obtain a bid or bids from qualified Bidders for submission to the Employer for completing the Contract in accordance with its terms and conditions, and upon determination by the Employer and the Surety of the lowest responsible Bidder, arrange for a Contract between such Bidder and Employer and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable hereunder, the amount set forth in the first paragraph hereof. The term " Balance of the Contract Price", as used in this paragraph, shall mean the total amount payable by Employer to Contractor under the Contract, less the amount properly paid by Employer to Contractor; or

(3) pay the Employer the amount required by Employer to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.

The Surety shall not be liable for a greater sum than the specified penalty of this Bond.

No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Employer named herein or the heirs, executors, administrators, successors and assigns of the Employer.

SIGNED ON: ON BEHALF OF: SIGNED ON: ON BEHALF OF:

NAME & TITLE: