

REQUEST FOR QUOTATION (RFQ)

NAME OF GOODS/SERVICE	Date: 16 June 2022
Spare-parts for the UPS Galaxy 5000, 60kVA	RFQ Reference: PG220601

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP kindly requests your quotation for the provision of goods, works and/or services as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:

Signature:Name:Tran Thi HongTitle:Head of Procurement UnitDate:16 June 2022

SECTION 2: RFQ INSTRUCTIONS AND DATA

Introduction Deadline for the Submission of Quotation	Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the <u>UNDP Programme and Operations Policies</u> and Procedures (POPP) on Contracts and Procurement Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ. UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website. 03 July 2022 If any doubt exists as to the time zone in which the quotation should be submitted, refer to http://www.timeanddate.com/worldclock/. For eTendering submission - as indicated in eTendering system. Note that system time zone is in
	EST/EDT (New York) time zone.
Method of Submission	 Quotations must be submitted as follows: □ E-tendering > Dedicated Email Address □ Courier / Hand delivery □ Other Click or tap here to enter text. Bid submission address: nguyen.ngoc.phuong@undp.org File Format: pdf, excel, word, zipped files File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Max. File Size per transmission: 30 MB Mandatory subject of email: PG220601 - Spare-parts for the UPS Galaxy 5000, 60kVA Multiple emails must be clearly identified by indicating in the subject line "email no. X of Y", and the final "email no. Y of Y. It is recommended that the entire Quotation be consolidated into as few attachments as possible. The bidder should receive an email acknowledging email receipt.
Cost of preparation of quotation	UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.
Supplier Code of Conduct, Fraud, Corruption,	All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_an_dinvestigation.html#anti
Gifts and Hospitality	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or

invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.
Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.
The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.
Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the General Conditions of Contract Select the applicable GTC:
 <u>General Terms and Conditions / Special Conditions for Contract.</u> <u>General Terms and Conditions for de minimis contracts (services only, less than \$50,000)</u> <u>General Terms and Conditions for Works</u> Applicable Terms and Conditions and other provisions are available at <u>UNDP/How-we-buy</u>
 Cancellation of PO/Contract if the delivery/completion is delayed by [indicate number of days] Others [pls. specify]
A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP.
It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the
country, or through an authorized representative. Quotations shall be quoted in US dollars (USD) or Vietnamese dongs (VND)
If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association.
Refer to Clauses 19 – 24 under <u>Solicitation policy</u> for details on the applicable provisions on Joint Ventures, Consortium or Association.

requirements is submitted. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative quote. If multiple/alternative quotes are being submitted, they must be clearly marked as "Main Quote" and "Alternative Quote"
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clearly established, UNDP reserves the right to award a contract based on an alternative quote. If
requirements is submitted. Where the conditions for its acceptance are met, or justifications are
Permitted If permitted, an alternative quote may be submitted only if a conforming quote to the RFQ
□ Not permitted
listed in lots to allow partial quotes
Permitted Insert conditions for partial quotes and ensure that the requirements are properly
⊠ Not permitted
received.
factors shall be accepted at any time during the validity of the quotation after the quotation has been
No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market
Quotations shall remain valid for 90 days from the deadline for the Submission of Quotation.
□ Other Click or tap here to enter text.
Commitment for the response time for customer support of less than 8 hours
List of engineers/technicians who have license of APC or equality
\boxtimes Registration certificate;
accordance with the Schedule of Requirements in Annex 1
Annex 2: Guotation Submission Form duly completed and signed Annex 3: Technical and Financial Offer duly completed and signed and in
Annex 2: Quotation Submission Form duly completed and signed
Bidders shall include the following documents in their quotation:
English and Vietnamese Including documentation including catalogues, instructions and operating manuals.
be exclusive of VAT and other applicable indirect taxes
□ be avaluative of VAT and other applicable indirect taxes
All prices must: \square be inclusive of VAT and other applicable indirect taxes
taxes and duties, unless otherwise specified below:
exported for its official use. All quotations shall be submitted net of any direct taxes and any other
customs restrictions, duties, and charges of a similar nature in respect of articles imported or
Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from
United Nations, including UNDP as a subsidiary organ of the General Assembly of the United
Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the
subcontractors being included in more than one Bid.
received for this RFQ process. This condition relating to the personnel, does not apply to
under its name as lead Bidder; or e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid
d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid
this RFQ process;
in a position to have access to information about, or influence on the Bid of, another Bidder regarding
c) they have a relationship with each other, directly or through common third parties, that puts them
b) they have the same legal representative for purposes of this RFQ; or
them receive or have received any direct or indirect subsidy from the other/s; or
following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of
Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the
Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association.
Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture,

	Other Click or tap here to enter text.
Conditions	□ Passing Inspection
for Release	
of	Passing all Testing
Payment	Completion of Training on Operation and Maintenance [specify no. of trainees, and location of
Payment	training, if possible
	Written Acceptance of Goods, Services and Works, based on full compliance with RFQ
	requirements
	Others [pls. specify]
Contact	E-mail address: nguyen.ngoc.phuong@undp.org
Person for	Attention: Quotations shall not be submitted to this address but to the address for quotation
corresponde	submission above. Otherwise, offer shall be disqualified.
nce, notifications	Any delay in UNDP's response shall be not used as a reason for extending the deadline for
and	submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
clarifications	
Clarifications	Requests for clarification from bidders will not be accepted any later than 03 days before the
Clarifications	submission deadline. Responses to request for clarification will be communicated by emails by the
	above-mentioned contact person. Click or tap to enter a date.
Evaluation	The Contract or Purchase Order will be awarded to the lowest price substantially compliant offer
method	
linetinou	Other Click or tap here to enter text.
Evaluation	MEull compliance with all requirements as specified in Annay 1
criteria	Full compliance with all requirements as specified in Annex 1
enterna	Image: Full acceptance of the General Conditions of Contract
	□Comprehensiveness of after-sales services
	Earliest Delivery /shortest lead time
	Others Click or tap here to enter text.
Right not to	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
accept any	
quotation	
Right to vary	At the time of award of Contract or Purchase Order, Click or tap here to enter text. reserves the
requirement	right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum
at time of award	twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
Type of Contract to	Purchase Order
be awarded	Contract Face Sheet (Goods and-or Services)
	Contract for Works
	Other Type/s of Contract [pls. specify]
Expected	07 July 2022
date for	
contract	
award.	
Publication	UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO
of Contract	and the corporate UNDP Web site.
Award	
Policies and	This RFQ is conducted in accordance with UNDP Programme and Operations Policies and Procedures
procedures	
UNGM	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the
registration	appropriate level on the United Nations Global Marketplace (UNGM) website at <u>www.ungm.org</u> .
	The Bidder may still submit a quotation even if not registered with the UNGM, however, if the
	Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract
	signature.

ANNEX I: TECHNICAL SPECIFICATION REQUIREMENTS

General requirement:

- Spare-parts and the installation service for the UPS Galaxy 5000, 60kVA SN#: IJ-3A4P32019001.
- Potential bidders can request for site-visit to help them prepare the offers.

GENERIC SPECIFICATIONS	PTION			
Please provide specifications of the required item	Genuine APC DC Cap 200KVA	Genuine APC Supply board PCBA	Genuine APC Fan	Genuine APC MCCB
Brand/model ¹	Date of manufacture not early than Jan 2022	Date of manufacture not early than Jan 2022	Date of manufacture not early than Jan 2022	Date of manufacture not early than Jan 2022
Quantity	01	01	03	01
Spare parts (if any)				
Colour (<i>optional</i>)				
Country of origin (<i>optional</i>)				
Warranty *	6 months of warranty	12 months of warranty		
Testing and Installation requirements *	 a) The installation service will be conducted by engineers/technicians who have license of APC or equality b) Dismantle and remove the life-ended parts c) Install the new spare parts d) Test the UPS e) Reconnect the UPS to current system f) Configure and synchronize the UPS g) Run and test the whole system h) The response time for customer support must be less than 8 hours i) commissioning, training, handing over j) Responsible for maintenance after 1 year after installation (by quarterly) 			
Delivery date		15 Augus	st 2022	
Delivery address *		304 Kim Ma, B	a Dinh, Hanoi	

THE FINANCIAL OFFER WILL BE SUBMITTED TOGETHER WITH THE WRITTEN DOCUMENTS OF:

- 1. List of engineers/technicians who have license of APC or equality
- 2. Commitment for the response time for customer support of less than 8 hours

METHODOLOGY AND TECHNICAL APPROACH:

• After the approved order, supplier will submit the plan of replacement and the list of engineers/technicians who have license of APC or equality

¹ Brand name purchase for item with value per item > US\$ 2,500 and quantity > 5 needs justifications.

For purchase of laptops, desktop computers and printers, please follow UNDP standard specifications

^{*} Required fields

- Supplier will provide the spare-parts which comply to the standard of APC with date of manufacture not early than Jan 2022, and with **Certificate of Origin & Certificate of Quality**
- Supplier will remove current Capacitor, Board, FAN, MCCB; then to implement for new Capacitor, Board, FAN, MCCB module and connected in a full package.
- Supplier will conduct the commissioning, training and handing over to UN
- Supplier will provide maintenance service for 1 year after the complete installation (by quarterly)

PAYMENT TERMS: in 02 installments:

- 1. 20% of the total contracted amount will be paid upon the submission of the replacement plan and the list of engineers/technicians who have license of APC or equality
- 70% of the total contracted amount will be paid upon the submission of official Invoice and the completion of installation, commissioning, training and handing over with satisfactory acceptance by UN
- 3. 10% upon completing one year maintenance service

ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	me of Bidder: Click or tap here to enter text.	
RFQ reference:	Click or tap here to enter text.	Date: Click or tap to enter a date.

Company Profile

Item Description	Detail		
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.		
Legal Address, City, Country	Click or tap here to enter text.		
Website	Click or tap here to enter text.		
Year of Registration	Click or tap here to enter text.		
Legal structure	Choose an item.		
Are you a UNGM registered vendor?	□ Yes □ No If yes, insert UNGM Vendor Number		
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	□ Yes □ No		
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	□ Yes □ No		
Does your Company have a written Statement of its Environmental Policy? (<i>If yes,</i> <i>provide a Copy</i>)	□ Yes □ No		
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (<i>If yes, provide a Copy</i>)	□ Yes □ No		

Is your company a member of the UN Global Compact	⊠ Yes □ No
Bank Information	Bank Name: Click or tap here to enter text.
	Bank Address: Click or tap here to enter text.
	IBAN: Click or tap here to enter text.
	SWIFT/BIC: Click or tap here to enter text.
	Account Currency: Click or tap here to enter text.
	Bank Account Number: Click or tap here to enter text.

Bidder's Declaration

Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
		Ethics : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
		I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : <u>https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</u> and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.
		Prohibitions, Sanctions: I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.
		Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.
		I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organization/s to make this declaration on its/their behalf.

Signature: ____

Name: Click or tap here to enter text.

- Title: Click or tap here to enter text.
- Date: Click or tap to enter a date.

ANNEX 3: TECHNICAL AND FINANCIAL OFFER - GOODS

Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.		
RFQ reference:	Click or tap here to enter text.	Date: Click or tap to enter a date.	

	Description	UOM	Qty	Unit price	Total price
1.	Genuine APC DC Cap 200KVA Date of manufacture not early than Jan 2022 (6 months of warranty)	Unit	01		
2.	Genuine APC Supply board PCBA Date of manufacture not early than Jan 2022 (12 months of warranty)	Unit	01		
3.	Genuine APC Fan Date of manufacture not early than Jan 2022 (6 months of warranty)	Unit	03		
4.	Genuine APC MCCB Date of manufacture not early than Jan 2022 (12 months of warranty)	Unit	01		
5	Installation, testing, training services by engineer/technician having license of APC or equality	lumpsu m			
6	One year maintenance service after completing installation	lumpsu m			
7	Other (if any)				

Compliance with Requirements

	Your Responses		
	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter - offer
Minimum Technical Specifications			Click or tap here to enter text.
Supplier will provide the spare-parts which comply to the standard of APC with date of manufacture not early than Jan 2022, and with Certificate of Origin & Certificate of Quality			
Delivery Lead Time of 15 August 2022			Click or tap here to enter text.
Warranty Requirements			Click or tap here to enter text.
Validity of Quotation: 90 days			Click or tap here to enter text.
Payment terms			Click or tap here to enter text.
One year maintenance service			Click or tap here to enter text.
Installation, testing and training service requirements by engineers/technicians who have license of APC or equality			
Commitment for the response time for customer support of less than 8 hours			

I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.			
Exact name and address of company	Authorized Signature:		
Company NameClick or tap here to enter text.	Date:Click or tap here to enter text.		
Address: Click or tap here to enter text.	Name:Click or tap here to enter text.		
Click or tap here to enter text.	Functional Title of Authorised Signatory:Click or tap here to enter text.		
Phone No.: Click or tap here to enter text.			
Email Address:Click or tap here to enter text.	Email Address: Click or tap here to enter text.		