



## TERMS OF REFERENCE

### National Community Engagement Consultant

#### Individual Consultancy

<b>Project:</b>	Preventing online radicalization and enhancing community security to mitigate socio-economic impact of COVID-19 in Jordan project
	Network of Local Governments - II
<b>Consultancy:</b>	National Community Engagement Consultant
<b>Duration:</b>	3 months
<b>Expected Contract Start Date:</b>	25 July 2022
<b>Contract End Date:</b>	15 October 2022
<b>Duty Station:</b>	Amman – Jordan

## BACKGROUND

In 2016, the UN Secretary-General put forward a Strategy and Plan of Action to Prevent Violent Extremism (PVE) that laid out a global framework for addressing violent extremism. Based on this, UNDP has developed a series of policy and programmatic initiatives that highlight the need to look beyond strict security concerns to development-related causes of and solutions to violent extremism, using a human rights-based approach, and towards supporting the development of national action plans that set priorities for addressing the local drivers of extremism.

A key element of the UN Action Plan and UNDP policy and programmatic framework is the important role of **community engagement**, given the fact that violent extremist groups rely on the exclusion and marginalization of vulnerable groups to spread their propaganda and recruit them. The manipulative messages of violent extremists on social media have achieved considerable success in luring people, especially young women and men, into their ranks.

Specifically, the UN Action Plan encourages to *“Adopt community-oriented policing models and programmes that seek to solve local issues in partnership with the community and are firmly based on human rights so as to avoid putting community members at risk.”*

UNDP Jordan seeks to enhance transparency, accountability, decentralization and citizen participation through an open government approach across three levels of Jordan's public administration through the *Network of Local Governments – Phase II* project. The intervention is taking a three-layered approach to allow for a bottom-up and top-down approach to strengthen the interconnectivities between the different layers of government while reinforcing the social contract. The Project contributes to: 1) improved transparency through enhancing vulnerable groups participation in the decision making utilizing digital transformation tools, 2) enhanced accountability at the institutional level contributing to better public sector performance and responsiveness to citizens' needs; and 3) strengthened and responsive citizenry through improved civic participation quality and level.

As part of its PVE portfolio, UNDP is working with the Government of Jordan to *Support Preventing Violent Extremism in Jordan* to strengthen national efforts at reducing the threat of radicalization and violent extremism. The work of UNDP in this area is delivered through its Governance & Peace Pillar / PVE and Strengthening Social Cohesion team, supported through funding from the Government of Japan, and which is closely aligned to regional and global activities by UNDP in this field. In Jordan, there are many areas deemed at risk of violent extremism; more specifically, Zarqa, Irbid, Balqa, Amman, Ma'an, Karak, and Mafraq are the governorates that have been traditional hotbeds of radicalization<sup>1</sup>.

In Jordan, the Public Security Directorate (PSD) is responsible for public security and policing. In 2006, a dedicated Community Policing Department (CPD) was established and CPD representatives are attached to every police station across the 12 governorates in the Hashemite Kingdom of Jordan. Since its establishment, the CPD has been very active in community engagement and supporting the mainstreaming of policing at a local level.

Since 2019, the United Nations Development Programme (UNDP) has been supporting the government of Jordan's contribution in achieving SDG 16 "Peace Justice and Strong Institutions", particularly target 16.a "Strengthen relevant national institutions, including through international cooperation, for building capacity at all levels, in particular in developing countries, to prevent violence and combat terrorism and crime". As a result, UNDP is engaged in providing technical support to build the capacities of CPD officers.

## **PURPOSE OF THE CONSULTANCY**

UNDP Jordan seeks to contract a national consultant to conduct research that elaborates a new mechanism for setting up local community peace and security councils to work more effectively. The mechanism aims to pass on the necessary knowledge, understanding, skills, attitudes, and behaviours needed to enable its members to interact effectively with communities through the local community peace and security councils by adopting a partnership approach to problem identification, as well as producing sustainable solutions to local crime and disorder matters and thereby improving the quality of life for all people in communities. In consultation with UNDP, the consultant should base their research, pilot, and

---

<sup>1</sup> Eyadat, Z., and al *Jordanian Jihadists and the fall of ISIS*, Amman: Center of Strategic Studies, 2022, 215p

test the deliverables of this consultancy in one of the geographical areas deemed at risk of radicalization in Jordan.

#### **INSTITUTIONAL ARRANGEMENTS**

Under the overall guidance of the Governance and Peace Team Leader and the Senior Programme Specialist, the consultant will work closely with the UNDP project staff.

#### **RESPONSIBILITIES OF CONSULTANCY**

The consultant will support the Governance & Peace Pillar to conduct research to activate the role of local community peace and security councils to strengthen peace and community security.

#### **SCHEDULE OF PAYMENTS & DELIVERABLES**

The payments will be effective upon the achievement of the corresponding milestones and for the following amounts:

<b>%</b>	<b>Deliverables</b>	<b>Estimated date</b>
<b>20%</b>	Submission of the workplan for the duration of the contract	10 days of signing the contract
<b>20%</b>	Submit a needs assessment report for local community peace and security councils based on KIIs conducted with the current members of the councils and community police officers in the targeted areas.	20 days of signing the contract
<b>20%</b>	Conduct training for local community peace and security councils based on the training needs assessment	40 days of signing the contract
<b>40%</b>	Submit a draft policy and recommendations report including: <ul style="list-style-type: none"> <li>- Setting up a new mechanism for local community peace and security councils</li> <li>- Profile for the local community peace and security council member</li> <li>- Roadmap to improve the efficiency of the local community peace and security councils and the services provided</li> <li>- Guidance on how the local community peace and security councils should take into consideration human rights due diligence in their activities</li> </ul>	80 days of signing the contract

#### **QUALIFICATIONS OF THE SUCCESSFUL CONSULTANT**

**Education:**

- University BA education in law, political science, or other relevant disciplines.

**Work Experience:**

- A minimum of ten years of progressively responsible experience in Preventing Violent Extremism in Jordan.
- A minimum of ten years of progressively responsible experience in human rights, law or related area is required.
- A deep understanding of local grievances, challenges, problems, and access to research data over the past 10 years.
- Experience in working with national government organizations, with development actors, civil society, UN or related development organizations.
- Strong Communication skills, research and analytical skills, and ability to receive and integrate feedback.

**Core Competencies:**

- Demonstrates integrity by modelling the UN's values and ethical standards.
- Promotes the vision, mission, and strategic goals of UNDP.
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability.
- Treats all people fairly without favoritism.
- Fulfills all obligations to gender sensitivity and zero tolerance for sexual harassment.

**Language**

Fluency in Arabic is required.

**SHORT LISTING CRITERIA – PASSING SCORE (70%)**

Criteria	Maximum points
University Bachelor education in law, political science, or other relevant disciplines.	20%
A minimum of ten years of progressively responsible experience in Preventing Violent Extremism in Jordan.	20%
A minimum of ten years of progressively responsible experience in human rights, law or related area is required.	20%
Strong communication skills, research and analytical skills, and ability to receive and integrate feedback.	10%

**CRITERIA FOR SELECTION OF BEST OFFER**

The award of the contract shall be made to the individual consultant whose offer has been evaluated and determined as:

- a) Being responsive/compliant/acceptable, and
- b) Having received the highest score based on the following weight of technical and financial criteria for solicitation as per the schedule below:

\* Technical criteria weight: 70%

\* Financial criteria weight: 30%

Only candidates obtaining a minimum of (70%) in the technical evaluation shall be considered for the financial evaluation.

Of those offers considered in the financial evaluation, the lowest price offer will receive 30 points. The other offers will receive points in relation to the lowest offer, based on the following formula:  $(P_n / P_l) * 30$  where  $P_n$  is the financial offer being evaluated and  $P_l$  is the lowest financial offer received.

Technical Criteria	Maximum points
Competency and thorough understanding of the PVE landscape in Jordan.	20%
A deep understanding of local grievances, challenges, problems, and access to research data over the past 15 years.	20%
Comparative experience of working in peacebuilding with government institutions and systems, local communities, civil society, private sector and other non-governmental organizations.	20%
Demonstrated skills in integrating and mainstreaming human rights in government work and plans.	20%
Clear methodology identifying the route and requirements for performing research with a logical timeframe. A detailed workplan summarizing the different activities and resources needed to fulfil them	20%

#### IX. DOCUMENTS TO BE SUBMITTED

Interested consultants are invited submit the following documents/information to be considered:

Offeror's letter, as per the attached form (Annex 3)

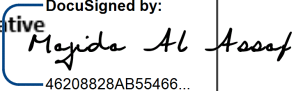
Personal History Form (P-11), including 3 references with their emails

Technical proposal

i. Explaining why they are the most suitable for the work

ii. Providing a brief methodology (not more than 3 pages) on how they would approach and conduct the work.

Financial proposal in accordance with the attached schedule (Annex 3)

UNDP	Consultant
<b>Majida Al- Assaf</b> <b>Deputy Resident Representative</b> <b>Signature:</b>	 <small>DocuSigned by: 46208828AB55466...</small>