



REQUEST FOR QUOTATION (RFQ)

RFQ Reference: RFQ-2022-023 "Purchase and delivery of computer & interactive equipment for the Situation Center"	Date: 15 August 2022
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SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP on behalf of UNODC programme office in Nur-Sultan kindly requests your quotation for the provision of goods **Computer & interactive equipment for the Situation Center** as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:

Signature:

DocuSigned by:

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Name:

Dana Amanova

Title:

Operations Manager

Date:

15 Aug 2022

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DocuSigned by:

karina.yamashita

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SECTION 2: RFQ INSTRUCTIONS AND DATA

Introduction	<p>Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement</p> <p>Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.</p> <p>UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website.</p>
Deadline for the Submission of Quotation	<p>Monday, 29 August 2022, 17:00 (Nur-Sultan Local Time)</p> <p>If any doubt exists as to the time zone in which the quotation should be submitted, refer to http://www.timeanddate.com/worldclock/.</p>
Method of Submission	<p>Quotations must be submitted as follows:</p> <p><input checked="" type="checkbox"/> Dedicated Email Address</p> <p>Dully filled and signed quotations must be submitted on or before 29 August 2022, 17:00 (Nur-Sultan Local Time), to the email address below with Email Subject: RFQ-2022-023 "Purchase and delivery of computer & interactive equipment for the Situation Center"</p> <p>Procurement.kz@undp.org</p> <p>Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation.</p>
Cost of preparation of quotation	<p>UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.</p>
Supplier Code of Conduct, Fraud, Corruption,	<p>All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</p> <p>Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_an_dinvestigation.html#anti</p>
Gifts and Hospitality	<p>Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.</p>
Conflict of Interest	<p>UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.</p> <p>Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.</p>

	The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.
General Conditions of Contract	Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the General Conditions of Contract <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions for Contract. Applicable Terms and Conditions and other provisions are available at UNDP/How-we-buy
Special Conditions of Contract	<input checked="" type="checkbox"/> Cancellation of PO/Contract if the delivery/completion is delayed by 30 days
Eligibility	A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP. It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative.
Currency of Quotation	Quotations shall be quoted in USD for International Bidders, KZT – for local Bidders
Joint Venture, Consortium or Association	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses 19 – 24 under Solicitation policy for details on the applicable provisions on Joint Ventures, Consortium or Association.
Only one Bid	The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or b) they have the same legal representative for purposes of this RFQ; or c) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process; d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid.
Duties and taxes	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from

	<p>customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified below:</p> <p>All prices must:</p> <p><input checked="" type="checkbox"/> including VAT</p>
Language of quotation	<p>English and/or Russian</p> <p>Including documentation and including catalogues, instructions and operating manuals as applicable</p>
Documents to be submitted	<p>Bidders shall include the following documents in their quotation:</p> <p><input checked="" type="checkbox"/> Annex 2: Quotation Submission Form duly completed and signed</p> <p><input checked="" type="checkbox"/> Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1</p> <p><input checked="" type="checkbox"/> Company profile (describing the nature of business, relevant experience, licenses, certifications, accreditations (as applicable))</p> <p><input checked="" type="checkbox"/> Business Registration certificate</p> <p><input checked="" type="checkbox"/> Bank details (Bank Account Requisites for US Dollar/ KZT, issued on a recipient Bank's blank page)</p> <p><input checked="" type="checkbox"/> Written confirmation of warranty on the equipment and further technical maintenance for 12 (twelve) months duration for computer & interactive equipment and not less than 12 months for other equipment in the mode of 12 hours per a day, 7 days a week, 365 days in a year.</p> <p><input checked="" type="checkbox"/> Written confirmation of availability of experts with relevant traineeship and expertise on technical support of the products and solutions of the system.</p> <p><input checked="" type="checkbox"/> Written confirmation that after obtainment of verbal or written request of the Customer about the identified defect, the supplier shall provide the specialist to arrive to the destination within 3 (three) hours to accomplish the repair under warranty within a deadline of no more than 1 (one) day since enregistering of the written request of the Customer, received either by mail or e-mail with due consideration of available spare parts and components.</p> <p><input checked="" type="checkbox"/> For LOT1: Mandatory research for compliance with information security requirements and the issuance of a certificate for subparagraphs (items 1.1., 1.2., 1.3., 1.4., 1.5., 1.6., 1.7.1., 1.7.2., 1.7.3.)</p> <p><input checked="" type="checkbox"/> For LOT2: Mandatory research for compliance with information security requirements and the issuance of a certificate for subparagraphs (items 2.2, 2.4, 2.5.1, 2.5.3.)</p> <p><input checked="" type="checkbox"/> Details on implementation (the supplier shall accomplish the equipment delivery and certification of goods (where applicable) within 6 (six) months, precisely, 180 days since the contract signing</p>
Quotation validity period	<p>Quotations shall remain valid for 90 days from the deadline for the Submission of Quotation.</p>
Price variation	<p>No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during the validity of the quotation after the quotation has been received.</p>
Partial Quotes	<p><input checked="" type="checkbox"/> Permitted (LOT 1, LOT 2 and LOT 3)</p>
Alternative Quotes	<p><input checked="" type="checkbox"/> Not permitted</p>
Payment Terms	<p><input checked="" type="checkbox"/> 100% within maximum 30 days after receipt of goods, works and/or services and submission of payment documentation</p> <p>Contract with local companies will be issued in local currency based on UNORE https://treasury.un.org/operationalrates/OperationalRates.php#K at the date of issuance of the Contract. Payment to local companies will be made in local currency</p>
Conditions for Release of Payment	<p><input checked="" type="checkbox"/> Passing Inspection of technical specifications in accordance with RFQ requirements</p> <p><input checked="" type="checkbox"/> Written Acceptance of Goods based on full compliance with RFQ requirements</p>
Contact Person for correspondence,	<p>Karina Yamashita, Ms.</p> <p>Procurement Associate</p> <p>E-mail address: karina.amralina@undp.org</p>

notifications and clarifications	<p>Attention: Quotations shall not be submitted to this address but to the address for quotation submission above. Otherwise, offer shall be disqualified.</p> <p>Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.</p>
Clarifications	Requests for clarification from bidders will not be accepted any later than 3 days before the submission deadline. Responses to request for clarification will be communicated electronically by 26 August 2022
Evaluation method	<input checked="" type="checkbox"/> The Contract or Purchase Order will be awarded to the lowest price substantially compliant offer
Evaluation criteria	<input checked="" type="checkbox"/> Full compliance with all requirements as specified in Annex 1 <input checked="" type="checkbox"/> Full acceptance of the General Conditions of Contract
Right not to accept any quotation	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
Right to vary requirement at time of award	At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
Type of Contract to be awarded	<input checked="" type="checkbox"/> Purchase Order/Contract for Goods and/or Services
Expected date for contract award.	01 October 2022
Publication of Contract Award	UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO and the corporate UNDP Web site.
Policies and procedures	This RFQ is conducted in accordance with UNDP Programme and Operations Policies and Procedures

ANNEX 1: SCHEDULE OF REQUIREMENTS

The tender aims purchasing and delivery of computer & interactive equipment for the Situation Center at the premises of the Headquarters of the Border Service of the National Security Committee of the Republic of Kazakhstan in Nur-Sultan. It shall include the delivery and basic instructions on equipment exploitation.

The Situation Center equipment system comprises a number of sub-systems that represent a complex of video display devices forming a videowall, multifunctional multi-monitor working places for operators and supervisor, control devices for managing the video streams and display modes of information, network infrastructure, integrated with the central data transmission network of the Border Service, telecommunication sub-systems (videoconference and IP) integrated with local systems of border objects, acoustic sub-systems, integration modules like video surveillance system, monitoring system (transport, cargos), data collection and processing system (container.com, ArcGis), access control and management, GIS and etc.

Technical Specifications for Goods/Services:

LOT 1: INFORMATION DISPLAY SUBSYSTEM, AUDIO AND VIDEO SIGNAL SOURCES AND ARM EQUIPMENT

No.	Name of technical equipment / characteristics	Specifications	Quantity (pcs.)
1	Information display subsystem		
1.1.	Motorized retractable monitor		1 (one)
	Permission	Full HD (1920 × 1080)	
	Monitor type	sensory	
	Diagonal	not less than 15.6 "	
	Body design	super thin	
	Fixed tilt function	Desirable	
	Mounting kit for table mounting	Availability is required	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.2.	Tribune interactive display		1 (one)
	Diagonal	not less than 21.5 "	
	Monitor type	sensory	
	Format	16: 9	
	Permission	Full HD (1920 x 1080)	
	Viewing angle	Not less than 178 degrees	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.3.	Back-up display		9 (nine)
	Diagonal	At least 65 "	
	Permission	Ultra HD (3840 x 2160)	
	Brightness	not less than 500 cd / m2	
	Video format support	HEVC	
	Contrast (DFC)	At least 500,000: 1	
	Displayed colors	Better than 1.07 billion, 10 bits	
	Viewing angles (H / V)	178: 178	
	Orientation	Portrait / landscape	
	Interfaces	At least 3 HDMI, 1 DP	

		1 DVI 1 audio input 1 USB 1 RJ45 1 RS232C 1 infrared port	
	Dust protection	Necessarily	
	Adjustable tilt angle	Necessarily	
	Automatic screen rotation	Necessarily	
	Email support	Necessarily	
	USB - plugin	Necessarily	
	Remote Control	Necessarily	
	AV controller compatibility function	Necessarily	
	Video conferencing system compatibility function	Necessarily	
	Built-in acoustics	Necessarily	
	Power Supply	built-in	
	Weight without stand	Not more than 28.5 kg	
	Wall mount included	Necessarily	
	Accessories	Remote control Power cable HDMI cable IR receiver Instructions Adapter for connection to RS232C input	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.4.	Workstation monitors		41 (forty one)
	Diagonal	23.8``-24 "	
	Display	IPS 1920x1080	
	Pixel response time	No more than 5ms	
	Connectors	Display Port / HDMI / VGA	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.5.	Interactive display		2 (two)
	Diagonal	55 "	
	Permission	3840 x 2160	
	Brightness, cd / m2	300 ± 20 (without glass) 220 ± 20 (with glass)	
	Contrast	4700: 1	
	Viewing angles (H / V)	178: 178	
	Response time	No more than 8 ms	
	Mobile stand with mount	Included	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.6.	Ultra short throw projector		1 (one)
	LCD technology used	3 P-Si TFT	
	LCD display	Not less than 0.55 "	
	Original XGA Resolution	1024x768	

	Basic aspect ratio	4: 3	
	Support for image formats	16: 9 16:10	
	Focusing	manual	
	Minimum focal length, mm	3.71	
	Focal length (digital)	Range is not less than 1-1.35	
	Diagonal image size at minimum distance to the screen, m	Not less than 1.42	
	Diagonal image size at maximum distance to the screen, m	Not less than 2.37	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.7.	Sources of audio and video signals and workstation equipment		
1.7.1.	System unit		13 (thirteen)
	A type	MicroTower	
	CPU	Intel Core i5 - 9xxx or better, 3.0 GHz or higher	
	RAM	At least 8 GB	
	Optical device	DVD + R / RW & CDRW	
	Storage device	1000 GB or more (SSD)	
	Video adapter type	Built in	
	Built-in video adapter	No worse than Intel UHD Graphics 630	
	Optional accessories	Wired mouse, Wired keyboard	
	Operating system	Microsoft Windows 10 Pro	
	Network interface	Gigabit Ethernet (10/100/1000 Mbps)	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.7.2.	System unit		5 (five)
	A type	MicroTower	
	CPU	Intel Core i7 - 9xxx or better, 3.0 GHz or higher	
	RAM	At least 8 GB	
	Optical device	DVD + RW	
	Storage device	256 GB or more (SSD)	
	Video adapter type	Built in	
	Built-in video adapter	No worse than Intel UHD Graphics 630	
	Optional accessories	Wired mouse, Wired keyboard	
	Operating system	Microsoft Windows 10 Pro (64-bit)	
	Network interface	Gigabit Ethernet (10/100/1000 Mbps)	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.7.3.	Mini PC		2 (two)
	CPU	No worse than Intel i3	
	Operating system	Microsoft Windows 10 Pro (64-bit)	
	RAM	8 GB DDR4 or more	
	Intel Integrated Graphics	Necessarily	
	Storage device	256 GB or more (SSD)	
	Power adapters	Necessarily	
	Network interface	Gigabit Ethernet (10/100/1000 Mbps)	
	<i>(special check of equipment according to clause 1.8.)</i>	Necessarily	
1.8.	Equipment delivery	Delivery to destination:	1 (one)

		Republic of Kazakhstan, Z10M9Y9, Nur-Sultan, 48 Zheltoksan street with mandatory research for compliance with information security requirements and the issuance of a certificate for subparagraphs (items 1.1., 1.2., 1.3., 1.4., 1.5., 1.6., 1.7.1., 1.7.2., 1.7.3.)	service
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LOT 2: INTEGRATED CONTROL SUBSYSTEM, SWITCHING SUBSYSTEM

2	Integrated control subsystem	
2.1.	POE injector for system control controller	
	A type	PoE power supply, universal
	Power	100-250VAC
2.2.	System management controller	
	RAM	256 MB or more, DDR3 SDRAM
	Flash memory	At least 4 GB
	Supports USB storage devices	Necessarily
	Power over Ethernet (PoE)	Necessarily
	Controls and Indicators	Availability is required
	<i>(special check of equipment according to clause 2.6)</i>	Necessarily
2.3.	Lighting control module	
	A type	8-channel lighting control module
	Types of connected loads	incandescent, magnetic low voltage, electronic low voltage, neon / cold cathode, fluorescent, electric motors
	Controls and Indicators	1 - 8 red LEDs / NETID / SETUP / OVR / PWR / NET / RESET
	Power	24V DC
2.4.	4-port converter	
	A type	4-port RS-232/422/485 to Ethernet converter
	Ethernet ports	1 x Ethernet 10/100 Base T (X) (RJ45 connector)
	Connector type	RJ45 (8 pins)
	Management interface	Supports Telnet Console / Web Interface / Windows Utility / Reset Button
	Magnetic isolation of Ethernet ports	1.5kV
	Support for network protocols	ICMP, IPv4, TCP, UDP, DHCP, BOOTP, Telnet, DNS, SNMP V1, HTTP, SMTP, SNMP, Rtelnet, ARP
	Working voltage	12 ~ 48 VDC
	Power socket	Terminals, concentric plug
	<i>(special check of equipment according to clause 2.6)</i>	Necessarily
2.5.	Switching subsystem	
2.5.1.	Matrix switcher	
	Interfaces	8 x HDMI Type A Female

	Impedance	100 Ω	
	Connectors	RS-232, RJ-45, stereo miniature jack, AC jack	
	<i>(special check of equipment according to clause 2.6)</i>	Necessarily	
2.5.2.	HDMI Twisted Pair Kit		12 (twelve)
	Interfaces	At least 1 HDMI Type A connector	
	Impedance	100 Ω	
	Video	HDMI (3D, Deep Color, 4K) / HDCP Compliant / 4K Support)	
	Power	At least 1 DC power connector, locking	
	With cable included	Necessarily	
2.5.3.	Switch		1 (one)
	A type	HDMI 4: 1	
	Resolution support	Ultra HD 4Kx2K	
	HDMI support (3D, Deep Color, 4Kx2K)	Necessarily	
	HDCP support	Necessarily	
	Auto Switching mode for automatic port selection	Necessarily	
	Consumer Electronics Control (CEC) support	Necessarily	
	Dolby True HD and DTS HD Master Audio support	Necessarily	
	Instantly switch between HDMI input sources	Necessarily	
	IR extension support when using an optional IR cable	Necessarily	
	<i>(special check of equipment according to clause 2.6)</i>	Necessarily	
2.5.4.	Splitter		6 (six)
	A type	HDMI 4K 2-port	
	HDMI support (3D, Deep Color, 4K)	Necessarily	
	HDCP support	Necessarily	
	Power	1 or more DC power connector	
2.5.5.	Video splitter		1 (one)
	A type	1/10	
	Max. permission	4096 x 2160	
	HDCP support	Necessarily	
	Control	RS-232	
2.5.6.	Patch cables, mounting elements, accessories and consumables		1 (one)
	A set of cables, mounting elements, accessories and consumables	Necessarily <i>Note: cables are required for installation and connection of the listed equipment (items 4.1-4.5) to video signal sources. The calculation of the need for cable products is calculated according to the formula: the number of equipment multiplied by the number of ports indicated in the description of the equipment,</i>	

		<i>which in total is:</i> <i>one.HDMI cable type A, length at least 25 m. - 36 pcs.</i> <i>2.HDMI cable type A, length at least 5 m. - 24 pcs.</i> <i>Mounting elements, accessories and consumables should be provided during the equipment installation process.</i>	
2.6.	Equipment delivery	Delivery to destination: Republic of Kazakhstan, Z10M9Y9, Nur-Sultan, 48 Zheltoksan street with mandatory research for compliance with information security requirements and the issuance of a certificate for subparagraphs (items 2.2, 2.4, 2.5.1, 2.5.3.)	1 (one) service

LOT 3: SUPPLEMENTARY EQUIPMENT

3.1.	Lamp for projector		1 (one)
	Lamp type	Smart UX60	
3.2.	Mobile stand for interactive display		1 (one)
	Display diagonal size	for diagonals 55 "-80"	
	Maximum load	90.9 kg	
	Height adjustment	1350-1650 mm	
	The presence of a cable channel inside the poles	Necessarily	
	Height adjustable shelf	Necessarily	
	Locking wheels	Necessarily	
3.3.	bracket		9 (nine)
	Possible size of monitors / interactive tablets for mounting	75-100 mm	
3.4.	Telecommunication rack		1 (one)
	Form Factor	42U	
	Dimensions (W * D)	800x1000 + grounding set	
4	Accompanying service		1 (one) service
4.1.	Equipment delivery	Delivery to destination: Republic of Kazakhstan, Z10M9Y9, Nur-Sultan, 48 Zheltoksan street	

Delivery Requirements

Delivery Requirements	
Delivery date and time	Bidder shall accomplish equipment delivery and certification (where necessary) within 6 (six) months, precisely, 180 days after the contract signing
Delivery Terms (INCOTERMS 2020)	<input checked="" type="checkbox"/> DDP
Customs clearance (must be linked to INCOTERM)	Shall be done by: <input checked="" type="checkbox"/> Supplier/bidder

Exact Address(es) of Delivery Location(s)	Republic of Kazakhstan, Z10M9Y9, Nur-Sultan, st. Zheltoksan 48
Distribution of shipping documents (if using freight forwarder)	N/A
Packing Requirements	N/A
Training on Operations and Maintenance	Basic instructions
Warranty Period	<p>The supplier shall provide in written the confirmation of warranty on the equipment and further technical maintenance for 12 (twelve) months duration for computer & interactive equipment and not less than 12 months for other equipment in the mode of 12 hours per a day, 7 days a week, 365 days in a year.</p> <p>After obtainment of verbal or written request of the Customer about the identified defect, the supplier shall provide the specialist to arrive to the destination within 3 (three) hours to accomplish the repair under warranty within a deadline of no more than 1 (one) day since enregistering of the written request of the Customer, received either by mail or e-mail with due consideration of available spare parts and components.</p> <p>The letter with confirmation of warranty shall be included into the commercial offer upon submission.</p>
After-sales service and local service support requirements	<p>The vendor shall provide information on available local service and maintenance center in the Republic of Kazakhstan - address, contact details - in the price quotation.</p> <p>After obtainment of verbal or written request of the Customer about the identified defect, the supplier shall provide the specialist to arrive to the destination within 3 (three) hours to accomplish the repair under warranty within a deadline of no more than 1 (one) day since enregistering of the written request of the Customer, received either by mail or e-mail with due consideration of available spare parts and components.</p> <p>The letter with confirmation of warranty shall be included into the commercial offer upon submission.</p>
Preferred Mode of Transport	Land, Air