

# **REQUEST FOR QUOTATION (RFQ)**

RFQ Reference: RFQ/116/IND-2022	Date: 13 September 2022

**Subject:** Supply of 144 numbers Microsoft Office Professional 2021 Box Pack License.

#### **SECTION 1: REQUEST FOR QUOTATION (RFQ)**

UNDP kindly requests your quotation for the scope of work as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

Annex 4: Forms for release of payments

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated in Section 2. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Issued by:	
Signature:	
Name:	Arun Arumughan
Title:	Head-Procurement
Date:	13 Sentember 2022

RFQ/116/IND-2022 Page **1** of **13** 

#### **SECTION 2: RFQ INSTRUCTIONS AND DATA**

# Introduct ion

Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the <u>UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement</u>

Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.

UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website.

#### Deadline for the Submissi on of Quotatio

n

#### September 27 2022

If any doubt exists as to the time zone in which the quotation should be submitted, refer to <a href="http://www.timeanddate.com/worldclock/">http://www.timeanddate.com/worldclock/</a>.

For eTendering submission - Time as indicated in eTendering system. Note that system time zone is in EST/EDT (New York) time zone.

#### PLEASE NOTE: -

- 1. Date and time visible on the main screen of event (on e-tendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. Please also note that the bid closing time shown in the PDF file generated by the system is not accurate due to a technical glitch that we will resolve soon. The correct bid closing time is as indicated in the e-tendering portal and system will not accept any bid after that time. It is the responsibility of the bidder to make sure bids are submitted within this deadline. UNDP will not accept any bid that is not submitted directly in the system.
- 2. Try to submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue submitting your bid at the last minute, UNDP may not be able to assist.

#### Method of Submissi on

Quotations must be submitted as follows:

#### **⊠** E-tendering

Bid submission address: Online UNDP E-tendering Portal

- File Format: PDF files only
- File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.
- All files must be free of viruses and not corrupted.
- Max. File Size per transmission: 10 MB
- It is recommended that the entire Quotation be consolidated into as few attachments as possible.
- The bidder should receive an email acknowledging email receipt.

[For eTendering method, click the link <a href="https://etendering.partneragencies.org">https://etendering.partneragencies.org</a> ]

Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: <a href="http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/">http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/</a>

# Cost of preparati on of quotatio

n

UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

RFQ/116/IND-2022 Page **2** of **13** 

### Supplier Code of Conduct, Fraud, Corrupti on,

All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes **principles on labour, human rights, environment and ethical conduct** may be found at: <a href="https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct">https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</a>

Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at <a href="http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of audit andinvestigation.html#anti">http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of audit andinvestigation.html#anti</a>

#### Gifts and Hospitali ty

Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.

#### Conflict of Interest

UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified.

Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ.

The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.

#### General Conditio ns of Contract

Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the General Conditions of Contract

UNDP General Terms and Conditions for Contracts

https://www.undp.org/sites/g/files/zskgke326/files/procurement/pdf/3.%20UNDP%20GTCs%20for%20Contracts%20(Goods%20and-or%20Services)%20-%20Sept%202017 0.pdf

Applicable Terms and Conditions and other provisions are available at <a href="UNDP/How-we-buy">UNDP/How-we-buy</a>

#### Special Conditio ns of Contract

☑ Liquidated Damages: 0.5% of total contract value per week up to maximum of 2.5% of the total contract amount.

Next course of action: Cancellation of PO/Contract.

#### Eligibility

A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP.

RFQ/116/IND-2022 Page **3** of **13** 

It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative. Quotations shall be quoted in: Currency of Quotatio Preferred Currency of Bid: Indian Rupees (INR) Bids in other currency also allowed. Reference date for determining UN Operational Exchange Rate: Date of bid submission. loint If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Venture. Association for the Bid, they shall confirm in their Bid that: (i) they have designated one party to act as a Consorti lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association um or jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, Associati and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, on by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses 19 – 24 under Solicitation policy for details on the applicable provisions on Joint Ventures, Consortium or Association. Only one The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Bid Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or c) they have the same legal representative for purposes of this RFQ; or d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process; e) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or f) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid. **Duties** Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United and Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt taxes from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified below: All prices must:

RFQ/116/IND-2022 Page **4** of **13** 

Including documentation including catalogues, instructions and operating manuals.

**⋈** be exclusive of GST and other applicable taxes

Language

of

**English** 

quotatio n	
Docume	Bidders shall include the following documents in their quotation:
nts to be	Bidders shall include the following documents in their quotation.
submitte	☑ Annex 2: Quotation Submission Form duly completed and signed
d	Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule
~	of Requirements in Annex 1
	☑ Company Profile.
	☐ Registration certificate;
	☑ Documents showing that the bidder has supplied similar products to private/ public sector/ government organizations – <b>proof of two purchase orders/ contract.</b>
	□ Documents showing that the bidder is a certified channel Partner/Dealer/Distributor of Microsoft
	Office Product.
	Office Product.
Quotatio	Quotations shall remain valid for 90 days from the deadline for the Submission of Quotation.
n validity	Quotations shall remain valid for 50 days from the dedaline for the submission of Quotation.
period	
Price	No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors
variation	shall be accepted at any time during the validity of the quotation after the quotation has been received.
Partial	☐ Parts or sub-parts of the requirement is not allowed.
Quotes	
Alternati	
ve	
Quotes	
Payment	☐ Within 30 days upon UNDP's acceptance and receipt of invoice.
Terms	
Conditio	Multiple Assessment of an electric based on full security DEO assessment of
Conditio ns for	☑ Written Acceptance of products, based on full compliance with RFQ requirements.
Release	□ 100% of product (Microsoft Office Professional 2021 Box Pack) value after successful delivery and
of	acceptance.
Payment	(Refer Annex-4)
, <b>,</b>	(Neich Alliex 4)
Contact	E-mail address: Ranjan.sinha@undp.org
Person	
for	Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission,
correspo	unless UNDP determines that such an extension is necessary and communicates a new deadline to the
ndence,	Proposers.
notificati	
ons and	
clarificati	
ons	
Clarificati	Paguaste for starification from hidders will not be accounted any later than 2 days before the submission
ons	Requests for clarification from bidders will not be accepted any later than 3 days before the submission
0113	deadline. Responses to request for clarification will be communicated thru email/ Posted directly to eTendering portal.
Evaluatio	☐ The Contract or Purchase Order will be awarded to the lowest price substantially compliant offer
n	with Contract of Furchase Order will be awarded to the lowest price substantially compilant offer
method	
Evaluatio	☐ Full compliance with all requirements as specified in Annex 1
n criteria	☐ Full acceptance of the UNDP General Terms and Conditions of Contract
	Lest an acceptance of the otype General Terms and Conditions of Contract

RFQ/116/IND-2022 Page **5** of **13** 

	Campliance on the following requirements
	Compliance on the following requirements
	☐ Registration certificate;
	☑ Documents showing that the bidder has supplied similar products to private/ public sector/ government organizations – <b>proof of two purchase orders/ contract.</b>
	☑ Documents showing that the bidder is a certified channel Partner/Dealer/Distributor of Microsoft
	Office Product.
	Office Froduct.
Right not	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
to accept	ones. Is not bound to decept any quotation, not award a contract of t aronase order
any	
quotatio	
n	
Right to	At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease)
vary	the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer,
requirem	without any change in the unit price or other terms and conditions.
ent at	
time of	
award	
Type of	☑ Contract Face Sheet (Goods and-or Services) UNDP
Contract	https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.undp.org%2Fsites%2Fg%2Ffiles%2Fzskgke326%2Ffiles
to be	%2Fprocurement%2Fpdf%2F1%2520%2520Contract%2520Face%2520Sheet%2520(Goods%2520and-
awarded	or%2520Services)%2520UNDP%2520-%2520Sept%25202017
	The transact Contract to be signed and the conditional HAIDD Contract Consul Towns and Conditions
	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions
	can be accessed at <a href="http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</a>
	<u>buy.num</u>
Expected	03 October 2022
date for	
contract	
award.	
Publicati	UNDP will publish the contract awards valued at USD 100,000 and more on the websites of the CO and
on of	the corporate UNDP Web site.
Contract	
Award	
Policies	This RFQ is conducted in accordance with <u>UNDP Programme and Operations Policies and Procedures</u>
and .	
procedur	
es	
UNGM	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the
registrati	appropriate level on the United Nations Global Marketplace (UNGM) website at <u>www.ungm.org</u> .
on	The Didder may still submit a questation over if not resistant with the UNICAA haveness if the Didder is
	The Bidder may still submit a quotation even if not registered with the UNGM, however, if the Bidder is
	selected for Contract award, the Bidder must register on the UNGM prior to contract signature.

RFQ/116/IND-2022 Page **6** of **13** 

# **ANNEX 1: SCHEDULE OF REQUIREMENTS**

Supply of 144 numbers of Microsoft Office Professional 2021 Box Pack.

Duration of the assignment: 01 Week from the issue of the contract.

S. No.	Description	Qty.
1	Microsoft Office Professional 2021 Box Pack	144

Delivery Requirements		
Delivery date and time	Bidder shall complete the delivery within 01 weeks from the issuance of Contract.	
Delivery Terms (INCOTERMS 2020)	N/A as product is licensed based	
Customs clearance (must be linked to INCOTERM	Shall be done by:  ⊠ N/A	
Exact Address(es) of Delivery Location(s)	Online	
Distribution of shipping documents (if using freight forwarder)	Not Applicable	
Packing Requirements	Not Applicable	
Training on Operations and Maintenance	Not Applicable	
Warranty Period	Not Applicable	
After-sales service and local service support requirements	Not Applicable	
Preferred Mode of Transport	Not Applicable	

RFQ/116/IND-2022 Page **7** of **13** 

#### **ANNEX 2: QUOTATION SUBMISSION FORM**

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:		
RFQ reference:	RFQ/116/IND-2022	Date:

#### **Company Profile**

Item Description	Detail
Legal name of bidder or Lead entity for JVs	
Legal Address, City, Country	
Website	
Year of Registration	
Legal structure	
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, insert UNGM Vendor Number
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	⊠ Yes □ No
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	⊠ Yes □ No
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	⊠ Yes □ No
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (If yes, provide a Copy)	⊠ Yes □ No

RFQ/116/IND-2022 Page **8** of **13** 

Is your company a member of the UN Global Compact		⊠ Yes □ No			
Bank Information		Bank Name: Bank Address: IBAN:			
		SWIFT/BIC:			
		Account Currency:			
		Bank Account Number:			
		Previo	us relevant expe	rience	
Name of previous	Client	& Reference	Contract	Period of activity	Types of activities
contracts		act Details ing <mark>e-mail id</mark>	Value		undertaken

#### **Bidder's Declaration**

Yes	No	
		<b>Requirements and Terms and Conditions:</b> I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
		<b>Ethics</b> : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
		I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: <a href="https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct">https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</a> and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.
		<b>Prohibitions, Sanctions:</b> I/We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		<b>Bankruptcy</b> : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.
		<b>Offer Validity Period:</b> I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.

RFQ/116/IND-2022 Page **9** of **13** 

Yes	No	
		I/We understand and recognize that you are not bound to accept any Quotation you receive, and we
		certify that the goods offered in our Quotation are new and unused.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organization/s to make this declaration on its/their behalf.
Signatu	re:	
Name:		
Title:		
Date:		

RFQ/116/IND-2022 Page **10** of **13** 

#### **ANNEX 3: TECHNICAL AND FINANCIAL OFFER**

Bidders are requested to complete this form, sign it and return it as part of their quotation along with Annex 2 Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.		
RFQ reference:	RFQ/116/IND-2022	Date: Click or tap to enter a date.	

#### **Technical Offer**

#### Supply of 144 Numbers Microsoft Office Professional 2021 Box Pack

Provide the following:

- 1. Company profile a brief description of your qualification and capacity that is relevant to the Scope of Works;
- 2. Registration certificate;
- 3. Documents showing that the bidder has supplied similar product to private/ public sector/ government organizations **proof of two purchase orders/ contract**;
- 4. Documents showing that the bidder is a certified channel Partner/Dealer/Distributor of Microsoft Office Product.

RFQ/116/IND-2022 Page **11** of **13** 

# **Financial Offer**

# RFQ-116-IND-2022 - Supply of 144 numbers Microsoft Office Professional 2021 Box Pack.

						Currenc	y of Bid:
S. No.	BRIEF DESCRIPTION OF GOODS	QTY. (in Nos.)	Propos Make	e M	posed lodel imber	UNIT PRICE	TOTAL PRICE
(a)	(b)	(c)	(d)		(e)	(f)	(g) = (c) * (f)
1	Microsoft Office Professional 2021 Box Pack	144					
2		l l	Any other cost, if any				
3			GRAND TOTAL (WITHOUT GST)				
Exact nam COMPAN ADDRES PHONE N FAX NO. EMAIL A	GNATED POINT(S) WITHIN THE DELIV me and address of company  NY NAME  SS  NO  ADDRESS OF CONTACT PERSON:  EMAIL ADDRESSES:			AUTHORIZ NAME OF U	THORIZED	TURE DATE  D SIGNATORY (TYPE OR  DF SIGNATORY	<u>_</u>
Complia	ance with Requirements		You Responses				
			s, we will comply	No, we canno compl	e If y	ou cannot comply, pl counter - offer	
Deliver	ry Lead Time						
Validit	y of Quotation						
Payme	ent terms						
Other	ther requirements [pls. specify]						
	undersigned, certify that I am duly otation is accepted.	authorized to	o sign this	quotation a	nd bind th	ne company below in	event that
Compa	Exact name and address of company Company Name Address: Phone No.: Email Address:			Authorized Signature: Date: Name: Functional Title of Authorised Signatory: Email Address:			

RFQ/116/IND-2022 Page **12** of **13** 

1.Name of the item supplied :-

#### FORM A: "CONSIGNEE ACCEPTANCE CERTIFICATE"

(To be given by consignee's authorized representative)

The following product (Microsoft Office Professional 2021 Box Pack) have been received.

2. Purchase Order/Contract No :-	
3. Name of the Supplier:-	
4. No. of Units supplied:-	
6. Place of destination:- <b>Online</b>	
7. Invoice No. & Date:-	
The undersigned hereby certifies that the a and accepted.	aforesaid goods have been received in good working condition
	Signature
	Name
	Designation with stamp
	Date
Countersigned by:	
Signature	
Name	
Date	

**NOTE** This certificate is to be filled up and issued by authorized representative of the consignee and is to be duly stamped and countersigned by the supervisor.

RFQ/116/IND-2022 Page **13** of **13**