



19 October 2022

## INDIVIDUAL CONSULTANT PROCUREMENT NOTICE

for individual consultants and individual consultants assigned by consulting firms/institutions

Country:	Viet Nam
Description of the assignment:	<b>03 National Consultants to coordinate and support implementation activities of grassroots telehealth using “Bac si cho moi nha” (“Doctor for everyone”) software</b>
Period of assignment/services (if applicable):	August 2022 – March 2023 with possible extension up to 31 December 2023 based on: (i) requirement, (ii) fund availability and (iii) satisfactory performance
Duty Station:	Home-based and travel to provinces
Tender reference:	T220707

1. Submissions should be sent by **email** to: [luu.thi.trang@undp.org](mailto:luu.thi.trang@undp.org) no later than:

**23.59 hrs., 24 October 2022 (Hanoi time)**

With subject line:

**T220707B – 01 Team member for training (NC2)**

Submission received after that date or submission not in conformity with the requirements specified in this document will not be considered.

### **Note:**

- Any individual employed by a company or institution who would like to submit an offer in response to this Procurement Notice must do so in their individual capacity, even if they expect their employers to sign a contract with UNDP.
- Maximum size per email is **30 MB**.
- Any request for clarification must be sent in writing, or by standard electronic communication to the address or e-mail indicated above. Procurement Unit – UNDP Viet Nam will respond in writing or by standard electronic mail and will send written copies of the response, including an explanation of the query without identifying the source of inquiry, to all consultants.

- After submitting proposal, bidder should send notification by email (without attachment) to: [procurement.vn@undp.org](mailto:procurement.vn@undp.org) informing that the bidder has submitted proposal. UNDP will not be responsible for the missing of proposal if the bidder does not send notification email to above address.
- Female consultants are encouraged to bid for this required service. Preference will be given to equally technically qualified female consultants.

**2. Please find attached the relevant documents:**

- [Term of References](#).....  
(Annex I)
- [Individual Contract](#) & [General Conditions](#).....  
(Annex II)
- [Reimbursable Loan Agreement](#) (for a consultant assigned by a firm).....  
(Annex III)
- [Letter to UNDP Confirming Interest and Availability](#) .....  
(Annex IV)
- [Financial Proposal](#) .....  
(Annex V)

**3. Interested individual consultants must submit the following documents/information (in English, PDF Format) to demonstrate their qualifications:**

**a. Technical component:**

- Signed Curriculum vitae
- Signed Letter to UNDP Confirming Interest and Availability
- NC1: 02 developed sample training materials/reports/documents in English and in Vietnamese) will be submitted for review
- NC2 and NC3: 02 developed sample training materials/reports/documents in Vietnamese will be submitted for review and Developed sample reports/documents in English submitted will be an advantage

**b. Financial proposal (with your signature):**

- The financial proposal shall specify a total lump sum amount in **VND for national consultant and US dollar for International Consultant** including consultancy fees and all associated costs i.e. airfares, travel cost, meal, accommodation, tax, insurance etc. – see format of financial offer in Annex V.
- Please note that the cost of preparing a proposal and of negotiating a contract, including any related travel, is not reimbursable as a direct cost of the assignment.
- If quoted in other currency, prices shall be converted to the above currency at UN Exchange Rate at the submission deadline.

#### 4. Evaluation

The technical component will be evaluated using the following criteria:

##### National Consultant 1 – Support implementation and assessment

No.	Requirement	Points
1	Holder of Bachelor's Degree in Medicine, Public Health or health related areas Master's Degree is preferable	150 50
2	At least 07 years of experience working in the health programs for the Bachelor's Degree or at least 05 years of experience for the Master's Degree;	200
3	Experience in coordination, implementation and management of health related projects; Experience in project monitoring and evaluation is an advantage	200 100
4	Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage	200
5	Fluence in written Vietnamese and English (two developed sample training materials/reports/documents will be submitted for review).	100
	<b>Total</b>	<b>1,000</b>

##### National Consultant 2 – Develop training materials and provide training courses

No.	Requirement	Points
1	Holder of Bachelor's Degree in Medicine, Public Health or health related areas Master's Degree is preferable	150 50
2	At least 07 years of experience working in the health programs for the Bachelor's Degree or at least 05 years of experience for the Master's Degree;	200
3	Experience in developing training materials, conducting adult training courses in the health related areas	300
4	Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage	200
5	Fluence in written Vietnamese (two developed sample training materials/reports/documents will be submitted for review). Knowledge in written English is an advantage (developed sample reports/documents in English submitted will be an advantage).	80 20
	<b>Total</b>	<b>1,000</b>

### National Consultant 3 – Provide ongoing technical assistant for the implementation

No.	Requirement	Points
1	Holder of Bachelor's Degree in Medicine, Public Health or health related areas Master's Degree is preferable	150 50
2	At least 07 years of experience working in the health programs for the Bachelor's Degree or at least 05 years of experience for the Master's Degree;	200
3	Experience in coordination, implementation and management of health related projects; Experience in project monitoring and evaluation is an advantage	200 100
4	Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage	200
5	Fluence in written Vietnamese (two developed sample training materials/reports/documents will be submitted for review). Knowledge in written English is an advantage (developed sample reports/documents in English submitted will be an advantage).	80 20
	<b>Total</b>	<b>1,000</b>

A two-stage procedure is utilized in evaluating the submissions, with evaluation of the technical components being completed prior to any price proposals being opened and compared.

The price proposal will be opened only for submissions that passed the minimum technical score of 70% of the obtainable score of 1000 points in the evaluation of the technical component. The technical component is evaluated on the basis of its responsiveness to the Term of Reference (TOR). Maximum 1000 points will be given to the lowest offer and the other financial proposals will receive the points inversely proportional to their financial offers. i.e.  $S_f = 1000 \times F_m / F$ , in which  $S_f$  is the financial score,  $F_m$  is the lowest price and  $F$  the price of the submission under consideration.

The weight of technical points is 70% and financial points is 30%.

Submission obtaining the highest weighted points (technical points + financial points) will be selected subject to positive reference checks on the consultant's past performance.

### 5. Contract

"Lump-sum" Individual Contract will be applied for freelance consultant (Annex II)

"Lump-sum" RLA will be applied for consultant assigned by firm/institution/organization (Annex III)

Documents required before contract signing:

- International consultant whose work involves travel is required to complete the courses on BSAFE which is the new online security awareness training and submit certificate to UNDP before contract issuance.

- Note: In order to access the courses, please go to the following link:  
<https://training.dss.un.org>  
The training course takes around 3-4 hours to complete.
- Full medical examination and Statement of Fitness to work for consultants from and above 65 years of age and involve travel. (This is not a requirement for RLA contracts).
- Release letter in case the selected consultant is government official.

## **6. Payment**

UNDP shall effect payments to the consultant (by bank transfer to the consultant's bank account provided in the vendor form upon acceptance by UNDP of the deliverables specified the TOR.

Payments are based upon outputs, i.e. upon delivery of the products specified in the TOR.

If two currencies exist, UNDP exchange rate will be applied at the day UNDP instructs the bank to effect to the payment.

## **7. Your proposals are received on the basis that you fully understand and accept these terms and conditions.**



## TERMS OF REFERENCE

### THREE NATIONAL INDIVIDUAL CONSULTANTS

**REF#:** T220707

<b>Name of service:</b>	A team of three National Consultants to coordinate and support implementation activities of grassroots telehealth using “Bac si cho moi nha” (“Doctor for everyone”) software.		
<b>Project:</b>	Japan Supplementary Budget (JSB) support for COVID-19 Response for Strengthening Vaccine Access and Health System Capacity Support to Digital Transformation of Public Administration and Health Services for Building Forward Better from COVID-19 in Viet Nam		
<b>Reporting to:</b>	Programme Analyst on Climate – Health nexus, UNDP in Viet Nam		
<b>Duty Station:</b>	Home based	<b>Travel Required:</b>	Yes
<b>Duration of Assignment:</b>	Approximately 130 working-days, include as below: <ul style="list-style-type: none"> <li>- Implementation and assessment: NC1 50 days</li> <li>- Training: NC2 40 days</li> <li>- Ongoing Technical Assistant: NC3 40 days</li> </ul>		
<b>Start Date:</b>	15/08/2022	<b>End Date:</b>	30/03/2023

### I. BACKGROUND & PROJECT DESCRIPTION

In the context of the COVID-19 pandemic and the long-term climate crisis, urgent efforts are needed for a green recovery that builds forward better to support a significant shift to reduced emissions in key sectors to maintain and strengthen Nationally Determined Contribution (NDC) and sustainable development goals achievements.

In line with the Government’s commitment and strategy to 2025 and the Ministry of Health’s plan for digitalization of the health sector and applying the grassroots digital telehealth solution which was developed and piloted under the Covid-19 JSB in 2020-2021, and the expansion to 03 remote and mountainous provinces in the North of Viet Nam under the UNDP RFF in 2021-2022, the project will support scaling up of the grassroots telehealth solution to five new provinces. It is proposed to expand the telemedicine solution to Thua Thien-Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak provinces, based on UNDP’s existing relationships with provincial authorities and in order to provide an opportunity for expansion and testing of the performance of the telemedicine system under different conditions within Viet Nam, including remote coastal areas and islands, mountainous and ethnic minority areas in the central highlands, and the Mekong Delta in southern Viet Nam. The project will support the provision of necessary IT equipment, training, and follow-up technical assistance for provincial, district and commune health facilities and personnel. The project will support progress towards universal health coverage for ethnic minorities, people

with disabilities, poor and vulnerable households, including access to medical services during the pandemic while reducing the risk of disease transmission and ensuring no one is left behind in accessing digital health services. This solution will also help to build capacities for healthcare workers at the grassroots level through professional and technical consultation meetings, regular meetings between staff at commune health stations and professionals at higher health facilities.

At the central level, the project will support related departments and agencies of Ministry of Health to develop the legal documents for the nationwide application and as the foundation for relevant telemedicine services to be covered by the health insurance at the grassroots level later.

## **II. OBJECTIVES**

The objective of this assignment is to recruit a team of National Consultants to coordinate and support implementation activities and to develop the national guidelines on the grassroots telehealth using the software “Bac si cho moi nha” (Doctor for everyone) at grassroot health facilities.

## **III.SCOPE OF WORK**

The successful team of national consultants will be expected to support Viet Nam Administration of Medical Services/Ministry of Health (VAMS/MOH) in collaboration with Electronic Health Administration (EHA/MOH) and UNDP to carry out following tasks:

*Task 1: Coordinate and support planning of grassroots telehealth implementation and coordinate to conduct the pre- and post-assessment with five project provinces*

*National Consultant 1 is responsible for the implementation of the grassroots telehealth program using the software “Doctor for everyone” in 05 project provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak:*

*Implementation tasks:*

- Coordinate with EHA/MOH and 05 Provincial Departments of Health (DOH) of 05 project provinces to organize the inception visits to 05 project provinces;
- Proactively initiate project activity planning discussions and coordinate with provincial DOHs of Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak provinces to implement activities related to the grassroots telehealth program using the software “Doctor for everyone”;
- Prepare necessary letters and supporting documents for VAMS/MOH as needed to support grassroots telehealth implementations;
- Coordinate with EHA/MOH, 05 DOHs and UNDP on handing-over and installing required equipment to each province;
- Be responsible for monitoring and evaluation for project implementation in 05 provinces;
- Write and submit bi-monthly monitoring report to UNDP for approval;
- Other relevant activities related to this task if occurred.

*Coordinate to support planning and conduct the assessments before and after implementation of telehealth:*

- Proactively initiate planning discussions and coordinate with provincial departments of health, and UNDP on the assessment;

- Prepare necessary letters and supporting documents for VAMS/MOH to Departments of Health as needed to support assessment team;
- Prepare detail data collection agenda and share with Department of Health and UNDP before start of data collection;
- Coordinate and work with the assessment team to conduct the assessment and prepare the reports;
- Other relevant activities related to this task if occurred.

***Task 2: Develop training materials on grassroots telehealth using the software “Doctor for everyone” and provide training courses to relevant healthcare staff at the grassroots health facilities of five project provinces***

*National consultant 2 is responsible for the training material development and training provision for the grassroots telehealth using the software “Doctor for everyone” in 05 project provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak:*

- A set of handouts and reading materials, including the legal framework, the SOPs of a telemedicine session focusing on the grassroots health facilities;
- A set of power point presentations for the training courses.
- Facilitate a series of training courses for all relevant healthcare workers at the grassroots health facilities of 05 provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak;
- Write a training report and submit to UNDP for approval;
- Other relevant activities related to this task if occurred.

***Task 3: Provide continuous technical support on the grassroots telehealth program and the “Bac si cho moi nha” software application***

*National Consultant 3 is responsible for providing ongoing technical assistant to Departments of Health and relevant healthcare staff on the grassroots telehealth program using the software “Doctor for everyone” in eight provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau, Dak Lak, Ha Giang, Bac Kan and Lang Son:*

- Provide on-going technical support for 08 provincial DOHs to implement the grassroots telehealth using the software “Bac si cho moi nha”;
- Urge and remind relevant health facilities to use and apply the application to consultation, remote medical examination and treatment, and professional support between district and commune levels;
- Write and submit bi-monthly monitoring report to UNDP for approval;
- Other relevant activities related to this task if occurred.

#### **IV. DELIVERABLES & IMPLEMENTATION TIMELINE**

The National Consultant team will work closely with VAMS/MOH, EHA/MOH, 05 Provincial DOHs and UNDP to successfully expand the grassroots telehealth program which was piloted in 03 mountainous provinces (Ha Giang, Bac Kan and Lang Son) to the 05 new provinces (Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak).



**Package 1:** During the period of time from 15 August 2022 to 30 March 2023, the National Consultant 1 will successfully support 05 provinces to implement the grassroots telehealth program using the software “Doctor for everyone” with the deliverables as below:

- One report of the inception visits of the VAMS/MOH, EHA/MOH to 05 project provinces;
- A number of necessary letters and supporting documents for VAMS/MOH as needed to support grassroots telehealth implementations;
- One overall report on handing-over and installing required equipment to 05 project provinces;
- Two progress reports summarizing results of the implementation activities of the grassroots telehealth program using the software “Doctor for everyone” in Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak provinces over the periods of August to December 2022 and January to March 2023.

**Package 2:** National Consultant 2 will work closely with relevant colleagues to develop training materials and successfully provide training courses on the grassroots telehealth using the software “Doctor for everyone” for all relevant healthcare staff in 05 project provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak. The deliverables and timelines are as below:

No.	Deliverables	Estimated days to complete	Target due date
1	A set of training package handouts, reading materials and PPT presentations as stated in the task 2 under the section III above	10	15/08/2022
2	A series of training courses conducted on grassroots telehealth using the software “Doctor for everyone” provided to relevant healthcare workers of grassroots health facilities in 05 provinces	25	30/01/2023
3	A training report for the delivered training courses	05	30/01/2023

**Package 3:** During the period of time from 15 August 2022 to 30 March 2023, the National Consultant 3 will provide ongoing technical assistant to Departments of Health and relevant healthcare staff on the grassroots telehealth program using the software “Doctor for everyone” in eight provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau, Dak Lak, Ha Giang, Bac Kan and Lang Son. The deliverables are as below:

- Two reports summarizing the results of on-going technical support to 08 provincial DOHs to implement the grassroots telehealth using the software “Bac si cho moi nha” over the periods of August to December 2022 and January to March 2023.

## V. DURATION OF ASSIGNMENT, DUTY STATION & EXPECTED PLACES OF TRAVEL

**Estimated number of working days:** Approximately 130 working-days from 15/08/2022 to 30/03/2023, include as below:

- NC1 for Implementation and assessment: 50 days
- NC2 for training: 40 days
- NC3 for ongoing Technical Assistant: 40 days

With possible extension up to 31 December 2023 based on: (i) requirement, (ii) fund availability and (iii) satisfactory performance.

**Duty station:** Home based and travel to provinces

**Expected places of travel:** Possible travel to 05 provinces including Thua Thien – Hue, Quang Ngai, Binh Dinh, Dak Lak and Ca Mau, or possible other location in Viet Nam. If occurred and upon UNDP approval, eligible travel costs and per diem shall be in accordance with UN-EU cost norms and will be covered separately.

## **VI. PROVISION OF MONITORING & PROGRESS CONTROL**

The team of National Consultants will work in close consultation with UNDP Climate-Health Programme Analyst and relevant colleagues to complete the tasks as stated in the section III above.

Upon the due dates as stated in the section IV, the consultant needs to submit the qualified deliverables/reports to UNDP Climate-Health Programme Analyst for approval and payment proceeding.

## **VII. ADMINISTRATIVE SUPPORT & REFERENCE DOCUMENTS**

Administrative Support

N/A

Reference Documents

Project documents and other relevant documents will be shared once the National Consultants are accepted.

## **VIII. DEGREE OF EXPERTISE & QUALIFICATIONS**

**National Consultant 1 – Support implementation and assessment**

<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• Possesses the Bachelor's Degree in Medicine, Public Health, or health related areas;</li> <li>• Master's Degree is preferable.</li> </ul>
<b>Relevant Professional Experience</b>	<ul style="list-style-type: none"> <li>• At least 07 years of experience working in the health programs for holders of Bachelor's Degree, and 05 years for holder of Master's Degree;</li> <li>• Experience in coordination, implementation and management of health related projects;</li> <li>• Experience in project monitoring and evaluation is an advantage.</li> </ul>
<b>Other Competencies</b>	<ul style="list-style-type: none"> <li>• Strong relevant networking with the provincial health system is proven in the resume.</li> </ul>
<b>Language Requirements</b>	<ul style="list-style-type: none"> <li>• Fluence in written Vietnamese and English (two developed sample reports/documents will be submitted for review).</li> </ul>

### National Consultant 2 – Develop training materials and provide training courses

<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• Possesses the Bachelor’ Degree in Medicine, Public Health, Health informatics or health related areas;</li> <li>• Master’s Degree is preferable.</li> </ul>
<b>Relevant Professional Experience</b>	<ul style="list-style-type: none"> <li>• At least 07 years of experience working in the health programs for the Bachelor’s Degree or at least 05 years of experience for the Master’s Degree;</li> <li>• Experience in developing training materials, conducting adult training courses in the health related areas.</li> </ul>
<b>Other Competencies</b>	<ul style="list-style-type: none"> <li>• Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage;</li> </ul>
<b>Language Requirements</b>	<ul style="list-style-type: none"> <li>• Fluence in written Vietnamese (two developed sample training materials/reports/documents will be submitted for review).</li> <li>• Knowledge in written English is an advantage (developed sample reports/documents in English submitted will be an advantage).</li> </ul>

### National Consultant 3 – Provide ongoing technical assistant for the implementation

<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• Possesses the Bachelor’ Degree in Medicine, Public Health, Health informatics or health related areas;</li> <li>• Master’s Degree is preferable.</li> </ul>
<b>Relevant Professional Experience</b>	<ul style="list-style-type: none"> <li>• At least 07 years of experience working in the health programs for the Bachelor’s Degree or at least 05 years of experience for the Master’s Degree;</li> <li>• Experience in coordination, implementation and management of health related projects;</li> <li>• Experience in project monitoring and evaluation is an advantage.</li> </ul>
<b>Other Competencies</b>	<ul style="list-style-type: none"> <li>• Strong relevant networking with the provincial health system is proven in the resume;</li> </ul>
<b>Language Requirements</b>	<ul style="list-style-type: none"> <li>• Fluence in written Vietnamese (two developed sample training materials/reports/documents will be submitted for review).</li> <li>• Knowledge in written English is an advantage (developed sample reports/documents in English submitted will be an advantage).</li> </ul>

## **IX. PAYMENT TERMS**

All the documents related to deliverables need to be in both English and Vietnamese.

### **National Consultant 1 – Support implementation and assessment**

<b>No.</b>	<b>Deliverables as indicated in Section IV</b>	<b>Due Date</b>	<b>Payment Amount</b>
1	Submission of the progress report 1 that summarizes the results of the implementation activities of the grassroots telehealth program using the software “Doctor for everyone” enclosed the supplementary documents/letters in Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak provinces over the reporting periods during August and December 2022 together with report of the inception visits of the VAMS/MOH, EHA/MOH to 05 project provinces, the report of successfully handing over and installing the equipment to project sites with approval by UNDP	30/12/2022	50%
2	Submission of the progress report 2 that summarizes the results of the implementation activities of the grassroots telehealth program using the software “Doctor for everyone” in Thua Thien – Hue, Quang Ngai, Binh Dinh, Ca Mau and Dak Lak provinces over the reporting periods during January and March 2023 with approval by UNDP	30/03/2023	50%

### **National Consultant 2 – Develop training materials and provide training courses**

<b>No.</b>	<b>Deliverables as indicated in Section IV</b>	<b>Due Date</b>	<b>Payment Amount</b>
1	A full package of all deliverables as indicated in the package 2 under the Section IV above	30/01/2023	100%

### **National Consultant 3 – Provide ongoing technical assistant for the implementation**

<b>No.</b>	<b>Deliverables as indicated in Section IV</b>	<b>Due Date</b>	<b>Payment Amount</b>
1	Submission of the report 1 that summarizes the results of the on-going technical support to 08 provincial DOHs to implement the grassroots telehealth using the software “Bac si cho moi nha” over the reporting periods during August and December 2022 with approval by UNDP	30/12/2022	50%

2	Submission of the progress report 2 that summarizes the results of the on-going technical support to 08 provincial DOHs to implement the grassroots telehealth using the software “Bac si cho moi nha” over the reporting periods during January and March 2023 with approval by UNDP	30/03/2022	50%
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#### **X. CONSULTANT PRESENCE REQUIRED ON DUTY STATION**

☒ NONE                      ☐ PARTIAL                      ☐ INTERMITTENT    ☐ FULL-TIME

#### **XI. EVALUATION CRITERIA**

##### **National Consultant 1 – Support implementation and assessment**

<b>No.</b>	<b>Requirement</b>	<b>Points</b>
1	Holder of Bachelor’s Degree in Medicine, Public Health or health related areas Master’s Degree is preferable	150 50
2	At least 07 years of experience working in the health programs for the Bachelor’s Degree or at least 05 years of experience for the Master’s Degree;	200
3	Experience in coordination, implementation and management of health related projects; Experience in project monitoring and evaluation is an advantage	200 100
4	Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage	200
5	Fluence in written Vietnamese and English (two developed sample training materials/reports/documents will be submitted for review).	100
	<b>Total</b>	<b>1,000</b>

##### **National Consultant 2 – Develop training materials and provide training courses**

<b>No.</b>	<b>Requirement</b>	<b>Points</b>
1	Holder of Bachelor’s Degree in Medicine, Public Health or health related areas Master’s Degree is preferable	150 50
2	At least 07 years of experience working in the health programs for the Bachelor’s Degree or at least 05 years of experience for the Master’s Degree;	200
3	Experience in developing training materials, conducting adult training courses in the health related areas	300
4	Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage	200

5	Fluence in written Vietnamese (two developed sample training materials/reports/documents will be submitted for review).	80
	Knowledge in written English is an advantage (developed sample reports/documents in English submitted will be an advantage).	20
<b>Total</b>		<b>1,000</b>

### **National Consultant 3 – Provide ongoing technical assistant for the implementation**

<b>No.</b>	<b>Requirement</b>	<b>Points</b>
1	Holder of Bachelor's Degree in Medicine, Public Health or health related areas	150
	Master's Degree is preferable	50
2	At least 07 years of experience working in the health programs for the Bachelor's Degree or at least 05 years of experience for the Master's Degree;	200
3	Experience in coordination, implementation and management of health related projects;	200
	Experience in project monitoring and evaluation is an advantage	100
4	Experience in working with the health sector in general and with the grassroots healthcare system in particular is an advantage	200
5	Fluence in written Vietnamese (two developed sample training materials/reports/documents will be submitted for review).	80
	Knowledge in written English is an advantage (developed sample reports/documents in English submitted will be an advantage).	20
<b>Total</b>		<b>1,000</b>

#### **Criteria for Evaluation of Proposal**

Offers will be evaluated according to the Combined Scoring method – where the educational background and experience on similar assignments will be weighted at 70% and the financial proposal will weigh at 30% of the total scoring.

The applicant receiving the Highest Combined Score and meeting other requirements in the Procurement Notice will be awarded the contract.

#### **Documents for Submission**

Applicants will be expected to include the following along with their application:

#### **B. Core Documents**

1. **Letter of Confirmation of Interest and Availability** using the template provided by UNDP;
2. **Current and complete CV** in English;
3. 02 similar **sample reports or documents (one in English and one in Vietnamese)**;
4. **Financial offer** using the standard UNDP template.

## ANNEX IV

### **OFFEROR'S LETTER TO UNDP CONFIRMING INTEREST AND AVAILABILITY FOR THE INDIVIDUAL CONTRACTOR (IC) ASSIGNMENT**

Date \_\_\_\_\_

*(Name of Resident Representative/Bureau Director)*  
United Nations Development Programme  
*(Specify complete office address)*

Dear Sir/Madam:

I hereby declare that:

- A) I have read, understood and hereby accept the Terms of Reference describing the duties and responsibilities of [*indicate title of assignment*] under the [*state project title*];
- B) I have also read, understood and hereby accept UNDP's General Conditions of Contract for the Services of the Individual Contractors;
- C) I hereby propose my services and I confirm my interest in performing the assignment through the submission of my CV which I have duly signed and attached hereto as Annex 1;
- D) In compliance with the requirements of the Terms of Reference, I hereby confirm that I am available for the entire duration of the assignment, and I shall perform the services in the manner described in my proposed approach/methodology which I have attached hereto as Annex 3 [*delete this item if the TOR does not require submission of this document*];
- E) I hereby propose to complete the services based on the following payment rate: [*please check the box corresponding to the preferred option*]:
  - ☐ An all-inclusive daily fee of [*state amount in words and in numbers indicating currency*]
  - ☐ A total lump sum of [*state amount in words and in numbers, indicating exact currency*], payable in the manner described in the Terms of Reference.
- F) For your evaluation, the breakdown of the abovementioned all-inclusive amount is attached hereto as Annex V;
- G) I recognize that the payment of the abovementioned amounts due to me shall be based on my delivery of outputs within the timeframe specified in the TOR, which shall be subject to UNDP's review, acceptance and payment certification procedures;
- H) This offer shall remain valid for a total period of \_\_\_\_\_ days [*minimum of 90 days*] after the submission deadline;

I) I confirm that I have no first degree relative (mother, father, son, daughter, spouse/partner, brother or sister) currently employed with any UN agency or office *[disclose the name of the relative, the UN office employing the relative, and the relationship if, any such relationship exists];*

J) If I am selected for this assignment, I shall *[please check the appropriate box]:*

- ☐ Sign an Individual Contract with UNDP;
- ☐ Request my employer *[state name of company/organization/institution]* to sign with UNDP a Reimbursable Loan Agreement (RLA), for and on my behalf. The contact person and details of my employer for this purpose are as follows:

K) I hereby confirm that *[check all that applies]:*

- ☐ At the time of this submission, I have no active Individual Contract or any form of engagement with any Business Unit of UNDP;
- ☐ I am currently engaged with UNDP and/or other entities for the following work:

Assignment	Contract Type	UNDP Business Unit / Name of Institution/Company	Contract Duration	Contract Amount

- ☐ I am also anticipating conclusion of the following work from UNDP and/or other entities for which I have submitted a proposal:

Assignment	Contract Type	Name of Institution/ Company	Contract Duration	Contract Amount

L) I fully understand and recognize that UNDP is not bound to accept this proposal, and I also understand and accept that I shall bear all costs associated with its preparation and submission and that UNDP will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the selection process.

M) **If you are a former staff member of the United Nations recently separated, please add this section to your letter:** I hereby confirm that I have complied with the minimum break in service required before I can be eligible for an Individual Contract.

N) I also fully understand that, if I am engaged as an Individual Contractor, I have no expectations nor entitlements whatsoever to be re-instated or re-employed as a staff member.



- O) Are any of your relatives employed by UNDP, any other UN organization or any other public international organization?

YES ☐ NO ☐ If the answer is "yes", give the following information:

Name	Relationship	Name of International Organization

- P) Do you have any objections to our making enquiries of your present employer?

YES ☐ NO ☐

- Q) Are you now, or have you ever been a permanent civil servant in your government's employ?

YES ☐ NO ☐ If answer is "yes", WHEN?

- R) REFERENCES: List three persons, not related to you, who are familiar with your character and qualifications.

Full Name	Full Address	Business or Occupation

- S) Have you been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)?

YES ☐ NO ☐ If "yes", give full particulars of each case in an attached statement.

I certify that the statements made by me in answer to the foregoing questions are true, complete and correct to the best of my knowledge and belief. I understand that any misrepresentation or material omission made on a Personal History form or other document requested by the Organization may result in the termination of the service contract or special services agreement without notice.

DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

NB. You will be requested to supply documentary evidence which support the statements you have made above. Do not, however, send any documentary evidence until you have been asked to do so and, in any event, do not submit the original texts of references or testimonials unless they have been obtained for the sole use of UNDP.

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**Annexes *[please check all that applies]:***

- ☐ CV shall include Education/Qualification, Professional Certification, Employment Records /Experience
- ☐ Breakdown of Costs Supporting the Final All-Inclusive Price as per Template

## **GUIDELINES FOR CV PREPARATION**

WE REQUEST THAT YOU USE THE FOLLOWING CHECKLIST WHEN PREPARING Your CV:

Limit the CV to 3 or 4 pages

NAME (First, Middle Initial, Family Name)

Address:

City, Region/State, Province, Postal Code

Country:

Telephone, Facsimile and other numbers

Internet Address:

Sex, Date of Birth, Nationality, Other Citizenship, Marital Status

Company associated with (if applicable, include company name, contact person and phone number)

### **SUMMARY OF EXPERTISE**

Field(s) of expertise (be as specific as possible)

Particular development competencies-thematic (e.g. Women in Development, NGOs, Privatization, Sustainable Development) or technical (e.g. project design/evaluation)

Credentials/education/training, relevant to the expertise

### **LANGUAGES**

Mother Tongue:

Indicate written and verbal proficiency of your English:

### **SUMMARY OF RELEVANT WORK EXPERIENCE**

Provide an overview of work history in reverse chronological order. Provide dates, your function/title, the area of work and the major accomplishments include honorarium/salary.

References (name and contact email address) must be provided for each assignment undertaken by the consultant that UNDP may contact.

### **UN SYSTEM EXPERIENCE**

If applicable, provide details of work done for the UN System including WB. Provide names and email address of UN staff who were your main contacts. Include honorarium/salary.

### **UNIVERSITY DEGREES**

List the degree(s) and major area of study. Indicate the date (in reverse chronological order) and the name of the institution where the degree was obtained.

### **PUBLICATIONS**

Provide total number of Publications and list the titles of 5 major publications (if any)

### **MISCELLANEOUS**

Indicate the minimum and maximum time you would be available for consultancies and any other factors, including impediments or restrictions that should be taken into account in connection with your work with this assignment.

## **Annex V**

### **FINANCIAL OFFER**

Having examined the Solicitation Documents, I, the undersigned, offer to provide all the services in the TOR for the sum of ..... (VND for National Consultant and USD for International Consultant).

This is a lump sum offer covering all associated costs for the required service (fee, meal, accommodation, travel, taxes etc).

<b>No.</b>	<b>Description</b>	<b>Quantity</b>	<b>Unit Rate</b>	<b>Total</b>
1	Consultancy fee			
2	Out of pocket expenses			
2.1	Travel			
2.2	Per diem			
2.3	Full medical examination and Statement of Fitness to work for consultants from and above 65 years of age and involve travel – (required before issuing contract). *			
2.4	Others (pls. specify).....			
2.5	VAT** if applicable for local firm (in case your company signs the contract)			
	<b>Total</b>			

\* Individual Consultants/Contractors who are over 65 years of age with assignments that require travel and are required, **at their own cost**, to undergo a full medical examination including x-rays and obtaining medical clearance from **an UN-approved doctor** prior to taking up their assignment.

\*\* Individual Consultants/Contractors who request their employer to sign a Reimbursable Loan Agreement (RLA) with UNDP for their behalves are reminded to add the Value Added Tax into the total lump sum of the Financial Offer if applicable.

I undertake, if my proposal is accepted, to commence and complete delivery of all services specified in the contract within the time frame stipulated.

I agree to abide by this proposal for a period of 120 days from the submission deadline of the proposals.

Dated this day /month of year

Signature

(The costs should only cover the requirements identified in the Terms of Reference (TOR)  
Travel expenses are not required if the consultant will be working from home).