



## INDIVIDUAL CONSULTANT PROCUREMENT NOTICE

Date: 27 October 2022

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**Country:** Indonesia

**Description of the assignment:** National Consultant to Revise Public Service Complaint Handling Regulation

**Project name:** SP4N-LAPOR!

**Period of assignment/services:** 35 working days within 4 months

Proposal should be submitted by email to [bids.id@undp.org](mailto:bids.id@undp.org) no later than **11 November 2022 at 17.00 hours (GMT +7)**.

Any request for clarification must be sent in writing to: [gitizaerwitie@undp.org](mailto:gitizaerwitie@undp.org); cc: [yusef.millah@undp.org](mailto:yusef.millah@undp.org) which will be responded in writing or by standard electronic mail and will send written copies of the response, including an explanation of the query without identifying the source of inquiry, to all consultants.

### 1. DOCUMENTS TO BE INCLUDED WHEN SUBMITTING THE PROPOSALS.

Interested individual consultants must submit the following documents/information to demonstrate their qualifications:

1. Technical Proposal:
  - (i) Explaining why they are the most suitable for the work
  - (ii) Provide a brief methodology on how they will approach and conduct the work
  - (iii) Provide supporting doc/evidence
2. Financial proposal
3. Filled out and duly signed P11 with referees
4. Copy of Educational Certificate

## 2. FINANCIAL PROPOSAL

- **Lump sum contracts**

The financial proposal shall specify a total lump sum amount, and payment terms around specific and measurable (qualitative and quantitative) deliverables (i.e. whether payments fall in instalments or upon completion of the entire contract). Payments are based upon output, i.e. upon delivery of the services specified in the TOR. **The financial proposal will only include the professional fee.**

There is no specific travel plan assign for this position. If there is a travel or mission, PMU SP4N-LAPOR! project will assist and arrange the travel.

## **ANNEX**

### **ANNEX 1- TERMS OF REFERENCES (TOR)**

### **ANNEX 2- INDIVIDUAL CONSULTANT GENERAL TERMS AND CONDITIONS**

### **ANNEX 3 – CONFIRMATION OF INTEREST AND SUBMISSION OF FINANCIAL PROPOSAL**

Note:

- 1) Only selected candidate will be notified.
- 2) The selected candidate will be required to provide additional personal information i.e. reference check, release letter (for government official employee only), full medical check up for consultant above 62 years old who will be required to travel
- 3) UNDP encourage women and disabled candidates to apply