# UNDP's Response to Proposers' Question RFP/UNDP/005/2015/OIST for Consulting Services – United Nations Development Programme (UNDP) PeopleSoft (Atlas) Partner Agency ERP Platform Strategic Direction – Round 1

- 1. PLEASE BE INFORMED that the closing date has been revised from 23 March 2015 to 30 March 2015 @5.00 PM EST.
- 2. Please be informed that a Mandatory Pass/Fail Criteria is added to the Criteria for the Assessment of Proposal as below. This criteria will be assessed before going further to reviewing the component/detail of the Technical Proposal. Please use the revised Annex II in submitting your proposal (attached).

Mandatory Pass/Fail Criteria	Compliance (Yes/No)	Comments
To confirm that the proposed proposer is not a software company, and if confirmed, does not have an alliance/relationship exclusively with one software company; thus eliminating conflict of interest between the strategy recommendation and the implementation later.		
Acceptance of UNDP's Terms and Conditions		If not, please explain. Please note that If vendor declines or proposes major deviations from UNDP's Terms and Conditions UNDP may reject the proposal.

Criteria for Contract Award is also revised as below.

Criteria for Contract	Stage 1: Non-Discretionary "Pass/Fail" Criteria on the Technical Specifications; and
Award	Stage 2: Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals, respectively.
	Only proposal passing the minimum 70% threshold (700 out of 1000 points) will be considered for financial evaluation.

3. The last paragraph in section 3.2 (pg. 10, Annex I) references a current ICT roadmap. Would you be able to share the current ICT roadmap as it relates to the strategy for technology and process automation over the next 4-5 years?

#### A: Roadmap will only be shared with the successful bidder.

4. Are the Atlas Partner Agencies using one database for each product configured with multiple companies or are there multiple databases being used? For example, PeopleSoft HCM is the system of record for Human Resource functions within an organization and customers can either set up multiple companies within one database or use multiple databases specific to individual companies or entities.

# A: All agencies share a single database instance.

5. Could you provide us with the following information as it relates to the number of FTE that currently support the PeopleSoft systems across UNDP and its Partner Agencies?

## A: That information will only be shared with the successful bidder.

6.Is UNDP or its Partner Agencies currently consuming any cloud applications or services? As an example of cloud services you could be using office 365 as a cloud service for your Microsoft Office needs.

## A: Yes. Microsoft and Google cloud applications.

7. Was a fit gap completed against PeopleSoft 9.2 applications? If so, would you be able to share the results?

#### A: No.

8. Would you be able to provide the current Atlas PeopleSoft infrastructure logical diagram? For example each organization has an IT architecture diagram that outlines the systems and its integration with other systems.

#### A: That information will only be shared with the successful bidder.

- 9. Can UNDP confirm that the primary objective of this PeopleSoft (Atlas) Partner Agency ERP Platform Strategic Direction project is to score each identified option (A-D as noted in Section 3.3 of the RFP) against the stated internal and external and other relevant variables, and then based on that scoring provide details to support transition to the recommended ERP platform? How detailed do you envision that the selection of one of the stated A-D alternatives is going to be (detailed requirements or more summary knock out requirements against your stated objectives)?
- A: The primary objective is to identify one road map or possible roadmaps based on the criteria elaborated in the RFP. It is up to bidders in terms of proposing a specific methodology to evaluate available options and paths.
- 10. Have any internal, UNDP resources been allocated to this project? If so, what are their current roles and what percentage of their time is dedicated to this project?

- A: Resource and availability will be established with the successful bidder in line with their project approach and methodology.
- 11. Does UNDP have any second-tier ERP solutions in mind to assess in greater detail as referenced in Section 3.3 of the RFP, Option C.

A: No.

- 12. Can the number of ERP platforms be limited for scope purposes?
- A: That is up to the bidder. UNDP does not wish to limit its possible options in line with specified criteria in the RFP.
- 13. Can you confirm that the applications/systems listed in section 3.2 of the RFP are the only applications/systems that are in scope for this Roadmap project?
- A: They are in scope from a current state perspective but the future state can incorporate non-existing applications in the environment today such business process management software, SOA architecture, etc.
- 14. Has UNDP analyzed the extent and complexity of customizations? Is the expectation for that analysis to be performed as part of this project?
- A: The purpose of this RFP is not analyze PeopleSoft customizations. It is to chart a strategic course in terms of a platform
- 15. Does UNDP use MS Project as a project management tool within the PRINCE2 methodology?

A: Yes.

16. Currently UNICC hosts the Atlas ERP Partner Agency ERP environment. Is UNDP open to another vendor hosting and providing operational support for the selected future state systems footprint?

A: UNDP does not wish to limit its options.

17. An ICT Roadmap is referenced in Section 3.2 of the RFP. Was the nature of this roadmap project similar to what UNDP is looking for now? What internal and external organizations were involved in the development of this roadmap? Would it be possible to for UNDP to share a copy of that roadmap with us?

A: ICT roadmap will be shared with successful bidder.

18. UNDP is requesting the vendor to assess the merits of the adoption of middleware to facilitate integration between the ERP and each Agencies local applications and data warehouses (Section 3.3 of the RFP). What technologies and methods are currently being used to accomplish this?

- A: Currently, peer to peer interfaces are achieved through multiple PeopleSoft supported technologies. Integration broker, SQR, dblink to partner data sources, etc.
- 19. The RFP pdf document that we received cannot be printed. Would it be possible for UNDP to regenerate and distribute another copy?

A: Please find attached.