

# **STYLE MANUAL**

# **United Nations Development Programme**

# **UNDP Style Manual**

Published by the Office of Communications/ Partnerships Bureau, New York

Updated November 2008

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#### **ABBREVIATIONS AND ACRONYMS**

#### Abbreviations

Abbreviations should not be used for words or titles that occur only once or twice in a text. If a title occurs many times in a document, a short form may be used. The full title should be given the first time it appears and repeated only where necessary for clarity. Thereafter, a short title may be used unless there is a risk of ambiguity. Examples of short titles are: the Assembly, the Council, the Commission, the Committee, the Special Committee.

'United Nations' may be abbreviated in information materials in English, but not in formal documents. The form 'ONU' is acceptable in French (although not in Spanish) in certain texts. The following titles should not be abbreviated in running text: Economic and Social Council, General Assembly, Secretary-General, Security Council.

#### **Common abbreviations**

```
cf. = compare
e.g. = for example
et al. = and others (note punctuation)
etc. = et cetera
i.e. = that is to say
NB = nota bene ('please note')
No. = number
p. = page
pp. = pages
vol. = volume
Vol. = Volume
```

#### Acronyms

Acronyms are formed from the initial letters of other words (e.g. 'UNDP'). They have the advantage of brevity and the disadvantage of needing to be memorized and giving a document the appearance of 'alphabet soup'. Acronyms are written entirely in capital letters, without periods, in United Nations usage.

A title that recurs should normally be written in full the first time it is mentioned and should be followed by the acronym between parentheses; thereafter the acronym alone should be used consistently throughout the text.

Acronyms should **not** be used for names that rarely appear in a text unless the acronym is more familiar than the full name. If the text is very long and contains many acronyms, a list of acronyms should be inserted either at the beginning or the end; the names should still be written out on first use in the text.

It is especially important to explain acronyms in documents that are to be translated, since translators may not be familiar with UNDP or even United Nations terms. See the UN Term database <u>http://unterm.un.org/</u> if you have questions on United Nations acronyms or terminology.

Acronyms derived from languages other than the language of the document should be avoided. However, if they are used, the full name in the original language should be supplied.

Acronyms should normally be used **without** the definite article, e.g. 'The cooperation of WHO was sought', 'UNDP and ILO jointly sponsored a workshop'. However, exceptions are made, such as: 'the OAU'.

Do not use an apostrophe to form the plural of abbreviations and acronyms (write NGOs, not NGO's).

Acronyms should never be broken at the end of a line.

A list of frequently used acronyms is given in **Annex III**.

# CAPITALIZATION

A list of commonly used words that require initial capital letters in United Nations practice and of others that do not is provided in **Annex II**.

Official titles of conferences and years should be **capitalized** regardless of whether the conference has been held at the time of writing.

EXAMPLE:

A draft programme was prepared for the observance of a Peace Year.

#### Proper nouns and adjectives and recognized geographical names

Initial capital letters should be used for proper nouns and adjectives and for recognized names or titles. The noun is only capitalized if it is part of the title.

EXAMPLES: Dag Hammarskiöld Asian, Icelandic World Wide Web (or 'the Web') and Web editor, but website southern Africa South Africa Mexico City the city of Chicago Place de la Concorde the Dead Sea the Cayman Islands the island of Cyprus the Government of France (or the French Government), but 'policies governments should adopt' the English Channel the Bay of Naples Yunan Province

Mount Everest Lake Titicaca South China Sea Danube River, River Danube the Rhine and Danube rivers the rivers Rhine and Danube the state of Florida

The word 'state' is capitalized in specific references when it refers to a country, but not when referring to a part of a federal entity, such as the state of New York or the states of Brazil, or as an adjective, as in 'state' school.

# **PUBLICATION REQUIREMENTS**

#### Date

For all UNDP publications, the month and year of production should be included.

# **UNDP** logo

The UNDP logo is used to identify all printed materials produced by UNDP and to increase the public's recognition of what 'UNDP' represents. The logo should always appear in one colour, Pantone 293 or in black and white when colour is not an option. For further details, consult the <u>UNDP Branding Graphic Standards</u> and the <u>UNDP Branding website</u>. For the French version of the Graphic Standards please click <u>here</u>, and for the Spanish version please click <u>here</u>.

#### Credits

Credits for photographs and illustrations should consist of the name of the photographer/UNDP (or other source).

#### Captions

Photo captions should be short and lively and should tie in with the text. Details that clarify the photo, such as its geographic location, and names of people are helpful to the reader.

#### Boundaries and names on maps

Great care should be taken when using maps in a publication. They should always be accompanied by a disclaimer such as *The boundaries and names shown on this map do not imply official endorsement or acceptance by the United Nations*.

However, political problems with boundaries, even with a disclaimer, may cause the publication to be withdrawn. Whenever possible, the <u>UN Cartographic Unit</u> should be consulted prior to using the map. Maps provided by the Cartographic Unit can be downloaded in PDF format and then opened in Adobe Illustrator.

#### Paper stocks

An effort should be made to print UNDP publications on recycled paper. In the event the recycled paper is not available, chlorine free stock is suggested. Please include the words 'Printed on recycled paper' in the appropriate language, along with the recycling symbol, when using recycled paper.

#### FORMAT

#### Paragraphs

The first paragraph in a chapter or article or following a subheading is not indented. All other paragraphs begin with an initial indent.

An initial large capital, or 'drop cap', is often used at the beginning of an article or chapter. As this technique is not as effective if the first word consists of only one or two letters, the first sentence may require reworking so that it begins with a longer word. Also for reasons of appearance, a drop cap should never be preceded by quotation marks.

Try to avoid what typesetters refer to as 'widows and orphans' — a short single line at the bottom or top of a column or page.

#### Subparagraphs

To set off a series of subparagraphs following a colon, a design element such as a bullet (•) may be used. Line spaces above and below subparagraphs may also be used. (For example, see treatment of 'Italics' on pages 16 and 17.)

Subparagraphs normally begin with a lower-case letter and end with a semicolon, even if a complete sentence is contained in the subparagraph. The last item then ends with a period. However, if the subparagraphs are very long, they can begin with a capital letter.

Any further divisions under the subparagraphs should be differentiated by design techniques such as indentation.

#### **Chapter headings**

In UNDP publications, the usual style used for chapter or side headings is to capitalize the first word, unless the heading contains a proper noun or a book title, e.g. *Facts for Life*.

#### **Subheadings**

As mentioned above, the first paragraph following a subheading should not be indented, although subsequent paragraphs should begin with an indent.

#### **References and bibliographies**

In providing references, consistency of style is most important. In general, information is ordered in the following sequence with the items separated by commas: author (first author listed with last name first) or source, title (titles of articles or documents are enclosed in single quotes, book titles are italicized), editor(s), publisher, place of publication, year of publication, pages cited. Such terms as ibid. and op. cit. are **no longer** italicized. For clarity, these terms are compared below.

#### Comparing ibid. and op. cit.

Ibid. (*ibidem*, meaning 'in the same place') refers to a single work cited in the note **immediately** preceding. Ibid. takes the place of the author's name, the title of the work and as much of the succeeding information about the reference as is identical.

Op. cit. (*opere citato*, 'in the work cited') is used to replace references to books or pamphlets cited earlier but not necessarily immediately beforehand. Op. cit. is used **only** with the surname of an author, never with the name of an organization. A short form of the referenced title may be used instead of op. cit.

For further information and alternative styles of references, please see the <u>United Nations</u> <u>Editorial Manual</u> or <u>The Chicago Manual of Style</u>.

#### GRAMMAR

#### Among/between

Use 'between' when referring to two parties. When referring to three or any number over three, use 'among.'

#### That/which

The basic rule governing the use of that and which is: 'that' introduces defining clauses, which are critical to the meaning of the sentence, and 'which' introduces non-defining clauses, which provide additional clarification but are not mandatory to understand the meaning of the sentence.

For example: **Each student made a list of books that had influenced her.** The list refers not to books in a general sense but only to books that had influenced her. Contrast with: **I always buy his books, which have influenced me greatly.** 

A quick way to note the difference between the two types of clauses is to remember that nondefining, or 'which', clauses need commas, and defining, or 'that', clauses do not.

#### EXAMPLES:

The man **that** I saw yesterday told me. Nations **that** ratify the Convention are obliged to protect people from maltreatment. 'That' may be omitted in some cases, 'which' never. Note: **The book I am reading** for **The book that I am reading.** Whereas, **This fact, which you admit, condemns you** cannot be changed to **This fact, you admit, condemns you.** 

#### Less/fewer

'Less' refers to quantity, 'fewer' to number. "His troubles are **less** than mine" means that they are not so great. "His troubles are **fewer** than mine" means that they are not so numerous.

#### Omit needless words

Every word should serve a purpose. Also, some advice from Orwell's essay, *Politics and the English Language*:

- "Never use a long word where a short one will do."
- "If it is possible to cut a word out, always cut it out.

#### Not/but

Not	but
'The question as to whether'	'whether'
'There is no doubt but that'	'doubtless'
'He is a man who'	'he'
'The reason why is that'	'because'
'In spite of that fact that'	'although'
'The fact that she had arrived'	'her arrival'
'As to whether'	'whether'
'As yet'	'yet'
'Egypt is a country that'	'Egypt'
'Firstly, secondly, thirdly'	'first, second, third'
'overly, thusly'	'over, thus'

#### **Overused words and phrases**

Instead of	try
'contact'	'be in touch with'
'facility'	'hospital,' 'prison,' 'bathroom,' etc.
'insightful'	'perceptive'
'roll out'	'introduce,' 'implement'
'jump start'	'energize,' 'invigorate'

#### NAMES

#### Names of countries

In United Nations terminology, country names have two forms. The full name, as used in formal documents, such as treaties, rarely concerns us at UNDP. The names to be used for all ordinary

purposes are listed in **Annex IV**. Some of these 'short' names may be abbreviated in certain circumstances, as explained below, but all the others should always be given in full.

#### Permissible abbreviations

Once the full name, such as the 'United Republic of Tanzania', has been mentioned, or where space is limited, as for instance in a table, the short form 'Tanzania' may be used. Short forms such as Libya and Syria, United Kingdom and United States may be used, and the abbreviations 'UK' and 'US' may be used as adjectives and in tables.

#### Alphabetization

Countries are usually listed in alphabetical order, which follows the normal word order of each name. The 'Republic of Korea', for instance, is listed under the letter **R**, not **K**. When several countries are given as examples in running text, they should also be alphabetized. Any exceptions to this practice should be explained.

#### EXAMPLE:

Cameroon, the Central African Republic, Côte d'Ivoire and Myanmar.

#### English usage

As indicated in Annex IV, some country names are preceded by 'the' (as 'the Bahamas'). The article is omitted in lists, tables and headings and, with the exception of the former Yugoslav Republic of Macedonia, countries are alphabetized without 'the'.

A country is treated as singular even when its name has a plural form: 'the Philippines is  $\dots$ ', 'Trinidad and Tobago is  $\dots$ '.

#### Source reference

The names of the countries in Annex IV have been taken from the <u>United Nations Multilingual</u> <u>Terminology Database</u> maintained by the Terminology and Reference Section, Documentation Division, Department for General Assembly and Conference Management, New York, from files generated on 18 May 2007. The names are provided in the six official languages of the United Nations. Revisions to the files are issued from time to time, please visit the UN Terminology website to learn more.

#### Names of organizations and titles

When citing the names of organizations, organs and institutions of an English-speaking country, the national usage should be followed. It should also be followed for the titles of officials and styles of address.

When an organization has English as one of its official or working languages, the English spelling and hyphenation that it uses for its own name and for the titles of its officials should be followed.

EXAMPLES:

Secretary-General of the United Nations Secretary General of the Organization of American States Administrator of UNDP Associate Administrator of UNDP UNDP Resident Representative UNDP Deputy Resident Representative UNDP Communications Officer International Labour Organization Pan American Health Organization (United States) Department of Defense

# **Styles of address**

In a publication, it is preferable to use an adult's first and last names on first reference without the honorific unless the person is a medical doctor (in which case use Dr. before the full name). In subsequent references use the honorifics of Mr., Ms., Mrs., or Dr. (for medical doctors only) and the last name. For the names of children, use the full name in first reference. The first name only may be used in subsequent references.

#### Names of persons

Always check to make sure names are spelled correctly. For members of the UN Secretariat, Headquarters staff can consult the <u>UN Telephone Directory</u>, and for UNDP staff members the <u>UNDP Telephone Directory</u> on the intranet is available.

For spelling of the names of permanent mission and delegation staff, consult the website <u>Permanent Missions to the United Nations</u>. The <u>United Nations Protocol and Liaison Service</u> may also provide guidance.

People's names should be spelled identically in English, French and Spanish texts – do not translate them.

#### NUMBERS

#### Numbers expressed in words

In general, numbers under 10 should be written in words. Numbers should also be spelled out in the following contexts: at the beginning of a sentence; in approximate or isolated references to dimensions, weights and measures in non-technical, non-statistical texts; in fractions in narrative text; and in reference to ages in non-technical, non-statistical texts.

#### Numbers expressed in figures

Numbers between 10 and 999,999 should normally be expressed in figures. In addition, the following are always expressed in figures: percentages; ratios; results of voting; dates and time of day; numbers with decimal or vulgar fractions; statistics; degrees; dimensions, weights and measures, except when they are obviously intended to be approximate or in isolated references

in a non-technical context; series of figures; document symbols; and page and paragraph references.

#### Millions

In English, numbers in the millions should be written as follows: 1 million, 3.4 million, BUT 3,432,000 (if there is more than one digit to the right of the decimal point).

#### **Billions and trillions**

Special care should be taken in the use of the word 'billion'. In strict British usage, 'billion' is equivalent to a million million; in American usage, it is equivalent to a thousand million.

However, inasmuch as the term 'billion' is generally accepted throughout the world in the sense of a thousand million, it should be so used in United Nations documents. If there is any possibility of confusion, the use of the term should be defined in an explanatory note or in a footnote.

The term 'trillion' signifies a million million.

#### Time of day

References to the time of day using the 12-hour system should be made as follows: 9 a.m. (not 9:00 a.m.), noon (not 12 noon), 1:15 p.m., 3 p.m., 9:05 p.m., midnight.

The time of day expressed in four figures using the 24-hour system should be written without punctuation, e.g. 2100 hours, not 21.00 hours.

#### Dates

The standard form for dates is day/month/year, for example: 2 January 1998. Forms such as 2/1/98 should be avoided because of differences in usage regarding the order of the numerals indicating the day and month.

#### **Collective dates**

In references to an inclusive period of two or more full years, the years are given in full and connected by a short dash (–), called an en dash. For example: 1997–1998 (meaning the two-year period); 1973–1978; the annual average for the period 1975–1980. The forms 1997–8, and 1997–98 should NOT be used, nor should the form 'from 1995–2000'. The phrase 'from 1995 to 2000' is acceptable.

The form 1997/98, using the slash, is appropriately used in describing academic years and fiscal years.

In references to an inclusive period of two or more days, the form 23 and 24 July, for example, should be used in running texts. Where space is limited, the form 23–24 July may be used.

In references to a period of hours before and after midnight, a stroke (or slash) should be used between the two dates, for example, 23/24 July, during the night of 31 July/1 August.

# Decades

In English, references to decades should be expressed in figures, for example, the 1990s, the mid-1990s (NOT the nineteen-nineties, the 90s or the 1990's); in French, les années 90; in Spanish, el decenio de 1990.

#### Centuries

References to centuries should be expressed as follows: In English, the 19th Century, in French, le XIXe siècle; in Spanish, el siglo XIX.

# Percentages

Percentages should be expressed in figures. The '%' sign should only be used in tables. 'Percent' should be written out in one word.

# Ranges

When a quantity is expressed by two numbers indicating a range:

- If the name of the unit is written out, it should be given only once, after the second number, e.g. for 10- to 15-year-olds; increases ranging from three to four percent a year;
- If the name of the unit is represented by a symbol, the symbol should always be repeated, e.g. a high temperature of 63°–70° (when denoting temperature, indicate Fahrenheit or Celsius);
- If the name of the unit is represented by a symbol or abbreviation consisting of a letter or letters, the symbol or abbreviation should be given only once if an en dash or hyphen is used to mark the range, e.g. it required 15–20 lb of acid;
- The two numbers showing the range should be parallel in structure, e.g. from 3,430,700 to 4,000,000 units (NOT from 3,430,700 to 4 million units);
- To guard against any possible confusion, numbers should be expressed in full, whether in figures or in words, when a range is indicated, e.g. it increased from \$2 million to \$5 million (NOT from \$2 to \$5 million).

#### Two numbers occurring together

When two numbers occur together, they should be expressed in different styles, according to the nature of the elements and the context, e.g. twenty 15-cent stamps; 20 three-year-old girls; ten 15-foot pipes.

#### Series of numbers to which different rules apply

When two or more numbers to which different rules apply occur in a series, the rule applying to the higher or highest number should apply to all, e.g. '14, previously 9', NOT '14, previously nine'.

#### Fractions

Fractions should be spelled out, e.g. two thirds of the population. However, numbers with fractions should be written in figures, e.g. 1 5/8 km.

A fraction is hyphenated only when used as an adjective.

EXAMPLE: two thirds of the funds two-thirds full

# Numbers in references to parts of documents or publications

References to specific parts of documents, books, reports and other publications should normally go from the general to the particular, e.g. Part One, chapter V, section 2, paragraph 3, NOT paragraph 3, chapter V.

Collective page references should include all digits, e.g. pages 131–139, NOT 131–39 or 131– 9. When reference is made to two successive pages, the reference should read 'pages 9–10' if the subject follows on from one page to the other; 'pages 9,10' or 'pages 6 and 7' if the subject is disconnected on the two pages.

# Abbreviations

Abbreviations such as lb, kg, km, should not be followed by a period. Use US\$ only if needed for clarity or when other dollar currencies are cited.

#### Whole numbers

In both running text and tables, the normal usage for the language concerned should be followed for figures expressing whole numbers of more than three digits, i.e. commas in English, spaces in French, and periods in Russian and Spanish.

EXAMPLES:	
English:	2,632,597
French:	2 632 597
Russian:	2.632.597
Spanish:	2.632.597

Note that whole numbers expressed in digits should not be broken at the end of a line in text.

#### PUNCTUATION

#### **Single quotation marks**

Single quotation marks should be used to enclose names of documents, themes of conferences, phrases or specific words, terms, words being defined, radio programmes, etc.

#### **Double quotation marks**

Double quotation marks are used for direct speech only. Direct (or quoted) and indirect speech should not be confused. Quoted speech is never preceded by 'that'.

Punctuation marks used in direct speech should fall **inside** the double quotation marks.

EXAMPLES: He said, "She is quite capable." He said that he might go fishing.

#### Bullets, dashes, French and Spanish punctuation marks

Use the 'Insert' and 'Symbol' functions on the Word toolbar

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#### Apostrophe

Avoid using the apostrophe in pluralized acronyms, e.g. 'PSAs,' not 'PSA's,' 'UNVs,' not 'UNV's,' etc.

#### Italics

Wherever possible, avoid using italics for emphasis. The use of boldface type is preferable.

Italics (or underlining in texts that are not set in type) are used for the following:

- non-English;
- words other than those that are generally considered to have been adopted into the language;

- the titles of books, periodicals, newspapers, films, plays and television programmes;
- the names of vessels and aeroplanes (but not the names and numbers of types of aircraft such as Boeing 707 or Hercules carriers);
- algebraic symbols and equations (such as  $b^{2}-4ac = 0$ );
- the titles of laws, decrees and the like in foreign languages.

Italics are **not** used for the following:

- non-English names of organizations, institutions, firms, ministries and the like;
- emphasis;
- the titles of books in bibliographies and book lists (other than reference lists);
- the names of radio programmes (which are given in single quotation marks).

#### Comma

In general cases, in a series of three or more items with a conjunction, our style is to use a comma after each item except the one preceding the conjunction and the last.

EXAMPLES: iron, iodine and vitamin A Viet Nam, Yemen and Zimbabwe

However, a comma should be inserted before the conjunction when needed for clarity.

#### EXAMPLE:

The issues raised were human rights, armed conflict and military expenditure, access to information, and the needs of people living or working on the streets.

In situations where the name of a country is given after a city, the country name is not enclosed with commas. Parentheses are preferred.

#### EXAMPLE:

The World Conference on Education for All was held at Jomtien (Thailand) in 1990.

#### Colon

When introducing a table, quotation or enumeration, a colon is used. The word following a colon should start with a capital letter if it begins a complete sentence or if it occurs in a headline.

#### EXAMPLE:

UNDP programmes: Capacity development in action

#### Dash

A dash — specifically an em dash — is used to set off an abrupt break or interruption or to show emphasis. Avoid placing a dash at the beginning of a line. **Dashes should be kept to a minimum.** 

An en dash is a shorter dash and is used between numerals, such as years or page numbers, signifying 'to'. (See 'Collectives dates', page 13.)

#### **Points of ellipsis**

To show that text has been omitted from a quoted text, three points of ellipsis should be used.

#### EXAMPLE:

"The situation of most African children remains critical due to . . . natural disasters, armed conflicts, exploitation and hunger."

Please note that points of ellipsis should not be used to indicate a pause.

# SPELLING

Follow <u>The Concise Oxford English Dictionary</u> (Eleventh Edition). All offices should have copies of this latest edition (published in 2004), as it contains a significant number of revisions.

Where the dictionary provides alternative spellings, use the preferred spelling, the one that is printed first, or to which other spellings are referred. Avoid American spellings, which the dictionary indicates by an asterisk.

NOTE: The use of the letter 'z' in words such as 'organize,' 'organization,' 'mobilize,' etc., is not an Americanization. It is the preferred spelling in *The Concise Oxford Dictionary*.

Respect the spelling of proper names (Centers for Disease Control and Prevention)

Respect use of accents and special characters in proper names.

EXAMPLE: Kemal Derviş

A list of useful spellings has been included as Annex I.

#### **Doubling final consonants**

When a suffix beginning with a vowel is added to a word ending in a single consonant preceded by a single vowel, the consonant should be doubled if it ends a word of one syllable or if it ends an accented syllable.

EXAMPLES: allot, allotted, allotting commit, committed, committing get, getting occur, occurred, occurring

In words ending in "I" the last consonant is generally doubled whether stressed on the last syllable or not.

EXAMPLES: annul, annulled, annulling fulfil, fulfilled, fulfilling total, totalled, totalling travel, travelled, travelling

# Plurals for words of foreign origin

For plurals of words of foreign origin, use the preferred, or first, form given in <u>The Concise</u> <u>Oxford English Dictionary</u> (Eleventh Edition). The list below shows the prescribed plurals for nouns frequently used in United Nations publications.

spectrumspectrastimulusstimulistratumstratasyllabussyllabusessymposiumsymposiathesistheses
• •
thesis theses
virus viruses
vortex vortexes/vortices

Usually the word 'agenda' takes a singular verb and the word 'data' takes a plural verb.

#### Accents

If you don't have a language keyboard, accents for words, such as those in French and Spanish, can be found under "Symbol" in the Microsoft Word toolbar.

# Hyphenated words

For guidelines on hyphenated words, please follow <u>The Concise Oxford English Dictionary</u> (Eleventh Edition). If you cannot find a particular word, follow the style given for an analogous word. If you still encounter problems, follow your preference. What matters most is consistency throughout a particular document.

Do not over-hyphenate. Words such as 'multidimensional,' 'worldwide,' 'midwife,' 'wildlife,' etc., are not hyphenated. When in doubt, refer to <u>*The Concise Oxford English Dictionary*</u>.

# **Pendent hyphens**

In a series of two or more compound words, the use of pendent hyphens is permissible. The common base may be shown by a hyphen whether or not the compound words are normally spelled with a hyphen, e.g. two-, three- or four-year periods; two- or threefold; two- and three-year-old boys.

It is usually preferable, however, to redraft the sentence in order to avoid the pendent hyphens. Thus, the sentence, 'Programmes were established for two-, three- and four-year periods' could be revised to read, 'Programmes were set up for periods of two, three and four years'.

#### Hyphenating groups of words

The basic principle in hyphenating groups of words is to prevent ambiguity.

For example:

a little used car a little-used car

She used a camel's-hair brush. She used a camel's hairbrush.

However, certain general principles should be followed even when clarity is not at risk. Many groupings of two or more words acquire hyphens when used attributively (preceding the word they modify). Groupings of this type that often appear in UNDP documents include:

in the long term the long-term aim

keep up to date keep an up-to-date list

contributions for specific purposes specific-purpose contributions

decision makers decision-making personnel

two thirds of the funds two-thirds full

personnel at district level district-level personnel

In attributive adverb/participle pairings, the hyphen is generally used only if it has become customary, or if the adverb is one that can double as an adjective. **Never use a hyphen after an adverb ending in 'ly'.** For example:

an efficiently run project a fully documented case a well-run project

a better-documented case a long-established rule

#### **Division of words**

Try to avoid dividing words at the end of a line. If the entire word will not fit at the end of a line, carry it over to the next line. Where hyphenation is required, refer to <u>Webster's New Collegiate</u> <u>Dictionary</u> for word division.

#### SENSITIVE LANGUAGE

As UNDP policies and programmes evolve and change, so too does the language used in our day-to-day work. Keeping up with such changes can be difficult. Below is a sample of phrases that have recently changed.

Past usage	Suggested usage
AIDS orphanschildren	orphaned by AIDS
developed countries	industrialized countries
field office	country office
peri-urban areas	shanty towns, squatter settlements (when implying poor areas)

prostitutes	commercial sex workers
street people	people living or working on the streets
underdeveloped countries	developing countries

For language on HIV and AIDS please see Annex VI.

# Avoid sexist and racist language

All writers and editors should try to make sure that the texts they are preparing do not show sexual or racial bias in content or expression. The most important point is for the writer to remember that both men and women, and various racial groups, will be reading the manuscript. The following general rules can also be helpful:

- Avoid making generalizations about the characteristics of certain nationalities or racial groups;
- Use a term that includes men **and** women (e.g. "the best candidate for the job," rather than "the best man for the job");
- Except where strictly necessary, try to avoid the use of "he" when referring to both sexes. You can put the sentence into the plural (e.g. not "the worker ... he" but "workers ... they"), leave the pronoun out, change the pronoun to a definite article, use a noun (or a general noun like "individual") instead of the pronoun, or use "he or she;"
- Remember that most jobs or roles can be performed by either men or women;
- Whenever possible, replace words ending in "man" with a term that can apply to either sex, e.g. "seafarer," "police officer" and "fire-fighter" rather than "seaman," "policeman" and "fireman;"
- Photographs and illustrations showing people should include women, various social and ethnic groups, etc., as appropriate.

— Adapted from the ILO Style Manual

#### **ANNEX I**

#### **Useful spellings**

above-mentioned abridgement accede acknowledgement acquired immune deficiency syndrome (AIDS) ad hoc ad infinitum advertise advice (n.), advise (v.) adviser aerial aeroplane (but try to use: aircraft) aesthetic age group age-specific (adj) age-reporting/age-misreporting aging aggression agroforestry agro-industry aide-mémoire (pl. aides-mémoire) air-conditioned aircraft airline airspace allot/allotted/allotting/allotment alphanumerical aluminium amenorrhoea anaemia analogue (but analog in computer technology) analyse (NOT analyze) ancillary apartheid appal/appalled/appalling appendix (pl. appendices) a priori armour artwork attaché audiovisual auxiliary avant-garde averse

back-up (n. and adj.)/back up (v.) backward (adj)/backwards (adv) balance of payments (n) balance-of-payments (adj) balance sheet bandwidth baseline baulk behaviour/behavioural benefit/benefited/benefiting biased biannual (twice a year) biennial (every second year) biennium(s) bilharziasis bimodal bimonthly (every two months or twice a month) bio-demographic biotechnology birth control birth rate birth-spacing (as in child-spacing) birthweight biweekly (every two weeks or twice a week) blueprint boldface (type) bona fide bond market bookkeeping borehole bottle feeding bottleneck bourgeois bourgeoisie brain drain breadwinner breakdown (n)/break down (v) breakthrough (n)/break through(v) break-up (n)/break up (v) breastfeeding, breastfed breastmilk budgeted/budgeting build-up (n)/build up (v) bureau (pl. x) by-product calibre call-forward (n)/call forward (v) cancel/cancelled/cancelling

candour cannot canvas (cloth) canvass (to solicit) capacity-building capital (city) Capitol (building) car (Not: motor car) cardiovascular caregiver caretaker carte blanche caseload case study catalogue (but catalog in computer technology) catalyse catastrophe cathode ray tube ceasefire (n. and adj.) centre/centred centrepiece channel/channelled/channelling chargé d'affaires (pl. chargés d'affaires) checklist checkpoint chef de cabinet cheque (bank) childbearing childbirth child-care (adj)/childcare (n) child-centred child-rearing child-spacing city-size (adj) classroom clearing house coeducation coefficient coercion coexist/coexistence cold-chain (adj)/cold chain (n) colloquium(s) colour combat/combated/combating commando(s) commit/committed/commitment communiqué community-based compel/compelled/compelling

complexion connection consensus controlling cooperate/cooperation coordinate/coordination coprocessor co-production copy-edit (v)/copy editor (n) cornerstone co-sponsor cost-effective councillor (member of a council) counselling counsellor (one who gives counsel) counter-argument counter-attack counter-example counter-magnet countermeasure counter-productive counter-trade countrywide coup d'état crossfire cross-reference cross-section curriculum vitae (pl. curricula vitae) cutback (n)/cut back (v) cut-off (n. and adj.) cybercafé data bank database data collection (n)/data-collection (adj) data entry (n)/data-entry(adj) data processing (n) data-processing (adj) day-care (adj)/day care (n) deadline dead weight death rate decision maker decision-making (n. and adj.) de facto defence (but Department of Defense, United States) de jure demine/demining dependant (n)/dependent (adj)

derestricted desiccate desktop détente diarrhoea diphtheria disc (vertebrae) disk (computer and electronic term) dispatch dissension dissociate doable downward (adj. and adv.) dracunculiasis (guinea worm disease) draft (text) draught (air, animal and ale) drier drift-net drop-out (n)/drop out (v) dwelling-unit (place, house) earmark ecosystem elite embargo(es) embarkation embarrassment email emigrant encyclopedia endeavour end product end result enrol/enrolled/enrolling/enrolment en route ensure equalled estrogen et al. everyday (adj)/every day (adv) exaggerate exorbitant expel/expelled/expelling expense experimental design exposé ex post facto extrabudgetary extralegal

extramarital extramural extraregional fact-finding (adj.) fait accompli fallout far-reaching favour/favourable/favourite feedback fieldwork filmstrip first aid flavour flow chart flowsheet focus/focused/focusing foetal follow-up (n. and adj.)/follow up (v) foodstuff footnote force majeure forcible forego (precede, as in foregoing; see forgo) forever foreword (brief preface) forfeit forgo (go without) forum(s) framework freedom fighter front line (n)/front-line (adj) fuelled/fuelling fulfil/fulfilled/fulfilling/fulfilment full-time (adj)/full time (n.) fund-raising funds-in-trust gauge goitre good will (virtuous intent) goodwill (adj.) Goodwill Ambassador gram grass-roots (adj)/grass roots (n) grey groundnut ground-breaking groundwater

groundwork growth-centre (adj. only) gruelling guerrilla guidelines gunfire gynaecology haemorrhage halfway handpump harass harbour health care (n. and adj.) heartfelt heretofore hierarchy/hierarchical high/low-mortality range high/low-mortality country/zone highlight home care (n)/home-care (adj) homeowner homogeneous honorary/honorarium(s) honour/honourable hopefully (in a hopeful manner) horsepower hotbed human immunodeficiency virus (HIV) hydroelectric hydro-interaction hydropower hydrosystem hygiene hypothesis ibid. idem immigrant, immigration immunize immunodeficiency imperilled inasmuch as income-generating (adj)/ income generation (n)incommunicado in-depth (adj)/ in depth (adv) indexes (pl., a list in a book)/ indices (pl., mathematical) indispensable infra-red infrastructure

initial/initialled/initialling in-session insofar as install/installed/installing/instalment instil/instilled/instilling insure (take out insurance) inter-agency inter alia inter-American intercede intercountry interdepartmental interdependence interdisciplinary interdivisional intergovernmental interim inter-institutional interministerial interpersonal interregional interrelated intersectoral intersessional interspace interstate (within a country) inter-State (among countries) in toto intra-African intra-family intra-industry intraregional intra-urban intrauterine in utero inward ipso facto jail jeopardize jewellery judgement (except Judgment of the International Court of Justice)

kilogram (kg) kilometre (km) kilowatt (kW) kilowatt-hour (kWh) kin-groups know-how krugerrand kwashiorkor label/labelled/labelling labour/laborious laissez-passer landholder landlocked landmine landowner large-scale (adj) last-mentioned layout (n) lead time learned (past and past participle) leukaemia levelled, levelling liaison licence (n)/license (v) life cycle lifelong life skills (n. and adj.) lifespan lifestyle life-table lifetime litre liveable live birth live-born living-space loc. cit. long-range long-term (adj)/long term (adv.) loophole low-birth-weight (adj)/ low birth weight (n) low-cost (adj) lower age-limit machine-gun machine-readable macroeconomics macrolevel macroscopic mainframe mainland man-hour (preferable: person-hour) man-made (preferable: fabricated) manoeuvre

manpower (preferable: personnel, staff) many-sided marketplace market town marshal (v)/marshalled/marshalling masthead meagre meantime meanwhile medallist medieval medium-high/low (adj.) meeting-place meter (instrument) metre (unit of length) microcomputer microeconomics microelectronics micro-environment microfiche microfilm microlevel micronutrient microprocessor microwave midday middle-high/low mid-point mid-step midway midwife (pl. midwives) mid-year/mid-1998 mileage millennium mine-awareness (adj)/mine awareness (n) mine-clearance (adj)/mine clearance (n) minicomputer misspelled or misspelt modeled/modelling moneys (funds) monies (assorted currencies) morbidity (incidence of disease) mores mould much-needed multibillion multidimensional multidisciplinary multifaceted

multigenerational multilateral multilingual multimedia multimillion multinational multipurpose multiracial multisectoral multi-stage multi-year nationwide (adj) neighbour/neighbourhood neonatal nevertheless newborn (n. and adj.) night-blindness non-administrative noncommittal non-compliance non-cooperation non-contraceptive non-existent/non-existence non-formal non-governmental non-industrial non-numeric(al) nonetheless no one north-east(ern)/-west(ern) note verbale (plural: notes verbales) noticeable occur/occurred/occurring/occurrence offence/offensive off-colour offhand offset offshore old age (n)/old-age (adj) ombudsman (pl. ombudsmen) onchocerciasis ongoing online onward (adj. and adv.) op. cit. organize/organization out-of-date (attributive adj)/out of date (predicative adj.)

overall (n. and adj.) overcome overemphasize overestimate overexpenditure overflight overpopulation overproduction overrate overreport override/overriding/overrun oversimplify overspend overstate overthrow overuse overutilize overvalue paediatric paralyse (NOT paralyze) paramedical paramilitary paraprofessional part-time payroll peacebuilding peacekeeper/peacekeeping (n. and adj.) peacemaker/peacemaking peacetime per annum per capita percent/percentage per diem perestroika perinatal peri-urban areas (avoid; when implying poor areas use: shanty towns, squatter settlements, etc.) per se phenomenon (pl. phenomena) photocopy piecemeal pinpoint pipeline place name plebiscite policyholder policy-making (adj. and noun)/policy maker poliomyelitis

postgraduate post-marital postnatal post-neonatal post-partum post-session (adj) post-war practice (n)/practise (v) precede preconceive precondition pre-empt pre-investment premarital pre-modern prenatal pre-primary prerequisite pre-schooler pre-session pretence pre-war principal (adj. and n.) (head person) principle (n.) (fundamental truth) printout privilege procès-verbal (pl. -verbaux) programme (but computer program) pronatalism proof-reader prorate psychomotor psychosocial radioactive rainforest rainwater (n) raison d'être rancour rapprochement reaffirmation realize/realization reallocation rearrange re-equip re-establish reflection regime regrettably

reimbursable reinforce reorganize reorient re-route résumé rigour/rigorous river water (n) roadblock rock salt roll-call rooming house round-table (adj)/round table (n) rumour rundown (n) saleable savour sceptic(al)/scepticism schistosomiasis seabed sea level sea water (n)/sea-water (adj) Secretary-General sectoral self-sufficient semi-skilled setback (n)/ set back (v) set-down (n) sewage (waste matter) sewerage (system of drains) shanty town shortcoming shortfall short-lived side effect sine qua non sizeable size class skilful slowdown (n) slum-dweller smelled (v) smelt (n, meaning extract metal or small fish) sociocultural socio-economic sombre sometime/sometimes south-east(ern)/-west(ern)

soybean spacecraft spaceship specialize spelled spillover spring water (n)/spring-water (adj) staff member standpipe stationary (not moving) stationery (paper) status quo stockpile stocktaking stopover storey (building) straightforward stumbling block sub-amendment subarctic sub-area sub-block sub-centre subcommission subcommittee subcontinent subcontract subculture subdistrict subdivide, subdivision sub-entry subgroup subheading sub-item subject matter subnational sub-office subordinate subparagraph subprogramme subregion, subregional sub-Saharan subscribe subsection subsoil substructure subsystem subtitle subtotal

subunit sulphur supersede superstructure supervise/supervisor supra supranational surface water (n)/surface-water (adj) syllable symmetry symposium (pl. symposia) synchronize synthesis, synthesize system-wide takeover (n)/take over (v) targeted/targeting taxpayer teacher-training (adj)/teacher training (n) teenage/teenager telegram test-ban (adj) textbook thermonuclear threefold time-consuming time-frame time lag time limit time-point time-series time-serving timetable title-page ton topsoil total/totalled/totalling towards toxaemia trachoma trade mark trade-off (n)/trade off (v) trafficking tranquillity transatlantic transfer/transferred/transferring transferable trans-ship travel/travelled/travelling

traveller treble T-shirt tube-well tumour tunnelled/tunnelling turnaround (n) turning point turnkey (operation) turnover two-faced twofold two-thirds (adj)/two thirds (n) typesetting tyre (of vehicle) ultraviolet underdevelop underemployment underenumerate (preferable: undercount) underestimate underexpose underground underlie undernourished undernutrition underpopulated underprivileged underreport underrepresented **Under-Secretary-General** underserve understaffed underuse underutilize underwater (adj) under way underweight (adj)/under weight(n) unidirectional unmistakable unrepresented update upgrade upper age-limit uproot up-to-date (attributive adj)/up to date (predictive adj.) upward (adj. and adv.) urban dweller usable, usability

valour value system versus via vice versa viewpoint vigour/vigorous vis-à-vis vitamin A wagon warlike wartime water-borne watercourse waterlogged water pipe water-pump watershed webmaster website weekday weekend well-being well-developed well-founded (attributive adj)/well founded (predicative adj.) well-known (attributive adj)/well known (predicative adj.) well water (noun) wholehearted widespread wildlife wilful/wilfulness withhold word-processing (adj)/ word processing (n) workflow work-hour workforce workload workplace work plan workstation worldwide worthwhile (attributive adj)/worth while (predicative adjective) xerophthalmia X-ray

## **ANNEX II**

## Capitalization

Administration — in specific references, when used in the sense of 'Government' administrative instruction agenda, agenda item, agenda item 24 annex, an annex, annex III, the annexes to the report **Annexes** — when referring to a series of the Official Records of organs of the United Nations where the word Annexes forms part of the title appendix, an appendix, appendix IV, the appendices article, an article, article 3 (for instance, of the Convention of the Rights of the Child) Article — when making a general or a specific reference to an Article of the Charter of the United Nations **Assistant Secretary-General** background paper central Africa (geographical) Central Africa, Central African, (political) to denote the subregion **Central Asian republics Chair** or **Chairman** — in specific references, otherwise lower case **chapter** — in a book **Chapter** — when making a general or a specific reference to a Chapter of the Charter of the **United Nations Chargé d'affaires** — in specific references Charter — of the United Nations, also UNDP Charter civil service **Commission** — when referring to a specific body e.g. Human Rights Commission and as a short title committee(s) **Committee** — when using it as a short title for an established entity already identified **Common Country Assessment, CCA in subsequent mention Conference** — when using it as a short title; also accepted official titles of conferences should be capitalized **conference room** — in general references, e.g. conference room paper **Conference Room** — in specific references, e.g. Conference Room 4, Hank Shannon Conference Room **constitution** — a written constitution, the constitutions of many States **Constitution** — in a specific reference to the Constitution of a State, a specialized agency, etc. **continent**, e.g. the continent of Africa **Convention** — in citing the title of a specific instrument; otherwise lower case Convention on the Rights of the Child (do not abbreviate as CRC, which stands for Committee on the Rights of the Child) **Convention on the Elimination of All Forms of Discrimination against Women Council** — when using it as a short title, as noun or adjective, e.g. Council resolution 1979/81 **Country Office Country Cooperation Framework, CCF in subsequent mention** 

**Day** — in specific references, such as the Day of the African Child, Environment Day and in the short form referring to such Days

decade

**Decade** — when referring to a specific decade, e.g. First United Nations Development Decade

**Declaration** — when citing the title of a specific declaration made by a government or International agency

delegation, a delegation, the delegation

**department** — in general references

**Department** — in specific references, e.g. the Department of Economic and Social Affairs

**Deputy Resident Coordinator** 

east, eastern (geographical) Preferable to use: the eastern part of Africa
East, Eastern (political) e.g. East-West dialogue
East Africa, East African, (political) to denote the subregion
executing agency (of UNDP)
Executive Director
Executive Board (of UNDP)
Executive Secretary of ECE, etc.
Expanded Management Group — refers to UNDP's internal management group of ASGs who meet to decide on corporate priorities and policies
expert, a group of experts
the Group of Experts, when referring to a specific group

Financial Rules and Regulations of the United Nations

financial regulation 3.5 First World War — World War I may also be used. French franc foreign direct investment

**General Assembly** 

General Service, staff category of the United Nations

# gender-related development indicator

**Government** — only in specific reference to a particular Government representing a State, e.g., the Government of Indonesia, or in an expression such as 'Heads of State and Government'

**government** — local or municipal government, a government department, post, school, etc., a system of government, a change of government, government-owned, government agency. When 'government' is used as an adjective, even when referring to a specific government, it is always in lower case.

**Gross Domestic Product** — GDP in subsequent mention

**Gross National Product** — GNP in subsequent mention

Group — when referring to a recognized regional group such as the African Group

Head — of a delegation or Government, in general or specific references
 headquarters, headquarters of ECLAC, the Commission headquarters building at Santiago
 Headquarters of the United Nations, the Headquarters building (when referring specifically to the United Nations building in New York)

Human Development Index — HDI in subsequent mention human poverty index

Information Centres (United Nations)

international civil service, international civil servant

International Civil Service Commission

interregional adviser — in general or specific references

introduction, e.g. In the introduction to his report, he stated that ...

# liaison officer

mandate — except when referring specifically to a League of Nations Mandate

**Meeting** — when used as a short title for an established entity that has already been identified

Member — in general or specific references to a State Member of the United Nations

**member** — when referring to an individual, member of a committee; when referring to a State member of a United Nations organ (e.g. members of the General Assembly) or to a member of a specialized agency or any other organization; note, also, a non-member State

**Minister, Ministry** — in specific references (e.g. Nepal's Ministry of Health)

**Mission** — in specific reference to a permanent mission to the United Nations or to a visiting mission

multi-year funding framework (MYFF)

National Human Development Report — NHDR in subsequent mention

new international economic order

Non-Aligned Movement (NAM)

**non-governmental organization** — NGO in subsequent mention

**Non-Self-Governing Territories** — in general or specific references

**No.** — when followed by a numeral and used as an abbreviation for number, as in Supplement No. 2; note the plural form, Nos. (numbers)

north, northern, north-east, north-eastern, north-west, north-western (geographical)

# North-South dialogue

northern Africa (geographical)

North Africa, North African (political), to denote the subregion

**observer** — in general and specific references, e.g. the United Nations military observer in ...

**Observer** — in references to a person appointed to attend a meeting without the right to vote

**office** — except in official titles, e.g. Office of Legal Affairs of the United Nations Secretariat, Office of the United Nations High Commissioner for Refugees

**Official Records** — when referring to the series of Official Records of organs of the United Nations

**Operations Group** — when referring to UNDP's internal management group

**Part** — in general references, e.g. as stated in Part One (or Part I) of the report, or as a heading **participating and executing agency** (of UNDP)

**Permanent Mission** — in a specific reference to a permanent mission to the United Nations **Permanent Observer** 

**Permanent Representative** — in a specific reference to a permanent representative to the United Nations, in headings, formal texts, signatures and lists of delegations **plan** — five-year plan **plenary** — in general and specific references **President**, of the General Assembly, of a United Nations council, of a State or of a recognized international or national body Professional, staff category of the United Nations **programme** — in general references **Programme** — in references to a separately constituted body, e.g. the United Nations **Development Programme region**, except when part of the title of an administrative division of a State regional adviser — in general or specific references regional cooperation framework **Regional Director regulation**, regulation 2.1 (of the Staff Regulations, etc.) report (first, second, annual, interim, etc.) — in general or specific references, except when used as a short title representative, a representative, the representative of France, the personal representative of the Secretary-General, the senior . . . representative; but capitalize in references such as Special Representative of the Secretary-General (as a title); Permanent Representative of Algeria **Resident Coordinator Resident Representative**, of the United Nations Development Programme **resolution** — in general or specific references **Second United Nations Development Decade** Second World War — World War II may also be used **Secretariat** — in general or specific references to the Secretariat of the United Nations; but **secretariat** in all other cases **secretary** — in general references Secretary — in a specific reference, e.g. the Secretary of the UNDP Executive Board Secretary-General **Seminar**, for a specific seminar with an established title **session**, e.g. the thirty-seventh session of the General Assembly south, southern, south-east, south-eastern, south-west, south-western (geographical) South-East Asia **southern Africa** (geographical) **Special Representative(s)** — in specific references only **specialized agency** — in general or specific references **staff** — in general or specific references Staff Regulations, of the United Nations (as title of the publication), but staff regulation 4.5 Staff Rules, of the United Nations; but staff rule 312.6 **State** — whether making a general or a specific reference to a country, except when used as an adjective, e.g. state support. **State party** or **States parties** — in reference to a country or countries that have become party(ies) to a treaty or convention strategic results framework subcommission(s) — in general

Subcommission — when used as a short title subcommittee(s) Subcommittee — when used as a short title Sub-regional resource facility summary record sustainable human development

table — in general or specific references
 Territory — in a general or specific reference to a Non-Self-Governing Territory or a Trust Territory
 trust funds
 Trust Territory — in general or specific references

Under-Secretary-General United Nations United Nations Information Centres United States dollar (US\$) Universal Declaration of Human Rights

Vice-Chairman — in specific references, otherwise lower case
 Vice-President — of the General Assembly, of a United Nations council, of a State or of a recognized international or national body

war, during the world wars, the cold war, the threat of a third world war, but the First, Second World War; also World War I and II; World War One and Two may be used
Week — in specific references, such as Disarmament Week and in its short form
west, western (geographical), Western (political or economic), e.g. the Western Powers, the market economy of Western Europe
West Africa, West African (political), to denote the subregion
working group — in general references
Working Group— when referring to a specific group with an established title
working paper — in general or specific references

**Year** — in specific references to accepted official titles, such as the Year of the Child and in its short form

# ANNEX III

# Acronyms

AA ACABQ* ACC* ACC/SCN*	Administrative Agent Advisory Committee on Administrative and Budgetary Questions (United Nations) Administrative Committee on Coordination (United Nations) Administrative Committee on Coordination/Subcommittee on Nutrition (United Nations)
ACP	Advisory Committee of Procurement (UNDP)
AfDB	African Development Bank
AFRO	Regional Office for Africa (WHO)
AGFUND	Arab Gulf Programme for the United Nations Development Organizations
AusAID	Australian International Development Aid Bureau
AIDS	acquired immune deficiency syndrome
AMREF	African Medical Research Foundation
ASD	Administrative Services Division
AsDB	Asian Development Bank
ASEAN	Association of Southeast Asian Nations
AU	African Union
BCA	Basic Cooperation Agreement
BCPR	Bureau for Crisis Prevention and Recovery (UNDP)
BDP	Bureau for Development Policy (UNDP)
BOM	Bureau of Management (UNDP)
BRAC	Bangladesh Rural Advancement Committee
BRC	Bratislava Regional Centre (UNDP)
CARE	Cooperative for American Relief Everywhere, Inc. ( <i>use acronym only</i> )
CARICOM	Caribbean Community
CARITAS	International Confederation of Catholic Charities ( <i>use acronym only</i> )
CBS	Centre for Business Solutions (UNDP)
CCAQ*	Consultative Committee on Administrative Questions (United Nations)
CCAS	Common Country Assessments
CD	* Consultative Committee on Substantive Questions (Operational Activities) (United Nations) Country Director
CDC CEB CEDAW	Centers for Disease Control and Prevention (United States) Chief Executives Board (United Nations) Convention on the Elimination of All Forms of Discrimination against Women (Avoid using this acronym if possible, but when necessary it should be used to refer to the <b>Convention</b> on the Elimination of All Forms of Discrimination against Women, NOT the <b>Committee</b> on the Elimination of All Forms of Discrimination against Women.)
CIDA	Canadian International Development Agency
CIS	Commonwealth of Independent States
CO	Country Office

\* Denotes acronyms that may be used only in documents of organs directly concerned with their work.

CPMP	country programme management plan
CRS	Catholic Relief Services
CSD	Commission on Sustainable Development (United Nations)
CSO	civil society organizations
CSW	Commission on the Status of Women (United Nations)
DAC DANIDA DFID DHA DOCO DPI DPKO DRM DUNA	Development Assistance Committee Danish International Development Agency Department for International Development (United Kingdom) Department of Humanitarian Affairs (United Nations) UN Development Operations Coordination Office (formerly United Nations Development Group, UNDG) Department of Public Information (United Nations) Department of Peacekeeping Operations (United Nations) Division for Resources Mobilization (UNDP) Division for United Nations Affairs (UNDP)
EAP	Energy and Atmosphere Programme
EB	Executive Board (UNDP)
EC	European Commission
ECA	Economic Commission for Africa (United Nations)
ECE	Economic Commission for Europe (United Nations)
ECLAC	Economic Commission for Latin America and the Caribbean (United Nations)
ECOSOC	Economic and Social Council (United Nations)
ECOWAS	Economic Community of West African States
ECU	European Currency Unit
EO	Evaluation Office (UNDP)
ERM	Enterprise Risk Management
ESCAP	Economic and Social Commission for Asia and the Pacific (United Nations)
ESCWA	Economic and Social Commission for Western Asia (United Nations)
EU	European Union
FAO	Food and Agriculture Organization of the United Nations
FfD	Financing for Development
FINNIDA	Finnish International Development Agency
GCC	Gulf Cooperation Council
GDP	Gross Domestic Product
GEF	Global Environment Facility (World Bank/UNDP/UNEP)
GFATM	Global Fund to fight Aids, Tuberculosis and Malaria
GNP	Gross National Product
GTZ	German Agency for Technical Cooperation
HDR	<i>Human Development Report</i>
HDRO	Human Development Report Office (UNDP)
HIPC	Heavily Indebted Poor Countries
HIV	human immunodeficiency virus

iaea Iapso Iasc Ibrd/Ida	International Atomic Energy Agency (United Nations) Inter-Agency Procurement Services Organization (United Nations) Inter-Agency Standing Committee (United Nations) World Bank (covers both the Bank and its constituent parts, which include the International Bank for Reconstruction and Development and the International Development Association; these acronyms are rarely used in UNDP)
ICFTU	International Confederation of Free Trade Unions
ICRC	International Committee of the Red Cross
ICSC	International Civil Service Commission
IDA	International Development Association
IDB	Inter-American Development Bank
IDEP	International Day for the Eradication of Poverty
IFAD	International Fund for Agricultural Development
IFRC IITA	International Federation of Red Cross and Red Crescent Societies
ILO	International Institute of Tropical Agriculture International Labour Organization
IMF	International Monetary Fund
IMIS	Integrated Management Information System (United Nations)
IMO	International Maritime Organization
INCAP	Institute of Nutrition of Central America and Panama
INSTRAW	United Nations International Research and Training Institute for the Advancement of Women
IPPF	International Planned Parenthood Federation
IPS	Inter-Press Service
IPU	Inter-Parliamentary Union
IRRI	International Rice Research Institute
ISCA	International Save the Children Alliance International Trade Centre
ITC IYC	International Year of the Child
IYDP	International Year of Disabled Persons
IYF	International Year of the Family
IYSH	International Year of Shelter for the Homeless
IYY	International Youth Year
JBIC	Japan Bank for International Cooperation
JCGP	Joint Consultative Group on Policy (UNICEF, UNDP, UNFPA, WFP, IFAD)
JICA	Japan International Cooperation Agency
JIU*	Joint Inspection Unit
JPO	Junior Professional Officer
JUNIC	Joint United Nations Information Committee
LAN	local area network
LDCs	least developed countries
LRC	Learning Resources Centre (UNDP)
LSO	Legal Support Office (UNDP)
MCT	Management Consulting Team (UNDP)
MDG	Millennium Development Goals

MDGR	Millennium Development Goals Report
MDTF	Multi-Donor Trust Fund
MOA	memorandum of agreement
MOU	memorandum of understanding
MP	Montreal Protocol
MSF	Médecins Sans Frontières (Doctors Without Borders)
MTP	medium-term plan
MTR	mid-term review
NAFTA	North American Free Trade Agreement
NATO	North Atlantic Treaty Organization
NEPAD	New Partnership for Africa's Development
NEX	national execution
NGO	non-governmental organization
NORAD	Norwegian Agency for International Development
OAI OAS OAU OC OCHA OCP ODA ODS OECD OECS OEOA OFA OG OHR OIC OIST OLS OPB OPEC ORT OSG OXFAM	Office of Audit and Investigations (UNDP) Organization of American States Organization of African Unity Office of Communications (UNDP) Office for the Coordination of Humanitarian Affairs (United Nations) Office of Planning and Budgeting (UNDP) official development assistance Office of Development Studies (UNDP) Organisation for Economic Co-operation and Development Organization of Eastern Caribbean States Office for Emergency Operations in Africa (United Nations) Office of Finance and Administration (UNDP) Operations Group (UNDP) Office of Human Resources (UNDP) Organization of the Islamic Conference Office -in-Charge Office of Information Systems and Technology (UNDP) Operation Lifeline Sudan Office of Planning and Budgeting (UNDP) Organization of Petroleum Exporting Countries oral rehydration therapy Operations Support Group (UNDP) Oxford Famine Relief Campaign ( <i>use acronym only</i> )
PAHO	Pan American Health Organization
PAPP	Programme of Assistance to the Palestinian People (UNDP)
PB	Partnerships Bureau (UNDP)
PROMS	Programme Manager System
PSA	public service announcement
PSD	Private Sector Division (UNDP)
PSO	Procurement Support Office (UNDP)
RBA	Regional Bureau for Africa (UNDP)

RBAP	Regional Bureau for Asia and the Pacific (UNDP)
RBAS	Regional Bureau for the Arab States (UNDP)
RBEC	Regional Bureau for Europe and the CIS (UNDP)
RBLAC	Regional Bureau for Latin America and the Caribbean (UNDP)
RC	Resident Coordinator
RCA	Results and Competency Assessment
RSC	Regional Service Centre (UNDP)
SAARC SADC SBAA SDNP SBEAA SDP IWG SG SHD SID SID SIDA SIDS SMT STD SU/SSC	South Asian Association for Regional Cooperation Southern African Development Community Standard Basic Assistance Agreement Sustainable Development Networking Programme Standard Basic Executing Agency Agreement Sport for Development and Peace International Working Group Secretary-General sustainable human development Society for International Development Swedish International Development Cooperation Agency Small Island Development States Senior Management Team (UNDP) sexually transmitted disease Special Unit for South-South Cooperation (UNDP)
TICAD	Tokyo International Conference on African Development
TTF	Thematic Trust Fund
UN-HABITAT UNAIDS UNBOA UNCDF UNCED	United Nations Centre for Human Settlements Joint United Nations Programme on HIV/AIDS United Nations Board of Auditors United Nations Capital Development Fund United Nations Conference on Environment and Development (the Earth Summit)
UNCT	United Nations Country Team
UNCTAD	United Nations Conference on Trade and Development
UNDAF	United Nations Development Assistance Framework
UNDC	United Nations Development Corporation
UNDP	United Nations Development Programme
UNDTCD	United Nations Department of Technical Cooperation for Development
UNEP	United Nations Environment Programme
UNEG	United Nations Environment Programme
UNESCO	United Nations Evaluation Group
UNFIP	United Nations Educational, Scientific and Cultural Organization
UNFPA	United Nations Fund for International Partnerships
UNFPA	United Nations Population Fund
UNHCR	Office of the United Nations High Commissioner for Refugees
UNIC	United Nations Information Centre
UNICEF	United Nations Information Centre
UNIDO	United Nations Industrial Development Organization
UNIFEM	United Nations Industrial Development Organization
UNIFEM	United Nations Development Fund for Women
UNIMIS	United Nations Integrated Management Information System

UNIS	United Nations International School
UNITAR	United Nations Institute for Training and Research
UNOPS	United Nations Office for Project Services
UNPAAERD	United Nations Programme of Action for African Economic Recovery and Development
UNRFNRE	United Nations Revolving Fund for Natural Resource Exploration
UNRRA	United Nations Relief and Rehabilitation Administration
UNRWA	United Nations Relief and Works Agency for Palestine Refugees in the Near East
UNSO	United Nations Office to Combat Desertification and Drought
UNTAC	United Nations Transitional Authority in Cambodia
UNU	United Nations University
UNV	United Nations Volunteers
USAID	United States Agency for International Development
WB	World Bank
WAN	Wide Area Network
WACAP	World Alliance of Cities Against Poverty
WFC	World Food Council
WFP	World Food Programme
WHA	World Health Assembly
WHO	World Health Organization
WLO	Washington Liaison Office
WSSD	World Summit on Sustainable Development
WTO	World Trade Organization

## **ANNEX IV**

## **Names of countries**

#### **Source reference**

The names of the countries have been taken from the <u>United Nations Multilingual Terminology</u> <u>Database</u> maintained by the Terminology and Reference Section, Documentation Division, Department for General Assembly and Conference Management, New York, from files generated on 18 May 2007. The names in the database are provided in the six official languages of the United Nations; below you will find the English short and English formal names. Revisions to the files are issued from time to time; please visit the UN Terminology website to learn more.

English-Short	English-Formal
Afghanistan	the Islamic Republic of Afghanistan
Albania	the Republic of Albania
Algeria	the People's Democratic Republic of Algeria
Andorra	the Principality of Andorra
Angola	the Republic of Angola
Antigua and Barbuda	Antigua and Barbuda
Argentina	the Argentine Republic
Armenia	the Republic of Armenia
Australia	Australia
Austria	the Republic of Austria
Azerbaijan	the Republic of Azerbaijan
Bahamas (the) Bahrain Bangladesh Barbados Belarus Belgium Belize Benin Bhutan Bolivia Bosnia and Herzegovina Botswana Brazil Brunei Darussalam Bulgaria Burkina Faso Burundi	the Commonwealth of the Bahamas The Kingdom of Bahrain the People's Republic of Bangladesh Barbados the Republic of Belarus the Kingdom of Belgium Belize the Republic of Benin the Republic of Benin the Republic of Bolivia Bosnia and Herzegovina the Republic of Bolivia the Republic of Botswana the Federative Republic of Brazil Brunei Darussalam the Republic of Bulgaria Burkina Faso the Republic of Burundi
Cambodia	the Kingdom of Cambodia
Cameroon	the Republic of Cameroon
Canada	Canada
Cape Verde	the Republic of Cape Verde

Central African Republic (the) the Central African Republic Chad the Republic of Chad Chile the Republic of Chile China the People's Republic of China Colombia the Republic of Colombia Union of the Comoros (the) Comoros (the) the Republic of the Congo Congo (the) Cook Islands \* the Cook Islands the Republic of Costa Rica Costa Rica Côte d'Ivoire the Republic of Côte d'Ivoire Croatia the Republic of Croatia the Republic of Cuba Cuba Cyprus the Republic of Cyprus the Czech Republic Czech Republic (the) Democratic People's Republic of Korea (the) the Democratic People's Republic of Korea Democratic Republic of the Congo (the) the Democratic Republic of the Congo Denmark the Kingdom of Denmark Djibouti the Republic of Djibouti the Commonwealth of Dominica Dominica Dominican Republic (the) the Dominican Republic the Republic of Ecuador Ecuador Egypt the Arab Republic of Egypt El Salvador the Republic of El Salvador **Equatorial Guinea** the Republic of Equatorial Guinea Eritrea Eritrea the Republic of Estonia Estonia the Federal Democratic Republic of Ethiopia Ethiopia Fiji the Republic of the Fiji Islands Finland the Republic of Finland the French Republic France Gabon the Gabonese Republic Gambia (the) the Republic of the Gambia Georgia Georgia Germany the Federal Republic of Germany the Republic of Ghana Ghana Greece the Hellenic Republic Grenada Grenada the Republic of Guatemala Guatemala Guinea the Republic of Guinea the Republic of Guinea-Bissau Guinea-Bissau the Republic of Guyana Guyana Haiti the Republic of Haiti

Holy See (the)	the Holy See
Honduras	the Republic of Honduras
Hungary	the Republic of Hungary
Iceland	the Republic of Iceland
India	the Republic of India
Indonesia	the Republic of Indonesia
Iran (Islamic Republic of)	the Islamic Republic of Iran
Iraq	the Republic of Iraq
Ireland	Ireland
Israel	the State of Israel
Italy	the Republic of Italy
Jamaica	Jamaica
Japan	Japan
Jordan	the Hashemite Kingdom of Jordan
Kazakhstan	the Republic of Kazakhstan
Kenya	the Republic of Kenya
Kiribati	the Republic of Kiribati
Kuwait	the State of Kuwait
Kyrgyzstan	the Kyrgyz Republic
Lao People's Democratic Republic (the) Latvia Lebanon Lesotho Liberia Libyan Arab Jamahiriya (the) Liechtenstein Lithuania Luxembourg	the Lao People's Democratic Republic the Republic of Latvia the Lebanese Republic the Kingdom of Lesotho the Republic of Liberia the Socialist People's Libyan Arab Jamahiriya the Principality of Liechtenstein the Republic of Lithuania the Grand Duchy of Luxembourg
Madagascar	the Republic of Madagascar
Malawi	the Republic of Malawi
Malaysia	Malaysia
Maldives	the Republic of Maldives
Mali	the Republic of Mali
Malta	the Republic of Malta
Marshall Islands (the)	the Republic of the Marshall Islands
Mauritania	the Islamic Republic of Mauritania
Mauritius	the Republic of Mauritius
Mexico	the United Mexican States
Micronesia (Federated States of)	the Federated States of Micronesia
Moldova	the Republic of Moldova
Monaco	the Principality of Monaco
Mongolia	Mongolia
Montenegro	the Republic of Montenegro

Morocco the Kingdom of Morocco Mozambique the Republic of Mozambique the Union of Myanmar Myanmar the Republic of Namibia Namibia the Republic of Nauru Nauru Nepal Nepal Netherlands (the) the Kingdom of the Netherlands New Zealand New Zealand the Republic of Nicaragua Nicaragua the Republic of the Niger Niger (the) Nigeria the Federal Republic of Nigeria the Kingdom of Norway Norway Oman the Sultanate of Oman Pakistan the Islamic Republic of Pakistan Palau the Republic of Palau the Republic of Panama Panama Papua New Guinea Papua New Guinea Paraguay the Republic of Paraguay the Republic of Peru Peru Philippines (the) the Republic of the Philippines Poland the Republic of Poland Portugal the Portuguese Republic the State of Oatar Oatar Republic of Korea (the) the Republic of Korea Romania Romania **Russian Federation (the)** the Russian Federation Rwanda the Republic of Rwanda Saint Kitts and Nevis Saint Kitts and Nevis Saint Lucia Saint Lucia Saint Vincent and the Grenadines Saint Vincent and the Grenadines the Independent State of Samoa Samoa San Marino the Republic of San Marino Sao Tome and Principe the Democratic Republic of Sao Tome and Principe Saudi Arabia the Kingdom of Saudi Arabia the Republic of Senegal Senegal Serbia the Republic of Serbia Serbia and Montenegro [superseded] Serbia and Montenegro the Republic of Seychelles Sevchelles Sierra Leone the Republic of Sierra Leone the Republic of Singapore Singapore Slovakia the Slovak Republic Slovenia the Republic of Slovenia

Solomon Islands	Solomon Islands
Somalia	the Somali Republic
South Africa	the Republic of South Africa
Spain	the Kingdom of Spain
Sri Lanka	the Democratic Socialist Republic of Sri Lanka
Sudan (the)	the Republic of the Sudan
Suriname	the Republic of Suriname
Swaziland	the Kingdom of Swaziland
Sweden	the Kingdom of Sweden
Switzerland	the Swiss Confederation
Syrian Arab Republic (the)	the Syrian Arab Republic
Tajikistan Thailand the former Yugoslav Republic of Macedonia Timor-Leste Togo Tonga Trinidad and Tobago Tunisia Turkey Turkmenistan Tuvalu	the Republic of Tajikistan the Kingdom of Thailand the former Yugoslav Republic of Macedonia the Democratic Republic of Timor-Leste the Togolese Republic the Kingdom of Tonga the Republic of Trinidad and Tobago the Republic of Tunisia the Republic of Turkey Turkmenistan Tuvalu
Uganda	the Republic of Uganda
Ukraine	Ukraine
United Arab Emirates (the)	the United Arab Emirates
United Kingdom of Great Britain	the United Kingdom of Great Britain and Northern
and Northern Ireland (the)	Ireland
United Republic of Tanzania (the)	the United Republic of Tanzania
United States of America (the)	the United States of America
Uruguay	the Eastern Republic of Uruguay
Uzbekistan	the Republic of Uzbekistan
Vanuatu	the Republic of Vanuatu
Venezuela (Bolivarian Republic of)	the Bolivarian Republic of Venezuela
Viet Nam	the Socialist Republic of Viet Nam
Yemen	the Republic of Yemen
Zambia	the Republic of Zambia
Zimbabwe	the Republic of Zimbabwe

\* Denotes the names of States that are not Members of the United Nations.

#### **ANNEX V**

#### **UNDP offices worldwide:**

### AFRICA

Angola Benin Botswana **Burkina Faso** Burundi Cameroon Cape Verde **Central African Republic** Chad Comoros Congo, Republic of Congo, Democratic Republic of Cote d'Ivoire Ethiopia Eritrea Gabon Gambia Ghana Guinea Guinea-Bissau Kenya Lesotho Liberia Madagascar Malawi Mali Mauritania Mauritius Mozambique Namibia Niger Nigeria Rwanda Sao Tome and Principe Senegal **Seychelles** Sierra Leone South Africa Swaziland Tanzania Togo Uganda

Zambia Zimbabwe

#### **ARAB STATES**

Algeria Bahrain Diibouti Egypt Iraq Jordan Kuwait Lebanon Libya Morocco **Programme of Assistance** to the Palestinian People Saudi Arabia Somalia Sudan Syria Tunisia United Arab Emirates Yemen

#### **ASIA AND THE PACIFIC**

Afghanistan Bangladesh Bhutan Cambodia China **Democratic Peoples Republic of Korea** Fiii India Indonesia Iran Laos Malaysia Maldives Mongolia Mvanmar Nepal

Pakistan Papua New Guinea Philippines Republic of Korea Samoa Sri Lanka Thailand Timor-Leste Viet Nam

## **EUROPE AND THE CIS**

Albania Armenia Azerbaijan **Belarus** Bosnia and Herzegovina Bulgaria Croatia Cyprus **Czech Republic** Georgia Hungary Kazakhstan Kosovo Kyrgyzstan Latvia Lithuania Macedonia, The Former Yugoslav **Republic of** Malta Moldova Montenegro Poland Romania **Russian Federation** Serbia Slovak Republic Slovenia Tajikistan Turkey Turkmenistan Ukraine Uzbekistan

#### LATIN AMERICA AND THE CARRIBBEAN

Argentina Barbados Bolivia Brazil Chile Colombia Costa Rica Cuba **Dominican Republic** Ecuador El Salvador Guatemala Guyana Haiti Honduras Jamaica Mexico Nicaragua Panama Paraguay Peru Trinidad and Tobago Uruguay Venezuela

### **LIAISON OFFICES**

Brussels, Belgium Copenhagen, Denmark Geneva, Switzerland Tokyo, Japan Washington, DC, USA

### REGIONAL SERVICE CENTRES

Bangkok, Thailand Bratislava, Slovak Republic Colombo, Sri Lanka Johannesburg, South Africa Suva, Fiji

## **ANNEX VI**

## **UNDP HIV-related language policy**

Language and the image it evokes shape and influence behaviour and attitudes. The words used locate the speaker with respect to others, distancing or including them, setting up relations of authority or of partnership, and affect the listeners in particular ways, empowering or disempowering, estranging or persuading, and so on. The use of language is an ethical and a programmatic issue.

Language should be inclusive and not create and reinforce a "Them/Us" mentality or approach. For example, a term such as "intervention" places the speaker outside of the group of people for or with whom he or she is working. Words like "control" set up a particular type of distancing relationship between the speaker and the listeners. Care should be taken with the use of the pronouns "they", "you", "them", etc.

It is better if the vocabulary used is drawn from the vocabulary of peace and human development rather than from the vocabulary of war. For example, synonyms could be found for words like "campaign", "control", "surveillance", etc.

Descriptive terms used should be those preferred or chosen by persons described. For example, "sex workers" is often the term preferred by those concerned rather than "prostitutes"; "people living with HIV" or "people living with AIDS" are preferred by infected persons rather than "victims".

Language should be value neutral, gender sensitive and should be empowering rather than disempowering. Terms such as "promiscuous", "drug abuse" and all derogatory terms alienate rather than create the trust and respect required. Terms such as "victim" or "sufferer" suggest powerlessness; "haemophiliac" or "AIDS patient" identify a human being by their medical condition alone. "Injecting drug users" is used rather than "drug addicts". Terms such as "living with HIV" recognize that an infected person may continue to live well and productively for many years.

Terms used need to be strictly accurate. For example, "AIDS" describes the conditions and illnesses associated with significant progression of infection. Otherwise, the terms used included "HIV infection", "HIV epidemic", "HIV-related illnesses or conditions".

"Situation of risk" is used rather than "risk behaviour" or "risk groups", since the same act may be safe in one situation and unsafe in another. The safety of the situation has to be continually assessed.

The terms used need to be adequate to inform accurately. For example, the modes of HIV transmission and the options for protective behaviour change need to be explicitly stated so as to be clearly understood within all cultural contexts.

The appropriate use of language respects the dignity and rights of all concerned, avoids contributing to the stigmatization and rejection of the affected and assists in creating the social changes required to overcome the epidemic.

# Summary of preferred terminology from the UNAIDS Terminology Guidelines

Do not use this	Use this
HIV/AIDS	Use HIV unless specifically referring to AIDS. Examples include people living with HIV, the HIV epidemic, HIV prevalence, HIV prevention, HIV testing, HIV-related disease; AIDS diagnosis, children made vulnerable by AIDS, children orphaned by AIDS, the AIDS response. Both HIV epidemic and AIDS epidemic are acceptable.
AIDS virus	There is no "AIDS virus." The virus associated with AIDS is called the Human Immunodeficiency Virus, or HIV. Please note: the phrase HIV virus is redundant. Use HIV.
AIDS-infected	Avoid the term infected. Use person living with HIV or HIV- positive person. No one can be infected with AIDS, because it is not an infectious agent. AIDS is a surveillance definition meaning a syndrome of opportunistic infections and diseases that can develop as immunosuppression deepens along the continuum of HIV infection from primary infection to death.
AIDS test	There is no test for AIDS. Use HIV or HIV antibody test.
AIDS sufferer or	The word "victim" is disempowering. Use person living with
victim	HIV. Use the term AIDS only when referring to a person with a clinical AIDS diagnosis.
AIDS patient	Use the term patient only when referring to a clinical setting. Preferred: patient with HIV-related illness.
Risk of AIDS	Use risk of HIV infection; risk of exposure to HIV.
High(er) risk groups; vulnerable groups	Key populations at higher risk (both key to the epidemic's dynamics and key to the response).
Commercial sex worker	Sex work or commercial sex or the sale of sexual services.
Prostitute	Use only in respect to juvenile prostitution; otherwise use sex worker.
Intravenous drug user	Use injecting drug user. Drugs may be injected subcutaneously, intramuscularly or intravenously.
Sharing (needles,	Use non-sterile injecting equipment if referring to risk of HIV
syringes)	exposure; use contaminated injecting equipment if the equipment is known to contain HIV or if HIV transmission has
	occurred.
Fight against AIDS	Response to AIDS
Evidence-based	Evidence-informed
HIV prevalence rates	Use HIV prevalence. The word "rates" connotes the passage of time and should not be used here.
Acronyms and	Please spell out all terms in full. For example, PMTCT should be
abbreviations	prevention of mother-to-child transmission, etc.
	prevention of motifer to enile (anishings)on, etc.